

PHA Contact Report

Data for the PHA Contact Report is taken from the *Housing Inventory Module/Housing Agency* Submodule in IMS/PIC (Figure 1). Email displayed on the report is using the **PHA Email Address**. To update the email shown on the report, the user must update Email Address (Figure 2). The email address update will take 24 hours to get reflected in PIC System; however, **the report that is posted to [PHA Contact Information website](#) is updated once a week on a Monday.**

Figure 1

PIH Information Center (PIC)
IMS-PIC Release 8.3 [Web Server 1]

Welcome Robin (H23520)! Your last logon was on Sep 3 2020 3:13PM.
Your user id was certified on 03/30/2020.

PIC Maintenance
User Profile

PIH Information
SEMAP
Risk Assessment
DIS

Housing Inventory
Housing Agency
Development
Inventory Removals

Executive Summary
HA Executive Summary

Form 50058
Submission
Viewer
Reports

ADHOC
Form 50058 Adhoc Report
HA Query Report

PIC Downloads
Building And Unit

PIC Headlines

- July 31st reports available - 8/11/2020
Summarization completed [\[full text\]](#)
- July 31st summarization failed - 8/10/2020
Part 2 failed, to be rerun tonight [\[full text\]](#)
- System outage this weekend - 7/16/2020
System down starting at 8 pm ET [\[full text\]](#)

[Browse all PIC Headlines.](#)

Getting Help

For **PIC Assistance**, please contact your local field office PIC Coach. If you must include a user's ID in an email, please encrypt that message. The PIC Coach list as well as job aids and other resources can be found on the [PIC home page](#).

For **Secure Systems** assistance, PHA users can reset their Secure Systems passwords [here](#). All Secure Systems questions, including access, should be directed to the REAC Technical Assistance Center (TAC) by [email](#) or to 1-888-245-4860 M-F between 7:00am and

Figure 2

Robbin Hawkins (H23520)
PIC Main

Housing Agency

Housing Authority Details

HA Code: MA002
Name: Boston Housing Authority
Formal Name: Boston Housing Authority
Activity Status: Active
IIA Program Type: Combined
HA FY End: 03/31
Phone Number: (617) 988- 4000
Fax Number: (617) 988- 4027
TTY Number: (800) 545- 1833
Web Page Address: www.bostonhousing.org
Email Address: communications@bostonhousing.org
Executive Director: [Kathryn Bennett](#)
Board Chairperson: [Martin Walsh](#)
Last Modified User: [Melissa Phung](#)
Last Modified Date: 09/09/2020