

FHA INFO #18-18
April 30, 2018



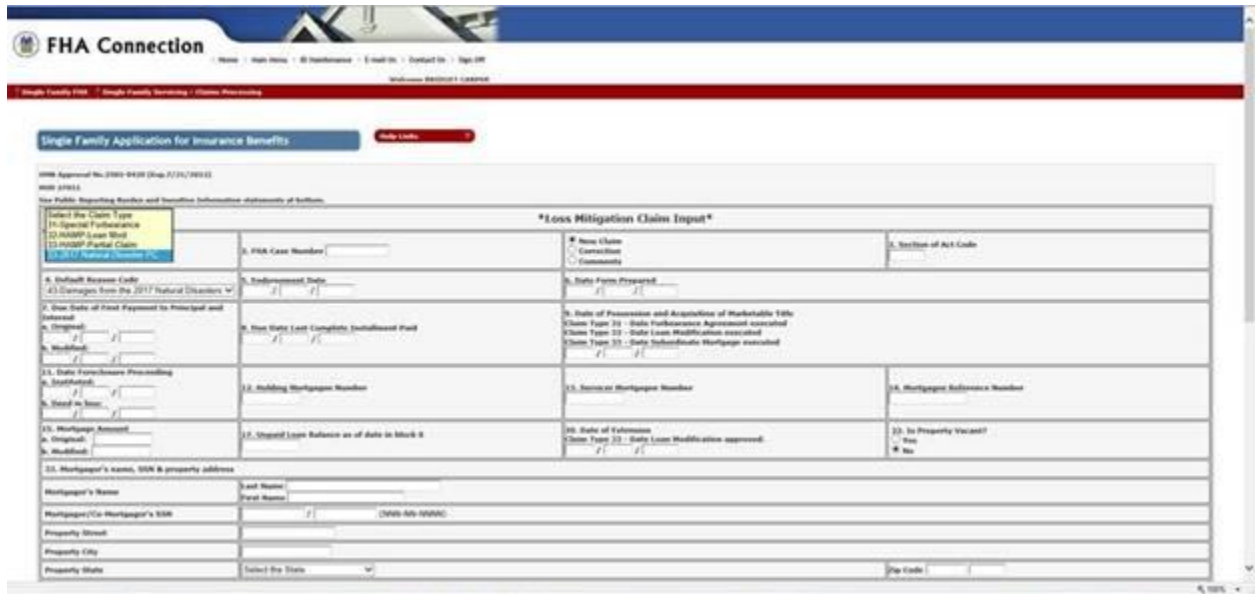
TO: All FHA-Approved Mortgagees and Servicers;
All Other Stakeholders in FHA Transactions

NEWS AND UPDATES

New Natural Disaster Partial Claim Option Available in FHA Connection

Today, the Federal Housing Administration (FHA) announced that beginning tomorrow, May 1, 2018, it is making available in [FHA Connection](#) (FHAC) the new loss mitigation claim submission function — *Claim Type 33 – 2017 Natural Disaster Partial Claim* — to support the disaster standalone partial claim announced in [Mortgagee Letter 2018-01](#), *Loss Mitigation Policy Changes*, and communicated in [FHA INFO 18-08](#) on February 22, 2018. As announced in Mortgagee Letter 2018-01, the disaster standalone partial claim is designed to facilitate the resumption of the borrower’s established, pre-disaster payments following a period of disaster forbearance, while avoiding payment shock, as well as keeping their interest rate and payment terms the same.

Servicers will file the disaster standalone partial claim by selecting — **Claim Type 33 – 2017 Natural Disaster Partial Claim** submission instructions in the [FHA Connection Guide](#) once updated. In the meantime, FHA has posted a link to the [submission instructions](#) on hud.gov.



Note: Claim Type 33 will only allow the natural disaster standalone partial claim submission. Non-incentivized loan modifications should be reported via the non-incentivized loan modification function.

Quick Links

- Access FHA Connection at: <https://entp.hud.gov/clas/index.cfm>
- View Mortgagee Letter 2018-01 and all other archived Mortgagee Letters at: https://www.hud.gov/program_offices/administration/hudclips/letters/mortgagee
- View the FHA INFO 2018-08 and all other archived FHA INFO announcements on the FHA INFO Announcement Archives web page on hud.gov at: https://www.hud.gov/program_offices/housing/sfh/FHA_info_messages
- Access the PDF of the new Claim Type 33 – 2017 Natural Disaster Partial Claim submission instructions at: <https://www.hud.gov/sites/dfiles/Housing/documents/ClaimType33-2017NatDisPartialClaimSubInst.pdf>
- Locate the FHA Connection Guide at: <https://entp.hud.gov/idapp/html/mrtg-pkg.cfm>

Resources

Contact the FHA Resource Center:

- Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at: <https://www.hud.gov/answers>
- E-mail the FHA Resource Center at: answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALL-FHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

RESOURCE INFORMATION															
FHA INFO Archives:	Visit the FHA INFO Archives to access FHA INFO messages issued from 2012 to the present.														
Subscribe/Unsubscribe Instructions:	To subscribe to the Single Family FHA INFO mailing list you can use this link: FHA INFO or send a request by email to: answers@hud.gov Bulk subscriptions: To sign up your entire office or a large group, send the list of email addresses (in the format below) to: answers@hud.gov aaa@xyz.com bbb@xyz.com ccc@xyz.com To Unsubscribe follow the unsubscribe instructions on that page.														
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