The Department of Housing and Urban Development (HUD) holds interactive engaging and brainstorming opportunities in the form of workshops to gain feedback from a variety of stakeholders on the NSPIRE standards. This document contains a list of questions regarding the version 1.3 standards discussed during the NSPIRE Standards Virtual Workshop – August 18, 2020. The Standards discussed were the Infestation Standard, the Cooking Appliance Standard, and the Toilet Standard.
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Breakout Session Room #1: Infestation Standard
Deficiency 1 Questions

Deficiency 1: Evidence of cockroaches

Infestation Definition & Components
- How could the definition and components be more clearly written?
- What else could be included to make these stronger and objective?

Infestation Deficiency
- Is the evidence of cockroaches enough to be considered deficient?
- What are some special conditions to consider that might affect the location of this deficiency?
- What other conditions might make this deficiency more or less of a problem?

Infestation Criteria
- How might the criteria be made clearer or improved?
- Is the criteria reasonable?
- What might be some unintended consequences that might need to be considered?
- What could be any special conditions to consider?
- How might this differ, if this defect is present inside the Unit, or Outside the building, or Inside the building?
- Is there anything in the Criteria that, as written, might cause ambiguity?

Inspection Process — Observation
- What are the ambiguities to the above observation?
- How can the inspection process be improved?
- What are the maintenance recommendations for the inspection process?
- What might be missing from the inspection process?

Inspection Process — Action
- What other areas should be inspected for cockroaches?
- What other maintenance tools should be used in the inspection process?
- How might this action differ if this defect is present inside the Unit, Inside the building, or Outside of the unit?

Infestation Health and Safety
- Why or why not should this deficiency be considered a health and safety risk?
- How might the rationale be made clearer?
- Are there examples where this Deficiency might be present, but perhaps at a low level, or perhaps with a mitigating circumstance, that would make it less of a Health and Safety issue?
- Should the evidence of 1 cockroach be enough to be a health and safety risk?
Infestation Time of Repair

- In what circumstance might the correction timeframe be more or less than the 30 days?
- How should the standard account for these circumstances?
- What reason could you give that this perhaps should be longer, or perhaps shorter?
- What are the maintenance procedures that need to be considered for the time of repair?

Infestation Housing Choice Voucher Program

- For the Housing Choice Voucher program, should this Deficiency be a Pass or a Fail?
  - Why or why not?
- How might this differ if this defect is present inside the Unit, or Outside the building, or Inside the building (and outside the Unit)?
- Are there other conditions that might make this Deficiency more of a problem, or perhaps less of a problem?

Infestation Standard

- Is there anything else you would like to add about this deficiency?
- Is there anything you would like to add about NSPIRE Standards?
- Is there anything you would like to add about the NSPIRE Process or Program?
Breakout Session Room #2: Cooking Appliance Standard
Cooking Appliance Standard — Version 1.3

**Deficiency 1 Questions**

**Deficiency 1:** Cooking range, cooktop, or oven is not producing heat or regulating heat temperature.

**Cooking Appliance Definition & Components**
- How could the definition and components be more clearly written?
- What else could be included to make these stronger and objective?
- Are there any missing components?

**Cooking Appliance Deficiency**
- Is the evidence of the cooking appliance not regulating temperature enough to be considered deficient?
- What are some special conditions to consider that might affect the location of this deficiency?
- What other conditions might make this deficiency more or less of a problem?

**Cooking Appliance Criteria**
- How might the criteria be made clearer or improved?
- Is the criteria reasonable?
- What might be some unintended consequences that might need to be considered?
- What could be any special conditions to consider?
- How might this differ, if this defect is present inside the Unit, or Outside the building, or Inside the building?
- Is there anything in the Criteria that, as written, might cause ambiguity?

**Cooking Appliance Inspection Process — Observation**
- What are the ambiguities to the above observation?
- How can the inspection process be improved?
- What are the maintenance recommendations for the inspection process?
- What might be missing from the inspection process?

**Cooking Appliance Inspection Process — Action**
- What other areas should be inspected?
- What other maintenance tools should be used in the inspection process?
- How might this action differ if this defect is present inside the Unit or Inside the building?

**Cooking Appliance Health and Safety**
- Why or why not should this deficiency be considered a health and safety risk?
- How might the rationale be made clearer?
- Are there examples where this Deficiency might be present, but perhaps at a low level, or perhaps with a mitigating circumstance, that would make it less of a Health and Safety issue?
- What other safety issues might occur?
Cooking Appliance Time of Repair

- In what circumstance might the correction timeframe be more or less than the 30 days?
- How should the standard account for these circumstances?
- What reason could you give that this perhaps should be longer, or perhaps shorter?
- What are the maintenance procedures that need to be considered for the time of repair?

Cooking Appliance Housing Choice Voucher Program

- For the Housing Choice Voucher program, should this Deficiency be a Pass or a Fail?
  - Why or why not?
- How might this differ if this defect is present inside the Unit, or Outside the building, or Inside the building (and outside the Unit)?
- Are there other conditions that might make this Deficiency more of a problem, or perhaps less of a problem?

Cooking Appliance Standard

- Is there anything else you would like to add about this deficiency?
- Is there anything you would like to add about NSPIRE Standards?
- Is there anything you would like to add about the NSPIRE Process or Program?
Breakout Session Room #3:
Toilet Standard
Deficiency 4 Questions

Deficiency 4: Toilet is not secured at the base.

Toilet Definition and Components
- How could the definition and components be more clearly written?
- What else could be included to make these stronger and objective?
- Are there any missing components?

Toilet Deficiency
- Is the evidence of the toilet not being secured enough to be considered deficient?
- What are some special conditions to consider that might affect the location of this deficiency?
- What other conditions might make this deficiency more or less of a problem?

Toilet Criteria
- How might the criteria be made clearer or improved?
- Are the criteria reasonable?
- What might be some unintended consequences that might need to be considered?
- What could be any special conditions to consider?
- How might this differ, if this defect is present inside the Unit or Inside the building?
- Is there anything in the Criteria that, as written, might cause ambiguity?

Toilet Inspection Process — Observation
- What are the ambiguities to the above observation?
- How can the inspection process be improved?
- What are the maintenance recommendations for the inspection process?
- What might be missing from the inspection process?

Toilet Inspection Process — Action
- What other maintenance tools should be used in the inspection process?
- How might this action differ if this defect is present inside the Unit or Inside the building?
- How much pressure should be applied to ensure security? What other maintenance processes can be used?

Toilet Health and Safety
- Why or why not should this deficiency be considered a health and safety risk?
- How might the rationale be made clearer?
- Are there examples where this Deficiency might be present, but perhaps at a low level, or perhaps with a mitigating circumstance, that would make it less of a Health and Safety issue?
- What other safety issues or health risks might occur?
Toilet Time of Repair

- In what circumstance might the correction timeframe be more or less than the 30 days?
- How should the standard account for these circumstances?
- What reason could you give that this perhaps should be longer, or perhaps shorter?
- What are the maintenance procedures that need to be considered for the time of repair?

Toilet Housing Choice Voucher Program

- For the Housing Choice Voucher program, should this Deficiency be a Pass or a Fail?
  - Why or why not?
- How might this differ if this defect is present inside the Unit or Inside the building (and outside the Unit)?
- Are there other conditions that might make this Deficiency more of a problem, or perhaps less of a problem?

Toilet Standard

- Is there anything else you would like to add about this deficiency?
- Is there anything you would like to add about NSPIRE Standards?
- Is there anything you would like to add about the NSPIRE Process or Program?