# Section 184 Loan Guarantee Fundamentals – Back To Basics Webinar

# Agenda: Day 1 - April 21, 2020 Noon to 3:00 p.m. EST

## Agenda Items

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| Topic | Presenter | Time allotted |

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|  | Introduction | Heidi Frechette  Krisa Johnson  Jeff Glass | 12:00 –12:15 |
|  | Endorsement Delivery Package Training | Brian Cook | 12:15 – 1:45 |
|  | Questions | Brian Cook | 1:45 – 2:05 |
|  | Break | …. | 2:05 – 2:15 |
|  | Servicing Training – Part 1 | Thelma Pillay | 2:15 – 3:00 |
|  | Adjourn | …. | 3:00 |