



**FHA INFO 2022-18**

**February 17, 2022**

### **Onboarding Update for Transition to FHA Catalyst: Single Family Default Monitoring System Reporting Module**

Today, the Federal Housing Administration (FHA) is issuing a reminder and onboarding update regarding the transition to the FHA Catalyst: Single Family Default Monitoring System (SFDMS) Reporting Module. Mortgagees can begin reporting delinquent mortgage data through the FHA Catalyst platform beginning March 1, 2022, as announced in [Mortgagee Letter 2021-31](#).

The FHA Catalyst: SFDMS Reporting Module features a modern interface and provides mortgagees with enhanced functionality for default reporting. Additionally, the module offers expanded reporting capabilities, improved data integrity, and the ability to monitor default data in real-time.

Mortgagees should note the following in preparation for the March 1, 2022, transition date:

- Mortgagees that previously requested module access will automatically have their accounts set-up within the FHA Catalyst platform by February 24, 2022. FHA will no longer accept FHA Catalyst: External User Access Request Forms for SFDMS after this date.
- On February 24, 2022, Mortgagee Administrators will begin managing FHA Catalyst: SFDMS module access for their organization's users. Note, only FHA Connection (FHAC) Application Coordinators are permitted to be FHA Catalyst Mortgagee Administrators.
- Mortgagees should contact their Mortgagee Administrator if they forgot their password, did not receive an account set-up email, or their registration link has expired.

#### **Resources**

Mortgagee Administrators are encouraged to review the pre-recorded webinar and user guide on the [FHA Catalyst User Access Management web page](#) for more information.

For additional guidance on the FHA Catalyst: SFDMS Reporting Module, mortgagees should reference the user guide and four new pre-recorded webinars available on the [FHA Catalyst: SFDMS Reporting Module web page](#).

### Need Support? Contact the FHA Resource Center.

- Visit our knowledge base to obtain answers to frequently asked questions 24/7 at [www.hud.gov/answers](http://www.hud.gov/answers).
- E-mail [answers@hud.gov](mailto:answers@hud.gov). Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

### About FHA INFO

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