

## FHA INFO #20-31

May 8, 2020



**TO: All FHA-Approved Mortgagees and Servicers;  
All Other Interested Stakeholders in FHA Transactions**

### NEWS AND UPDATES

#### In this Announcement:

- Interagency COVID-19 Forbearance Fact Sheets for Servicers and Consumers Now Available
- Webinar: FHA Quality Assurance Update: Q2 2020
- Pre-Recorded Webinar: FHA's Loss Mitigation Options for Borrowers Affected by the Presidentially -Declared COVID-19 National Emergency

See below for details.

### Interagency COVID-19 Forbearance Fact Sheet for Servicers and Consumers Now Available

The Federal Housing Administration (FHA), Department of Agriculture (USDA), and Department of Veteran Affairs (VA), have aligned to provide the housing finance industry and consumers with information that outlines their responses to forbearance and loss mitigation options available under the Coronavirus Aid, Relief, and Economic Security (CARES) Act.

The [Interagency COVID-19 Forbearance Fact Sheet for Servicers](#) provides guidance to assist borrowers seeking forbearance on their mortgage loans that are insured or guaranteed by these Agencies. A separate [Interagency COVID-19 Forbearance Fact Sheet for Consumers](#) is also available. This fact sheet outlines the steps borrowers need to take to request forbearance for their FHA-insured or USDA- or VA-guaranteed mortgages due to the COVID-19 National Emergency.

#### **Quick Links** (You should use a different web browser if you encounter issues opening documents in Internet Explorer)

- View the Interagency COVID-19 Forbearance Fact Sheet for Servicers:  
[https://www.hud.gov/sites/dfiles/SFH/documents/IACOV19FB\\_FactSheetServicers.pdf](https://www.hud.gov/sites/dfiles/SFH/documents/IACOV19FB_FactSheetServicers.pdf)
- View the Interagency COVID-19 Forbearance Fact Sheet for Consumers at:  
<https://www.hud.gov/sites/dfiles/SFH/documents/IACOV19FBFactSheetConsumer.pdf>
- Access the Single Family main page at: [https://www.hud.gov/program\\_offices/housing/sfh](https://www.hud.gov/program_offices/housing/sfh)

### Webinar: FHA Quality Assurance Update: Q2 2020

Course Title: **NEW**

FHA Quality Assurance Update: Q2 2020

<b>Date/Time:</b>	Wednesday, May 20, 2020, 2:00 PM to 3:30 PM (Eastern)
<b>Event Location:</b>	Online Webinar – No Fee
<b>Jurisdictional Host:</b>	Office of Lender Activities and Program Compliance
<b>Registration Link:</b>	<a href="https://easthillmedia.zoom.us/webinar/register/WN_amNoH57dRuG-LHGyMW7T8w">https://easthillmedia.zoom.us/webinar/register/WN_amNoH57dRuG-LHGyMW7T8w</a>
<b>Description:</b>	This free, online webinar will provide an update on the Federal Housing Administration's (FHA) quality assurance results for the most recent quarter, as well as specific information on how lenders can access reports and data through the Loan Review System (LRS). In addition, there will be a live Question and Answer session at the end of the webinar.
<b>Audience:</b>	Although open to all stakeholders, this webinar is primarily for compliance, risk management, and quality control staff for FHA-approved mortgagees.
<b>Special Instructions:</b>	Advance registration is required no later than May 19, 2020. Registered attendees will receive a link via email to access the webinar and other details with their registration confirmation.

### [Quick Links](#)

- View FHA Single Family Housing archived webinars at:  
[https://www.hud.gov/program\\_offices/housing/sfh/events/sfh\\_webinars](https://www.hud.gov/program_offices/housing/sfh/events/sfh_webinars)

## Pre-Recorded Webinar: FHA's Loss Mitigation Options for Borrowers Affected the Presidentially-Declared COVID-19 National Emergency

<b>Course Title:</b>	<b>FHA's Loss Mitigation Options for Borrowers Affected by the Presidentially-Declared COVID-19 National Emergency</b>
<b>Date/Time:</b>	Recorded: April 15, 2020 / Duration: 35 minutes
<b>Event Location:</b>	Online Webinar – No Fee
<b>Jurisdictional Host:</b>	Office of Single Family Asset Management
<b>Registration Link:</b>	<a href="https://register.gotowebinar.com/recording/2265552911480777996">https://register.gotowebinar.com/recording/2265552911480777996</a>
<b>Description:</b>	This pre-recorded webinar provides a detailed overview of the loss mitigation policies available to Single Family borrowers, affected by the COVID-19 Presidentially-Declared National Emergency in accordance with the Coronavirus Aid, Relief, and Economic Security (CARES) Act announced in <a href="#">Mortgagee Letter 2020-06</a> . Course materials are also available for review <a href="#">here</a> .
<b>Audience:</b>	This webinar is open to all interested stakeholders.
<b>Special Instructions:</b>	This webinar is now available 24/7 for viewing.

## Quick Links

- View Mortgagee Letter 2020-06 and all other archived Mortgagee Letters at: [https://www.hud.gov/program\\_offices/administration/hudclips/letters/mortgagee](https://www.hud.gov/program_offices/administration/hudclips/letters/mortgagee)
- View FHA Single Family Housing archived webinars at: [https://www.hud.gov/program\\_offices/housing/sfh/events/sfh\\_webinars](https://www.hud.gov/program_offices/housing/sfh/events/sfh_webinars)

## Resources

Contact the FHA Resource Center:

- Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at: [www.hud.gov/answers](http://www.hud.gov/answers).
- E-mail the FHA Resource Center at: [answers@hud.gov](mailto:answers@hud.gov). Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

<b>FHA INFO Archives:</b>	Visit the <a href="#">FHA INFO Archives</a> to access FHA INFO messages issued from 2012 to the present.														
<b>Subscribe/Unsubscribe Instructions:</b>	To subscribe to the Single Family FHA INFO mailing list you can use this link: <a href="#">FHA INFO</a> or send a request by email to: <a href="mailto:answers@hud.gov">answers@hud.gov</a> Bulk subscriptions: To sign up your entire office or a large group, send the list of email addresses (in the format below) to: <a href="mailto:answers@hud.gov">answers@hud.gov</a> <a href="mailto:aaa@xyz.com">aaa@xyz.com</a> <a href="mailto:bbb@xyz.com">bbb@xyz.com</a> <a href="mailto:ccc@xyz.com">ccc@xyz.com</a> <a href="#">To Unsubscribe</a> follow the unsubscribe instructions on that page.														
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