

**FHA INFO #20-94**

**December 16, 2020**



**TO: All FHA-Approved Mortgagees;  
All Other Interested Stakeholders in FHA Transactions**

## NEWS AND UPDATES

### ***FHA Catalyst: Claims Module Now Accepting the Submission of All FHA Forward Mortgage Claim Types***

Today, the Federal Housing Administration (FHA) announced the addition of the remaining Single Family forward mortgage claim types within the *FHA Catalyst: Claims Module*. With these additions, servicers can now electronically submit all FHA Single Family Title II forward mortgage claim types within the module. Read today's [Press Release](#).

The remaining claim types were added to the module on December 15, 2020, and are now available for submission through [FHA Catalyst](#).

- Single Family Loan Sale claims (Claim Type 02)
- Claims Without Conveyance of Title (CWCOT) (Claim Type 06)
- Pre-Foreclosure Sale (PFS) claims (Claim Type 07)
- Hawaiian Home Land Mortgages (Section 247 Mortgages) claims (Claim Type 02)
- Insured Mortgages on Indian Land (Section 248 Mortgages) claims (Claim Type 02)

For guidance on submitting claims using the new functionality, servicers are encouraged to review the updated [FHA Catalyst: Claims Module Single Family Forward Claims User Guide](#). Additional module resources can be accessed on the [FHA Catalyst: Claims Module web page](#). The *FHA Catalyst* claims submission capabilities were initially announced in [Mortgagee Letter 2020-38](#).

Access to the [FHA Catalyst: Claims Module](#) is available upon request only by contacting the FHA Resource Center by email at: [answers@hud.gov](mailto:answers@hud.gov) or call: 1-800-CALL-FHA (1-800-225-5342).

#### **Quick Links:**

- View all HUD Press Releases at: <https://www.hud.gov/press>
  - View *FHA Catalyst* information at: <https://www.hud.gov/catalyst>
  - Access the *FHA Catalyst: Claims Module Single Family Forward Claims User Guide* at: [https://www.hud.gov/sites/dfiles/Housing/documents/FHA\\_Catalyst\\_Claims\\_Module\\_Single\\_Family\\_Forward\\_Claims\\_User\\_Guide\\_v6.pdf](https://www.hud.gov/sites/dfiles/Housing/documents/FHA_Catalyst_Claims_Module_Single_Family_Forward_Claims_User_Guide_v6.pdf)
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## Resources

Contact the FHA Resource Center:

- Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at: [www.hud.gov/answers](http://www.hud.gov/answers).
- E-mail the FHA Resource Center at: [answers@hud.gov](mailto:answers@hud.gov). Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

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| <b>FHA INFO Archives:</b>                  | Visit the <a href="#">FHA INFO Archives</a> to access FHA INFO messages issued from 2012 to the present.   |                                       |  |                                      |                                     |   |   |                                       |                         |                           |  |   |  |                                       |   |
| <b>Subscribe/Unsubscribe Instructions:</b> | To subscribe to the Single Family FHA INFO mailing list you can use this link: <a href="#">FHA INFO</a> or send a request by email to: <a href="mailto:answers@hud.gov">answers@hud.gov</a><br>Bulk subscriptions: To sign up your entire office or a large group, send the list of email addresses (in the format below) to: <a href="mailto:answers@hud.gov">answers@hud.gov</a><br><a href="mailto:aaa@xyz.com">aaa@xyz.com</a><br><a href="mailto:bbb@xyz.com">bbb@xyz.com</a><br><a href="mailto:ccc@xyz.com">ccc@xyz.com</a><br><a href="#">To Unsubscribe</a> follow the unsubscribe instructions on that page.   |                                       |  |                                      |                                     |   |   |                                       |                         |                           |  |   |  |                                       |   |
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| <a href="#">FHA Archived Webinars</a>      | <a href="#">Foreclosure Assistance</a>   |                                       |  |                                      |                                     |   |   |                                       |                         |                           |  |   |  |                                       |   |
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| <a href="#">FHA Forms</a>                  | <a href="#">Making Home Affordable</a>   |                                       |  |                                      |                                     |   |   |                                       |                         |                           |  |   |  |                                       |   |
| <a href="#">FHA Homeownership Centers</a>  | <a href="#">Presidentially-Declared Major Disaster Areas</a>   |                                       |  |                                      |                                     |   |   |                                       |                         |                           |  |   |  |                                       |   |
| <a href="#">FHA Mortgagee Letters</a>      | <a href="#">Visit our Single Family Home Page</a>  |                                       |  |                                      |                                     |   |   |                                       |                         |                           |  |   |  |                                       |   |



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[HUD COVID-19 Resources and Fact Sheets](#)