



FHA INFO 2022-41

April 21, 2022

Loan Review System (LRS) Temporary Shutdown Extended to May 2, 2022

On Monday, April 11, 2022, the Federal Housing Administration's (FHA) Loan Review System (LRS) was temporarily shut down while system teams work to troubleshoot and resolve various document errors. The shutdown was implemented to minimize the need for lenders to resubmit response documents once the errors are resolved.

FHA originally estimated that LRS access would be restored by Monday, April 25, 2022. Based on the status of system testing, FHA now expects LRS access to be restored on Monday, May 2, 2022. To ensure that lenders are not adversely impacted by the outage, FHA will reset response due dates and make other appropriate adjustments. Once LRS access is restored, lenders with specific requests should contact the FHA Resource Center referenced below.

Need Support? Contact the FHA Resource Center.

- Visit our knowledge base to obtain answers to frequently asked questions 24/7 at www.hud.gov/answers.
- E-mail answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

About FHA INFO

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