



## Training Opportunities

**FHA INFO 2024-10**

**March 22, 2024**

In this announcement:

- FHA Servicing Quality Assurance Update Webinar – Virtual (Re-Post)
- FHA Underwriting Training – Hartford, CT
- FHA Appraisal Training – Hartford, CT

### **Virtual: FHA Servicing Quality Assurance Update Webinar (Re-Post)**

March 27, 2024 | 2:00 PM – 3:30 PM (Eastern)

This webinar provides Federal Housing Administration (FHA) quality assurance results for calendar year 2023. It will focus on top findings from loan-level servicing and lender-level operational reviews. The webinar concludes with a live question and answer session.

**Who Should Attend:** FHA-approved lenders, servicers and quality control staff.

**Jurisdictional Host:** Office of Lender Activities and Program Compliance.

**Event Location:** Virtual

**Instructions:** Advance registration is required. Registered attendees will receive a link to access the webinar and other details in their registration confirmation email.

[Register for Virtual Event](#)

### **In-Person: FHA Underwriting Training – Hartford, CT**

April 17, 2024 | 9:00 AM – 11:30 AM (Eastern)

This free, **in-person** training will provide an overview of FHA underwriting procedures as outlined in FHA's [Single Family Housing Policy Handbook 4000.1](#) and addresses several industry-related frequently asked questions (FAQs). This training will also take an in-depth

look at a variety of topics including credit, income, and asset (CIA) documentation; manual underwriting; automated underwriting systems (AUS); closing; and more.

**Who Should Attend:** Underwriters, processors, loan officers, and other mortgage professionals will benefit from this training.

**Jurisdictional Host:** Philadelphia Homeownership Center

**Event Location:** Hartford Field Office, US Dept of Housing and Urban Development, 20 Church Street, 10<sup>th</sup> Floor, Mark Twain Training Room, Hartford, CT 06103

**Instructions:** Advance registration is required no later than April 10, 2024. Seating is limited and is available on a first-come, first-served basis. Check-in for the training begins at 8:30 AM (Eastern). Lunch is on your own.

[Register for In-Person Event](#)

For additional information contact, Beth Cahall at [PHOCevents@hud.gov](mailto:PHOCevents@hud.gov).

### **In-Person: FHA Appraisal Training – Hartford, CT**

April 17, 2024 | 1:00 PM – 3:30 PM (Eastern)

This free, **in-person** training will provide an overview of FHA appraisal protocol and updates to FHA appraisal policy as outlined in FHA's [Single Family Housing Policy Handbook 4000.1](#). This training will also take an in-depth look at a variety of appraisal-related topics including property acceptability criteria; minimum property requirements; property defects; appraiser responsibilities and requirements; and more.

**Who Should Attend:** FHA appraisers and other industry professionals including underwriters and processors will also benefit from this training.

**Jurisdictional Host:** Philadelphia Homeownership Center

**Event Location:** Hartford Field Office, US Dept of Housing and Urban Development, 20 Church Street, 10<sup>th</sup> Floor, Mark Twain Training Room, Hartford, CT 06103

**Instructions:** Advance registration is required no later than April 10, 2024. Priority will be given to appraisers. Seating is limited and is available on a first-come, first-served basis. Check-in for the training begins at 12:30 PM (Eastern).

[Register for In-Person Event](#)

For additional information contact, Beth Cahall at [PHOCevents@hud.gov](mailto:PHOCevents@hud.gov).

### **Need Support? Contact the FHA Resource Center.**

- Visit our knowledge base to obtain answers to frequently asked questions 24/7 at [www.hud.gov/answers](http://www.hud.gov/answers).

- E-mail [answers@hud.gov](mailto:answers@hud.gov). Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

#### About FHA INFO

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