TITLE: INFESTATION

VERSION: V2.2

DATE PUBLISHED: 06/23/22

DEFINITION: The presence of potentially disease carrying animals or insects.

PURPOSE: None

COMMON COMPONENTS: Insects: bees, wasps, termites, bedbugs, ants, spiders, cockroaches, fruit flies, flies, etc. Mammals: rats, mice, nutria, possum, raccoons, armadillos, bats, birds, squirrels, gophers, etc. Reptiles: snakes, iguanas, etc.

LOCATION: ☒ Unit Kitchen, cabinet, refrigerator, cooking appliance, bathroom, furniture, bed, carpet, drapes
       ☒ Inside Kitchen, cabinet, refrigerator, cooking appliance, bathroom, furniture, carpet, drapes
       ☒ Outside Near refuse enclosure or anywhere garbage is present, eaves of roofing

MORE INFORMATION: None

DEFICIENCY 1: Evidence of cockroaches.
LOCATION: ☒ Unit ☒ Inside

DEFICIENCY 2: Extensive cockroach infestation.
LOCATION: ☒ Unit ☒ Inside

DEFICIENCY 3: Evidence of bedbugs.
LOCATION: ☒ Unit ☒ Inside

DEFICIENCY 4: Evidence of mice.
LOCATION: ☒ Unit ☒ Inside

DEFICIENCY 5: Evidence of rats.
LOCATION: ☒ Unit ☒ Inside ☒ Outside

DEFICIENCY 6: Evidence of other pests.
LOCATION: ☒ Unit ☒ Inside
Deficiency I — Unit: Evidence of cockroaches.

**Deficiency Criteria:**
Evidence of cockroaches is found. Presence of dead or live cockroaches, shed skins, droppings (small black specks or smears), and egg cases (brown oblong cases: 5–9mm long). Three or fewer live cockroaches observed simultaneously in one location during the day are evidence of cockroaches.

**Health and Safety Determination:**
Moderate

The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**Correction Timeframe:**
30 days

**HCV Pass / Fail:**
Fail

**HCV Correction Timeframe:**
30 days

**Inspection Process:**

- Observation:
  - Look for dead or live cockroaches, shed skins, droppings (small black specks or smears), and egg cases (brown oblong cases: 5–9mm long).
  - Three or fewer live cockroaches observed simultaneously in one location during the day are evidence of cockroaches.

- Request for Help:
  - None

- Action:
  - Using an inspection mirror and flashlight, carefully examine each of the following:
    - Kitchen sink,
    - Kitchen cabinets,
    - Voids between and under appliances and cabinets,
    - Ceiling-wall junction,
    - Bathroom,
    - Tops of doors,
    - Circuit breaker panel,
    - Around outlets,
    - Switches,
    - Mechanical rooms, and
    - Water heaters.

- More Information:
  - None
DEFICIENCY 1 — INSIDE: EVIDENCE OF COCKROACHES.

DEFICIENCY CRITERIA: Evidence of cockroaches is found. Presence of dead or live cockroaches, shed skins, droppings (small black specks or smears), and egg cases (brown oblong cases: 5–9mm long). Three or fewer live cockroaches observed simultaneously in one location during the day are evidence of cockroaches.

HEALTH AND SAFETY DETERMINATION: Moderate
The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

INSTRUCTION PROCESS:

OBSERVATION: - Look for dead or live cockroaches, shed skins, droppings (small black specks or smears), and egg cases (brown oblong cases: 5–9mm long).
- Three or fewer live cockroaches observed simultaneously in one location during the day are evidence of cockroaches.

REQUEST FOR HELP: - None

ACTION: Using an inspection mirror and flashlight, carefully examine each of the following:
- Kitchen sink,
- Kitchen cabinets,
- Voids between and under appliances and cabinets,
- Ceiling-wall junction,
- Bathroom,
- Tops of doors,
- Circuit breaker panel,
- Around outlets,
- Switches,
- Mechanical rooms, and
- Water heaters.

MORE INFORMATION: - None
DEFICIENCY 2 — UNIT: EXTENSIVE COCKROACH INFESTATION.

DEFICIENCY CRITERIA: Multiple (more than 3) live cockroaches observed simultaneously during the day are a sign of extensive infestation. At least one cockroach in more than one location in the Unit is a sign of extensive infestation.

HEALTH AND SAFETY DETERMINATION: Severe Non-Life-Threatening
The Severe Non-Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

CORRECTION TIMEFRAME: 24 hours
HCV PASS / FAIL: Fail
HCV CORRECTION TIMEFRAME: 30 days

INSPECTION PROCESS:

OBSERVATION:
- Look for dead or live cockroaches, shed skins, droppings (small black specks or smears), and egg cases (brown oblong cases: 5–9mm long).
- Multiple (more than 3) live cockroaches observed simultaneously during the day are a sign of extensive infestation.
- At least one cockroach in more than one location in the Unit is a sign of extensive infestation.

REQUEST FOR HELP: None

ACTION:
Using an inspection mirror and flashlight, carefully examine each of the following:
- Kitchen sink,
- Kitchen cabinets,
- Voids between and under appliances and cabinets,
- Ceiling-wall junction,
- Bathroom,
- Tops of doors,
- Circuit breaker panel,
- Around outlets,
- Switches,
- Mechanical rooms, and
- Water heaters.

MORE INFORMATION: None
DEFICIENCY 2 — INSIDE:  
Extensive cockroach infestation.

DEFICIENCY CRITERIA:
Multiple (more than 3) live cockroaches observed simultaneously during the day are a sign of extensive infestation. Cockroaches found in two or more separate locations in the building is a sign of extensive infestation.

HEALTH AND SAFETY DETERMINATION:  Moderate
The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME:  30 days
HCV PASS / FAIL:  Fail
HCV CORRECTION TIMEFRAME:  30 days

INSPECTION PROCESS:
- Look for dead or live cockroaches, shed skins, droppings (small black specks or smears), and egg cases (brown oblong cases: 5–9mm long).
- Multiple (more than 3) live cockroaches observed simultaneously during the day are a sign of extensive infestation.
- Cockroaches found in two or more separate locations in the building is a sign of extensive infestation.

REQUEST FOR HELP:  None

ACTION:  Using an inspection mirror and flashlight, carefully examine each of the following:
- Kitchen sink,
- Kitchen cabinets,
- Voids between and under appliances and cabinets,
- Ceiling-wall junction,
- Bathroom,
- Tops of doors,
- Circuit breaker panel,
- Around outlets,
- Switches,
- Mechanical rooms, and
- Water heaters.

MORE INFORMATION:  None
Deficiency 3 — Unit: Evidence of bedbugs.

Deficiency Criteria: Evidence of bedbugs is found.

Health and Safety Determination: Moderate
The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

Correction Timeframe: 30 days
HCV Pass / Fail: Fail
HCV Correction Timeframe: 30 days

Inspection Process:
Observation: - Look near headboards, drapes, mattresses, couches, corner of walls, and near outlets for evidence of bedbugs (e.g., live or dead bedbugs, feces, eggs, or blood trails).
Request for Help: - None
Action: - Enter bedrooms in the Unit and use a flashlight to search edges at the sides of the bed and along the headboard, baseboard, and wall nearest the bed, the corners of the wall, and ceiling.
More Information: - For the purpose of this inspection, do not remove a resident’s bedding or personal items.
**DEFICIENCY 3 — INSIDE:** EVIDENCE OF BEDBUGS.

<table>
<thead>
<tr>
<th>DEFICIENCY CRITERIA:</th>
<th>Evidence of bedbugs is found.</th>
</tr>
</thead>
</table>

**HEALTH AND SAFETY DETERMINATION:** Moderate  
The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**Observation:** - Look near drapes, couches, corner of walls, and near outlets for evidence of bedbugs (e.g., live or dead bedbugs, feces, eggs, or blood trails).

**Request for Help:** - None

**Action:** - Enter the common areas and use a flashlight to search baseboards, walls, the corners of the wall, and ceiling.

**More Information:** - None
DEFICIENCY 4 — UNIT: EVIDENCE OF MICE.

DEFICIENCY CRITERIA: Evidence of mice is found.

HEALTH AND SAFETY DETERMINATION: Moderate

The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

INSPECTION PROCESS:

- Observation: Look in the kitchen, trash area, behind and under refrigerators and stoves, and under the sink and baseboard heater for evidence of mice, such as droppings (size of grain of rice—small and smooth with pointed ends), chewed holes, urine trails, and smell.

- Request for Help: None

- Action: None

- More Information: If there is a sticky pad or trap with a mouse on it, record a deficiency.
- If there is a sticky pad or trap without a mouse on it, do not record a deficiency.
Deficiency 4 — Inside: Evidence of mice.

Deficiency Criteria: Evidence of mice is found.

Health and Safety Determination: Moderate

The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

Correction Timeframe: 30 days

HCV Pass / Fail: Fail

HCV Correction Timeframe: 30 days

Inspection Process:

Observation: Look in the kitchen, trash area, behind and under refrigerators and stoves, and under the sink and baseboard heater for evidence of mice, such as droppings (size of grain of rice—small and smooth with pointed ends), chewed holes, urine trails, and smell.

Request for Help: None

Action: None

More Information: If there is a sticky pad or trap with a mouse on it, record a deficiency. If there is a sticky pad or trap without a mouse on it, do not record a deficiency.
**Deficiency 5 — Unit:** Evidence of rats.

<table>
<thead>
<tr>
<th>Deficiency Criteria:</th>
<th>Evidence of rats is found.</th>
</tr>
</thead>
</table>

**Health and Safety Determination:** Moderate

The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**Correction Timeframe:** 30 days

**HCV Pass / Fail:** Fail

**HCV Correction Timeframe:** 30 days

**Inspection Process:**

- **Observation:** Look in all areas where trash and food is prevalent for:
  - Rat burrows,
  - Rat droppings (shiny, black and ½ to ¾ of an inch long), or
  - Chewed holes in exterior door sweeps or at the edges of outer doors (rat teeth are typically 1/8 inch long).

- **Request for Help:** None

- **Action:** None

- **More Information:**
  - If there is a sticky pad or trap with a rat on it, record a deficiency.
  - If there is a sticky pad or trap without a rat on it, do not record a deficiency.
DEFICIENCY 5 — INSIDE: EVIDENCE OF RATS.

DEFICIENCY CRITERIA: Evidence of rats is found.

Health and Safety Determination: Moderate

The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

Correction Timeframe: 30 days

HCV Pass / Fail: Fail

HCV Correction Timeframe: 30 days

Inspection Process:

Observation: Look in all areas where trash and food is prevalent for:
- Rat burrows,
- Rat droppings (shiny, black and ½ to ¾ of an inch long), or
- Chewed holes in exterior door sweeps or at the edges of outer doors (rat teeth are typically 1/8 inch long).

Request for Help: None

Action: None

More Information: - If there is a sticky pad or trap with a rat on it, record a deficiency.
- If there is a sticky pad or trap without a rat on it, do not record a deficiency.
DEFICIENCY 5 — OUTSIDE: EVIDENCE OF RATS.

DEFICIENCY CRITERIA: Evidence of rats is found.

HEALTH AND SAFETY DETERMINATION: Moderate

The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

INSPECTION PROCESS:

OBSERVATION: Look in all areas where trash and food is prevalent for:
- Rat burrows,
- Rat droppings (shiny, black and ½ to ¾ of an inch long), or
- Chewed holes in exterior door sweeps or at the edges of outer doors (rat teeth are typically 1/8 inch long).

REQUEST FOR HELP: - None

ACTION: - None

MORE INFORMATION: - If there is a sticky pad or trap with a rat on it, record a deficiency.
- If there is a sticky pad or trap without a rat on it, do not record a deficiency.
DEFICIENCY 6 — UNIT: EVIDENCE OF OTHER PESTS.

DEFICIENCY CRITERIA: Evidence is present of other pest infestations, including but not limited to a trail of ants, wasps or beehives, squirrels, birds, and bats in an interior area.

HEALTH AND SAFETY DETERMINATION: Moderate

The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

INSPECTION PROCESS:

- Observation:
  - Look for evidence of other pests intruding an interior area.
  - Look for ant trails near food storage areas.
  - Look for wasp nests and beehives present in an interior area.
  - Look for evidence that squirrels, birds, or bats have penetrated the building covering and are nesting inside a building.

- Request for Help:
  - None

- Action:
  - None

- More Information:
  - None
Deficiency 6 — Inside: Evidence of other pests.

Deficiency Criteria: Evidence is present of other pest infestations, including but not limited to a trail of ants, wasps or beehives, squirrels, birds, and bats in an interior area.

Health and Safety Determination: Moderate

The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

Correction Timeframe: 30 days
HCV Pass / Fail: Fail
HCV Correction Timeframe: 30 days

Inspection Process:

Observation:
- Look for evidence of other pests intruding an interior area.
- Look for ant trails near food storage areas.
- Look for wasp nests and beehives present in an interior area.
- Look for evidence that squirrels, birds, or bats have penetrated the building covering and are nesting inside a building.

Request for Help: None
Action: None
More Information: None
### SUMMARY OF CHANGES

**TITLE:** INFESTATION  
**VERSION:** V2.2  
**DATE PUBLISHED:** 06/23/22

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<thead>
<tr>
<th>FIELD</th>
<th>CHANGE</th>
<th>VERSION</th>
<th>DATE</th>
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<td>2022-06-23</td>
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<td>Tools or Equipment</td>
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<td>Health and Safety Determination</td>
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## Deficiency 1

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<tr>
<th>Deficiency Criteria</th>
<th>Unit &amp; Inside: Revised deficiency criteria</th>
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<tr>
<td>Rationale</td>
<td>Unit &amp; Inside: Revised R1 explanation</td>
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<td>Inspection Process</td>
<td>Unit &amp; Inside: Revised observation</td>
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### Deficiency 2

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<th>Unit &amp; Inside: Added title</th>
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<td>Unit &amp; Inside: Added deficiency criteria</td>
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<td>Health and Safety Determination</td>
<td>Unit: Added as &quot;Severe Non-Life-Threatening&quot;; Inside: added as &quot;Standard&quot;</td>
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<td>Rationale</td>
<td>Unit &amp; Inside: Added rationales, types, and explanations</td>
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<td>Inspection Process</td>
<td>Unit &amp; Inside: Added observation and action</td>
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<td>Tools or Equipment</td>
<td>Unit &amp; Inside: Added useful tools or equipment</td>
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## Deficiency 1

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<td>Field added; response input as “Fail”</td>
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## Deficiency 2

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## Deficiency 4

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<td>Deficiency</td>
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<td><strong>Health and Safety Determination</strong></td>
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<td><strong>Overall Formatting</strong></td>
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<td><strong>More Information</strong></td>
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<td>Separated by inspectable locations — Unit and Inside</td>
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<td><strong>Title</strong></td>
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<td><strong>Correction Timeframe</strong></td>
<td>Field added; response input as “Within 30 days”</td>
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<td><strong>HCV — Correction Timeframe</strong></td>
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<td><strong>Rationale</strong></td>
<td>Revised rationale categories, types, and explanations; added standardized codes and descriptions</td>
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<tr>
<td><strong>Inspection Process</strong></td>
<td>Revised request for help, action, and more information</td>
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<tr>
<td><strong>Tools or Equipment</strong></td>
<td>Field added to deficiency; response revised</td>
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<tr>
<td><strong>Deficiency 2</strong></td>
<td>Separated by inspectable locations — Unit and Inside</td>
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<td><strong>Title</strong></td>
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<td><strong>HCV — Correction Timeframe</strong></td>
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<td><strong>Rationale</strong></td>
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</tr>
<tr>
<td><strong>Inspection Process</strong></td>
<td>Revised observation, request for help, action, and more information</td>
</tr>
<tr>
<td><strong>Tools or Equipment</strong></td>
<td>Field added to deficiency; response revised</td>
</tr>
</tbody>
</table>
### Deficiency 3
**Separated by inspectable locations — Unit and Inside**

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Title</td>
<td>Added inspectable locations</td>
</tr>
<tr>
<td>Health and Safety Determination</td>
<td>Added standardized description</td>
</tr>
<tr>
<td>Correction Timeframe</td>
<td>Field added; response input as “Within 30 days”</td>
</tr>
<tr>
<td>HCV — Correction Timeframe</td>
<td>Field added; response input as “Within 30 days”</td>
</tr>
<tr>
<td>Rationale</td>
<td>Revised rationale categories, types, and explanations; added standardized codes and descriptions</td>
</tr>
<tr>
<td>Inspection Process</td>
<td>Revised observation, request for help, action, and more information</td>
</tr>
<tr>
<td>Tools or Equipment</td>
<td>Field added to deficiency; response revised</td>
</tr>
</tbody>
</table>

**Correction Timeframe**

Field added; response input as “Within 30 days”

**Rationale**

Revised rationale categories, types, and explanations; added standardized codes and descriptions

**Inspection Process**

Revised observation, request for help, action, and more information

**Tools or Equipment**

Field added to deficiency; response revised

### Deficiency 4
**Separated by inspectable locations — Unit, Inside, and Outside**

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Title</td>
<td>Added inspectable locations</td>
</tr>
<tr>
<td>Health and Safety Determination</td>
<td>Added standardized description</td>
</tr>
<tr>
<td>Correction Timeframe</td>
<td>Field added; response input as “Within 30 days”</td>
</tr>
<tr>
<td>HCV — Correction Timeframe</td>
<td>Field added; response input as “Within 30 days”</td>
</tr>
<tr>
<td>Rationale</td>
<td>Revised rationale categories, types, and explanations; added standardized codes and descriptions</td>
</tr>
<tr>
<td>Inspection Process</td>
<td>Revised observation, request for help, action, and more information</td>
</tr>
<tr>
<td>Tools or Equipment</td>
<td>Field added to deficiency; response revised</td>
</tr>
</tbody>
</table>

**Correction Timeframe**

Field added; response input as “Within 30 days”

**Rationale**

Revised rationale categories, types, and explanations; added standardized codes and descriptions

**Inspection Process**

Revised observation, request for help, action, and more information

**Tools or Equipment**

Field added to deficiency; response revised

### Deficiency 5
**Separated by inspectable locations — Unit and Inside**

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Title</td>
<td>Added inspectable locations</td>
</tr>
<tr>
<td>Deficiency Criteria</td>
<td>Revised deficiency criteria</td>
</tr>
<tr>
<td>Health and Safety Determination</td>
<td>Added standardized description</td>
</tr>
<tr>
<td>Correction Timeframe</td>
<td>Field added; response input as “Within 30 days”</td>
</tr>
<tr>
<td>HCV — Correction Timeframe</td>
<td>Field added; response input as “Within 30 days”</td>
</tr>
<tr>
<td>Rationale</td>
<td>Revised rationale categories, types, and explanations; added standardized codes and descriptions</td>
</tr>
<tr>
<td>Tools or Equipment</td>
<td>Field added to deficiency; response revised</td>
</tr>
</tbody>
</table>

**Rationales**

Updated following in-house review and public comment

**Health and Safety Determinations**

Updated following in-house review and public comment

**Tools or Equipment**

Field added to deficiency; response revised

### Rationales

Updated following in-house review and public comment

### Health and Safety Determinations

Updated following in-house review and public comment