



OLG INFO 2021-17

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Announcing Contract Support for Section 184 Endorsement Requests

ONAP is taking steps to provide improved service to Lenders and Native borrowers by engaging in contract support to assist in processing Section 184 Endorsement requests. Due to historically high demand and limited staff, the processing time for Section 184 Endorsement reviews has fallen far behind the target of 60 days. To improve this turnaround and provide better service to Lenders and Native communities, earlier this month, an experienced contractor began assisting ONAP in its review of endorsement requests. Over the next several months ONAP expects to reduce the current endorsement backlog and move closer to providing endorsement reviews within the desired target timeframe.

How can you, as an approved Section 184 Lender, help reduce the time it takes to receive an endorsement? ***Approximately two-thirds of Endorsement Case Binders received by ONAP are missing required documents.*** Submitting incomplete case binders slows down the ONAP review process by requiring additional staff time to communicate deficiencies to the Lender.

To expedite the processing time of Endorsement Case Binders, please utilize the Endorsement submission checklist found [here](#) and under the Lender Forms section on the [Section 184 Lender Homepage](#). Submitting Endorsement requests that contain all required supporting documentation will ensure faster review times.

If your staff needs refresher training on how to submit endorsement case binders, please watch this [video](#) and review this [PowerPoint](#). These resources can also be found on the Section 184 Lender Homepage under Lender Training.

ONAP values our partnerships with Lenders and appreciates your commitment to supporting homeownership in Indian Country.

