



FHA INFO 2024-11

March 25, 2024

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FHA Catalyst: Claims Module Information on Payment Supplement XML Requirements

The Federal Housing Administration (FHA) published [Mortgagee Letter \(ML\) 2024-02](#) on February 21, 2024, which introduced the new Payment Supplement loss mitigation option.

To support the implementation of ML 2024-02, FHA has updated its Claims Module for Claim Type 33 - Payment Supplement. Mortgagees must use FHA's newly updated claims XML v1.8 for Payment Supplement bulk submissions starting May 1, 2024. Mortgagees may continue to use the current XML v1.7 for all other claims submissions.

For more information on implementing the XML v1.8 for bulk submissions in FHA Catalyst, view the FHA Catalyst: Claims Module – [Single Family Forward Claims Required Fields Summary](#) and [Claims Bulk Submission XML Input File](#) available on the [FHA Catalyst: Claims Module](#) webpage.

Reminder: Mortgagee-ID Requirement for Users of All FHA Catalyst Modules

For security purposes, all Single Family FHA Catalyst users must be registered users of FHA Connection and have an active Mortgagee-ID (M-ID) as part of their FHA Catalyst profile. An FHA Catalyst mortgagee administrator must enter an M-ID into a user's FHA

Catalyst profile as well as grant access to FHA Connection to obtain an M-ID for users currently without one.

Consistent with [FHA INFO 2023-50](#), the M-ID requirement does not apply to FHA Catalyst: Claims Module users identified as “Contractors” in their FHA Catalyst profile.

Need Support? Contact the FHA Resource Center.

- Visit our knowledge base to obtain answers to frequently asked questions 24/7 at www.hud.gov/answers.
- E-mail answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

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