OLG INFO 2021-22   **November 19, 2021**

Native Advantage Claims Module Ready for Users on December 1st

Dear Section 184/184A Direct Guarantee Lenders and Servicers,

The Office of Native American Programs (ONAP) is excited to announce that the Native Advantage platform's Claims Module will be ready for users on December 1, 2021. This Module is the first component of Native Advantage, ONAP's new loan management platform to support the Section 184 and Section 184A programs, being built as part of ONAP's multi-year information technology (IT) modernization initiative.

The first and most critical step required is for you to receive access to the Claims Module if you are an eligible user. Please complete and send the attached Native Advantage Claims Module User Access Request Form to ONAP-OLGSystemsAccess@hud.gov as soon as possible. Please note all ONAP-approved Direct Guarantee (DG) Lenders and Servicers must begin using the Native Advantage Claims Module to submit all claims by January 1, 2022. *Claims submitted using the ONAP Catalyst Case Binder Module will no longer be accepted after December 31, 2021.*

The Claims Module automates the preparation and submission of claims for Section 184 & 184A guaranteed loans. DG Lenders and Servicers will now be able to prepare, submit and track claims from the initial draft and submission through closure in the Native Advantage one-stop portal. All claim types will be included.

ONAP will be creating Claims Module user accounts for eligible DG Lenders and Servicers as User Access Request Forms are received. When your account is created, you will receive an e-mail from NativeAdvantage@hud.gov with your username and the link to the Native Advantage Login Page. You will be prompted to establish a password. After successful registration, you must review the training materials and may begin actively using the Claims Module on the Native

Advantage platform.

We look forward to providing you with further information as the release date approaches.

Thank you,

The Native Advantage Team