



**FHA INFO 2024-41**

**June 24, 2024**

### **FHA Connection System Issues**

The FHA Connection system is currently experiencing issues with user authentication during the login process. FHA is aware of the issue and is working to identify the cause and resolution. We will provide notification when the issue has been resolved.

We apologize for any inconvenience.

#### **Need Support? Contact the FHA Resource Center.**

- Visit our knowledge base to obtain answers to frequently asked questions 24/7 at [www.hud.gov/answers](http://www.hud.gov/answers).
- E-mail [answers@hud.gov](mailto:answers@hud.gov). Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

#### **About FHA INFO**

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