



**FHA INFO 2022-46**

**May 6, 2022**

### **Updated Frequently Asked Questions and Industry Conference Call Regarding the Department of Treasury's Homeowner Assistance Fund**

Today, the Federal Housing Administration (FHA) is releasing updated frequently asked questions (FAQs) regarding the Department of Treasury's Homeowner Assistance Fund (HAF).

The FAQs clarify when a mortgagee may place a foreclosure action on hold when a borrower has applied for or will be utilizing HAF funds. Mortgagees are strongly encouraged to work with borrowers to explore eligible options that promote sustainable homeownership.

For additional information, FHA will host an industry conference call for servicers of FHA-insured mortgages and other interested stakeholders. The details are as follows:

**Date:** Thursday, May 12 at 2:00 PM ET

**Phone:** 1-844-867-6167

**Access Code:** 9149374

Stakeholders are encouraged to join the call and can view the FAQs by visiting the FHA Knowledge Base webpage at [www.hud.gov/answers](http://www.hud.gov/answers), and simply type "HAF" in the search box or select "HUD NSC Servicing" on the left panel, then select the subcategory "Treasury Homeowner Assistance (HAF) Program."

#### **Need Support? Contact the FHA Resource Center.**

- Visit our knowledge base to obtain answers to frequently asked questions 24/7 at [www.hud.gov/answers](http://www.hud.gov/answers).
- E-mail [answers@hud.gov](mailto:answers@hud.gov). Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

#### **About FHA INFO**

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