

FHA INFO #20-86
November 19, 2020



**TO: All FHA-Approved Mortgagees;
All Other Interested Stakeholders in FHA Transactions;
All Interested Parties**

NEWS AND UPDATES

In this announcement:

- *FHA Catalyst*: Claims Module Implementation of Additional Claim Types and Phased Removal of Social Security Numbers for Claim Submissions
- Job Opportunity Alert: Housing Program Policy Specialist (CARES), Washington, DC

See below for details.

***FHA Catalyst*: Claims Module Implementation of Additional Claim Types and Phased Removal of Social Security Numbers for Claim Submissions**

Today, the Federal Housing Administration (FHA) published [Mortgagee Letter \(ML\) 2020-38](#), *FHA Catalyst: Claims Module – Expanded Functionality for Conveyance, Single Family Loan Sales, Claims Without Conveyance of Title, and Pre-Foreclosure Sale Claims – and Phased Removal of Social Security Number Collection for Claim Submissions*. This ML announces expanded capabilities within [FHA Catalyst](#), providing mortgagees with new claim submission functionality through the platform. This expanded capability is part of FHA’s continuing efforts to improve and standardize processes for its stakeholders.

Mortgagees can electronically submit all parts of the [Single-Family Application for Insurance Benefits Form HUD-27011](#) using the *FHA Catalyst*: Claims Module for the following claim types on the dates noted below.

- Conveyance Claims, through foreclosure or Deed-In-Lieu of Foreclosure, (Claim Type 01) are effective November 19, 2020.
- Hawaiian Home Land Mortgages (Section 247 Mortgages) claims (Claim Type 02), Insured Mortgages on Indian Land (Section 248 Mortgages) claims (Claim Type 02), Single Family Loan Sale claims (Claim Type 02), Claims Without Conveyance of Title (CWCOT) (Claim Type 06), and Pre -Foreclosure Sale (PFS) claims (Claim Type 07) are effective December 15, 2020.

FHA is also phasing out collection of the borrower’s Social Security Number (SSN) as part of the claim submission process. Beginning November 19, 2020, mortgagees who submit claims via the *FHA Catalyst* platform will not be required to submit the borrower’s SSN with those claims. Beginning June 30, 2021, mortgagees will not be required to submit the borrower’s SSN with any claims, regardless of the claims submission method.

Additionally, these policies will be incorporated into applicable sections of the [Single Family Housing Policy Handbook 4000.1](#). Stakeholders are encouraged to read the ML in its entirety for further guidance.

The [FHA Catalyst: Claims Module](#) is available upon request only. To gain access, mortgagees should contact the FHA Resource Center by email at: answers@hud.gov or call: 1-800-CALL-FHA (1-800-225-5342).

Quick Links:

- View Mortgagee Letter 2020-38 and all other archived Mortgagee Letters at: https://www.hud.gov/program_offices/administration/hudclips/letters/mortgagee
- View *FHA Catalyst* information at: <https://www.hud.gov/catalyst>
- Find more information about the *FHA Catalyst: Claims Module* at: https://www.hud.gov/program_offices/housing/FHACatalyst/claimsmodule
- Access the *Single Family Housing Policy Handbook 4000.1* in online or portable document format (PDF) from HUD's Client Information Policy Systems (HUDCLIPS) Handbooks web page at: https://www.hud.gov/program_offices/administration/hudclips/handbooks/hsggh

Job Opportunity Alert: Housing Program Policy Specialist (CARES), Washington, DC

If you are interested in becoming an integral part of dynamic teams that help make affordable and sustainable housing solutions available to millions of low- to moderate-income individuals and families each year, then you might be a perfect candidate to fill the following vacancy within the Federal Housing Administration's (FHA) Office of Single Family Housing:

Job Title:	Housing Program Policy Specialist (CARES)
Job Announcement Number:	• 21-HUD-56-CARES — Open to the Public
Date Range to Apply for the Position:	11/19/2020 — 11/30/2020 at 11:59 PM (Eastern)
Pay Scale-Series–Grade:	GS-1101-13
Location:	Washington, DC

If you or someone you know is interested in applying for this position, click on the appropriate link (above), which will take you to the vacancy announcement on [USAJobs.gov](https://www.usajobs.gov).

Quick Links:

- View all available federal job postings at: [USAJobs.gov](https://www.usajobs.gov).

Resources

Contact the FHA Resource Center:

- Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at: www.hud.gov/answers.
- E-mail the FHA Resource Center at: answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALL-FHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

FHA INFO Archives:	Visit the FHA INFO Archives to access FHA INFO messages issued from 2012 to the present.	
Subscribe/Unsubscribe Instructions:	To subscribe to the Single Family FHA INFO mailing list you can use this link: FHA INFO or send a request by email to: answers@hud.gov Bulk subscriptions: To sign up your entire office or a large group, send the list of email addresses (in the format below) to: answers@hud.gov aaa@xyz.com bbb@xyz.com ccc@xyz.com To Unsubscribe follow the unsubscribe instructions on that page.	
Resource Links:	FHA Archived Webinars Career Opportunities Contracting Opportunities Events & Training FHA Forms FHA Homeownership Centers FHA Mortgage Letters	Foreclosure Assistance Grant Opportunities HUD Homes - Property Listings HUD.gov Making Home Affordable Presidentially-Declared Major Disaster Areas Visit our Single Family Home Page



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