



FHA INFO 2023-95

November 17, 2023

FHA to Require Multi-Factor Authentication for Login Access to FHA Connection and Its Applications

Beginning November 27, 2023, the Federal Housing Administration (FHA) will implement security enhancements that will require the use of multi-factor authentication (MFA) when accessing FHA Connection (FHAC) and its applications.

The MFA is designed to provide an added layer of security to verify an end user's identity when they sign into FHAC and supporting systems. Implementing the MFA reduces the risks of compromised passwords and enables greater security without compromising the user experience.

To aid users in transitioning to FHAC MFA login, a [user manual](#) and supporting [video](#) have been developed to provide set-up and other MFA user guidance. In addition to FHAC, the following systems will also require MFA login beginning November 27, 2023:

- Loan Review System (LRS)
- Neighborhood Watch
- Lender Electronic Assessment Portal (LEAP)
- Credit Alert Verification Reporting System (CAIVRS)

This change does not impact Business-to-Government (B2G) users of FHAC.

Need Support? Contact the FHA Resource Center.

- Visit our knowledge base to obtain answers to frequently asked questions 24/7 at www.hud.gov/answers.

- E-mail answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

About FHA INFO

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