



OLG INFO 2021-08

June 17, 2021

---

## Native Advantage

Dear Section 184/184A Lenders and Servicers,

The Office of Native American Programs (ONAP) is excited to announce the initial deployment of the **Native Advantage** platform and the Claims Module Release 1.0 (Claims Module) on June 25, 2021. This Module Release is the first component of *Native Advantage*, ONAP's new platform, being built as part of ONAP's multi-year information technology (IT) modernization initiative.

The Claims Module automates the preparation and submission of claims for Section 184 & 184A guaranteed loans. Lenders and Servicers will now be able to prepare, submit and track claims from the initial draft and submission through closure in the *Native Advantage* one-stop portal. Claim types included in the June 25, 2021 Claims Module are: Conveyance – Parts A & B, Assignment, Supplemental Claims, Claims Without Conveyance of Title (CWCOT), Pre-foreclosure Sale (PFS) claims, Special Forbearance and Loan Modification. Type 33 Loss Mitigation Claims will be available on the *Native Advantage* platform in Claims Module Release 1.1 that is scheduled for deployment on July 9, 2021.

**The first and most critical step required is for ONAP to grant access to the Claims Module for all eligible users. The [attached Native Advantage Claims Module User Access Request Form](#) must be completed and emailed to [ONAP-OLGSystemsAccess@hud.gov](mailto:ONAP-OLGSystemsAccess@hud.gov) by June 25, 2021.** ONAP OLG will be creating Claims Module user accounts between June 25 – July 12, 2021. When your account is created, you will receive an e-mail from [NativeAdvantage@hud.gov](mailto:NativeAdvantage@hud.gov) with your username and the link to the *Native Advantage* Login Page. You will be prompted to establish a password and after successful registration you may begin actively using the Claims Module on the *Native Advantage* platform.

All ONAP-approved Direct Guarantee Lenders and Servicers must begin using the Native Advantage Claim Module to submit all claims no later than July 12, 2021. Claims submitted using the ONAP Catalyst Case Binder Module will no longer be accepted after the above date.

We look forward to providing you with further information as the release date approaches.

Thank you,

A handwritten signature in black ink, appearing to read 'Krisa M. Johnson', with a long horizontal line extending to the right.

Krisa M. Johnson  
Director, Office of Loan Guarantee