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## Community Service and Self-Sufficiency Requirement (CSSR)

Out of concern for resident well-being during the COVID-19 pandemic, HUD temporarily waived the requirement that each non-exempt adult resident of public housing contribute 8 hours per month of community service and/or participation in an economic self-sufficiency program. This waiver also suspended enforcement of the requirement by all PHAs operating a Public Housing program. This waiver was applicable to all PHAs operating a Public Housing program.

This section contains information applicable to the Public Housing program.

### Community Service and Self-Sufficiency Requirement

#### **12.e: Community Service and Self-Sufficiency Requirement (CSSR) Suspension** *(Superseded PH-5: Community Service and Self-Sufficiency Requirement (CSSR))*

**Period of Availability:** Effective for all annual reexaminations completed between May 14, 2021 and April 30, 2022

Families with nonexempt adult members who are required to perform community service and/or participate in self-sufficiency activities will be subject to these requirements, beginning with the first annual reexamination after April 30, 2022.

Families who were previously under a “work-out” agreement, entered into prior to a PHA’s adoption of waiver PH-5 and/or the mandatory suspension required under this waiver, will resume the agreement to rectify noncompliance. During the suspension (or earlier if a PHA adopted waiver PH-5), no hours could have accrued (or have been added) to a pre-existing work-out agreement.

If a family member owed pre-CSSR waiver/suspension hours and contributed hours during the suspension, at a time when the hours were not due or being evaluated, those hours qualify as make-up hours to satisfy a work-out agreement. However, there is no penalty to the family if they did not contribute hours during the suspension.

#### **WHAT PHA’s CAN DO**

- Many family members who experienced job loss during the pandemic may now be subject to community service for the first time. In addition to ensuring families are linked to various employment services so they can return to work, the PHA can develop a robust and current

list of organizations that would welcome volunteer help. In communities that have limited volunteer opportunities, the PHA may offer community service options within its own operations. Opportunities for future employment paths through community involvement may present themselves and could be an added benefit to volunteers.

- To ensure that families remain housed, PHAs can be proactive in reaching out to tenants who were under a work-out agreement prior to the adoption of this waiver to ensure that they understand that they will have to make up the hours for that agreement, as well as any new hours that may accrue.

See below for information on how to report CSSR suspension on the form HUD-50058.

### Reporting CSSR Suspension on the form HUD-50058

Action	Effective Date	
<b>Annual Reexamination</b> (applicable between April 10, 2020 and May 3, 2021)	6/1/2020	Enter “Pending” (Code 3) on the Form HUD-50058 for each nonexempt adult family member for whom the PHA cannot determine compliance; the CSSR is suspended until next annual reexamination
<b>Annual Reexamination</b> (applicable between May 4, 2021 and April 30, 2022)	6/1/2021	Enter “Pending” (Code 3) on the Form HUD-50058 for each nonexempt adult family member; the CSSR is suspended and PHA must not evaluate compliance and must have provided notice that the CSSR will remain suspended through the family’s lease renewal term. The PHA must not enforce any prior work-out agreements or enter into any new work-out agreements. Enter Code 3 for new admissions and Code 4 for exempt family members
<b>Annual Reexamination</b> (applicable between May 1, 2022 and April 30, 2023)	6/1/2022	Enter “Pending” (Code 3) on the Form HUD-50058 for each nonexempt adult family member; such members will be required to meet the CSSR, and compliance will be determined during the next annual reexamination.
<b>Annual Reexamination</b> (applicable May 1, 2023 and thereafter)	6/1/2023	The PHA will evaluate each nonexempt adult family member’s compliance with the CSSR for the previous 12 months. This may include any additional hours owed and included in a work-out agreement established prior to adoption of PH-5 and/or the mandatory CSSR suspension. Enter “Yes” on the 50058 for each member who performed the required additional hours owed.