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FHA Frequently Asked Questions Website Transitions to New Platform

Today, the Federal Housing Administration (FHA) announced that its [Frequently Asked Questions \(FAQ\) website](#) has transitioned to a new platform. The website provides information about FHA's products and services to industry stakeholders and consumers.

The new platform introduces improvements to the search functionality and the overall user experience. FHA will continue to expand on these enhancements in the coming months.

Interested parties may continue to view the FHA FAQ website at www.hud.gov/answers, which will automatically redirect to the new platform. For the best user experience, access the website through the Google Chrome or Microsoft Edge browsers.

Need Support? Contact the FHA Resource Center.

- Visit our knowledge base to obtain answers to frequently asked questions 24/7 at www.hud.gov/answers.
- E-mail answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

About FHA INFO

FHA INFO is a publication of the Federal Housing Administration's (FHA), Office of Single Family Housing, U.S. Department of Housing and Urban Development, 451 7th Street, SW, Washington, DC 20410. We safeguard our lists and do not rent, sell, or permit the use of our lists by others, at any time, for any reason.

Visit the [FHA INFO Archives](#) to access FHA INFO messages. For additional information and resources, visit the FHA Single Family Housing main page on [HUD.gov](#)

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