# Section 184 Loan Guarantee Fundamentals – Back To Basics Webinar

# Agenda: Day 2 - April 22, 2020 Noon to 3:00 p.m. EST

## Agenda Items

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| Topic | Presenter | Time allotted |

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|[ ]  Introduction | Heidi FrechetteKrisa JohnsonJeff Glass | 12:00 –12:15 |
|[ ]  Servicing Training Part II | Thelma Pillay |  12:15 – 1:15 |
|[ ]  Questions | Thelma Pillay |  1:15 – 1:30 |
|[ ]  Break | N/A |  1:30 – 1:40 |
|[ ]  Claims Training  | Andrika Wagstaff |  1:40 – 3:00 |
|[ ]  Questions | Andrika Wagstaff |  2:50 – 3:00 |
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