I. Doing Business with FHA
   A: FHA Lenders and Mortgagees
   B: Other Participants

II. Origination through Post-Closing/Endorsement
   A: Title II Insured Housing Programs Forward Mortgages
   B: Title II Insured Housing Programs Reverse Mortgages (On June 30, 2016, this section, previously Section II.C, became Section II.B and will remain a placeholder until publication of the section content).
   C: Condominium Project Approval (On June 30, 2016, this section, previously Section II.D, became Section II.C).
   D: Appraiser and Property Requirements for Title II Forward and Reverse Mortgages (On June 30, 2016, this section, previously Section II.B, became Section II.D).
   E: Title I Insured Programs
   F: Appraiser and Property Requirements for Title I

III. Servicing and Loss Mitigation
   A: Title II Insured Housing Programs Forward Mortgages
   B: Title II Insured Housing Programs Reverse Mortgages
   C: Title I Insured Programs

IV. Claims and Disposition
   A: Title II Claims
   B: Title II Disposition
   C: Title I Claims
   D: Title I Disposition

V. Quality Control, Oversight and Compliance
   A: Quality Control of Lenders and Mortgagees
   B: Quality Control of Other Participants
   C: Mortgagee Monitoring
   D: Monitoring of Other Participants
   E: Enforcement

Appendices

1. Mortgage Insurance Premiums
2. Analyzing IRS Forms
3. Post-Endorsement Fees and Charges by HOC (Applies to Servicing Only)
4. HUD Schedule of Standard Attorney Fees (Applies to Servicing Only)
5. First Legal Actions to Initiate Foreclosure and Reasonable Diligence Time Frames (Applies to Servicing Only)
6. Maximum Property Preservation Allowances and Schedules (Applies to Servicing Only)

Glossary
Acronyms