



FHA INFO 2024-33

May 28, 2024

FHA Catalyst: Case Binder Module Update

As part of the Federal Housing Administration's (FHA) ongoing technology modernization effort, it is announcing new enhancements to the FHA Catalyst system to increase operational efficiencies and improve the customer experience. On the evening of May 31, 2024, FHA will implement the following updates to the FHA Catalyst: Case Binder Module:

- **New Layout:** All document uploads for a single case will be combined and associated with one FHA case number. This new page layout will be available for binders currently in process and those newly uploaded.
- **Streamlined Submission Process:** Mortgagees will no longer need to enter the Property Address, Headquarters (HQ)/Homeownership Center (HOC) Location, or Submission Type when submitting binders to FHA.
- **Messaging Enhancements:** System messaging will be improved to include pre-submission requirements and binder status.
- **“Save and Close” Feature:** Mortgagees will have the ability to save their progress prior to submitting binders to FHA.
- **Notice of Return (NOR) -- Notification Functionality for Pre-Endorsement Reviews:** Mortgagees that submit binders to the HOCs for pre-endorsement reviews will have the ability to send and receive notifications about NORs.

For more information, review the FHA Catalyst: Case Binder Module User Guide and User Guide Change Overview available on the [FHA Catalyst: Case Binder Module](#) webpage.

Need Support? Contact the FHA Resource Center.

- Visit our knowledge base to obtain answers to frequently asked questions 24/7 at www.hud.gov/answers.
- E-mail answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

About FHA INFO

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