Onboarding Update for Transition to FHA Catalyst: Single Family Default Monitoring System Reporting Module

Today, the Federal Housing Administration (FHA) is issuing a reminder and onboarding update regarding the transition to the FHA Catalyst: Single Family Default Monitoring System (SFDMS) Reporting Module. Mortgagees can begin reporting delinquent mortgage data through the FHA Catalyst platform beginning March 1, 2022, as announced in Mortgagee Letter 2021-31.

The FHA Catalyst: SFDMS Reporting Module features a modern interface and provides mortgagees with enhanced functionality for default reporting. Additionally, the module offers expanded reporting capabilities, improved data integrity, and the ability to monitor default data in real-time.

Mortgagees should note the following in preparation for the March 1, 2022, transition date:

- Mortgagees that previously requested module access will automatically have their accounts set-up within the FHA Catalyst platform by February 24, 2022. FHA will no longer accept FHA Catalyst: External User Access Request Forms for SFDMS after this date.
- On February 24, 2022, Mortgagee Administrators will begin managing FHA Catalyst: SFDMS module access for their organization’s users. Note, only FHA Connection (FHAC) Application Coordinators are permitted to be FHA Catalyst Mortgagee Administrators.
- Mortgagees should contact their Mortgagee Administrator if they forgot their password, did not receive an account set-up email, or their registration link has expired.

Resources
Mortgagee Administrators are encouraged to review the pre-recorded webinar and user guide on the FHA Catalyst User Access Management web page for more information.

For additional guidance on the FHA Catalyst: SFDMS Reporting Module, mortgagees should reference the user guide and four new pre-recorded webinars available on the FHA Catalyst: SFDMS Reporting Module web page.
Need Support? Contact the FHA Resource Center.

- Visit our knowledge base to obtain answers to frequently asked questions 24/7 at www.hud.gov/answers.
- E-mail answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

About FHA INFO

FHA INFO is a publication of the Federal Housing Administration's (FHA), Office of Single Family Housing, U.S. Department of Housing and Urban Development, 451 7th Street, SW, Washington, DC 20410. We safeguard our lists and do not rent, sell, or permit the use of our lists by others, at any time, for any reason.

Visit the FHA INFO Archives to access FHA INFO messages. For additional information and resources, visit the FHA Single Family Housing main page on HUD.gov

Stay Connected with the Office of Housing and the Federal Housing Administration:

SUBSCRIBER SERVICES:
Manage Subscriptions | Help