

# Tribal Lifeline

Customers living on federally recognized Tribal Lands\* can receive up to **\$34.25** off phone or Internet service.

Lifeline is a federal program that helps lower the cost of your monthly phone or Internet bill.

## ELIGIBILITY

You may qualify for a discount if you live on federally recognized Tribal lands\* **AND** can provide proof of any **ONE** of the following:

- Your income is at or below 135% of the federal poverty guidelines, **OR**
- You participate in any **ONE** of these government benefit programs:
  - Supplemental Nutrition Assistance Program (SNAP)
  - Medicaid
  - Federal Public Housing Assistance (FPHA)
  - Veterans Pension and Survivors Benefit
  - Supplemental Security Income (SSI)
  - Bureau of Indian Affairs General Assistance
  - Tribal Head Start (income based)
  - Tribal Temporary Assistance for Needy Families (Tribal TANF)
  - Food Distribution Program on Indian Reservations Assistance

## WHAT IS A HOUSEHOLD?

You can have multiple households at one address, for example:

- Four adult family members that live at the same address, but do not share income and expenses, may each have their own Lifeline benefit.
- If you share housing with someone who already receives Lifeline, complete the **Household Worksheet** that is available on our website, or through your phone or Internet company.

\*Lifeline's Tribal Lands is defined in 47 CFR §54.400 (e). Go to LifelineSupport.org and select "Tribal Lands" for more information.

## THREE WAYS TO APPLY



**APPLY ONLINE** Find the online application at [CheckLifeline.org](http://CheckLifeline.org).

If you live in CA, OR, or TX work with your provider to apply.

OR



**MAIL YOUR APPLICATION** Print an application from [www.LifelineSupport.org](http://www.LifelineSupport.org).

OR



**CONTACT A PHONE OR INTERNET COMPANY**

Find a company that provides Lifeline at

[www.LifelineSupport.org](http://www.LifelineSupport.org).

Click *Companies Near Me*.

## HOW TO SHOW YOU ARE ELIGIBLE

You may need to show proof that you qualify for Lifeline, such as:

- **A copy of your SNAP or program letter** **OR**
- **A copy of your pay stub or tax return** to prove your income is at or below 135% of the federal poverty guidelines.

## TIPS FOR APPLICANTS ON TRIBAL LANDS

- Check the "Tribal Lands" Box.
- Provide a Tribal ID Number if an SSN is unavailable.
- Your Lifeline company can help determine whether your address is on Tribal lands.
- Ask your service provider about *Tribal Link-Up*. You may be able to get up to \$100 toward your connection to home service.

**NOTE:** An applicant living at a residence without an identifiable address will be asked to provide Geo-coordinates for the physical location. If you don't have this information, you can provide USAC a map that identifies the location of the residence, landmarks, and distances.



Universal Service  
Administrative Co.

## LIFELINE SUPPORT CENTER

(800) 234-9473 | 9 AM-9 PM ET | 7 DAYS PER WEEK  
[LifelineSupport@usac.org](mailto:LifelineSupport@usac.org) | [www.LifelineSupport.org](http://www.LifelineSupport.org)

# Lifeline

Lifeline is a federal program that helps lower the cost of your monthly phone or Internet bill.

## HOW TO KEEP YOUR BENEFIT

### USE IT OR LOSE IT

If your mobile phone or Internet is free, use it at least **once every 30 days** to keep the benefit.

### RECERTIFICATION

Each year, Lifeline will conduct a check to ensure you still qualify for the benefit. We will review databases that can verify your participation in qualifying programs.

We will send you a letter asking you to recertify your benefit **ONLY** if we are unable to confirm you are still eligible.

#### What to do if asked to recertify:

- Call (855) 359-4299 **OR**
- Complete the form online at [CheckLifeline.org](http://CheckLifeline.org) **OR**
- Complete the recertification form and mail it to:  
Lifeline Support Center  
P.O. Box 7081  
London, KY 40742

You may check your Lifeline benefit status anytime by calling the Lifeline Support Center, (800) 234-9473.



### TRANSFER YOUR BENEFIT

You may change the phone or Internet company registered with Lifeline at any time.

To do so:

- Talk to your new company to make the switch—some companies may have transfer costs.
- Reapply to Lifeline to confirm you are still eligible.
- Search for a phone or Internet company at [www.LifelineSupport.org](http://www.LifelineSupport.org). Click *Companies Near Me*.

## LIFELINE SUPPORT CENTER

**(800) 234-9473 | 9 AM-9 PM ET | 7 DAYS PER WEEK**

**[LifelineSupport@usac.org](mailto:LifelineSupport@usac.org) | [www.LifelineSupport.org](http://www.LifelineSupport.org)**

If you are person with a disability and need assistance with your Lifeline application, contact the Lifeline Support Center.

Contact your phone or internet company about your phone, Internet service, or bill.



Universal Service  
Administrative Co.