



**FHA INFO 2023-100**

**December 13, 2023**

### **FHA Introduces New *Single Family Housing Policy Handbook 4000.1* Training Modules**

Now available on the Federal Housing Administration's (FHA) [Single Family Housing Events and Training web page](#) under [Single Family Housing Self-Paced, Pre-Recorded Training](#) are two new training modules that provide insight into the now-completed *Single Family Housing Policy Handbook 4000.1* ([Handbook 4000.1](#)), the comprehensive, consistent, single policy source for the FHA Single Family Housing program.

The first self-paced training module — the [Single Family Housing Policy Handbook \(Handbook 4000.1\) Overview](#) — is an evergreen presentation that walks new and/or existing stakeholders needing a refresher through Handbook 4000.1's structure and style. It is designed to help viewers understand its benefits, where to access it online, how to read Mortgage Letters (ML) in context, and how to locate content updates.

The second self-paced training module — the [Home Equity Conversion Mortgages \(HECM\) Origination and Servicing Overview](#) — focuses solely on the newest and final Handbook 4000.1 section that was released on October 31, 2023, and announced in a [press release](#) and [FHA INFO 2023-84](#). It begins with a review of the new HECM section's style and structure — which is consistent with the rest of Handbook 4000.1 — for HECM originators, servicers, and other interested parties. Additionally, it provides viewers with an overview of some of the more recent HECM policy updates that have been incorporated into this new Handbook section, making it easier for HECM originators and servicers to locate the information needed to do with business with FHA in one place.

Handbook 4000.1 is the authoritative source for all Single Family Housing policy and program guidance and will be updated on a regular basis to ensure its relevance in perpetuity. Additionally, Handbook 4000.1 training modules will be added and/or updated as needed.

**Need Support? Contact the FHA Resource Center.**

- Visit our knowledge base to obtain answers to frequently asked questions 24/7 at [www.hud.gov/answers](http://www.hud.gov/answers).
- E-mail [answers@hud.gov](mailto:answers@hud.gov). Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

**About FHA INFO**

FHA INFO is a publication of the Federal Housing Administration's (FHA), Office of Single Family Housing, U.S. Department of Housing and Urban Development, 451 7th Street, SW, Washington, DC 20410. We safeguard our lists and do not rent, sell, or permit the use of our lists by others, at any time, for any reason.

Visit the [FHA INFO Archives](#) to access FHA INFO messages. For additional information and resources, visit the FHA Single Family Housing main page on [HUD.gov](http://HUD.gov)

Stay Connected with the Office of Housing and the Federal Housing Administration:



SUBSCRIBER SERVICES:  
[Manage Subscriptions](#) | [Help](#)

---

This email was sent using GovDelivery Communications Cloud on behalf of the Office of Housing and the Federal Housing Administration, U.S. Department of Housing and Urban Development, 451 7th St. SW, Washington, DC 20410

