

**TITLE:** DOOR — ENTRY  
**VERSION:** V2.1  
**DATE PUBLISHED:** 4/2/21

**DEFINITION:** A door that provides a means of access to the Unit from the Inside or Outside.  
 OR  
 A door that provides a means of access to the Inside from the Outside.

**PURPOSE:** Provide a means of access to the Unit or Inside, security and privacy, and protection from weather and infestation.

**NAME VARIANTS:** Exterior unit entry door; Exterior unit access door; Primary door; Exit; Front door

**COMMON MATERIALS:** Wood; Metal; Vinyl; Glass; Fiberglass; Composites;

**COMMON COMPONENTS:**

- Door frame (e.g., jamb, header, sill or threshold, stop, seal, weather board [i.e., door sweep], weather stripping, side lites, transom);
- Door slab (e.g., top rail, bottom rail, lock rail, hinge stile, shutting stile, panels, middle panel and muntin);
- Door hardware (e.g., hinge, spring loaded hinge, track, doorknob, door handle, latch, strike or latch plate, pneumatic closer);
- Door lock (e.g., single cylinder dead bolt lock, cylindrical lock, mortice lock, rim lock); Door security devices (e.g., chain-lock, barrel bolt, swing guard, sliding patio door overhead bolt, foot bolt, security bar, bus bar).

**LOCATION:**

<input checked="" type="checkbox"/>	Unit	Entrance to the Unit from the Outside or Inside
<input checked="" type="checkbox"/>	Inside	Entrance to the Inside from the Outside
<input type="checkbox"/>	Outside	None

**MORE INFORMATION:** Look at the edges of the entry door and the jamb or frame for a fire label. If the label is present, then the door should be evaluated under the Door — Fire Labeled standard.

**DEFICIENCY 1:** Entry door will not open.  
**LOCATION:**  Unit  Inside

**DEFICIENCY 2:** Entry door will not close.  
**LOCATION:**  Unit  Inside

**DEFICIENCY 3:** Entry door self-closing mechanism is damaged, inoperable, or missing.  
**LOCATION:**  Unit  Inside

**DEFICIENCY 4:** Entry door cannot be secured.  
**LOCATION:**  Unit

**DEFICIENCY 5:** Hole, split, or crack that penetrates completely through entry door.  
**LOCATION:**  Unit  Inside

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DEFICIENCY 6: Entry door is missing.

LOCATION:  Unit  Inside

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DEFICIENCY 7: Entry door surface is delaminated or separated.

LOCATION:  Unit  Inside

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DEFICIENCY 8: Entry door frame, threshold, or trim is damaged or missing.

LOCATION:  Unit  Inside

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DEFICIENCY 9: Entry door seal, gasket, or stripping is damaged, inoperable, or missing.

LOCATION:  Unit  Inside

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DEFICIENCY 10: Entry door component is damaged, inoperable, or missing and it does not limit the door's ability to provide privacy or protection from weather or infestation.

LOCATION:  Unit  Inside

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DEFICIENCY I — UNIT: ENTRY DOOR WILL NOT OPEN.

DEFICIENCY CRITERIA: Entry door will not open.

HEALTH AND SAFETY DETERMINATION: Standard      The Standard Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

RATIONALE:

CODE	CATEGORY	TYPE	DESCRIPTION	EXPLANATION
R2	Safety	Indirect	Resident could be injured because of this condition.	If the entry door will not open, then the resident's ability to leave or grant access to the unit may be limited, which may result in an increased safety risk in the event of an emergency.
R4	Security	N/A	Resident cannot control access to unit or property because of this condition.	If the entry door will not open, then the resident's ability to grant access to the unit may be limited.
R6	Usability and Operability of Fixtures	Direct	Because of this condition, the resident is unable to use certain fixtures, features, or appliances, which are reasonably assumed to be part of their rent.	If the entry door will not open, then the resident's ability to leave or grant access to the unit may be limited.
M1	Corrective Maintenance	Direct	It is reasonable to expect a tenant to report this deficiency, and for facilities management to prioritize a work order response to fix that deficiency.	A resident is likely to notice if the entry door will not open and to recognize it is important enough to report it to property management because it may present safety hazards or usability barriers. Property management should be expected to prioritize a work order to remedy this deficiency because it may result in safety hazards.

INSPECTION PROCESS:

OBSERVATION: - Identify all entry doors.

REQUEST FOR HELP: - None

ACTION: - With the door closed, engage the doorknob or handle to verify if the entry door opens.

More Information: - Look at the edges of the entry door and the jamb or frame for a fire label. If the label is present, then the door should be evaluated under the Door – Fire Labeled standard.

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TOOLS OR EQUIPMENT:

REQUIRED: - None

USEFUL: - None

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DEFICIENCY I — INSIDE: ENTRY DOOR WILL NOT OPEN.

DEFICIENCY CRITERIA: Entry door will not open.

HEALTH AND SAFETY DETERMINATION: Standard      The Standard Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

RATIONALE:

CODE	CATEGORY	TYPE	DESCRIPTION	EXPLANATION
R2	Safety	Indirect	Resident could be injured because of this condition.	If the entry door will not open, then the resident's ability to leave or grant access to the unit may be limited, which may result in an increased safety risk in the event of an emergency.
R4	Security	N/A	Resident cannot control access to unit or property because of this condition.	If the entry door will not open, then the resident's ability to grant access to the unit may be limited.
R6	Usability and Operability of Fixtures	Direct	Because of this condition, the resident is unable to use certain fixtures, features, or appliances, which are reasonably assumed to be part of their rent.	If the entry door will not open, then the resident's ability to leave or grant access to the unit may be limited.
M2	Routine Maintenance	Direct	It is reasonable to expect that this deficiency would be identified through routine daily observations and facilities management would prioritize work orders to fix this deficiency.	Property management would be expected to ensure that staff members understand how to identify an entry door that will not open. Management practices would be expected to assure prompt creation and prioritization of a work order to remedy this deficiency because it may result in safety hazards or usability barriers.

INSPECTION PROCESS:

OBSERVATION: - Identify all entry doors.

REQUEST FOR HELP: - None

ACTION: - With the door closed, engage the doorknob or handle to verify if the entry door opens.

More Information: - Look at the edges of the entry door and the jamb or frame for a fire label. If the label is present, then the door should be evaluated under the Door – Fire Labeled standard.

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TOOLS OR EQUIPMENT:

REQUIRED: - None

USEFUL: - None

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DEFICIENCY 2 — UNIT: ENTRY DOOR WILL NOT CLOSE.

DEFICIENCY CRITERIA: Entry door does not close (i.e., door seats in frame).

HEALTH AND SAFETY DETERMINATION: Severe Non-Life-Threatening      The Severe Non-Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

CORRECTION TIMEFRAME: 24 hours  
 HCV PASS / FAIL: Fail  
 HCV CORRECTION TIMEFRAME: 30 days

RATIONALE:

CODE	CATEGORY	TYPE	DESCRIPTION	EXPLANATION
R1	Health	Indirect	Condition could affect resident's mental, or physical, or psychological state.	If the entry door will not close, and there is inclement weather, then the resident may be at an increased risk of environmental exposure, which may result in illness.
R4	Security	Direct	Resident cannot control access to unit or property because of this condition.	If the entry door will not close, then the resident's ability to manage access to the unit may be limited.
R5	Privacy	Direct	Condition limits the resident's reasonable expectation of privacy in their dwelling.	If the entry door will not close, then the resident may be unable to reasonably ensure privacy within the unit.
R6	Usability and Operability of Fixtures	Direct	Because of this condition, the resident is unable to use certain fixtures, features, or appliances, which are reasonably assumed to be part of their rent.	If the entry door will not close, then the resident's ability to manage access to the unit may be limited.
M1	Corrective Maintenance	Direct	It is reasonable to expect a tenant to report this deficiency, and for facilities management to prioritize a work order response to fix that deficiency.	A resident is likely to notice if the entry door will not close and to recognize it is important enough to report it to property management because it may present health or safety hazards, or privacy or usability barriers. Property management should be expected to prioritize a work order to remedy this deficiency because it may result in health or safety hazards or privacy or usability barriers.

INSPECTION PROCESS:

- OBSERVATION:
- Identify all entry doors.
  - Visually observe that all entry doors close against their frames.

REQUEST FOR HELP: - None

ACTION: - Attempt to close the entry door against the frame.

More Information: - Look at the edges of the entry door and the jamb or frame for a fire label. If the label is present, then the door should be evaluated under the Door — Fire Labeled standard.

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TOOLS OR EQUIPMENT:

REQUIRED: - None

USEFUL: - None

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**DEFICIENCY 2 — INSIDE: ENTRY DOOR WILL NOT CLOSE.**

**DEFICIENCY CRITERIA:** Entry door does not close (i.e., door seats in frame).

**HEALTH AND SAFETY DETERMINATION:** Standard      The Standard Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**RATIONALE:**

CODE	CATEGORY	TYPE	DESCRIPTION	EXPLANATION
R4	Security	Direct	Resident cannot control access to unit or property because of this condition.	If the entry door will not close, then the resident's ability to manage access to the building may be limited.
R6	Usability and Operability of Fixtures	Direct	Because of this condition, the resident is unable to use certain fixtures, features, or appliances, which are reasonably assumed to be part of their rent.	If the entry door will not close, then the resident or POA's ability to manage access to the building may be limited.
M2	Routine Maintenance	Direct	It is reasonable to expect that this deficiency would be identified through routine daily observations and facilities management would prioritize work orders to fix this deficiency.	Property management would be expected to ensure that staff members understand how to identify an entry door that will not close. Management practices would be expected to assure prompt creation and prioritization of a work order to remedy this deficiency because it may result in security hazards or usability barriers.

**INSPECTION PROCESS:**

- OBSERVATION:**
- Identify all entry doors.
  - Visually observe that all entry doors close against their frames.
- REQUEST FOR HELP:**
- None
- ACTION:**
- Attempt to close the entry door against the frame.
- More Information:**
- Look at the edges of the entry door and the jamb or frame for a fire label. If the label is present, then the door should be evaluated under the Door — Fire Labeled standard.

TOOLS OR EQUIPMENT:

REQUIRED: - None

USEFUL: - None

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**DEFICIENCY 3 — UNIT:** ENTRY DOOR SELF-CLOSING MECHANISM IS DAMAGED, INOPERABLE, OR MISSING.

**DEFICIENCY CRITERIA:** The self-closing mechanism is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 The self-closing mechanism does not pull the door closed and engage the latch.  
 OR  
 The self-closing mechanism is missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Standard      The Standard Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**RATIONALE:**

CODE	CATEGORY	TYPE	DESCRIPTION	EXPLANATION
R1	Health	Indirect	Condition could affect resident's mental, or physical, or psychological state.	If the entry door self-closer will not pull the door closed and latch, and there is an environmental threat, then the resident cannot reasonably assume measures are in place to mitigate exposure.
R6	Usability and Operability of Fixtures	Direct	Because of this condition, the resident is unable to use certain fixtures, features, or appliances, which are reasonably assumed to be part of their rent.	If the entry door self-closer will not pull the door closed and latch, then the resident is unable to fully use the door, which is expected to be part of their rent.

**INSPECTION PROCESS:**

- OBSERVATION:** - Look to see if the entry door has a self-closing mechanism, such as spring-loaded hinges or a pneumatic closer.
- REQUEST FOR HELP:** - Ask the POA if you have seen all the entry doors to the interior space.
- ACTION:** - Open the door fully and release.  
 - Wait for the door to self-close and watch and listen for the door to latch.
- More Information:** - If the entry door does not have a self-closing device, evaluate the latch under the applicable deficiency within this standard.  
 - Look at the edges of the entry door and the jamb or frame for a tag indicating that the door is a fire door.  
 - If it has a tag, evaluate the door under the Door — Fire Labeled standard.

TOOLS OR EQUIPMENT:

REQUIRED: - None

USEFUL: - None

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**DEFICIENCY 3 — INSIDE: ENTRY DOOR SELF-CLOSING MECHANISM IS DAMAGED, INOPERABLE, OR MISSING.**

**DEFICIENCY CRITERIA:** The self-closing mechanism is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 The self-closing mechanism does not pull the door closed and engage the latch.  
 OR  
 The self-closing mechanism is missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Standard      The Standard Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**RATIONALE:**

CODE	CATEGORY	TYPE	DESCRIPTION	EXPLANATION
R1	Health	Indirect	Condition could affect resident's mental, or physical, or psychological state.	If the entry door self-closer will not pull the door closed and latch, and there is an environmental threat, then the resident cannot reasonably assume measures are in place to mitigate exposure.
R6	Usability and Operability of Fixtures	Direct	Because of this condition, the resident is unable to use certain fixtures, features, or appliances, which are reasonably assumed to be part of their rent.	If the entry door self-closer will not pull the door closed and latch, then the resident is unable to fully use the door, which is expected to be part of their rent.

**INSPECTION PROCESS:**

- OBSERVATION:** - Look to see if the entry door has a self-closing mechanism such as spring-loaded hinges or a pneumatic closer.
- REQUEST FOR HELP:** - Ask the POA if you have seen all the entry doors to the interior space.
- ACTION:** - Open the door fully and release.  
 - Wait for the door to self-close and watch and listen for the door to latch.
- More Information:** - If the entry door does not have a self-closing device, evaluate the latch under the applicable deficiency within this standard.  
 - Look at the edges of the entry door and the jamb or frame for a tag indicating that the door is a fire door.  
 - If it has a tag, evaluate the door under the Door — Fire Labeled standard.

TOOLS OR EQUIPMENT:

REQUIRED: - None

USEFUL: - None

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**DEFICIENCY 4 — UNIT: ENTRY DOOR CANNOT BE SECURED.**

**DEFICIENCY CRITERIA:** Entry door cannot be secured (i.e., access controlled) by at least 1 installed lock.

**HEALTH AND SAFETY DETERMINATION:** Severe Non-Life-Threatening      The Severe Non-Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**RATIONALE:**

CODE	CATEGORY	TYPE	DESCRIPTION	EXPLANATION
R4	Security	Direct	Resident cannot control access to unit or property because of this condition.	If the entry door cannot be secured by at least 1 installed lock, then the resident's ability to control access to the unit may be limited.
R5	Privacy	Direct	Condition limits the resident's reasonable expectation of privacy in their dwelling.	If the entry door cannot be secured by at least 1 installed lock, then the resident may be unable to reasonably ensure privacy within the unit.
R6	Usability and Operability of Fixtures	Direct	Because of this condition, the resident is unable to use certain fixtures, features, or appliances, which are reasonably assumed to be part of their rent.	If the entry door cannot be secured by at least 1 installed lock, then the resident's ability to control access to the unit may be limited.
M1	Corrective Maintenance	Direct	It is reasonable to expect a tenant to report this deficiency, and for facilities management to prioritize a work order response to fix that deficiency.	A resident is likely to notice if the entry door cannot be secured by at least 1 installed lock within the unit and to recognize it is important enough to report it to property management because it may limit their security or privacy. Property management should be expected to prioritize a work order to remedy this deficiency because it may limit the resident's security or privacy.

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at all entry doors.
  - Verify if a lock is installed on each entry door.
- REQUEST FOR HELP:**
- None
- ACTION:**
- Close the entry door and engage the installed lock.
  - Engage the doorknob or handle to verify if the door is secured.

More Information: - Look at the edges of the entry door and the jamb or frame for a fire label. If the label is present, then the door should be evaluated under the Door – Fire Labeled standard.

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TOOLS OR EQUIPMENT:

REQUIRED: - None

USEFUL: - None

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**DEFICIENCY 5 — UNIT: HOLE, SPLIT, OR CRACK THAT PENETRATES COMPLETELY THROUGH ENTRY DOOR.**

**DEFICIENCY CRITERIA:** A hole ¼ inch or greater in diameter that penetrates all the way through the door.  
 OR  
 A split or crack ¼ inch or greater in width that penetrates all the way through the door.  
 OR  
 A hole or a crack with separation is present, or the glass is missing within the door, side lites, or transom.

**HEALTH AND SAFETY DETERMINATION:** Standard      The Standard Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**RATIONALE:**

CODE	CATEGORY	TYPE	DESCRIPTION	EXPLANATION
R1	Health	Indirect	Condition could affect resident's mental, or physical, or psychological state.	If the entry door has a hole that penetrates all the way through the door, and there is inclement weather, then resident is in danger of excess cold and heat, dampness, and mold growth, and spread of smoke, fire, or poisonous gas, which will affect the resident's physical health.
R4	Security	Direct	Resident cannot control access to unit or property because of this condition.	If the entry door has a hole that penetrates all the way through the door, then the resident may be in danger of intruders gaining access to the interior space.
R5	Privacy	Direct	Condition limits the resident's reasonable expectation of privacy in their dwelling.	If the entry door has a hole that penetrates all the way through the door, then the resident cannot secure their privacy within the interior space.
R6	Usability and Operability of Fixtures	Direct	Because of this condition, the resident is unable to use certain fixtures, features, or appliances, which are reasonably assumed to be part of their rent.	If the entry door has a hole that penetrates all the way through the door, then the resident is unable to fully use a feature of home that is expected to be part of their rent.
R7	Increased Monetary Impact to Resident	Indirect	Resident would incur additional costs because of this condition.	If the entry door has a hole that penetrates all the way through the door, and the resident is responsible for utilities, then the resident may experience an increase in utility costs.

M1	Corrective Maintenance	Direct	It is reasonable to expect a tenant to report this deficiency, and for facilities management to prioritize a work order response to fix that deficiency.	If the entry door has a hole that penetrates all the way through the door, then it is likely complaint-based work orders are not being addressed.
M2	Routine Maintenance	Direct	It is reasonable to expect that this deficiency would be identified through routine daily observations and facilities management would prioritize work orders to fix this deficiency.	If the entry door has a hole that penetrates all the way through the door, then it is likely routine work orders are not being addressed.

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at the entrances to the interior space and locate the entry doors.
  - Visually inspect the surface of the door (i.e., door, lite), looking for any holes, splits, or cracks that entirely penetrate the door, allowing airflow or light into the interior space.
- REQUEST FOR HELP:**
- Ask the POA if you have seen all the entry doors to the interior space.
- ACTION:**
- Close the entry door and step back.
  - Measure the diameter of any unintended holes and width of splits or cracks.
- More Information:**
- Look at the edges of the entry door and the jamb or frame for a tag indicating that the door is a fire door.
  - If it has a tag, evaluate the door under the Door — Fire Labeled standard.
  - If there is broken glass with sharp edges, evaluate it under the Sharp Edges standard.
  - If a hole is the result of a missing lock, record under the applicable deficiency within this standard.

**TOOLS OR EQUIPMENT:**

- REQUIRED:**
- Flashlight; Inspection mirror; Distance measuring device
- USEFUL:**
- None

**DEFICIENCY 5 — INSIDE: HOLE, SPLIT, OR CRACK THAT PENETRATES COMPLETELY THROUGH ENTRY DOOR.**

**DEFICIENCY CRITERIA:** A hole ¼ inch or greater in diameter that penetrates all the way through the door.  
 OR  
 A split or crack ¼ inch or greater in width that penetrates all the way through the door.  
 OR  
 A hole or a crack with separation is present, or the glass is missing within the door, side lites, or transom.

**HEALTH AND SAFETY DETERMINATION:** Standard      The Standard Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**RATIONALE:**

CODE	CATEGORY	TYPE	DESCRIPTION	EXPLANATION
R1	Health	Indirect	Condition could affect resident's mental, or physical, or psychological state.	If the entry door has a hole that penetrates all the way through the door, and there is inclement weather, then the resident is in danger of excess cold and heat, dampness, and mold growth, and spread of smoke, fire, or poisonous gas, which will affect the resident's physical health.
R4	Security	Direct	Resident cannot control access to unit or property because of this condition.	If the entry door has a hole that penetrates all the way through the door, then the resident may be in danger of intruders gaining access to the interior space.
R5	Privacy	Direct	Condition limits the resident's reasonable expectation of privacy in their dwelling.	If the entry door has a hole that penetrates all the way the door, then the resident cannot secure their privacy within the interior space.
R6	Usability and Operability of Fixtures	Direct	Because of this condition, the resident is unable to use certain fixtures, features, or appliances, which are reasonably assumed to be part of their rent.	If the entry door has a hole that penetrates all the way through, then the resident is unable to fully use a feature that is expected to be part of their rent.
M1	Corrective Maintenance	Direct	It is reasonable to expect a tenant to report this deficiency, and for facilities management to prioritize a work order response to fix that deficiency.	If the entry door has a hole that penetrates all the way through the door, then it is likely complaint-based work orders are not being addressed.

M2	Routine Maintenance	Direct	It is reasonable to expect that this deficiency would be identified through routine daily observations and facilities management would prioritize work orders to fix this deficiency.	If the entry door has a hole that penetrates all the way through the door, then it is likely routine work orders are not being addressed.
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**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at the entrances to the interior space and locate the entry doors.
  - Visually inspect the surface of the door (i.e., door, lite), looking for any holes, splits, or cracks that entirely penetrate the door, allowing airflow or light into the interior space.
- REQUEST FOR HELP:**
- Ask the POA if you have seen all the entry doors to the interior space.
- ACTION:**
- Close the entry door and step back.
  - Measure the diameter of any unintended holes and width of splits or cracks.
- More Information:**
- Look at the edges of the entry door and the jamb or frame for a tag indicating that the door is a fire door.
  - If it has a tag, evaluate the door under the Door — Fire Labeled standard.
  - If there is broken glass with sharp edges, evaluate it under the Sharp Edges standard.
  - If a hole is the result of a missing lock, record under the applicable deficiency within this standard.

**TOOLS OR EQUIPMENT:**

- REQUIRED:**
- Flashlight; Inspection mirror; Distance measuring device
- USEFUL:**
- None

**DEFICIENCY 6 — UNIT: ENTRY DOOR IS MISSING.**

**DEFICIENCY CRITERIA:** Entry door is missing.

**HEALTH AND SAFETY DETERMINATION:** Severe Non-Life-Threatening  
 The Severe Non-Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**RATIONALE:**

CODE	CATEGORY	TYPE	DESCRIPTION	EXPLANATION
R1	Health	Indirect	Condition could affect resident's mental, or physical, or psychological state.	If the entry door is missing, and there is inclement weather or an emergency, then the resident's physical health may be in jeopardy.
R4	Security	Direct	Resident cannot control access to unit or property because of this condition.	If the entry door is missing, then the resident cannot reasonably secure the property from intruders.
R5	Privacy	Direct	Condition limits the resident's reasonable expectation of privacy in their dwelling.	If the entry door is missing, then the resident cannot secure their privacy within the interior space.
R6	Usability and Operability of Fixtures	Direct	Because of this condition, the resident is unable to use certain fixtures, features, or appliances, which are reasonably assumed to be part of their rent.	If the entry door is missing, then the resident is unable to fully use a feature which is expected to be part of their rent.
R7	Increased Monetary Impact to Resident	Indirect	Resident would incur additional costs because of this condition.	If the entry door is missing and the resident is responsibility for utilities, then the resident may experience an increase in utility costs due to inability to protect from the outside environment.
M1	Corrective Maintenance	Direct	It is reasonable to expect a tenant to report this deficiency, and for facilities management to prioritize a work order response to fix that deficiency.	If the entry door is missing, then it is likely complaint-based work orders are not being addressed.
M2	Routine Maintenance	Direct	It is reasonable to expect that this deficiency would be identified through routine daily observations and facilities	If the entry door is missing, then it is likely routine work orders are not being addressed.

management would prioritize work orders to fix this deficiency.

PPI	Market Appeal	Direct	If this defect occurs, HUD or the property would suffer reputational harm.	If the entry door is missing, property visitors will observe the deficiency, which will impact their perception of the property.
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**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at the entrances to the interior space and locate the entry doors.
  - Visually inspect for missing entry doors.
- REQUEST FOR HELP:**
- Ask the POA if you have seen all the entry doors to the interior space.
- ACTION:**
- Identify any missing entry doors.
- More Information:**
- Look at the edges of the entry door and the jamb or frame for a tag indicating that the door is a fire door.
  - If it has a tag, evaluate the door under the Door – Fire Labeled standard.

**TOOLS OR EQUIPMENT:**

- REQUIRED:**
- None
- USEFUL:**
- None

**DEFICIENCY 6 — INSIDE: ENTRY DOOR IS MISSING.**

**DEFICIENCY CRITERIA:** Entry door is missing.

**HEALTH AND SAFETY DETERMINATION:** Severe Non-Life-Threatening  
 The Severe Non-Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**RATIONALE:**

CODE	CATEGORY	TYPE	DESCRIPTION	EXPLANATION
R1	Health	Indirect	Condition could affect resident's mental, or physical, or psychological state.	If the entry door is missing, and there is inclement weather or an emergency, then the resident's physical health may be in jeopardy.
R4	Security	Direct	Resident cannot control access to unit or property because of this condition.	If the entry door is missing, then the resident cannot reasonably secure the property from intruders.
R5	Privacy	Direct	Condition limits the resident's reasonable expectation of privacy in their dwelling.	If the entry door is missing, then the resident cannot secure their privacy within the interior space.
R6	Usability and Operability of Fixtures	Direct	Because of this condition, the resident is unable to use certain fixtures, features, or appliances, which are reasonably assumed to be part of their rent.	If the entry door is missing, then the resident is unable to fully use a feature, which is expected to be part of their rent.
M1	Corrective Maintenance	Direct	It is reasonable to expect a tenant to report this deficiency, and for facilities management to prioritize a work order response to fix that deficiency.	If the entry door is missing, then it is likely complaint-based work orders are not being addressed.
M2	Routine Maintenance	Direct	It is reasonable to expect that this deficiency would be identified through routine daily observations and facilities management would prioritize work orders to fix this deficiency.	If the entry door is missing, then it is likely routine work orders are not being addressed.
PPI	Market Appeal	Direct	If this defect occurs, HUD or the property would suffer reputational harm.	If the entry door is missing, property visitors will observe the deficiency, which will impact their perception of the property.

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**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at the entrances to the interior space and locate the entry doors.
  - Visually inspect for missing entry doors.
- REQUEST FOR HELP:**
- Ask the POA if you have seen all the entry doors to the interior space.
- ACTION:**
- Identify any missing entry doors.
- More Information:**
- Look at the edges of the entry door and the jamb or frame for a tag indicating that the door is a fire door.
  - If it has a tag, evaluate the door under the Door – Fire Labeled standard.

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**TOOLS OR EQUIPMENT:**

- REQUIRED:**
- None
- USEFUL:**
- None
-



**DEFICIENCY 7 — UNIT: ENTRY DOOR SURFACE IS DELAMINATED OR SEPARATED.**

**DEFICIENCY CRITERIA:** There is delamination or separation of the door surface 2 inches wide or greater.  
 OR  
 There is delamination or separation that affects the integrity of the door (i.e., surface protection or the strength of the door).

**HEALTH AND SAFETY DETERMINATION:** Standard      The Standard Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**RATIONALE:**

CODE	CATEGORY	TYPE	DESCRIPTION	EXPLANATION
R1	Health	Indirect	Condition could affect resident's mental, or physical, or psychological state.	If an entry door surface is pulling away from the door inner core, then pests (e.g., wasps) may be able to nest in the open space, which could affect the resident's physical health.
R4	Security	Indirect	Resident cannot control access to unit or property because of this condition.	If there is delamination or separation of the entry door, and it impacts the door's integrity, then intruders may be able to easily access the unit.
M1	Corrective Maintenance	Direct	It is reasonable to expect a tenant to report this deficiency, and for facilities management to prioritize a work order response to fix that deficiency.	If an entry door surface is pulling away from the door's inner core, then infestation (e.g., wasps) may occur in the open space. The resident will likely call this in; may indicate work orders are not being addressed.
PPI	Market Appeal	Direct	If this defect occurs, HUD or the property would suffer reputational harm.	If the entry door is delaminated or separating, then the public or visitors may see this deficiency, potentially resulting in decreased property reputation.

**INSPECTION PROCESS:**

**OBSERVATION:**

- Look at the entrances to the interior space and locate the entry doors.
- Visually inspect for delamination or separation.

**REQUEST FOR HELP:**

- Ask the POA if you have seen all the entry doors to the interior space.

**ACTION:**

- Measure any delamination or separation on the door surface as it sits.
- Determine if any delamination or separation affects the integrity of the door.

- More Information:
- Look at the edges of the entry door and the jamb or frame for a tag indicating that the door is a fire door.
  - If it has a tag, evaluate the door under the Door – Fire Labeled standard.

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**TOOLS OR EQUIPMENT:**

- REQUIRED:**
- Distance measuring device
- USEFUL:**
- Flashlight

**DEFICIENCY 7 — INSIDE: ENTRY DOOR SURFACE IS DELAMINATED OR SEPARATED.**

**DEFICIENCY CRITERIA:** There is delamination or separation of the door surface 2 inches wide or greater.  
 OR  
 There is delamination or separation that affects the integrity of the door (i.e., surface protection or the strength of the door).

**HEALTH AND SAFETY DETERMINATION:** Standard      The Standard Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**RATIONALE:**

CODE	CATEGORY	TYPE	DESCRIPTION	EXPLANATION
RI	Health	Indirect	Condition could affect resident's mental, or physical, or psychological state.	If an entry door surface is pulling away from the door inner core, then pests (e.g., wasps) may be able to nest in the open space, which could affect the resident's physical health.
R4	Security	Indirect	Resident cannot control access to unit or property because of this condition.	If there is delamination or separation of the entry door, and it impacts the door's integrity, then intruders may be able to easily access the unit.
MI	Corrective Maintenance	Direct	It is reasonable to expect a tenant to report this deficiency, and for facilities management to prioritize a work order response to fix that deficiency.	If an entry door surface is pulling away from the door's inner core, then infestation (e.g., wasps) may occur in the open space. The resident will likely call this in; may indicate work orders are not being addressed.
PPI	Market Appeal	Direct	If this defect occurs, HUD or the property would suffer reputational harm.	If the entry door is delaminated or separating, then the public or visitors may see this defect, potentially resulting in decreased property reputation.

**INSPECTION PROCESS:**

**OBSERVATION:**

- Look at the entrances to the interior space and locate the entry doors.
- Visually inspect for delamination or separation.

**REQUEST FOR HELP:**

- Ask the POA if you have seen all the entry doors to the interior space.

**ACTION:**

- Measure any delamination or separation on the door surface as it sits.
- Determine if any delamination or separation affects the integrity of the door.

- More Information:
- Look at the edges of the entry door and the jamb or frame for a tag indicating that the door is a fire door.
  - If it has a tag, evaluate the door under the Door – Fire Labeled standard.

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**TOOLS OR EQUIPMENT:**

- REQUIRED:**
- Distance measuring device
- USEFUL:**
- Flashlight

**DEFICIENCY 8 — UNIT: ENTRY DOOR FRAME, THRESHOLD, OR TRIM IS DAMAGED OR MISSING.**

**DEFICIENCY CRITERIA:** The entry door frame, threshold, or trim is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 The entry door frame, threshold, or trim is missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Standard      The Standard Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**RATIONALE:**

CODE	CATEGORY	TYPE	DESCRIPTION	EXPLANATION
R1	Health	Indirect	Condition could affect resident's mental, or physical, or psychological state.	If the entry door frame, threshold, or trim is damaged, and there is inclement weather or an emergency, then the resident's physical health may be in jeopardy.
R4	Security	Direct	Resident cannot control access to unit or property because of this condition.	If the entry door frame, threshold, or trim is damaged or missing, then the resident cannot reasonably secure the property from intruders.
R5	Privacy	Direct	Condition limits the resident's reasonable expectation of privacy in their dwelling.	If the entry door frame, threshold, or trim is damaged or missing, then the resident cannot secure their privacy within the interior space.
R6	Usability and Operability of Fixtures	Direct	Because of this condition, the resident is unable to use certain fixtures, features, or appliances, which are reasonably assumed to be part of their rent.	If the entry door frame, threshold, or trim is damaged or missing, then the resident is unable to fully use a feature, which is expected to be part of their rent.
R7	Increased Monetary Impact to Resident	Indirect	Resident would incur additional costs because of this condition.	If the entry door frame, threshold, or trim is damaged or missing, and the resident is responsibility for utilities, then the resident may experience an increase in utility costs due to inability to protect from the outside environment.
M1	Corrective Maintenance	Direct	It is reasonable to expect a tenant to report this deficiency, and for facilities	If the entry door frame, threshold, or trim is damaged or missing, then it is likely complaint-based work orders are not being addressed.

management to prioritize a work order response to fix that deficiency.

M2	Routine Maintenance	Direct	It is reasonable to expect that this deficiency would be identified through routine daily observations and facilities management would prioritize work orders to fix this deficiency.	If the entry door frame, threshold, or trim is damaged or missing, then it is likely routine work orders are not being addressed.
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**INSPECTION PROCESS:**

- OBSERVATION:**
- Open the entry doors and observe the door frames.
  - Look at the condition of the side jamb, top jamb, threshold, and trim.
- REQUEST FOR HELP:**
- Ask the POA if you have seen all the entry doors.
- ACTION:**
- Inspect the frame, jamb, threshold, and trim for damage (e.g. splits, cracks, holes, rot, gaps, sagging, etc.).
- More Information:**
- Look at the edges of the entry door and the jamb or frame for a tag indicating that the door is a fire door.
  - If it has a tag, evaluate the door under the Door – Fire Labeled standard.

**TOOLS OR EQUIPMENT:**

- REQUIRED:**
- Flashlight
- USEFUL:**
- None

**DEFICIENCY 8 — INSIDE: ENTRY DOOR FRAME, THRESHOLD, OR TRIM IS DAMAGED OR MISSING.**

**DEFICIENCY CRITERIA:** The entry door frame, threshold, or trim is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 The entry door frame, threshold, or trim is missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Standard      The Standard Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**RATIONALE:**

CODE	CATEGORY	TYPE	DESCRIPTION	EXPLANATION
R1	Health	Indirect	Condition could affect resident's mental, or physical, or psychological state.	If the entry door frame, threshold or trim is damaged, and there is inclement weather or an emergency, then the resident's physical health may be in jeopardy.
R4	Security	Direct	Resident cannot control access to unit or property because of this condition.	If the entry door frame, threshold, or trim is damaged or missing, then the resident cannot reasonably secure the property from intruders.
R5	Privacy	Direct	Condition limits the resident's reasonable expectation of privacy in their dwelling.	If the entry door frame, threshold, or trim is damaged or missing, then the resident cannot secure their privacy within the interior space.
R6	Usability and Operability of Fixtures	Direct	Because of this condition, the resident is unable to use certain fixtures, features, or appliances, which are reasonably assumed to be part of their rent.	If the entry door frame, threshold, or trim is damaged or missing, then the resident is unable to fully use a feature, which is expected to be part of their rent.
M1	Corrective Maintenance	Direct	It is reasonable to expect a tenant to report this deficiency, and for facilities management to prioritize a work order response to fix that deficiency.	If the entry door frame, threshold, or trim is damaged or missing, then it is likely complaint-based work orders are not being addressed.
M2	Routine Maintenance	Direct	It is reasonable to expect that this deficiency would be identified through routine daily observations and facilities	If the entry door frame, threshold, or trim is damaged or missing, then it is likely routine work orders are not being addressed.

management would prioritize work orders to fix this deficiency.

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**INSPECTION PROCESS:**

- OBSERVATION:**
- Open the entry doors and observe the door frames.
  - Look at the condition of the side jamb, top jamb, threshold, and trim.
- REQUEST FOR HELP:**
- Ask the POA if you have seen all the entry doors.
- ACTION:**
- Inspect the frame, jamb, threshold, and trim for damage (e.g. splits, cracks, holes, rot, gaps, sagging, etc.).
- More Information:**
- Look at the edges of the entry door and the jamb or frame for a tag indicating that the door is a fire door.
  - If it has a tag, evaluate the door under the Door – Fire Labeled standard.

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**TOOLS OR EQUIPMENT:**

- REQUIRED:**
- Flashlight
- USEFUL:**
- None
-



**DEFICIENCY 9 — UNIT: ENTRY DOOR SEAL, GASKET, OR STRIPPING IS DAMAGED, INOPERABLE, OR MISSING.**

- DEFICIENCY CRITERIA:** The entry door seal, gasket, or stripping is:
- damaged (i.e., visibly defective; impacts functionality);
  - inoperable (i.e., overall system or component thereof is not meeting function/purpose, with or without visible damage); or
  - missing (i.e., evidence of prior installation, but now not present or is incomplete).

**AND ONE OF THE FOLLOWING CONDITIONS:**

**Condition 1:**

- General door type: Results in a gap of ¼ inch wide or greater between the door slab and the stop molding on the jamb or the jamb itself, or between the bottom of the door and the threshold or floor AND permits light around the closed door.
- Special door type: Results in a gap of ¼ inch wide or greater around or under the door or where the doors meet AND permits light around the closed door or where the doors meet.

**Condition 2:**

- General door type: There is evidence of water penetrating (e.g., water damage or dry rot) around or under the door.
- Special door type: There is evidence of water penetrating (e.g., water damage or dry rot) around or under the door or where the doors meet.

<b>HEALTH AND SAFETY DETERMINATION:</b>	Standard	The Standard Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.
<b>CORRECTION TIMEFRAME:</b>	30 days	
<b>HCV PASS / FAIL:</b>	Fail	
<b>HCV CORRECTION TIMEFRAME:</b>	30 days	

**RATIONALE:**

CODE	CATEGORY	TYPE	DESCRIPTION	EXPLANATION
R1	Health	Indirect	Condition could affect resident's mental, or physical, or psychological state.	If the entry door seal, gasket, or stripping is damaged, inoperable, or missing and there is inclement weather or an emergency (e.g., smoke or fire spread), then the resident's physical health may be in jeopardy.
R7	Increased Monetary Impact to Resident	Indirect	Resident would incur additional costs because of this condition.	If the entry door seal, gasket, or stripping is damaged, inoperable, or missing and the resident is responsible for utilities, then the resident may experience an increase in

utility costs due to inability to protect from the outside environment.

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INSPECTION PROCESS:

OBSERVATION:

General door type:

- With the door open, inspect the top and sides of the jamb for damaged, inoperable, or missing seal, gasket, or stripping (e.g., splits, cracks, holes, gaps, etc.).
- With the door open, inspect the bottom door sweep for damaged, inoperable, or missing seal, gasket, or stripping.
- Standing inside the unit with the door closed, look for light around and under the door.
- Standing inside the unit with the door closed, identify any gap around the door.

Special door type:

- With the door open, inspect the top and sides of the jamb for damaged, inoperable, or missing seal, gasket, or stripping (e.g., splits, cracks, holes, gaps, etc.).
- With the door open, inspect the bottom door sweep for damaged, inoperable, or missing seal, gasket, or stripping.
- With the door open, inspect for damaged, inoperable, or missing seal, gasket, or stripping where the doors meet.
- Standing inside the unit with the door closed, look for light around and under the door and where the doors meet (i.e., astragal).
- Standing inside the unit with the door closed, identify any gap around the door.

REQUEST FOR HELP:

- Ask the POA if you have seen all the entry doors.

ACTION:

General door type:

- Measure the gap between the edge of the door slab and the stop molding or the jamb.
- Measure the gap between the bottom of the door and the threshold or the floor.

Special door type:

- Measure the gap between the edge of the door slab and the stop molding or the jamb.
- Measure the gap between the bottom of the door and the threshold or the floor.
- Measure the gap where the doors meet.

More Information:

- This deficiency includes both manufacturer-installed and aftermarket seal, gasket, or stripping.
- Entry doors designed without a seal, gasket, or stripping are not considered a deficiency.
  - To determine this, use a mirror to look at the top, sides, and bottom of the door and the top and sides of the jamb for evidence that a seal, gasket, or stripping was ever present (e.g., adhesive residue, open staple, nail or screw holes, empty kerf, etc.).
  - For example, there is a gap less than ¼ inch permitting light under an entry door, but no evidence of water penetration (e.g., water damage or dry rot). Using touch or a mirror, it is determined that the door was designed without a seal or a threshold. In this case, there is not a deficiency. However, if there is evidence of water penetration, then it would be considered a deficiency.
- Look at the edges of the entry door and the jamb or frame for a tag indicating that the door is a fire door.
- If it has a tag, evaluate the door under the Door — Fire Labeled standard.

TOOLS OR EQUIPMENT:

REQUIRED: - Flashlight; Inspection mirror; Distance measuring device

USEFUL: - None

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**DEFICIENCY 9 — INSIDE: ENTRY DOOR SEAL, GASKET, OR STRIPPING IS DAMAGED, INOPERABLE, OR MISSING.**

**DEFICIENCY CRITERIA:**

The entry door seal, gasket, or stripping is:

- damaged (i.e., visibly defective; impacts functionality);
- inoperable (i.e., overall system or component thereof is not meeting function/purpose; with or without visible damage); or
- missing (i.e., evidence of prior installation, but now not present or is incomplete).

**AND ONE OF THE FOLLOWING CONDITIONS:**

**Condition 1:**

- General door type: Results in a gap of ¼ inch wide or greater between the door slab and the stop molding on the jamb or the jamb itself, or between the bottom of the door and the threshold or floor AND permits light around the closed door.
- Special door type: Results in a gap of ¼ inch wide or greater around or under the door or where the doors meet AND permits light around the closed door or where the doors meet.

**Condition 2:**

- General door type: There is evidence of water penetrating (e.g., water damage or dry rot) around or under the door.
- Special door type: There is evidence of water penetrating (e.g., water damage or dry rot) around or under the door or where the doors meet.

**HEALTH AND SAFETY DETERMINATION:**

Standard

The Standard Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:**

30 days

**HCV PASS / FAIL:**

Fail

**HCV CORRECTION TIMEFRAME:**

30 days

**RATIONALE:**

CODE	CATEGORY	TYPE	DESCRIPTION	EXPLANATION
RI	Health	Indirect	Condition could affect resident's mental, or physical, or psychological state.	If the entry door seal, gasket, or stripping is damaged, inoperable, or missing and there is inclement weather or an emergency (e.g., smoke or fire spread), then the resident's physical health may be in jeopardy.

INSPECTION PROCESS:

OBSERVATION:

General door type:

- With the door open, inspect the top and sides of the jamb for damaged, inoperable, or missing seal, gasket, or stripping (e.g., splits, cracks, holes, gaps, etc.).
- With the door open, inspect the bottom door sweep for damaged, inoperable, or missing seal, gasket, or stripping.
- Standing inside the unit with the door closed, look for light around and under the door.
- Standing inside the unit with the door closed, identify any gap around the door.

Special door type:

- With the door open, inspect the top and sides of the jamb for damaged, inoperable, or missing seal, gasket, or stripping (e.g., splits, cracks, holes, gaps, etc.).
- With the door open, inspect the bottom door sweep for damaged, inoperable, or missing seal, gasket, or stripping.
- With the door open, inspect for damaged, inoperable, or missing seal, gasket, or stripping where the doors meet.
- Standing inside the unit with the door closed, look for light around and under the door and where the doors meet (i.e., astragal).
- Standing inside the unit with the door closed, identify any gap around the door.

REQUEST FOR HELP:

- Ask the POA if you have seen all the entry doors.

ACTION:

General door type:

- Measure the gap between the edge of the door slab and the stop molding or the jamb.
- Measure the gap between the bottom of the door and the threshold or the floor.

Special door type:

- Measure the gap between the edge of the door slab and the stop molding or the jamb.
- Measure the gap between the bottom of the door and the threshold or the floor.
- Measure the gap where the doors meet.

More Information:

- This deficiency includes both manufacturer-installed and aftermarket seal, gasket, or stripping.
- Entry doors designed without a seal, gasket, or stripping are not considered a deficiency.
  - To determine this, use a mirror to look at the top, sides, and bottom of the door and the top and sides of the jamb for evidence that a seal, gasket, or stripping was ever present (e.g., adhesive residue, open staple, nail or screw holes, empty kerf, etc.).
  - For example, there is a gap less than 1/4 inch permitting light under a entry door, but no evidence of water penetration (e.g., water damage or dry rot). Using touch or a mirror, it is determined that the door was designed without a seal or a threshold. In this case, there is not a deficiency. However, if there is evidence of water penetration, then it would be considered a deficiency.
- Look at the edges of the entry door and the jamb or frame for a tag indicating that the door is a fire door.
- If it has a tag, evaluate the door under the Door — Fire Labeled standard.

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TOOLS OR EQUIPMENT:

REQUIRED:

- Flashlight; Inspection mirror; Distance measuring device

USEFUL:

- None

**DEFICIENCY 10 — UNIT:** ENTRY DOOR COMPONENT IS DAMAGED, INOPERABLE, OR MISSING AND IT DOES NOT LIMIT THE DOOR’S ABILITY TO PROVIDE PRIVACY OR PROTECTION FROM WEATHER OR INFESTATION.

**DEFICIENCY CRITERIA:** Entry door component is damaged (i.e., visibly defective; impacts functionality) and it does not limit the door’s ability to provide privacy or protection from weather or infestation.

OR

Entry door component is inoperable (i.e., component is not meeting function or purpose, with or without visible damage), and it does not limit the door’s ability to provide privacy or protection from weather or infestation.

OR

Entry door component is missing (i.e., evidence of prior installation, but it is now not present or is incomplete) and it does not limit the door’s ability to provide privacy or protection from weather or infestation.

**HEALTH AND SAFETY DETERMINATION:** N/A Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

**CORRECTION TIMEFRAME:** N/A

**HCV PASS / FAIL:** N/A

**HCV CORRECTION TIMEFRAME:** N/A

**RATIONALE:**

CODE	CATEGORY	TYPE	DESCRIPTION	EXPLANATION
MI	Corrective Maintenance	Direct	It is reasonable to expect a tenant to report this deficiency, and for facilities management to prioritize a work order response to fix that deficiency.	If the door’s ability to provide privacy or protection from weather or infestation is not limited, but an entry door component is damaged, inoperable, or missing, then the resident may notice this within the unit and may recognize it is important enough to report it to property management. Property management may be expected to prioritize a work order to remedy this deficiency because it may lead to usability barriers.

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at all entry doors.
  - Visually inspect each door to identify any component that is damaged, inoperable, or missing.
- REQUEST FOR HELP:**
- None
- ACTION:**
- None
- More Information:**
- Look at the edges of the entry door and the jamb or frame for a fire label. If the label is present, then the door should be evaluated under the Door — Fire Labeled standard.
  - Examples of damaged, inoperable, or missing components that may not limit the door’s ability to provide privacy or protection from weather or infestation may include, but are not limited to:
    - Insulated glass with a compromised seal;

- Auxiliary (i.e., additional) installed lock;
- Installed security device;
- Strike plate or latch assembly;
- Weather stripping on an entry door that provides access to the Unit from the Inside (e.g., hallway); or
- Casing or decorative trim.

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TOOLS OR EQUIPMENT:

REQUIRED: - None

USEFUL: - None

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**DEFICIENCY 10 — INSIDE:** ENTRY DOOR COMPONENT IS DAMAGED, INOPERABLE, OR MISSING AND IT DOES NOT LIMIT THE DOOR’S ABILITY TO PROVIDE PRIVACY OR PROTECTION FROM WEATHER OR INFESTATION.

**DEFICIENCY CRITERIA:** Entry door component is damaged (i.e., visibly defective; impacts functionality) and it does not limit the door’s ability to provide privacy or protection from weather or infestation.

OR

Entry door component is inoperable (i.e., component is not meeting function or purpose, with or without visible damage), and it does not limit the door’s ability to provide privacy or protection from weather or infestation.

OR

Entry door component is missing (i.e., evidence of prior installation, but it is now not present or is incomplete) and it does not limit the door’s ability to provide privacy or protection from weather or infestation.

**HEALTH AND SAFETY DETERMINATION:** N/A      Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.

**CORRECTION TIMEFRAME:** N/A

**HCV PASS / FAIL:** N/A

**HCV CORRECTION TIMEFRAME:** N/A

**RATIONALE:**

CODE	CATEGORY	TYPE	DESCRIPTION	EXPLANATION
M2	Routine Maintenance	Direct	It is reasonable to expect that this deficiency would be identified through routine daily observations and facilities management would prioritize work orders to fix this deficiency.	If the door’s ability to provide privacy or protection from weather or infestation is not limited, but an entry door component is damaged, inoperable, or missing, then property management would be expected to ensure that staff members understand how to identify this deficiency. Management practices may be expected to assure prompt creation and prioritization of a work order to remedy this deficiency, because it may lead to usability barriers.

**INSPECTION PROCESS:**

- OBSERVATION:**
- Look at all entry doors.
  - Visually inspect each door to identify any component that is damaged, inoperable, or missing.
- REQUEST FOR HELP:**
- None
- ACTION:**
- Ask the POA if you have seen all the entry doors.
- More Information:**
- Look at the edges of the entry door and the jamb or frame for a fire label. If the label is present, then the door should be evaluated under the Door — Fire Labeled standard.
  - Examples of damaged, inoperable, or missing components that may not limit the door’s ability to provide privacy or protection from weather or infestation may include, but are not limited to:
    - Insulated glass with a compromised seal;
    - Auxiliary (i.e., additional) installed lock;



- Installed security device;
- Strike plate or latch assembly;
- Weather stripping on an entry door that provides access to the Unit from the Inside (e.g., hallway); or
- Casing or decorative trim.

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TOOLS OR EQUIPMENT:

REQUIRED: - None

USEFUL: - None

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**SUMMARY OF CHANGES**

**TITLE:** DOOR — ENTRY

**VERSION:** V2.1

**DATE PUBLISHED:** 4/2/21

FIELD	CHANGE	VERSION	DATE
Definition	Revised definition	V2.1	2021-04-02
Purpose	Revised purpose	V2.1	2021-04-02
Location		V2.1	2021-04-02
Unit	Revised description		
Inside	Revised description		
More Information	Revised response	V2.1	2021-04-02
Deficiency 1		V2.1	2021-04-02
Health and Safety Determination	Inside: Revised to "Standard"		
Rationale	Unit & Inside: Revised rationales and explanations		
Inspection Process	Unit & Inside: Revised Observation, Request for Help, Action, and More Information		
Deficiency 2		V2.1	2021-04-02
Health and Safety Determination	Inside: Revised to "Standard"		
Rationale	Unit & Inside: Revised rationales and explanations		
Inspection Process	Unit & Inside: Revised Observation, Request for Help, Action, and More Information		
Deficiency 4		V2.1	2021-04-02
Title	Unit: Revised title		
Deficiency Criteria	Unit: Revised deficiency criteria		
Health and Safety Determination	Unit: Revised to "Severe Non-Life-Threatening"		
Rationale	Unit: Revised rationales and explanations		
Inspection Process	Unit: Revised Observation, Request for Help, Action, and More Information		
Deficiency 10	Removed previous deficiency 10; captured under revised deficiency 10	V2.1	2021-04-02

Title	Unit & Inside: Revised title		
Deficiency Criteria	Unit & Inside: Revised deficiency criteria		
Health and Safety Determination	Unit & Inside: Revised to "N/A"		
Rationale	Unit & Inside: Revised rationales and explanations		
Inspection Process	Unit & Inside: Revised Observation, Request for Help, Action, and More Information		
<b>Deficiency 11</b>	<b>Moved to deficiency 10</b>	<b>V2.1</b>	<b>2021-04-02</b>
<b>Deficiency 1</b>		<b>V2.0</b>	<b>2020-10-28</b>
Health and Safety Determination	Added standardized description		
HCV Pass / Fail	Field added; response input as "Fail"		
Rationale	Copy edits		
<b>Deficiency 2</b>		<b>V2.0</b>	<b>2020-10-28</b>
Health and Safety Determination	Added standardized description		
HCV Pass / Fail	Field added; response input as "Fail"		
<b>Deficiency 3</b>		<b>V2.0</b>	<b>2020-10-28</b>
Health and Safety Determination	Added standardized description		
HCV Pass / Fail	Field added; response input as "Fail"		
<b>Deficiency 4</b>		<b>V2.0</b>	<b>2020-10-28</b>
Health and Safety Determination	Added standardized description		
HCV Pass / Fail	Field added; response input as "Fail"		
<b>Deficiency 5</b>		<b>V2.0</b>	<b>2020-10-28</b>
Health and Safety Determination	Added standardized description		
HCV Pass / Fail	Field added; response input as "Fail"		
<b>Deficiency 6</b>		<b>V2.0</b>	<b>2020-10-28</b>
Health and Safety Determination	Revised to "Severe Non-Life-Threatening"		
Health and Safety Determination	Added standardized description		
HCV Pass / Fail	Field added; response input as "Fail"		
HCV Correction Timeframe	Revised to "30 days"		

<b>Deficiency 7</b>		<b>V2.0</b>	<b>2020-10-28</b>
Health and Safety Determination	Added standardized description		
HCV Pass / Fail	Field added; response input as "Fail"		
Rationale	Changed R1 to Indirect type		
Tools or Equipment	Response revised		
<b>Deficiency 8</b>		<b>V2.0</b>	<b>2020-10-28</b>
Health and Safety Determination	Added standardized description		
HCV Pass / Fail	Field added; response input as "Fail"		
<b>Deficiency 9</b>		<b>V2.0</b>	<b>2020-10-28</b>
Health and Safety Determination	Added standardized description		
HCV Pass / Fail	Field added; response input as "Fail"		
<b>Deficiency 10</b>		<b>V2.0</b>	<b>2020-10-28</b>
Title	Revised Title		
Deficiency Criteria	Revised Deficiency Criteria		
Health and Safety Determination	Revised to "N/A"		
Health and Safety Determination	Added standardized description		
HCV Pass / Fail	Field added; response input as "Pass"		
<b>Deficiency 11</b>		<b>V2.0</b>	<b>2020-10-28</b>
Health and Safety Determination	Added standardized description		
HCV Pass / Fail	Field added; response input as "Fail"		
<b>Overall Formatting</b>	<b>Complete rework of document format and layout</b>	<b>V1.3</b>	<b>2020-07-31</b>
<b>Title</b>	<b>Revised title</b>	<b>V1.3</b>	<b>2020-07-31</b>
<b>Definition</b>	<b>Revised definition</b>	<b>V1.3</b>	<b>2020-07-31</b>
<b>Purpose</b>	<b>Field added</b>	<b>V1.3</b>	<b>2020-07-31</b>
<b>Name Variants</b>	<b>Revised name variants</b>	<b>V1.3</b>	<b>2020-07-31</b>
<b>Common Materials</b>	<b>Revised common materials</b>	<b>V1.3</b>	<b>2020-07-31</b>

<b>Common Components</b>	<b>Revised common components</b>	<b>VI.3</b>	<b>2020-07-31</b>
<b>Location</b>	<b>Revised inspectable locations</b>	<b>VI.3</b>	<b>2020-07-31</b>
<b>More Information</b>	<b>Field added</b>	<b>VI.3</b>	<b>2020-07-31</b>
<b>Deficiency 1</b>	<b>Separated by inspectable locations — Unit and Inside</b>	<b>VI.3</b>	<b>2020-07-31</b>
Title	Revised title; added inspectable locations		
Deficiency Criteria	Revised deficiency criteria		
Health and Safety Determination	Revised to “Standard” determination; added standardized description		
Correction Timeframe	Field added; response input as “Within 30 days”		
HCV — Correction Timeframe	Field added; response input as “Within 30 days”		
Rationale	Revised rationale categories, types, and explanations; added standardized codes and descriptions		
Inspection Process	Revised observation, request for help, action, and more information		
Tools or Equipment	Field added to deficiency; response revised		
<b>Deficiency 2</b>	<b>Expanded previous deficiency 1 Separated by inspectable locations — Unit and Inside</b>	<b>VI.3</b>	<b>2020-07-31</b>
Title	Revised title; added inspectable locations		
Deficiency Criteria	Revised deficiency criteria		
Health and Safety Determination	Revised to “Severe Non-Life-Threatening” determination; added standardized description		
Correction Timeframe	Field added; response input as “24 hours”		
HCV — Correction Timeframe	Field added; response input as “30 days”		
Rationale	Revised rationale categories, types, and explanations; added standardized codes and descriptions		
Inspection Process	Revised observation, request for help, action, and more information		
Tools or Equipment	Field added to deficiency; response revised		
<b>Deficiency 3</b>	<b>Expanded previous deficiency 1 Separated by inspectable locations — Unit and Inside</b>	<b>VI.3</b>	<b>2020-07-31</b>
Title	Revised title; added inspectable locations		
Deficiency Criteria	Revised deficiency criteria		
Health and Safety Determination	Revised to “Standard” determination; added standardized description		

Correction Timeframe	Field added; response input as "Within 30 days"		
HCV – Correction Timeframe	Field added; response input as "Within 30 days"		
Rationale	Revised rationale categories, types, and explanations; added standardized codes and descriptions		
Inspection Process	Revised observation, request for help, action, and more information		
Tools or Equipment	Field added to deficiency; response revised		
<b>Deficiency 4</b>	<b>Expanded previous deficiency 1 Separated by inspectable locations – Unit and Inside</b>	<b>VI.3</b>	<b>2020-07-31</b>
Title	Revised title; added inspectable locations		
Deficiency Criteria	Revised deficiency criteria		
Health and Safety Determination	Revised to "Standard" determination; added standardized description		
Correction Timeframe	Field added; response input as "Within 30 days"		
HCV – Correction Timeframe	Field added; response input as "Within 30 days"		
Rationale	Revised rationale categories, types, and explanations; added standardized codes and descriptions		
Inspection Process	Revised observation, request for help, action, and more information		
Tools or Equipment	Field added to deficiency; response revised		
<b>Deficiency 5</b>	<b>Previously deficiency 2 Separated by inspectable locations – Unit and Inside</b>	<b>VI.3</b>	<b>2020-07-31</b>
Title	Revised title; added inspectable locations		
Deficiency Criteria	Revised deficiency criteria		
Health and Safety Determination	Added standardized description		
Correction Timeframe	Field added; response input as "Within 30 days"		
HCV – Correction Timeframe	Field added; response input as "Within 30 days"		
Rationale	Revised rationale categories, types, and explanations; added standardized codes and descriptions		
Inspection Process	Revised observation, request for help, action, and more information		
Tools or Equipment	Field added to deficiency; response revised		
<b>Deficiency 6</b>	<b>Previously deficiency 3 Separated by inspectable locations – Unit and Inside</b>	<b>VI.3</b>	<b>2020-07-31</b>
Title	Revised title; added inspectable locations		

Deficiency Criteria	Revised deficiency criteria		
Health and Safety Determination	Revised to “Life-Threatening” determination; added standardized description		
Correction Timeframe	Field added; response input as “24 hours”		
HCV – Correction Timeframe	Field added; response input as “24 hours”		
Rationale	Revised rationale categories, types, and explanations; added standardized codes and descriptions		
Inspection Process	Revised observation, request for help, action, and more information		
Tools or Equipment	Field added to deficiency		
<b>Deficiency 7</b>	<b>Previously deficiency 4 Separated by inspectable locations – Unit and Inside</b>	<b>VI.3</b>	<b>2020-07-31</b>
Title	Revised title; added inspectable locations		
Deficiency Criteria	Revised deficiency criteria		
Health and Safety Determination	Revised to “Standard” determination; added standardized description		
Correction Timeframe	Field added; response input as “Within 30 days”		
HCV – Correction Timeframe	Field added; response input as “Within 30 days”		
Rationale	Revised rationale categories, types, and explanations; added standardized codes and descriptions		
Inspection Process	Revised observation, request for help, action, and more information		
Tools or Equipment	Field added to deficiency; response revised		
<b>Deficiency 8</b>	<b>Added by inspectable locations – Unit and Inside</b>	<b>VI.3</b>	<b>2020-07-31</b>
Title	Added title; added inspectable locations		
Deficiency Criteria	Added deficiency criteria		
Health and Safety Determination	Added “Standard” determination; added standardized description		
Correction Timeframe	Field added; response input as “Within 30 days”		
HCV – Correction Timeframe	Field added; response input as “Within 30 days”		
Rationale	Added rationale categories, types, and explanations; added standardized codes and descriptions		
Inspection Process	Added observation, request for help, action, and more information		
Tools or Equipment	Field added to deficiency		
<b>Deficiency 9</b>	<b>Added by inspectable locations – Unit and Inside</b>	<b>VI.3</b>	<b>2020-07-31</b>

Title	Added title; added inspectable locations		
Deficiency Criteria	Added deficiency criteria		
Health and Safety Determination	Added "Standard" determination; added standardized description		
Correction Timeframe	Field added; response input as "Within 30 days"		
HCV – Correction Timeframe	Field added; response input as "Within 30 days"		
Rationale	Added rationale categories, types, and explanations; added standardized codes and descriptions		
Inspection Process	Added observation, request for help, action, and more information		
Tools or Equipment	Field added to deficiency		
<b>Deficiency 10</b>	<b>Added by inspectable locations – Unit and Inside</b>	<b>VI.3</b>	<b>2020-07-31</b>
Title	Added title; added inspectable locations		
Deficiency Criteria	Added deficiency criteria		
Health and Safety Determination	Added "Standard" determination; added standardized description		
Correction Timeframe	Field added; response input as "Within 30 days"		
HCV – Correction Timeframe	Field added; response input as "Within 30 days"		
Rationale	Added rationale categories, types, and explanations; added standardized codes and descriptions		
Inspection Process	Added observation, request for help, action, and more information		
Tools or Equipment	Field added to deficiency		
<b>Deficiency 11</b>	<b>Added by inspectable locations – Unit and Inside</b>	<b>VI.3</b>	<b>2020-07-31</b>
Title	Added title; added inspectable locations		
Deficiency Criteria	Added deficiency criteria		
Health and Safety Determination	Added "Standard" determination; added standardized description		
Correction Timeframe	Field added; response input as "Within 30 days"		
HCV – Correction Timeframe	Field added; response input as "Within 30 days"		
Rationale	Added rationale categories, types, and explanations; added standardized codes and descriptions		
Inspection Process	Added observation, request for help, action, and more information		
Tools or Equipment	Field added to deficiency		