



National Homeownership Month 2023

FHA INFO 2023-50

June 14, 2023

Updates to FHA Catalyst Claims Module

Today, the Federal Housing Administration (FHA) announced that its [FHA Catalyst Claims Module](#) is being updated to further align module functionality with FHA's claim certification requirements published in [Single Family Housing Policy Handbook 4000.1](#), IV.A.1., Claim Submission Process.

On July 14, 2023, the FHA Catalyst Claims Module will be updated to reinforce user profile accuracy and to be consistent with FHA policy that only mortgagee employees may certify claim submissions. Other FHA Catalyst Claims Module users working on behalf of a mortgagee will continue to have access to certain functionality in the Claims Module, such as the ability to enter information and upload documentation.

Mortgagee Administrators should review the mortgagee's user profile records in FHA Catalyst to ensure that their employees are properly designated as such in FHA Catalyst ahead of the July 14th implementation and that other users also have the appropriate designations in the Claims Module. For assistance with making these modifications, Mortgagee Administrators should review the [June 2023 Instructions for Mortgagee Administrators](#) document. Please refer to the [FHA Catalyst User Access Management webpage](#) for all other functions and resources.

Need Support? Contact the FHA Resource Center.

- Visit our knowledge base to obtain answers to frequently asked questions 24/7 at www.hud.gov/answers.
- E-mail answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

About FHA INFO

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