



FHA INFO 2022-36

April 11, 2022

Loan Review System Temporary Shutdown

Users of the Federal Housing Administration's (FHA) Loan Review System (LRS) have been experiencing various document errors over the last several weeks. Efforts to resolve the errors have had mixed results. On Monday, April 11, 2022, LRS was temporarily shut down while system teams continue to troubleshoot the issue. The shutdown will minimize the need for lenders to resubmit response documents once the errors are resolved.

FHA anticipates that LRS access will be restored no later than Monday, April 25. To ensure that lenders are not adversely impacted by the outage, FHA will reset response due dates and make other appropriate adjustments. Once LRS access is restored, lenders with specific requests should contact the FHA Resource Center referenced below.

Need Support? Contact the FHA Resource Center.

- Visit our knowledge base to obtain answers to frequently asked questions 24/7 at www.hud.gov/answers.
- E-mail answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

About FHA INFO

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