TITLE: TOILET

VERSION: V2.2

DATE PUBLISHED: 06/23/22

DEFINITION: A plumbing fixture used to receive human waste and to discharge it through a waste pipe, using water as a conveying method.

PURPOSE: To discharge human waste.

COMMON COMPONENTS: Tank; Bowl; Lid; Seat; Flush handle; Drain; Drain lines; Supply valve; Supply line; Wax ring; Float ball; Float cup; Refill tube; Ballcock; Trip lever; Chain; Flapper; Overflow tube; Trap; Closet bend

LOCATION: ☒ Unit Bathroom
        ☒ Inside Bathroom
        ☐ Outside None

MORE INFORMATION: None

DEFICIENCY 1: Only 1 toilet was installed, and it is missing.
LOCATION: ☒ Unit ☒ Inside

DEFICIENCY 2: A toilet is missing and at least 1 toilet is installed elsewhere that is operational.
LOCATION: ☒ Unit ☒ Inside

DEFICIENCY 3: Only 1 toilet was installed, and it is damaged or inoperable.
LOCATION: ☒ Unit ☒ Inside

DEFICIENCY 4: A toilet is damaged or inoperable and at least 1 toilet is installed elsewhere that is operational.
LOCATION: ☒ Unit ☒ Inside

DEFICIENCY 5: Toilet component is damaged, inoperable, or missing such that it may limit the resident’s ability to safely discharge human waste.
LOCATION: ☒ Unit ☒ Inside

DEFICIENCY 6: Toilet is not secured at the base.
LOCATION: ☒ Unit ☒ Inside

DEFICIENCY 7: Toilet component is damaged, inoperable, or missing and it does not limit the resident’s ability to discharge human waste.
LOCATION: ☒ Unit ☒ Inside
### Deficiency I — Unit: **Only 1 toilet was installed, and it is missing.**

<table>
<thead>
<tr>
<th>Deficiency Criteria:</th>
<th>Only 1 toilet was installed, and it is missing (i.e., evidence of prior installation, but now not present or is incomplete).</th>
</tr>
</thead>
<tbody>
<tr>
<td>Health and Safety Determination:</td>
<td>Life-Threatening The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.</td>
</tr>
<tr>
<td>Correction Timeframe:</td>
<td>24 hours</td>
</tr>
<tr>
<td>HCV Pass / Fail</td>
<td>Fail</td>
</tr>
<tr>
<td>HCV Correction Timeframe:</td>
<td>24 hours</td>
</tr>
</tbody>
</table>

#### Inspection Process:

- **Observation:** Visually observe any evidence of a toilet that is missing.
- **Request for Help:** None
- **Action:** None
- **More Information:**
  - Toilets may be installed in unfinished spaces or common restrooms that have been converted for another use (e.g., a storage room). In these cases, the sewer line and supply valves must be properly capped to prevent exposure to sewer gas and leaks.
  - In the event that a toilet was never installed by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes.
Deficiency I — Inside: **Only 1 toilet was installed, and it is missing.**

**Deficiency Criteria:** Only 1 toilet was installed, and it is missing (i.e., evidence of prior installation, but now not present or is incomplete).

**Health and Safety Determination:** Moderate

The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**Correction Timeframe:** 30 days

**HCV Pass / Fail:** Fail

**HCV Correction Timeframe:** 30 days

**Inspection Process:**

- **Observation:** Visually observe any evidence of a toilet that is missing.
- **Request for Help:** None
- **Action:** None
- **More Information:** Toilets may be installed in unfinished spaces or common restrooms that have been converted for another use (e.g., a storage room). In these cases, the sewer line and supply valves must be properly capped to prevent exposure to sewer gas and leaks. In the event that a toilet was never installed by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes.
DEFICIENCY 2 — UNIT:  A toilet is missing and at least 1 toilet is installed elsewhere within the Unit that is operational.

DEFICIENCY CRITERIA: A toilet is missing (i.e., evidence of prior installation, but now not present or is incomplete) and at least 1 toilet is installed elsewhere within the Unit that is operational.

HEALTH AND SAFETY DETERMINATION: Moderate

The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

INSPECTION PROCESS:

OBSERVATION: - Visually observe any evidence of a toilet that is missing.

REQUEST FOR HELP: - None

ACTION: - None

MORE INFORMATION: - Toilets may be installed in unfinished spaces or common restrooms that have been converted for another use (e.g., a storage room). In these cases, the sewer line and supply valves must be properly capped to prevent exposure to sewer gas and leaks.
- In the event that a toilet was never installed by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes.
DEFICIENCY 2 — INSIDE:  
A toilet is missing and at least 1 toilet is installed elsewhere within the Inside area that is operational.

DEFICIENCY CRITERIA: 
A toilet is missing (i.e., evidence of prior installation, but now not present or is incomplete) and at least 1 toilet is installed elsewhere within the Inside area that is operational.

HEALTH AND SAFETY DETERMINATION: Moderate 
The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

INSPECTION PROCESS:

- Observation: Visually observe any evidence of a toilet that is missing.
- Request for Help: None
- Action: None
- More Information: Toilets may be installed in unfinished spaces or common restrooms that have been converted for another use (e.g., a storage room). In these cases, the sewer line and supply valves must be properly capped to prevent exposure to sewer gas and leaks.
  - In the event that a toilet was never installed by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes.
**DEFICIENCY 3 — UNIT:**  
ONLY 1 TOILET WAS INSTALLED, AND IT IS DAMAGED OR INOPERABLE.

| DEFICIENCY CRITERIA: | Only 1 toilet was installed, and it is damaged (i.e., visibly defective; impacts functionality).  
OR  
Only 1 toilet was installed, and it is inoperable (i.e., overall system is not meeting function or purpose; with or without visible damage). |
|---------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| HEALTH AND SAFETY DETERMINATION: | Life-Threatening  
The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident. |
| CORRECTION TIMEFRAME: | 24 hours |
| HCV PASS / FAIL | Fail |
| HCV CORRECTION TIMEFRAME: | 24 hours |

**INSPECTION PROCESS:**

- **Observation:**  
  - Look to see if water drains from the bowl.  
  - Look to see if water refills the bowl.  
  - Listen to verify that water has stopped running once the bowl is refilled.

- **Request for Help:**  
  - None

- **Action:**  
  - Flush the toilet.

- **More Information:**  
  - In the event that a toilet was never installed by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes.
DEFICIENCY 3 — INSIDE:

**ONLY 1 TOILET WAS INSTALLED, AND IT IS DAMAGED OR INOPERABLE.**

**DEFICIENCY CRITERIA:**

Only 1 toilet was installed, and it is damaged (i.e., visibly defective; impacts functionality).

OR

Only 1 toilet was installed, and it is inoperable (i.e., overall system is not meeting function or purpose; with or without visible damage).

**HEALTH AND SAFETY DETERMINATION:** Moderate

The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- **Observation:**
  - Look to see if water drains from the bowl.
  - Look to see if water refills the bowl.
  - Listen to verify that water has stopped running once the bowl is refilled.

- **Request for Help:** None

- **Action:** Flush the toilet.

- **More Information:** In the event that a toilet was never installed by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes.
DEFICIENCY 4 — UNIT: A TOILET IS DAMAGED OR INOPERABLE AND AT LEAST 1 TOILET IS INSTALLED ELSEWHERE WITHIN THE UNIT THAT IS OPERATIONAL.

DEFICIENCY CRITERIA: A toilet is damaged (i.e., visibly defective; impacts functionality) and at least 1 toilet is installed elsewhere within the Unit that is operational.

OR

A toilet is inoperable (i.e., overall system is not meeting function or purpose; with or without visible damage) and at least 1 toilet is installed elsewhere within the Unit that is operational.

HEALTH AND SAFETY DETERMINATION: Moderate

The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

INSPECTION PROCESS:

OBSERVATION:
- Look to see if water drains from the bowl.
- Look to see if water refills the bowl.
- Listen to verify that water has stopped running once the bowl is refilled.

REQUEST FOR HELP:
- None

ACTION:
- Flush the toilet.

MORE INFORMATION:
- In the event that a toilet was never installed by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes.
DEFICIENCY 4 — INSIDE: A toilet is damaged or inoperable and at least 1 toilet is installed elsewhere within the Inside area that is operational.

DEFICIENCY CRITERIA: A toilet is damaged (i.e., visibly defective; impacts functionality) and at least 1 toilet is installed elsewhere within the Inside area that is operational.

OR

A toilet is inoperable (i.e., overall system is not meeting function or purpose; with or without visible damage) and at least 1 toilet is installed elsewhere within the Inside area that is operational.

HEALTH AND SAFETY DETERMINATION: Moderate

The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

INSPECTION PROCESS:

- Look to see if water drains from the bowl.
- Look to see if water refills the bowl.
- Listen to verify that water has stopped running once the bowl is refilled.
- None
- Flush the toilet.

MORE INFORMATION: In the event that a toilet was never installed by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes.
DEFICIENCY 5 — UNIT: Toilet component is damaged, inoperable, or missing such that it may limit the resident’s ability to safely discharge human waste.

DEFICIENCY CRITERIA: Toilet component is damaged (i.e., visibly defective; impacts functionality) such that it may limit the resident’s ability to safely discharge human waste.

OR

Toilet component is inoperable (i.e., component is not meeting function or purpose; with or without visible damage) such that it may limit the resident’s ability to safely discharge human waste.

OR

Toilet component is missing (i.e., evidence of prior installation, but now not present or is incomplete) such that it may limit the resident’s ability to safely discharge human waste.

HEALTH AND SAFETY DETERMINATION: Moderate

The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

INSPECTION PROCESS:

- Identify all toilets.
- Visually inspect to identify any component that is damaged, inoperable, or missing.

REQUEST FOR HELP: None

ACTION: If a damaged, inoperable, or missing component is identified, determine if it limits the resident’s ability to safely discharge human waste.

MORE INFORMATION: Damaged, inoperable, or missing components that may limit the resident’s ability to safely discharge human waste may include, but are not limited to:

- Seat
- Handle, lever, or button used for flushing

- In the event that a toilet was never installed within the Unit by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes as they are the resident’s primary toilet.
DEFICIENCY 5 — INSIDE: TOILET COMPONENT IS DAMAGED, INOPERABLE, OR MISSING SUCH THAT IT MAY LIMIT THE RESIDENT’S ABILITY TO SAFELY DISCHARGE HUMAN WASTE.

DEFICIENCY CRITERIA: Toilet component is damaged (i.e., visibly defective; impacts functionality) such that it may limit the resident’s ability to safely discharge human waste.

OR

Toilet component is inoperable (i.e., component is not meeting function or purpose; with or without visible damage) such that it may limit the resident’s ability to safely discharge human waste.

OR

Toilet component is missing (i.e., evidence of prior installation, but now not present or is incomplete) such that it may limit the resident’s ability to safely discharge human waste.

HEALTH AND SAFETY DETERMINATION: Moderate

The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

INSPECTION PROCESS:

- Observation: Identify all toilets. Visually inspect to identify any component that is damaged, inoperable, or missing.

- Request for Help: None

- Action: If a damaged, inoperable, or missing component is identified, determine if it limits the resident’s ability to safely discharge human waste.

- More Information: Damaged, inoperable, or missing components that may limit the resident’s ability to safely discharge human waste may include, but are not limited to:
  - Seat
  - Handle, lever, or button used for flushing
DEFICIENCY 6 — UNIT: **TOILET IS NOT SECURED AT THE BASE.**

DEFICIENCY CRITERIA: Toilet is not secured at the base.

HEALTH AND SAFETY DETERMINATION: Moderate

The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

INSPECTION PROCESS:

- **Observation:** Look for evidence of seepage at the base of the toilet.
- **Request for Help:** None
- **Action:** Apply pressure to the base of the toilet to ensure that it is securely attached to the base.
- **More Information:** In the event that a toilet was never installed by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes.
## Deficiency 6 — Inside: Toilet is not secured at the base.

### Deficiency Criteria:
Toilet is not secured at the base.

### Health and Safety Determination:
Moderate

The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

### Correction Timeline:
30 days

### HCV Pass / Fail:
Fail

### HCV Correction Timeline:
30 days

### Inspection Process:

- **Observation:** Look for evidence of seepage at the base of the toilet.
- **Request for Help:** None
- **Action:** Apply pressure to the base of the toilet to ensure that it is securely attached to the base.
- **More Information:** In the event that a toilet was never installed by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes.
DEFICIENCY 7 — UNIT: TOILET COMPONENT IS DAMAGED, INOPERABLE, OR MISSING AND IT DOES NOT LIMIT THE RESIDENT’S ABILITY TO DISCHARGE HUMAN WASTE.

DEFICIENCY CRITERIA: Toilet component is damaged (i.e., visibly defective; impacts functionality) and it does not limit the resident’s ability to safely discharge human waste.

OR

Toilet component is inoperable (i.e., component is not meeting function or purpose; with or without visible damage) and it does not limit the resident’s ability to safely discharge human waste.

OR

Toilet component is missing (i.e., evidence of prior installation, but now not present or is incomplete) and it does not limit the resident’s ability to safely discharge human waste.

HEALTH AND SAFETY DETERMINATION: Advisory

Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

CORRECTION TIMEFRAME: N/A

HCV PASS / FAIL: Pass

HCV CORRECTION TIMEFRAME: N/A

INSPECTION PROCESS:

OBSERVATION:
- Identify all toilets.
- Visually inspect to identify any component that is damaged, inoperable, or missing.

REQUEST FOR HELP:
- None

ACTION:
- If a damaged, inoperable, or missing component is identified, determine if it limits the resident’s ability to safely discharge human waste.

MORE INFORMATION:
- Damaged, inoperable, or missing components that do not limit the resident’s ability to safely discharge human waste may include, but are not limited to:
  - Tank lid
  - Handle, lever, or button used for flushing that is loose, but is still operable

- In the event that a toilet was never installed within the Unit by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes as they are the resident’s primary toilet.
DEFICIENCY 7 — INSIDE: **TOILET COMPONENT IS DAMAGED, INOPERABLE, OR MISSING AND IT DOES NOT LIMIT THE RESIDENT’S ABILITY TO DISCHARGE HUMAN WASTE.**

**DEFICIENCY CRITERIA:**
- Toilet component is damaged (i.e., visibly defective; impacts functionality) and it does not limit the resident’s ability to safely discharge human waste.
- OR
- Toilet component is inoperable (i.e., component is not meeting function or purpose; with or without visible damage) and it does not limit the resident’s ability to safely discharge human waste.
- OR
- Toilet component is missing (i.e., evidence of prior installation, but now not present or is incomplete) and it does not limit the resident’s ability to safely discharge human waste.

**HEALTH AND SAFETY DETERMINATION:** Advisory
Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

**CORRECTION TIMEFRAME:** N/A

**HCV PASS / FAIL:** Pass

**HCV CORRECTION TIMEFRAME:** N/A

**INSPECTION PROCESS:**

**Observation:**
- Identify all toilets.
- Visually inspect to identify any component that is damaged, inoperable, or missing.

**Request for Help:**
- None

**Action:**
- If a damaged, inoperable, or missing component is identified, determine if it limits the resident’s ability to safely discharge human waste.

**More Information:**
- Damaged, inoperable, or missing components that do not limit the resident’s ability to safely discharge human waste may include, but are not limited to:
  - Tank lid
  - Handle, lever, or button used for flushing that is loose, but is still operable
# SUMMARY OF CHANGES

**TITLE:**
TOILET

**VERSION:**
V2.2

**DATE PUBLISHED:**
06/23/22

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<tr>
<th>Field</th>
<th>Change</th>
<th>Version</th>
<th>Date</th>
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</thead>
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<td>-----</td>
<td>Abbreviated published version</td>
<td>V2.2</td>
<td>2022-06-23</td>
</tr>
<tr>
<td>Name Variants</td>
<td>Removed from published version</td>
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<tr>
<td>Common Materials</td>
<td>Removed from published version</td>
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<tr>
<td>Rationale</td>
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<td>Tools or Equipment</td>
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<td>Deficiency 1</td>
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<td>Health and Safety Determination</td>
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<td>Deficiency 6</td>
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<td>Deficiency 7</td>
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<td>Title</td>
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<tr>
<td>Deficiency Criteria</td>
<td>Unit &amp; Inside: Revised deficiency criteria</td>
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<tr>
<td>Rationale</td>
<td>Unit &amp; Inside: Revised rationale categories, types, and explanations; added standardized codes and descriptions</td>
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<td>Inspection Process</td>
<td>Unit &amp; Inside: Revised Observation, Action, and More Information</td>
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<td>Title</td>
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<td>Deficiency Criteria</td>
<td>Revised deficiency criteria</td>
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<tr>
<td>Health and Safety Determination</td>
<td>Revised to “Severe Non-Life-Threatening” determination; added standardized description</td>
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<tr>
<td>HCV Pass / Fail</td>
<td>Field added; response input as “Fail”</td>
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<tr>
<td>Rationale</td>
<td>Added standardized description</td>
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| Deficiency 6 | Previously Deficiency 4 | V2.0 | 2020-10-28 |
| Health and Safety Determination | Added standardized description |
| HCV Pass / Fail | Field added; response input as “Fail” |
| Rationale | Added standardized description |
| Inspection Process | Revised more information |

| Overall Formatting | Complete rework of document format and layout | V1.3 | 2020-07-31 |
| Definition | Revised definition |
| Purpose | Field added |
| Name Variants | Revised name variants |
| Common Materials | Revised common materials |
| Common Components | Revised common components |
| Location | Revised inspectable locations |
| More Information | Field added |

<p>| Deficiency 1 | Separated by inspectable locations — Unit and Inside | V1.3 | 2020-07-31 |
| Title | Added inspectable locations |
| Deficiency Criteria | Revised deficiency criteria |
| Health and Safety Determination | Revised to “Severe Non-Life-Threatening” determination; added standardized description |
| Correction Timeframe | Field added; response input as “24 hours” |</p>
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<tr>
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