# Holds Tracking

In the following circumstances, a Case Number Assignment request may be placed on hold for further processing by HUD's Homeownership Center (HOC):

Duplicate property address

HOC review of the lender

For a refinance case, access to refinance authorization information may be unavailable

When submitting a request for Case Number Assignment you may be notified that the case is being held by the HOC. If this occurs, wait approximately 24 hours for processing by the HOC. Then, use Holds Tracking to determine the status of the case. The case can have a holding status of Processing or Completed.

Processing: The HOC is still reviewing the case.

Completed: HOC review is completed. The case has either been approved or rejected. If the case is approved, a case number is assigned. If the case is rejected, errors may be corrected and a new request for a Case Number Assignment submitted.

Cases with a holding status of Completed are removed from the Holds Tracking List as follows.

Three working days after retrieving details on a held case.

Within five working days if details on a held case are not retrieved.

Implementation:

A query on characteristics produces a list of submissions. Each member of the list has a unique CASEID value (\CASEDATA\@CASEID). When a valid CASEID value is sent as the text value for ClasRAKeyValue all of the details for a particular case will be returned. When this key is not sent multiple CASEDATA sections (where CASEID is the ClasRaKeyValue) will be returned with summary data only. When the ClasRAKeyValue node is populated all other nodes except ProcessStatusRequestor must be blank.

Pilot: <https://entptest.hud.gov/b2b/chums/f17rqcxml.cfm>

Production: <https://entp.hud.gov/b2b/chums/f17rqcxml.cfm>

**History of Changes**

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| **Addition of non-FHA Lenders October 4th 2010 implementation** |
| **Added** //CASEDATA/UNDERWRITINGCASE/LOAN\_ORIGINATOR/@\_EmployerIdentificationNumber to output.  Non-FHA Lender IDs will be reported in this field. FHA Lender IDs continue to be reported in //FHAVAOriginatorIdentifier |
| **Borrower Validation June 18, 2005 implementation** |
| **Added** input (filter) value, "FailedBorrowerValidation" to element <ProcessStatusCode> |
| **Added** output values 32 (Pending Borrower Validation), 33 (Passed SSA Validation), and 72 (Failed SSA Validation) to FHAVAStatusCode attribute of element <FHAVACaseMessage> |
| **HECM Counseling April 2 implementation** |
| **Added** new Attribute Value, CounselingAgency, to PartyType to report HECM Counseling Agency party detail information. |
| **Added** new element, FHAVAHECMCounselID. |
| **Added** new element, FHAVAHECMCounselDate. |
| **Added** new element, BorrowerBirthDate. (May appear up to 5 times) |
| **January 5 (HMDA Changes) implementation** |
| **Increased allowable number of borrowers to 5** |
| **Dropped** support for deprecated attribute, REOStatusType for property disposition (use PriorPropertyDisposition attribute) |
| **Dropped** support for deprecated tag, FullUnparsedName (use UnparsedName) |
| **Standarized refi contact name and number**   1. **Added** FHAVASRFIContactName (output) 2. **Dropped** ContactName 3. **Added** FHAVASRFIContactPhone (output) 4. **Dropped** CONTACTDETAIL |
| **Dropped** support for PriorLoanClosedBefore19990701 |
| **Dropped** support for living\_units (use FinancedNumberOfUnits) |
| **Corrected Misspelled Attribute**   1. **Dropped** attribute ADPCode 2. **Added attribute** FHAVAADPCode |
| **Moved** InspectionType to proper tree location under VALUATIONS (was in FHAVA) |