TO: All FHA-Approved Mortgagees; All Other Interested Stakeholders in FHA Transactions

NEWS AND UPDATES

Job Opportunity Alert: Deputy Director, Servicing and Loss Mitigation Division, Oklahoma City, OK

Job Title: Deputy Director, Servicing and Loss Mitigation Division

Job Announcement Number:
- 20-HUD-331-P – Open to the Public
- 20-HUD-330 – Open to Specific Groups Listed in the Job Announcement

Date Range to Apply for the Position: 01/13/2020; closes 1/27/2020 at 11:59 PM (Eastern)

Pay Scale-Series–Grade: GS-1101-14

Location: Oklahoma City, OK

Brief Description: As Deputy Director, Servicing and Loss Mitigation Division, you will:

1. Review the performance of mortgagees in the administration of insured and direct loans for single-family dwellings against FHA servicing policies.

2. Instruct and train housing counseling agencies on servicing procedures and FHA’s policies and procedures.
3. Assess the ability of current counseling programs to perform comprehensive housing counseling programs, which includes financial management, mortgage default correction and understanding of FHA relief programs.

4. Analyze referrals from mortgagees and others in cases involving possible violations of law and regulation to determine the need for formal investigation by the Office of the Inspector General or law enforcement agencies.

If interested in applying for this position, click the appropriate link, which will take you to the vacancy announcement on USAJobs.gov.

**Quick Links**
- View this job vacancy announcement at:
  - [https://www.usajobs.gov/GetJob/ViewDetails/556330900](https://www.usajobs.gov/GetJob/ViewDetails/556330900) (open to the public) or
  - [https://www.usajobs.gov/GetJob/ViewDetails/556329700](https://www.usajobs.gov/GetJob/ViewDetails/556329700) (specific groups listed in the job announcement).

**Resources**
Contact the FHA Resource Center:
- Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at: [www.hud.gov/answers](http://www.hud.gov/answers).
- E-mail the FHA Resource Center at: answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.
<table>
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<tr>
<th>FHA INFO Archives:</th>
<th>Visit the <a href="#">FHA INFO Archives</a> to access FHA INFO messages issued from 2012 to the present.</th>
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**Visit our Single Family Home Page** |

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