



FHA INFO 2024-32

May 23, 2024

New Cybersecurity Incident Reporting Requirements Effective Immediately

Today, the Federal Housing Administration (FHA) published [Mortgagee Letter \(ML\) 2024-10, Significant Cybersecurity Incident \(Cyber Incident\) Reporting Requirements](#). These requirements are part of the Department of Housing and Urban Development's (HUD) commitment to the security and integrity of all its systems and technology supporting FHA operations.

Effective immediately, FHA-approved mortgagees that experience a potential or actual cyber incident must notify HUD via the FHA Resource Center at answers@hud.gov and HUD's Security Operations Center at cirt@hud.gov within 12 hours of detection with required information as outlined in the ML.

Once notified of an incident, representatives from HUD will contact the designated representative from the institution reporting the incident to determine the appropriate mitigation steps based on the nature of the incident.

This new policy update will be incorporated under Operational Compliance (V.A.2.b), Significant Cybersecurity Incident (viii.), in the Quality Control, Oversight, and Compliance section of the [Single Family Housing Policy Handbook 4000.1](#) (Handbook 4000.1) and is, as previously stated, effective immediately.

Stakeholders are encouraged to read today's [ML 2024-10](#) in its entirety and contact the FHA Resource Center if there are questions.

Need Support? Contact the FHA Resource Center.

- Visit our knowledge base to obtain answers to frequently asked questions 24/7 at www.hud.gov/answers.

- E-mail answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

About FHA INFO

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