

TITLE: TOILET  
 VERSION: V3.0  
 DATE PUBLISHED: 06/20/23

DEFINITION: A plumbing fixture used to receive human waste and to discharge it through a waste pipe, using water as a conveying method.  
 PURPOSE: To discharge human waste.  
 COMMON COMPONENTS: Tank; Bowl; Lid; Seat; Flush handle; Drain; Drain lines; Supply valve; Supply line; Wax ring; Float ball; Float cup; Refill tube; Ballcock; Trip lever; Chain; Flapper; Overflow tube; Trap; Closet bend  
 LOCATION:  Unit Bathroom  
 Inside Bathroom  
 Outside None  
 MORE INFORMATION: None

DEFICIENCY 1: Only 1 toilet was installed, and it is missing.  
 LOCATION:  Unit  Inside

DEFICIENCY 2: A toilet is missing and at least 1 toilet is installed elsewhere that is operational.  
 LOCATION:  Unit  Inside

DEFICIENCY 3: Only 1 toilet was installed, and it is damaged or inoperable.  
 LOCATION:  Unit  Inside

DEFICIENCY 4: A toilet is damaged or inoperable and at least 1 toilet is installed elsewhere that is operational.  
 LOCATION:  Unit  Inside

DEFICIENCY 5: Toilet component is damaged, inoperable, or missing such that it may limit the resident's ability to safely discharge human waste.  
 LOCATION:  Unit  Inside

DEFICIENCY 6: Toilet is not secured at the base.  
 LOCATION:  Unit  Inside

DEFICIENCY 7: Toilet component is damaged, inoperable, or missing and it does not limit the resident's ability to discharge human waste.  
 LOCATION:  Unit  Inside

DEFICIENCY 8: Toilet cannot be used in private.  
 LOCATION:  Unit — Affirmative Habitability Requirement  Inside

**DEFICIENCY I — UNIT:** ONLY 1 TOILET WAS INSTALLED, AND IT IS MISSING.

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**DEFICIENCY CRITERIA:** Only 1 toilet was installed, and it is missing (i.e., evidence of prior installation, but now not present or is incomplete).

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**HEALTH AND SAFETY DETERMINATION:** Life-Threatening      The Life-Threatening category includes deficiencies that, if evident in the home or on the property, present a high risk of death to resident.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 24 hours

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**INSPECTION PROCESS:**

**OBSERVATION:** - Visually observe any evidence of a toilet that is missing.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**More Information:**

- Toilets may be installed in unfinished spaces or common restrooms that have been converted for another use (e.g., a storage room). In these cases, the sewer line and supply valves must be properly capped to prevent exposure to sewer gas and leaks.
- In the event that a toilet was never installed by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes.

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**DEFICIENCY I — INSIDE:** ONLY 1 TOILET WAS INSTALLED, AND IT IS MISSING.

**DEFICIENCY CRITERIA:** Only 1 toilet was installed, and it is missing (i.e., evidence of prior installation, but now not present or is incomplete).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Visually observe any evidence of a toilet that is missing.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**More Information:** - Toilets may be installed in unfinished spaces or common restrooms that have been converted for another use (e.g., a storage room). In these cases, the sewer line and supply valves must be properly capped to prevent exposure to sewer gas and leaks.  
 - In the event that a toilet was never installed by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes.

**DEFICIENCY 2 — UNIT:** A TOILET IS MISSING AND AT LEAST 1 TOILET IS INSTALLED ELSEWHERE THAT IS OPERATIONAL.

**DEFICIENCY CRITERIA:** A toilet is missing (i.e., evidence of prior installation, but now not present or is incomplete) and at least 1 toilet is installed elsewhere within the Unit that is operational.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Visually observe any evidence of a toilet that is missing.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**More Information:** - Toilets may be installed in unfinished spaces or common restrooms that have been converted for another use (e.g., a storage room). In these cases, the sewer line and supply valves must be properly capped to prevent exposure to sewer gas and leaks.  
 - In the event that a toilet was never installed by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes.

**DEFICIENCY 2 — INSIDE:** A TOILET IS MISSING AND AT LEAST 1 TOILET IS INSTALLED ELSEWHERE THAT IS OPERATIONAL.

**DEFICIENCY CRITERIA:** A toilet is missing (i.e., evidence of prior installation, but now not present or is incomplete) and at least 1 toilet is installed elsewhere within the Inside area that is operational.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Visually observe any evidence of a toilet that is missing.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**More Information:** - Toilets may be installed in unfinished spaces or common restrooms that have been converted for another use (e.g., a storage room). In these cases, the sewer line and supply valves must be properly capped to prevent exposure to sewer gas and leaks.  
 - In the event that a toilet was never installed by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes.

**DEFICIENCY 3 — UNIT:** ONLY 1 TOILET WAS INSTALLED, AND IT IS DAMAGED OR INOPERABLE.

**DEFICIENCY CRITERIA:** Only 1 toilet was installed, and it is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 Only 1 toilet was installed, and it is inoperable (i.e., overall system is not meeting function or purpose; with or without visible damage).

**HEALTH AND SAFETY DETERMINATION:** Severe      The Severe category includes deficiencies that, if evident in the home or on the property, present a high risk of permanent disability, or serious injury or illness, to a resident; or the physical security or safety of a resident or their property would be seriously compromised.

**CORRECTION TIMEFRAME:** 24 hours

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:**

- Look to see if water drains from the bowl.
- Look to see if water refills the bowl.
- Listen to verify that water has stopped running once the bowl is refilled.

**REQUEST FOR HELP:** - None

**ACTION:** - Flush the toilet.

**MORE INFORMATION:**

- If the toilet refills and continues running, then evaluate the condition under Deficiency 7 of this standard.
- In the event that a toilet was never installed by design (e.g., SRO property), then the shared facilities are considered part of the Unit location for inspection purposes.

**DEFICIENCY 3 — INSIDE:** ONLY 1 TOILET WAS INSTALLED, AND IT IS DAMAGED OR INOPERABLE.

**DEFICIENCY CRITERIA:** Only 1 toilet was installed, and it is damaged (i.e., visibly defective; impacts functionality).  
 OR  
 Only 1 toilet was installed, and it is inoperable (i.e., overall system is not meeting function or purpose; with or without visible damage).

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:**

- Look to see if water drains from the bowl.
- Look to see if water refills the bowl.
- Listen to verify that water has stopped running once the bowl is refilled.

**REQUEST FOR HELP:** - None

**ACTION:** - Flush the toilet.

**MORE INFORMATION:**

- If the toilet refills and continues running, then evaluate the condition under Deficiency 7 of this standard.
- In the event that a toilet was never installed by design (e.g., SRO property), then the shared facilities are considered part of the Unit location for inspection purposes.

**DEFICIENCY 4 — UNIT:** A TOILET IS DAMAGED OR INOPERABLE AND AT LEAST 1 TOILET IS INSTALLED ELSEWHERE THAT IS OPERATIONAL.

**DEFICIENCY CRITERIA:** A toilet is damaged (i.e., visibly defective; impacts functionality) and at least 1 toilet is installed elsewhere within the Unit that is operational.  
 OR  
 A toilet is inoperable (i.e., overall system is not meeting function or purpose; with or without visible damage) and at least 1 toilet is installed elsewhere within the Unit that is operational.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:**

- Look to see if water drains from the bowl.
- Look to see if water refills the bowl.
- Listen to verify that water has stopped running once the bowl is refilled.

**REQUEST FOR HELP:** - None

**ACTION:** - Flush the toilet.

**MORE INFORMATION:** - In the event that a toilet was never installed by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes.



**DEFICIENCY 4 — INSIDE:** A TOILET IS DAMAGED OR INOPERABLE AND AT LEAST 1 TOILET IS INSTALLED ELSEWHERE THAT IS OPERATIONAL.

**DEFICIENCY CRITERIA:** A toilet is damaged (i.e., visibly defective; impacts functionality) and at least 1 toilet is installed elsewhere within the Inside area that is operational.  
 OR  
 A toilet is inoperable (i.e., overall system is not meeting function or purpose; with or without visible damage) and at least 1 toilet is installed elsewhere within the Inside area that is operational.

**HEALTH AND SAFETY DETERMINATION:** Moderate The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:**

- Look to see if water drains from the bowl.
- Look to see if water refills the bowl.
- Listen to verify that water has stopped running once the bowl is refilled.

**REQUEST FOR HELP:** - None

**ACTION:** - Flush the toilet.

**MORE INFORMATION:** - In the event that a toilet was never installed by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes.

**DEFICIENCY 5 — UNIT:** TOILET COMPONENT IS DAMAGED, INOPERABLE, OR MISSING SUCH THAT IT MAY LIMIT THE RESIDENT’S ABILITY TO SAFELY DISCHARGE HUMAN WASTE.

**DEFICIENCY CRITERIA:** Toilet component is damaged (i.e., visibly defective; impacts functionality) such that it may limit the resident’s ability to safely discharge human waste.  
 OR  
 Toilet component is inoperable (i.e., component is not meeting function or purpose; with or without visible damage) such that it may limit the resident’s ability to safely discharge human waste.  
 OR  
 Toilet component is missing (i.e., evidence of prior installation, but now not present or is incomplete) such that it may limit the resident’s ability to safely discharge human waste.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
  - Identify all toilets.
  - Visually inspect to identify any component that is damaged, inoperable, or missing.
- REQUEST FOR HELP:** - None
- ACTION:** - If a damaged, inoperable, or missing component is identified, determine if it limits the resident’s ability to safely discharge human waste.
- MORE INFORMATION:**
  - Damaged, inoperable, or missing components that may limit the resident’s ability to safely discharge human waste may include, but are not limited to:
    - Seat
    - Handle, lever, or button used for flushing
  - In the event that a toilet was never installed within the Unit by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes as they are the resident’s primary toilet.

**DEFICIENCY 5 — INSIDE:** TOILET COMPONENT IS DAMAGED, INOPERABLE, OR MISSING SUCH THAT IT MAY LIMIT THE RESIDENT’S ABILITY TO SAFELY DISCHARGE HUMAN WASTE.

**DEFICIENCY CRITERIA:** Toilet component is damaged (i.e., visibly defective; impacts functionality) such that it may limit the resident’s ability to safely discharge human waste.  
 OR  
 Toilet component is inoperable (i.e., component is not meeting function or purpose; with or without visible damage) such that it may limit the resident’s ability to safely discharge human waste.  
 OR  
 Toilet component is missing (i.e., evidence of prior installation, but now not present or is incomplete) such that it may limit the resident’s ability to safely discharge human waste.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days  
**HCV PASS / FAIL:** Fail  
**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

- OBSERVATION:**
  - Identify all toilets.
  - Visually inspect to identify any component that is damaged, inoperable, or missing.
- REQUEST FOR HELP:** - None
- ACTION:**
  - If a damaged, inoperable, or missing component is identified, determine if it limits the resident’s ability to safely discharge human waste.
- MORE INFORMATION:**
  - Damaged, inoperable, or missing components that may limit the resident’s ability to safely discharge human waste may include, but are not limited to:
    - Seat
    - Handle, lever, or button used for flushing

DEFICIENCY 6 — UNIT: TOILET IS NOT SECURED AT THE BASE.

DEFICIENCY CRITERIA: Toilet is not secured at the base.

HEALTH AND SAFETY DETERMINATION: Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

INSPECTION PROCESS:

OBSERVATION: - Look for evidence of seepage at the base of the toilet.

REQUEST FOR HELP: - None

ACTION: - Apply pressure to the base of the toilet to ensure that it is securely attached to the base.

MORE INFORMATION: - In the event that a toilet was never installed by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes.

**DEFICIENCY 6 — INSIDE: TOILET IS NOT SECURED AT THE BASE.**

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**DEFICIENCY CRITERIA:** Toilet is not secured at the base.

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**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

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**INSPECTION PROCESS:**

**OBSERVATION:** - Look for evidence of seepage at the base of the toilet.

**REQUEST FOR HELP:** - None

**ACTION:** - Apply pressure to the base of the toilet to ensure that it is securely attached to the base.

**MORE INFORMATION:** - In the event that a toilet was never installed by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes.

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**DEFICIENCY 7 — UNIT:** TOILET COMPONENT IS DAMAGED, INOPERABLE, OR MISSING AND IT DOES NOT LIMIT THE RESIDENT’S ABILITY TO DISCHARGE HUMAN WASTE.

**DEFICIENCY CRITERIA:** Toilet component is damaged (i.e., visibly defective; impacts functionality) and it does not limit the resident’s ability to safely discharge human waste.  
 OR  
 Toilet component is inoperable (i.e., component is not meeting function or purpose; with or without visible damage) and it does not limit the resident’s ability to safely discharge human waste.  
 OR  
 Toilet component is missing (i.e., evidence of prior installation, but now not present or is incomplete) and it does not limit the resident’s ability to safely discharge human waste.

**HEALTH AND SAFETY DETERMINATION:** Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.  
**CORRECTION TIMEFRAME:** 60 days  
**HCV PASS / FAIL:** Pass  
**HCV CORRECTION TIMEFRAME:** N/A

**INSPECTION PROCESS:**

- OBSERVATION:**
  - Identify all toilets.
  - Visually inspect to identify any component that is damaged, inoperable, or missing.
- REQUEST FOR HELP:**
  - None
- ACTION:**
  - If a damaged, inoperable, or missing component is identified, determine if it limits the resident’s ability to safely discharge human waste.
- MORE INFORMATION:**
  - Damaged, inoperable, or missing components that do not limit the resident’s ability to safely discharge human waste may include, but are not limited to:
    - Tank lid
    - Handle, lever, or button used for flushing that is loose, but is still operable
  - In the event that a toilet was never installed within the Unit by design (e.g., in an SRO property), then the shared facilities are considered part of the Unit location for inspection purposes as they are the resident’s primary toilet.

**DEFICIENCY 7 — INSIDE:** TOILET COMPONENT IS DAMAGED, INOPERABLE, OR MISSING AND IT DOES NOT LIMIT THE RESIDENT’S ABILITY TO DISCHARGE HUMAN WASTE.

**DEFICIENCY CRITERIA:** Toilet component is damaged (i.e., visibly defective; impacts functionality) and it does not limit the resident’s ability to safely discharge human waste.  
 OR  
 Toilet component is inoperable (i.e., component is not meeting function or purpose; with or without visible damage) and it does not limit the resident’s ability to safely discharge human waste.  
 OR  
 Toilet component is missing (i.e., evidence of prior installation, but now not present or is incomplete) and it does not limit the resident’s ability to safely discharge human waste.

**HEALTH AND SAFETY DETERMINATION:** Low Deficiencies critical to habitability but not presenting a substantive health or safety risk to resident.  
**CORRECTION TIMEFRAME:** 60 days  
**HCV PASS / FAIL:** Pass  
**HCV CORRECTION TIMEFRAME:** N/A

**INSPECTION PROCESS:**

- OBSERVATION:**
  - Identify all toilets.
  - Visually inspect to identify any component that is damaged, inoperable, or missing.
- REQUEST FOR HELP:** - None
- ACTION:**
  - If a damaged, inoperable, or missing component is identified, determine if it limits the resident’s ability to safely discharge human waste.
- MORE INFORMATION:**
  - Damaged, inoperable, or missing components that do not limit the resident’s ability to safely discharge human waste may include, but are not limited to:
    - Tank lid
    - Handle, lever, or button used for flushing that is loose, but is still operable

DEFICIENCY 8 — UNIT: TOILET CANNOT BE USED IN PRIVATE.

AFFIRMATIVE HABITABILITY REQUIREMENT

DEFICIENCY CRITERIA: Toilet cannot be used in private.

HEALTH AND SAFETY DETERMINATION: **Moderate**      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

CORRECTION TIMEFRAME: 30 days

HCV PASS / FAIL: Fail

HCV CORRECTION TIMEFRAME: 30 days

INSPECTION PROCESS:

OBSERVATION: - Identify all toilets.  
 - Visually inspect to verify each toilet can be used in private.

REQUEST FOR HELP: - None

ACTION: - None

MORE INFORMATION: - For the purpose of this standard, the resident should be able to use the toilet without being observed from an adjacent room or exterior space.



**DEFICIENCY 8 — INSIDE: TOILET CANNOT BE USED IN PRIVATE.**

**DEFICIENCY CRITERIA:** Toilet cannot be used in private.

**HEALTH AND SAFETY DETERMINATION:** Moderate      The Moderate Health and Safety category includes deficiencies that, if evident in the home or on the property, present a moderate risk of an adverse medical event requiring a healthcare visit; cause temporary harm; or if left untreated, cause or worsen a chronic condition that may have long-lasting adverse health effects; or that the physical security or safety of a resident or their property could be compromised.

**CORRECTION TIMEFRAME:** 30 days

**HCV PASS / FAIL:** Fail

**HCV CORRECTION TIMEFRAME:** 30 days

**INSPECTION PROCESS:**

**OBSERVATION:** - Identify all toilets.  
 - Visually inspect to verify each toilet can be used in private.

**REQUEST FOR HELP:** - None

**ACTION:** - None

**MORE INFORMATION:** - For the purpose of this standard, the resident should be able to use the toilet without being observed from an adjacent room or exterior space.