



PROPERTY & UNIT INSPECTIONS INFORMATION FOR RESIDENTS

The U.S. Department of Housing and Urban Development (HUD) will substantially increase inspections of assisted properties and units on June 1st, 2021 to help ensure the overall health and well-being of HUD-assisted households. An inspector from HUD may inspect your home soon. Residents will be notified in advance by property management of their inspection date and time.

Resident Rights

- ✳ Residents should communicate any health-related concerns and the inspector will select an alternate unit to inspect.
- ✳ Residents have the choice to be present. If you are not home and your unit is randomly selected, the inspection will move forward.
- ✳ Residents who are home may elect to leave or stay in the unit during the inspection.
- ✳ The inspector and property representative will practice safe distancing and wear personal protective equipment (PPE) consistent with detailed HUD safety protocols informed by the Centers for Disease Control and Prevention's (CDC) most recent guidance.

Additional Details

- ✳ Not all residential units are inspected, and buildings and units are randomly selected on the day of inspection.
- ✳ If you have questions, please contact your property representative or HUD's Technical Assistance Center (TAC) at 888-245-4860.
- ✳ Residents of HUD Multifamily properties should review HUD's "Residents Rights & Responsibilities" for further information https://www.hud.gov/sites/documents/DOC_12162.PDF
- ✳ To view the Secretary of HUD's statement on resuming inspections: <https://www.hud.gov/>

Real Estate Assessment Center Inspection Process and Cycle



Purpose: To make sure your home is being safely maintained physical inspections are needed from time to time. Inspections help ensure units are decent, safe, and sanitary.



Step 1: Notification

Property representatives will notify you of the pending inspection.

Step 2: Pre-Inspection

Contact your property representative with any questions you or your family may have surrounding the inspection with the property representative or HUD's Technical Assistance Center (TAC) at 888-245-4860.



Step 3: Inspection

Inspectors follow a detailed inspection protocol including wearing proper PPE and other related safety requirements. Inspectors will also review the property's common areas as well.

Step 4: Post Inspection

The property owner or manager will be notified of the inspection results. Contact the property representative if you have any questions about your unit's inspection.

