

FHA INFO #20-71

September 28, 2020



**TO: All FHA-Approved Mortgagees and Servicers;
All Other Interested Stakeholders in FHA Transactions**

NEWS AND UPDATES

FHA Catalyst: Claims Module Now Includes Reacquisition Claims Submission Functionality

Today, the Federal Housing Administration (FHA) published [Mortgagee Letter \(ML\) 2020-32](#), *FHA Catalyst: Claims Module – Expanded Functionality for Reacquisition Claims*. This ML announces additional functionality within [FHA Catalyst](#), enabling mortgagees to electronically submit reacquisition claims for FHA benefits. Implementing this new feature is part of FHA’s ongoing efforts to provide digital solutions, improve efficiency, and standardize processes for stakeholders through the *FHA Catalyst* platform.

As of September 28, 2020, mortgagees may use this submission method for reacquisition claims in the [FHA Catalyst: Claims Module](#). Stakeholders are encouraged to utilize the module as an alternative to submitting reacquisition claims by the traditional paper method; however, mortgagees can continue to submit paper claims in accordance with FHA’s existing standards and requirements. Module details will be incorporated in an upcoming [Single Family Housing Policy Handbook 4000.1](#) update.

To access the module or receive guidance on its use, mortgagees should contact the FHA Resource Center by email at: answers@hud.gov or call: 1-800-CALL-FHA (1-800-225-5342). Additionally, stakeholders can view the [FHA Catalyst: Claims Module User Guide](#) and [pre-recorded webinar](#) for more information.

Quick Links:

- View Mortgagee Letter 2020-32 and all other archived Mortgagee Letters at: https://www.hud.gov/program_offices/administration/hudclips/letters/mortgagee
- View *FHA Catalyst* information at: <https://www.hud.gov/catalyst>
- View *FHA Catalyst: Claims Module* information at: https://www.hud.gov/program_offices/housing/FHACatalyst/claimsmodule
- View the *FHA Catalyst: Claims Module User Guide* at: https://www.hud.gov/program_offices/housing/FHACatalyst/claimsmodule
- View the *FHA Catalyst: Claims Module pre-recorded webinar* at: https://www.hud.gov/program_offices/housing/FHACatalyst/claimsmodule

Resources

Contact the FHA Resource Center:

- Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at: www.hud.gov/answers.
- E-mail the FHA Resource Center at: answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

FHA INFO Archives:	Visit the FHA INFO Archives to access FHA INFO messages issued from 2012 to the present.														
Subscribe/Unsubscribe Instructions:	To subscribe to the Single Family FHA INFO mailing list you can use this link: FHA INFO or send a request by email to: answers@hud.gov Bulk subscriptions: To sign up your entire office or a large group, send the list of email addresses (in the format below) to: answers@hud.gov aaa@xyz.com bbb@xyz.com ccc@xyz.com To Unsubscribe follow the unsubscribe instructions on that page.														
Resource Links:	<table><tr><td>FHA Archived Webinars</td><td>Foreclosure Assistance</td></tr><tr><td>Career Opportunities</td><td>Grant Opportunities</td></tr><tr><td>Contracting Opportunities</td><td>HUD Homes - Property Listings</td></tr><tr><td>Events & Training</td><td>HUD.gov</td></tr><tr><td>FHA Forms</td><td>Making Home Affordable</td></tr><tr><td>FHA Homeownership Centers</td><td>Presidentially-Declared Major Disaster Areas</td></tr><tr><td>FHA Mortgagee Letters</td><td>Visit our Single Family Home Page</td></tr></table>	FHA Archived Webinars	Foreclosure Assistance	Career Opportunities	Grant Opportunities	Contracting Opportunities	HUD Homes - Property Listings	Events & Training	HUD.gov	FHA Forms	Making Home Affordable	FHA Homeownership Centers	Presidentially-Declared Major Disaster Areas	FHA Mortgagee Letters	Visit our Single Family Home Page
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