



FHA INFO 2024-42

June 25, 2024

### FHA Connection System Issues Resolved

The FHA Connection system issues with user authentication during the login process have been resolved. The system is now fully operational.

We apologize for any inconvenience this issue may have caused.

#### Need Support? Contact the FHA Resource Center.

- Visit our knowledge base to obtain answers to frequently asked questions 24/7 at [www.hud.gov/answers](http://www.hud.gov/answers).
- E-mail [answers@hud.gov](mailto:answers@hud.gov). Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

#### About FHA INFO

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