Lawrence-Douglas County Housing Authority



2017 Annual MTW Report

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I. Introduction

THE MISSION OF THE LDCHA To preserve and expand affordable housing,

and provide opportunities for participants to thrive through services and partnerships.

The Lawrence-Douglas County Housing Authority (LDCHA) proudly submits this 2017 MTW Report to provide an overview of the activities implemented through its Moving to Work (MTW) program. MTW flexibility allows the LDCHA to utilize a robust set of resident services to help participants improve their self-sufficiency and quality of life. Additionally, it provides the opportunity to target housing assistance to special populations like domestic violence survivors, homeless families and youth aging out of foster care.

The LDCHA was created in 2001 through the merger of the Lawrence Housing Authority (KS053) and the Douglas County Housing Authority (KS160). The Lawrence Housing Authority was created in 1968 under the Kansas Municipal Housing Act as an independent agency of the City of Lawrence charged with developing, operating and managing low rent housing for the low income population of Lawrence, Kansas. The Douglas County Housing Authority was created in 1983 for the purposes of administering the Section 8 Certificate Program in Douglas County, Kansas, and was administered by the Lawrence Housing Authority. The dual administration of both entities became impractical, and consequently on January 1, 2001, through a joint resolution of the City of Lawrence and Douglas County, and with the approval of HUD, the two housing authorities merged.

The LDCHA is governed by a five-member board of commissioners, two appointed by the Douglas County Commission and three by the Mayor of the City of Lawrence, one member is a LDCHA participant. The LDCHA currently employs 40 staff and operates combined budgets in excess of \$8 million, and serves an average of 1,250 participants.

The LDCHA was selected by HUD as one of the original 23 housing authorities to participate in the Moving to Work Demonstration program, signing its first five-year MTW Agreement with HUD on March 30, 1999. Congress set out three statutory objectives for the MTW Demonstration:

- Reduce cost and achieve greater costs effectiveness in Federal expenditures;
- Give incentives to families with children where the head of household is working, is seeking work, or is preparing for work by participating in job training, educational programs, or programs that assist people to obtain employment and become economically self-sufficient; and
- Increase housing choices for low-income families.

The LDCHA began implementation of the MTW program on June 1, 1999, by adopting the following program initiatives to meet the Congressional objectives:

- 1. Abolish the separate public housing and Section 8 program administrative structures and create one new program called General Housing assistance which combines the family housing units of the public housing program and Section 8 Housing Choice Voucher (HCV) programs.
- 2. Modify or eliminate four basic federal rules under the 1937 Housing Act that contradict customary social and economic norms and create administrative expense. These changes include:
 - Institution of suitability criteria as part of eligibility criteria.
 - Modifying the definition of countable income.
 - The establishment of an annual rent and abolishing (with some exceptions) interim re-examinations.
 - Instituting comprehensive changes in the rent structure.
- 3. Establish a rent structure that provides affordability while it:
 - Values the unit
 - Creates incentives to work.
 - Establishes meaningful minimum and maximum rents by bedroom size.
 - Mirrors the private market at an affordable rate.

- 4. Increase Housing Choice:
 - Increase housing choice by permitting Section 8 participants full discretion as to location, size and cost without regard to local Fair Market Rents.
 - Create one combined waiting list that allows applicants to elect a housing offer that best suits their needs.
- 5. Institute a work requirement for non-elderly or disabled participants.
- 6. Expand the Family Self Sufficiency program to require participation of non-exempt public housing and Section 8 families
- 7. Provide homeownership opportunities including a \$3,000 down payment match.

The above objectives created a locally driven housing program and all of these initiatives continue to be the foundation of LDCHA's MTW program.

Established as a five-year demonstration, the LDCHA's MTW Agreement was extended several times. In 2009, LDCHA adopted Activity 09-1 which combined its public housing operation, Capital Funds subsidies, and Section 8 HCV assistance into a single fund source to carry out its approved MTW activities, with full flexibility. In 2016 LDCHA's MTW Agreement was extended until 2028.

B. Overview of the LDCHA's short-term and long-term MTW goals and objectives.

Short-Term MTW Goals

- Maintain or expand core MTW initiatives that support employment, maintaining housing and increasing participant self-sufficiency.
- Execute sound management, maintenance, and preservation of the public housing stock according to the highest standards and provide responsive assistance to those we serve.
- Continue to foster the various community partnerships required to enhance participant opportunities and expand support services such as social services, education, transportation, mental health, and health care programs.

THE LDCHA VISION

To transform lives through accessible, affordable housing opportunities for all Douglas County residents.

Long-Term MTW Goals

- Continue to implement business and fiscal policies that result in long term financial viability and solvency.
- Pursue ways to reduce administrative burden, and costs.
- Continue to develop and institute policies and programs that create incentives for families to work, to increase household income, and to increase self-sufficiency. In so doing, the agency will continue to promote homeownership and create additional housing opportunities for participants.
- The LDCHA is committed to expanding the stock of affordable housing through the acquisition, new construction, reconstruction, moderate or substantial rehabilitation of housing as deemed appropriate by the agency in accordance with its mission. This could include assisted living or other types of housing, possibly in conjunction with commercial facilities or other mixed development consistent with the objectives of the demonstration. LDCHA plans to meet this goal through leveraging its MTW funds to create innovative financing and development strategies through joint ventures or other partnerships.

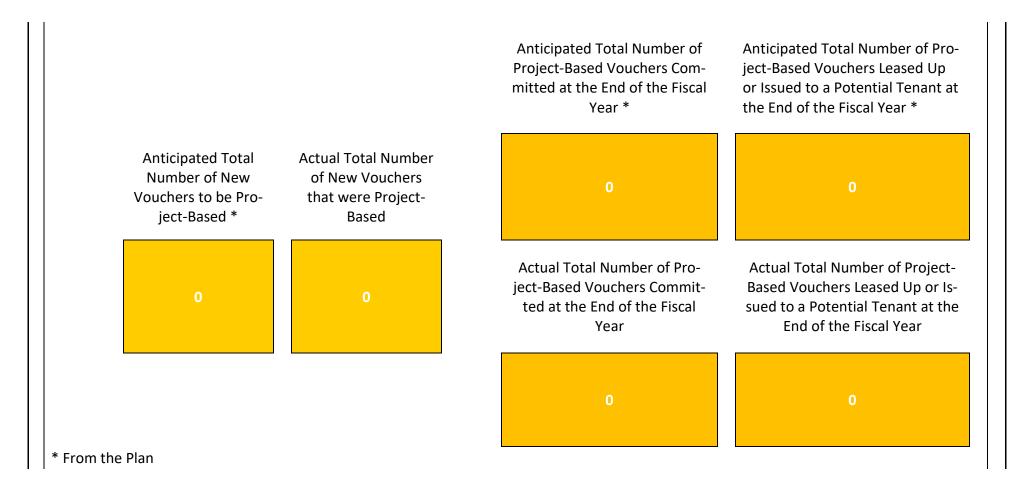
II. Operating Information

Annual MTW Report

II.4.Report.HousingStock

A. MTW Report: Housing Stock Information

New Housing Choice Vouchers that were Project-Based During the Fiscal Year								
Property Name	Anticipated Number of New Vouchers to be Project-Based *	Actual Number of New Vouchers that were Project-Based	Description of Project					
N/A	0	0	N/A					
N/A	0	0	N/A					
N/A	0	0	N/A					
N/A	0	0	N/A					



Other Changes to the Housing Stock that Occurred During the Fiscal Year
N/A
N/A

N/A

Examples of the types of other changes can include but are not limited to units that are held off-line due to the relocation of residents, units that are off-line due to substantial rehabilitation and potential plans for acquiring units.

General Description of Actual Capital Fund Expenditures During the Plan Year

The agency used its 2017 Capital Fund exclusively for improvements to its public housing developments for upgrades and remodeling at turnover, including new kitchens and baths. The agency replaced 13 HVAC units in public housing developments and replaced the domestic hot water boilers with high efficiency hot water heaters at Babcock Place for \$61,145.

Public Housing reserves were used to replace the 13 boilers at Babcock Place for a cost of \$581,500, because the Capital Fund grant was not sufficient to cover this project and the ongoing maintenance of the public housing units.

Overview of Other Housing Owned and/or Managed by the PHA at Fiscal Year End									
Housing Pro- Total Overview of the Program gram * Units									
Clinton Parkway Apts.	58	Clinton Parkway Apts. (Clinton Place) is a 58-unit Section 8 project based multi-family development designated for the elderly purchased by the LDCHA in 2006 and renovated with MTW reserve funds.							
Building Independence III, Inc.	4	Building Independence III is a Section 811 PRAC 4-unit property owned by Bert Nash Community Mental Health Center and administered by the LDCHA through a management agreement.							

Peterson Acres II	8	Peterson Acres II is a 8-unit senior development that is fully handicapped accessible and owned by LDCHA. This development is unsubsidized and operates with a sliding scale below market rate rent structure.							
HOPE Building	6	LDCHA operates 6 units of supportive permanent housing in a facility it leases from a private owner under the Continuum of Care Permanent Supportive Housing Program. This program serves chronically homeless individuals who are dual diagnosed with mental health and/or substance abuse problems. The LDCHA funds the required match with MTW funds.							
1725 New Hampshire	6	Purchase of this property by LDCHA was completed on December 29, 2015 with MTW reserve funds. This development is an unsubsidized property using a below market sliding rate rent structure.							
Total Other Housing Owned and/or Managed	82								
-	_	n: Tax-Credit, State Funded, Locally Funded, Market-Rate, Non-MTW HUD Funded, ther non-MTW Public Housing Authorities, or Other.							
If Other, please de	escribe:	N/A							

II.5.Report.Leasing

B. MTW Report: Leasing Information

Actual Number of Households Served at the End of the Fiscal Year

Number of Households Served*

Housing Program:

Planned

Actual

Number of Units that were Occupied/Leased through Local Non-Traditional MTW Funded Property-Based Assistance Programs **
Number of Units that were Occupied/Leased through Local Non-Traditional MTW Funded Tenant-Based Assistance Programs **
Port-In Vouchers (not absorbed)

Total Projected and Actual Households Served

70	
0	
0	
70	

70
0
0
70

^{*} Calculated by dividing the planned/actual number of unit months occupied/leased by 12.

^{**} In instances when a Local, Non-Traditional program provides a certain subsidy level but does not specify a number of units/Households Served, the PHA should estimate the number of Households served.

Housing Program: Planned Actual Number of Units that were Occupied/Leased through Local Non-Tradi-840 843 tional MTW Funded Property-Based Assistance Programs *** Number of Units that were Occupied/Leased through Local Non-Tradi-0 0 tional MTW Funded Tenant-Based Assistance Programs *** Port-In Vouchers (not absorbed) N/A 0 **Total Projected and Annual Unit Months**

Occupied/Leased

Local MTW funded TBRA vouchers are leased through Activity 09-8: Prisoner Re-Entry Program, 16-1: Safe Housing, and 16-2: Next Step Program, which are counted under the LDCHA HCV voucher count.

Unit Months Occupied/Leased****

Households Served through Local Non- Traditional Services Only

^{***} In instances when a local, non-traditional program provides a certain subsidy level but does not specify a number of units/House-holds Served, the PHA should estimate the number of households served.

^{****} Unit Months Occupied/Leased is the total number of months the housing PHA has occupied/leased units, according to unit category during the year.

Reporting Compliance with Statutory MTW Requirements: 75% of Families Assisted are Very Low-Income

HUD will verify compliance with the statutory objective of "assuring that at least 75 percent of the families assisted by the Agency are very low-income families" is being achieved by examining public housing and Housing Choice Voucher family characteristics as submitted into the PIC or its successor system utilizing current resident data at the end of the agency's fiscal year. The PHA will provide information on local, non-traditional families provided with housing assistance at the end of the PHA fiscal year, not reported in PIC or its successor system, in the following format:

Fiscal Year:	2011	2012	2013	2014	2015	2016	2017	2018
Total Number of Local, Non- Traditional MTW Households Assisted	67	67	68	70	65	87	84	N/A
Number of Local, Non-Tradi- tional MTW Households with Incomes Below 50% of Area Median Income	63	63	63	61	56	79	74	N/A
Percentage of Local, Non-Tradi- tional MTW Households with Incomes Below 50% of Area Median Income	94%	94%	93%	87%	86%	91%	88%	N/A

Reporting Compliance with Statutory MTW Requirements: Maintain Comparable Mix

In order to demonstrate that the statutory objective of "maintaining a comparable mix of families (by family size) are served, as would have been provided had the amounts not been used under the demonstration" is being achieved, the PHA will provide information in the following formats:

Baseline for the Mix of Family Sizes Served

Occupied Number of Public Housing Family Size: units by House- hold Size when PHA Entered MTW		Utilized Number of Section 8 Vouchers by Household Size when PHA Entered MTW	Non-MTW Adjust- ments to the Dis- tribution of House- hold Sizes *	Baseline Number of Household Sizes to be Maintained	Baseline Percent- ages of Family Sizes to be Main- tained	
1 Person	201	251	0	452	47%	
2 Person	69	116	0	185	19%	
3 Person	53	115	0	168	17%	
4 Person	25	59	0	84	9%	
5 Person	20	28	0	48	5%	
6+ Person	5	20	0	25	3%	
Totals	373	589	0	962	100%	

Explanation for Baseline Adjustments to the Distribution of Household Sizes Utilized

N/A

Mix of Family Sizes Served

	1 Person	2 Person	3 Person	4 Person	5 Person	6+ Person	Totals
Baseline Percentages of House- hold Sizes to be Maintained **	47%	19%	17%	9%	5%	3%	100%
Number of Households Served by Family Size this Fiscal Year ***	845	211	155	111	54	49	1425
Percentages of Households Served by Household Size this Fiscal Year ***	59%	15%	11%	8%	4%	3%	100%
Percentage Change	26%	-21%	-35%	-11%	-20%	0%	0%

Justification and Explanation for Family Size Variations of Over 5% from the Baseline Percentages The variation in the one-person household size is a result of the addition of 30 vouchers designated for non-elderly disabled participants in 2000, the addition of the 140 Pinetree conversion vouchers in 2011 of which 77.5% are one person households, and the addition of 45 HUD/VASH vouchers since 2013 of which 67% are a one-person household.

No decisions were made by the LDCHA to affect changes to the mix of families served.

- * "Non-MTW adjustments to the distribution of family sizes" are defined as factors that are outside the control of the PHA. Acceptable "non-MTW adjustments" include, but are not limited to, demographic changes in the community's population. If the PHA includes non-MTW adjustments, HUD expects the explanations of the factors to be thorough and to include information substantiating the numbers used.
- ** The numbers in this row will be the same numbers in the chart above listed under the column "Baseline percentages of family sizes to be maintained."
- *** The methodology used to obtain these figures will be the same methodology used to determine the "Occupied number of Public Housing units by family size when PHA entered MTW" and "Utilized number of Section 8 Vouchers by family size when PHA entered MTW" in the table immediately above.
- **** The "Percentages of families served by family size this fiscal year" will reflect adjustments to the mix of families served that are directly due to decisions the PHA has made. HUD expects that in the course of the demonstration, PHAs will make decisions that may alter the number of families served.

Description of any Issues Related to Leasing of Public Housing, Housing Choice Vouchers or Local, Non-Traditional Units and Solutions at Fiscal Year End

Housing Program	Description of Leasing Issues and Solutions
Public Housing	Kansas Residential Landlord Tenant Act requires all lease holders to give 30 days' notice of termination of the lease. This state law notice provision creates a 30 day delay from when a tenant accepts a public housing unit to when they can take occupancy. Vacancy days created by state law are beyond the ability of the agency to control.
N/A	N/A

N/A N/A Number of Households Transitioned To Self-Sufficiency by Fiscal Year End **Activity Name/#** Number of Households Transitioned * **Agency Definition of Self Sufficiency** 09-5: Homeownership Families who voluntarily end participation in the 4 voucher or public housing programs. **Matching Grant Graduated to** Families who voluntarily end participation in the 32 **Market Rent** voucher or public housing programs. N/A N/A N/A N/A N/A N/A

Households Duplicated Across Activities/Defini- tions	0
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Annual Total Number of	
Households Transitioned	36
to Self Sufficiency	

^{*} The number provided here should match the outcome reported where metric SS #8 is used.

II.6.Report.Leasing

C. MTW Report: Wait List Information

Wait List Information at Fiscal Year End Was the Wait List **Number of Households on Wait Housing Program(s) Wait List Type** Wait List Open, Partially Open **Opened During the** or Closed *** List **Fiscal Year General Housing** Community-**Federal MTW** Wide N/A Open 550 Combined / **Public Housing -Section 8 HCV** Merged **Babcock Place / Peterson Acres I Federal MTW** Site Based 160 Open N/A **Public Housing** Units **Clinton Place Project Based Local** N/A **Site Based** 58 Open **Non-traditional** MTW **Peterson Acres II Project Based Local Site Based** N/A 48 Open Non-Traditional MTW

Next Step Federal MTW Housing Choice Voucher Program	Program Specific	3	Open	N/A
Safe Housing Federal MTW Housing Choice Voucher Program	Program Specific	3	Open	N/A
UD or Local PHA Rules to a New Wait List, Not an E	Certain Categories of Existing Wait List), or (e-Based, Merged (Combined Public For Households which are Described in Other (Please Provide a Brief Description of the populations for which	the Rules for Program Participation of this Wait List Type).	
		N/A		
		N/A		
If Local, Non-Traditional	Program, please desc	cribe:		
Cl	linton Parkway Apart	ments - HUD Multifamily - Site bas	ed elderly and near elderly - open	
Dalaman Assault City	e based elderly and n	oar olderly non subsidized LDCHA	owned affordable housing, all han	disamped assessible
Peterson Acres II - Site		units - open	ovinca anoradore nodom ₆ , an nan	idicapped accessible

	N/A
	N/A
	N/A
	ganizational structure of the wait list or policy changes regarding the wait list, provide a narrative
tailing these changes.	ganizational structure of the wait list or policy changes regarding the wait list, provide a narrative

III. Proposed MTW Activities

All proposed activities that are granted approval by HUD are reported on in Section IV as "Approved Activities".

IV. Approved MTW Activities: HUD Approval Previously Granted

A. IMPEMENTED ACTIVITIES

1. Activity 17-1	Exclude Asset Income from Income Calculations for Households with Assets of \$20,000 or less and Allow Self-Certification of Assets valued at less than \$20,000 after initial certification Approved for 2017 Plan, implemented 2017.
2. Description and information of	on its impact.
cation of the value of assets of \$20	o exclude asset income from income calculations for assets of \$20,000 or less and allow self-certifi- 0,000 or less after initial certification. This reduced administrative costs of recertifications because ocess for these amounts was very time consuming and yielded little benefit or impact on rent calcula-
In 2017, 346 households self-certi	fied their assets to be less than \$20,000. Only 8 households required asset verification.
3. Were benchmarks achieved?	
Yes.	
4. Were benchmarks or metrics	revised?
No.	
5. Has data collection methodol	ogy changed?
No.	

Cost Effectiveness

When citing the statutory objective to "reduce cost and achieve greater cost effectiveness in federal expenditures," include all of the following metrics that apply:

CE #1: Agency Cost Savings					
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?	
Total cost of task in dollars (decrease).	Cost of task prior to implementation of the activity (in dollars) = \$10,083 annual total.	Expected cost of task after implementation of the activity (in dollars) = \$4,148 annual total.	In 2017: Cost of task after imple- mentation = \$265	Yes.	

CE #2: Staff Time Savings					
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?	
Cost of staff time: \$33.13 per hour x 1 hour per household.	Total amount of staff time dedicated to the certifications of assets prior to implementation of the activity (in hours) = 439 hours.	Expected amount of total staff time dedicated to the certifications of assets after implementation of the activity = 174 hours.	In 2017: Total staff time dedicated after implementation = 8 hours	Yes.	

CE #3: Decrease in Error Rate of Task Execution				
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?
Average error rate in completing a task as a percentage (decrease).	Average error rate of task prior to implementation of the activity (percentage) = 0 %	Expected average error rate of task after implementation of the activity (percentage) = 0 %	In 2017: Average error rate of task after implementation = 0% No errors in Task Execution occurred in the 346	Yes.

LDCHA has not previously tracked an error rate for this activity.			not verified at recertification	
	CE #5: Increase in A	Agency Rental Revenue		
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?
Tenant rent share (decrease).	2016 tenant asset revenue from households with income from assets at or less than \$20,000 was \$287 monthly and increase in HAP to HCV landlords will be \$104 monthly.	From tenant rental revenue from asset income for assets of \$20,000 or less = 0	In 2017: Tenant rental revenue from asset income for assets of \$20,000 or less = \$0. Income from tenant assets not counted was \$285 monthly. An increase in HAP to HCV landlords was \$86.	Yes.

1.	A	ctiv	/ity	16-	-1
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Safe Housing Program

Approved for 2016 Plan, implemented 2016.

2. Description and information on its impact.

This Activity uses MTW flexibility to provide ten transitional housing vouchers to survivors of domestic violence for 24 months. This Activity has been extremely successful in reducing the wait time for this vulnerable population. Additionally the partnership with case managers from other agencies has increased housing choice for these families and reduced homelessness.

All ten vouchers were utilized in 2017, and the first households will exit to a Section 8 voucher in May of 2018, and the available vouchers will be reissued as funding becomes available.

2. i. Hardship

These participants are able to voluntarily participate in the MTW rent structure (MTW Vol) if the rent calculation is advantageous to them due to the additional deductions. If a participant voluntarily participates in the MTW rent structure, the MTW hardship policy as outlined in Activity 99-2 is available to them. They may also elect to return to the income based rent structure one time between annual re-examinations.

re-examinations.
3. Were benchmarks achieved?
Yes.
4. Were benchmarks or metrics revised?
No.
5. Has data collection methodology changed?
No.

Cost Effectiveness

When citing the statutory objective to "reduce cost and achieve greater cost effectiveness in federal expenditures," include all of the following metrics that apply:

CE #4: Increase in Resources Leveraged				
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?
Amount of funds leveraged in dollars (increase).	Amount leveraged prior to implementation of the activity (in dollars) = 0	Began tracking in FY 2016 to establish benchmark: Average of 50 hours per TBRA voucher at \$22 per hour. 5 vouchers x 50 x \$22 = \$5,500	In 2017: 10 vouchers x 50 x \$22 = \$11,000	Yes.

Housing Choice

When citing the statutory objective to "increase housing choices for low-income families," include all of the following metrics that apply:

	HC #3: Decreas	se in Wait List Time		
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?
Average applicant time on wait list in months (decrease).	Average applicant time on wait list prior to implementation of the activity (in months). Transitional Housing waitlist wait time = 18 months	Expected average applicant time on wait list after implementation of the activity = 6 months	In 2017: Average waitlist wait time = 4.14 months	Yes.

HC #5: Increase in Resident Mobility				
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?
Number of households able to move to a better unit and/or neighborhood of opportunity as a result of the activity (increase).	Households able to move to a better unit and/or neighborhood of opportunity prior to implementation of the activity = 0	Expected households able to move to a better unit and/or neighborhood of opportunity after implementation of the activity = 5	Households able to move to a better unit and/or neighborhood of opportunity in 2017 = 10	Yes.

1. Activity 16-2

Next Step Vouchers

Approved for 2016 Plan, implemented 2016.

2. Description and information on its impact.

This Activity uses MTW flexibility to provide transitional housing vouchers for youth who have aged out of foster care. This Activity has been successful in reducing waiting times for this vulnerable population. Additionally it has provided a targeted effort to house young adults and provides, through agency partnerships, the necessary support services for these individuals to be stably housed and to avoid homelessness.

2. i. Hardship

These participants are able to voluntarily participate in the MTW rent structure (MTW Vol) if the rent calculation is advantageous to them due to the additional deductions. If a participant voluntarily participates in the MTW rent structure, the MTW hardship policy as outlined in Activity 99-2 is available to them. They may also elect to return to the income based rent structure one time between annual re-examinations.

3. Were benchmarks achieved?

Yes, but not all households remained housed for the entire voucher term. One household was terminated due to non-payment of rent, the second household abandoned the unit without notice. Three households are currently being served.

4.	Were	benchmarks	or metrics	revised?
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No.

5. Has data collection methodology changed?

No.

Cost Effectiveness

When citing the statutory objective to "reduce cost and achieve greater cost effectiveness in federal expenditures," include all of the following metrics that apply:

CE #4: Increase in Resources Leveraged				
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?
Amount of funds leveraged in dollars (increase).	Amount leveraged prior to implementation of the activity = 0	Began tracking in FY 2016 to establish benchmark: Average of 22 hours per TBRA voucher at \$22 per hour. 3 x 22 x \$22 = \$1,452	In 2017: 5 vouchers x 22 hours x \$22 = \$2,420	Yes.

Housing Choice

When citing the statutory objective to "increase housing choices for low-income families," include all of the following metrics that apply:

	HC #3: Decrease	in Wait List Time		
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?
Average applicant time on wait list in months (decrease).	Average applicant time on wait list prior to implementation of the activity = 18 months	Expected average applicant time on wait list after implementation of the activity = 6 months	In 2017: Average waitlist wait time = 2.06 months	Yes.

HC #5: Increase in Resident Mobility				
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?
Number of households able to move to a better unit and/or neighborhood of opportunity as a result of the activity (increase).	Households able to move to a better unit and/or neighborhood of opportunity prior to implementation of the activity = 0 .	Expected households able to move to a better unit and/or neighborhood of opportunity after implementation of the activity = 3.	Households able to move to a better unit and/or neighborhood of opportunity after implementation of the activity = 5. Although only 3 have remained housed, this still achieves the benchmark.	Yes.

16-2

/ 10	1.	Ac	tiv	/itv	14	-2
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Create a Landlord Self-Certification that minor repairs are complete.

Approved for 2014 Plan, implemented 2014.

2. Description and information on its impact.

This Activity uses MTW flexibility to revise the HQS certification to allow Landlord Self-Certification of Correction at LDCHA's discretion and in cases where all deficiencies are minor non-life-threatening, non-safety-hazard deficiencies as determined by an approved list maintained by LDCHA.

In 2017, there were **393 re-inspections** conducted, **44** were eligible for self-certification; **29** were certified by staff and **15** were self-certified by landlords, saving **\$39** per inspection for a total of **\$585** in reduced staff cost. Staff hours were reduced by **22.50**.

3. Were benchmarks achieved?

No. There were a large number of units that were eligible but for which the landlord self-certification form was not returned, and the units had to be re-inspected by staff. Staff in uncertain why landlords are not returning the self-certifications, an effort will be made to solicit feedback from landlords to determine if there is a better way to administer this activity.

4. Were benchmarks or metrics re	evised	?
----------------------------------	--------	---

No.

5. Has data collection methodology changed?

No.

Cost Effectiveness

When citing the statutory objective to "reduce cost and achieve greater cost effectiveness in federal expenditures," include all of the following metrics that apply:

CE #1: Agency Cost Savings				
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?
Reduce the total cost of re-in- spections by 25%. Total cost of task in dollars (decrease) = \$3,638.	Cost of re-inspections prior to implementation of the activity = \$14,550.	Expected cost of re-inspections after implementation of the activity = \$10,913.	Self-certification of 15 units reduced agency cost by 4% for a total decrease of \$ 585	No.

	CE #2: Staf	f Time Savings		
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?
Reduced re-inspections will result in 97 fewer units re-inspected x 1.5 hours per unit. Total time to complete task in staff hours (decrease) = 146.	Staff re-inspected 388 units x 1.5 hours per unit = 582 hours .	Expected hours for re-in- spections after implemen- tation of this activity = 437 hours.	Reduced staff hours by (15 re-inspections x 1.5) = 22.5.	No.

CE #3: Decrease in Error Rate of Task Execution				
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?
A special inspection of no more than 2 units per year have to be conducted as a result of the On-Site Verification.	A special inspection of 1% or less required re-inspection as a result of the On-Site Verification.	Expected average error rate of task after implementation of the activity (percentage). 1% of 374 unit inspections eligible to skip = 4.	In 2017: Special inspection of units self-certified = 0 .	No.

14-2

1. Activity 14-3	Change the effective dates of variables affecting rent calculations to January 1. Approved for 2014 Plan, implemented 2014.
2. Description and information o	n its impact.
Rent, Voucher Payment Standard	change the effective dates for program changes that affect rent calculations such as Fair Market and Utility Allowance, etc., to correspond with the beginning of LDCHA's January 1 fiscal year. This er cost effectiveness by eliminating unnecessary reprinting of key agency documents.
In 2017, hours were reduced to 15 , pages , which saved \$125 . Total sa	saving 30 hours of staff time, which saved \$994 . Paper was reduced to 874 pages , saving 2126 avings was \$1,119 .
3. Were benchmarks achieved?	
Yes.	
4. Were benchmarks or metrics r	evised?
No.	
5. Has data collection methodolo	ogy changed?

No.

Cost Effectiveness

When citing the statutory objective to "reduce cost and achieve greater cost effectiveness in federal expenditures," include all of the following metrics that apply:

CE #1: Agency Cost Savings				
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?
Cost of reprinting fact sheets, applications, information sheets, briefing materials: 2 x 1,000 pages x \$.059 per page = \$118. Cost of staff time: \$33.13 per hour x 15 hours x 2 = \$994. Total cost of task in dollars (decrease) = \$1,112.	Cost of staff time = \$1,491 Cost of reprinting = \$177 Cost of task prior to implementation of the activity = \$1,668.	Expected cost of staff time = \$497. Expected cost of printing = \$59. Expected cost of task after implementation of the activity (in dollars) = \$556.	Total saved: \$1,119 Savings of staff time: \$994. Savings of printing materials: \$125. Total actual cost: \$549. Actual cost of staff time: \$33.13 per hour x 15 hours = \$497 Actual cost of printing materials: 874 pages x \$.059 per page = \$52.	Yes.

CE #2: Staff Time Savings					
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?	
Total time to complete the task in staff hours (decrease) = 30.	Clerk time: 2 hours x 3 = 6 General Housing Director time: 10 hours x 3 = 30 Data Analyst Time: 3 hours x 3 = 9 Total amount of staff time dedicated to the task prior to implementation of the activity = 45 hours.	Expected amount of total staff time dedicated to the task after implementation of the activity (in hours) = 15.	Time saved = 30 hours Actual time to complete task = 15 hours.	Yes.	

CE #5: Increase in Agency Rental Revenue

This Activity is meant to be revenue neutral; increase in agency rental revenue is not applicable so there is no base-line or benchmark data. This metric does not apply.

Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?
Rental revenue in dollars (increase).	Rental revenue prior to implementation of the activity (in dollars) = 0 .	Expected rental revenue after implementation of the activity (in dollars) = 0 .	N/A	N/A

1. Activity 13-1

Create an Affordable Housing Acquisition and Development Fund.

Approved for 2013 Plan, implemented 2013.

2. Description and information on its impact.

The LDCHA Board of Commissioners authorized the use of up to \$1 million of LDCHA MTW reserves for the development or acquisition of new low income affordable housing. The LDCHA may use its MTW flexibility to purchase land and/or improvements, acquire existing units, or participate in project ownership and/or development by providing financing for direct construction or rehabilitation costs. LDCHA may leverage, where possible, additional funds from private and public sources (including Low Income Housing Tax Credits, Private Activity Bonds, or other available financing methods). This Activity is designed to increase housing choice for low income households utilizing MTW reserves.

On December 29, 2015, the LDCHA finalized purchase of a 6-unit property for \$479,637. In 2016 MTW funds were used for improvements to the property in 2016 and no new acquisitions were planned or occurred in 2017.

3. Were benchmarks achieved?

Yes. No new acquisitions were planned in 2017.

4. Were benchmarks or metrics revised?

No.

5. Has data collection methodology changed?

No.

Housing Choice

When citing the statutory objective to "increase housing choices for low-income families," include all of the following metrics that apply:

HC #1: Additional Units of Housing Made Available					
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?	
Number of new housing units made available for households at or below 80% AMI as a result of the activity (increase). If units reach a specific type of household, give that type in this box.	Housing units of this type prior to implementation of the activity = 0 .	Expected housing units of this type after implementation of the activity for 2017 = 0 .	Housing units of this type 2017 = 0 .	Yes.	
There is a preference on the property for youth exiting foster care.					

HC #2: Units of Housing Preserved				
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?
Number of housing units preserved for households at or below 80% AMI that would otherwise not be available (increase). If units reach a specific type of household, give that type in this box.	Housing units preserved prior to implementation of the activity (number) = 0 .	Expected housing units preserved after implementation of the activity for 2017 = 0 .	Housing units preserved for 2017 = 0 .	Yes.

HC #5: Increase in Resident Mobility				
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?
Number of households able to move to a better unit and/or neighborhood of opportunity as a result of the activity (increase).	Households able to move to a better unit and/or neighborhood of opportunity prior to implementation of the activity = 0	Expected households able to move to a better unit and/or neighborhood of opportunity after implementation of the activity (number) = 0.	Households able to move to a better unit and/or neighborhood of opportunity in 2017 = 0 .	Yes.

Cost Effectiveness

When citing the statutory objective to "reduce cost and achieve greater cost effectiveness in federal expenditures," include all of the following metrics that apply:

CE #4: Increase in Resources Leveraged				
Unit of Measurement Baseline Benchmark Outcome Benchmark Achiev				
Amount of funds leveraged	Amount leveraged prior to	Expected amount leveraged	_	N/A
in dollars (increase).	implementation of the activity (in dollars) = 0.	after implementation of the activity (in dollars) = 0.	= 0.	

13-1

1. Activity 10-1

Conduct Biennial Recertification for Elderly and Disabled Public Housing and Section 8 Households.

Approved for 2010 Plan, implemented 2010.

2. Description and information on its impact.

Adopt alternative recertification schedule to conduct biennial recertification for all elderly and disabled public housing and Section 8 households on fixed incomes, to reduce the total number of annual recertifications processed to reduce cost and achieve greater administrative efficiencies. Each annual recertification takes an average of 4 hours staff time to process. This change also constitutes a rent reform initiative. Activity 12-1 was combined with this Activity in 2015 to combine the report of Public Housing and Section 8 biennial recertifications into one Activity.

Hardship Policy: Participants may request a hardship and be recertified in the year identified to skip if their annual medical expenses have increased by 10% in the previous 12 months.

In 2017, of the 501 eligible households, 240 were recertified and 261 were skipped, saving \$107 per recertification for a total of \$27,927 in reduced staff cost. Staff hours were reduced by 1,044 hours.

i: Rent Reform Activity:

This Activity provides a hardship policy which specifies that a household may request to be recertified annually if their medical expenses ncreased by 10% in the previous 12 months. These households undergo a full annual recertification which includes not only counting all medical expenses but increases in annual income and assets as well. In 2017 there were 3 requests for hardship, 3 were granted and all the households were recertified.
3. Were benchmarks achieved?
Yes.
4. Were benchmarks or metrics revised?
No.
5. Has data collection methodology changed?
No.

Cost Effectiveness

When citing the statutory objective to "reduce cost and achieve greater cost effectiveness in federal expenditures," include all of the following metrics that apply:

CE #1: Agency Cost Savings						
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?		
Total staff cost eliminated for biennial recertification of 48% of eligible households in dollars (decrease) = \$31,362.	Staffing cost in 2009 for annual recertification of 208 public housing and 405 Section 8, in 2011 for eligible elderly / disabled households for a total of 613 x \$107 per recertification = \$65,512.	Expected staff cost for recertification of 52% of eligible households after implementation of biennial recertification = \$34,150.	Recertification of 619 of 994 eligible households reduced agency cost by 38% for a total decrease of \$27,927.	Yes.		

	CE #2: Staff	Time Savings		
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?
Total time eliminated to complete the biennial recertification of 48% of eligible households in staff hours (decrease) = 1,177 .	Staffing hours in 2009 for annual recertification of 208 public housing, and 405 Section 8, in 2011 for eligible elderly / disabled households for a total of 613 x 4 hours per recertification (in hours) = 2,452 .	Expected staff time for recertification of 52% of eligible households after implementation of biennial recertification (in hours) = 1,275 .	Reduced staff hours by (375 recertifica- tions x 4) = 1,044 .	Yes.

CE #5: Increase in Agency Rental Revenue

This Activity is meant to be revenue neutral; increase in agency rental revenue is not applicable so there is no baseline or benchmark data. This metric does not apply.

Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?
Rental revenue in dollars (increase).	Rental revenue prior to implementation of the activity (in dollars) = 0 .	Expected rental revenue after implementation of the activity (in dollars) = 0 .	Not a revenue generating activity.	N/A

1. Activity 09-5

Homeownership Matching Grant.

Approved for 2009 Plan, implemented 2009.

2. Description and information on its impact.

This Activity provides a matching grant of up to \$3,000 for down payment assistance to MTW households who purchase a home and serves as an incentive for households to achieve economic self-sufficiency. Secondly, when a participant purchases a home it increases housing choice, and it opens up public housing or Section 8 assistance for other income eligible households thus perpetuating the objectives of the MTW program.

Households who have an annual gross income that exceeds 50% of the Area Median Income (AMI) are offered an opportunity to join the homeownership program. Households who do not join the homeownership program may remain in their public housing unit until their gross annual income reaches 80% AMI at which time they become responsible for paying the full contract rent without subsidy. The LDCHA encourages households to leave the housing assistance program when a household's gross annual income reaches 100% AMI, so that higher income households not interested in purchasing a home will move into the private rental market, thereby opening up units of affordable housing for households at or below 80% of AMI.

Households participating in Section 8 voucher must leave the program when their rent obligation equals the full contract rent for their unit for six consecutive months. This is a provision of the Section 8 Housing Assistance Payment contract which serves as a term limit for higher income households.

3. Were benchmarks achieved?

Yes. In 2017, **4** households purchased a home, **3** were Section 8 participants and **1** was a public housing household. Three households received the full \$3,000 matching grant. One household received \$1,216.

T. Were benchinary of metrics revised	4.	Were	benchmarks	or metrics	revised?
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No.

5. Has data collection methodology changed?

No.

Self Sufficiency

When citing the statutory objective to "give incentives to families...whose heads of household are either working, seeking work, or are participating in job training educational or other programs to assist in obtaining employment and becoming economically self-sufficient," include all of the following metrics that apply:

SS #8: Households Transitioned to Self Sufficiency						
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?		
Number of households transitioned to self-sufficiency (increase).	2000 - Households pur- chasing a home = 0 .	Expected households purchasing a home = 3.	2017 = 4 homes pur- chased; 3 were Section 8 participants and 1 was a	Yes.		
For this metric, LDCHA is defining self- sufficiency as families who voluntarily end participation in the voucher or pub- lic housing programs.			public housing house- hold.			

Housing Choice

When citing the statutory objective to "increase housing choices for low-income families," include all of the following metrics that apply:

HC #6: Increase in Homeownership Opportunities					
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?	
Number of households that purchased a home as a result of the activity (increase).	2000 - Households purchasing a home = 0 .	2017 - Expected households purchasing a home = 3.	2017 - Households pur- chasing a home = 4	Yes.	

1. Activity 09-6

Revise Definition of Countable Income: Exclude Earned Income of Adult Children Between the Ages of 18 and 21.

Approved for 2009 Plan, implemented 2009.

2. Description and information on its impact.

This Activity provides an exclusion of income for this group while retaining the work requirement. Prior to this Activity, this 18-21 year old population who were not in school frequently placed their family at risk for being terminated when the adult child failed to go to work, or to retain employment after their income was factored into their household's rent. It also resulted in an MTW work requirement violation, with the entire household's housing being placed at risk under the violation. This Activity reduces this risk while continuing to create an incentive and motivation for adult children in the household to work.

This Activity reduces the amount of time staff spends on program enforcement activities, rent recalculations, and reduces the number of housing and program terminations that result through program enforcement.

In 2017 there were **34** households with adult children 18-21 years old in this category whose income was previously subject to rent calculation action. By not recalculating rent for these households to include income, **\$442** in administrative costs were saved and **17** hours of staff time were saved.

3. Were benchmarks achieved?
Yes.
4. Were benchmarks or metrics revised?
No.
5. Has data collection methodology changed?
No.

Cost Effectiveness

When citing the statutory objective to "reduce cost and achieve greater cost effectiveness in federal expenditures," include all of the following metrics that apply:

	CE #1: Agen	cy Cost Savings		
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?
Total cost of eliminating staff time required for rent recalculation for adult children 18-21 income in dollars (decrease)	2009 - Cost of rent recalculation prior to implementation: 63 x .50 x \$26 per hour (in dollars) = \$819.	Expected cost after implementation of Activity 09-6 (in dollars) = \$0	Cost eliminated by not recalculating rent for 34 households with adult children 18-21: \$442.	Yes.

CE #2: Staff Time Savings						
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?		
Total time to complete the task in staff hours = (decrease)	Eliminate staff time required for rent recalculation for adult children 18-21 income (in hours) 63 x .50 = 31.5.	Expected staff hours after implementation of Activity 09-6 (in hours) = 0	Time eliminated by not calculating rent for 34 adult children 18-21: 17 hours.	Yes.		

Self Sufficiency

When citing the statutory objective to "give incentives to families...whose heads of household are either working, seeking work, or are participating in job training educational or other programs to assist in obtaining employment and becoming economically self-sufficient," include all of the following metrics that apply:

SS #5: Households Assisted by Services that Increase Self Sufficiency

Unit of	Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?
	nolds receiving work reservices aimed to increase crease).	2009 - Work requirement actions for failure to meet work requirement = 5 , and 0 resulted in termination or eviction.	Expected households meeting the work requirement: 100%, resulting in no terminations or evictions for failure to meet the work requirements = 0 .	2017 - Work requirement actions for failure to meet work requirement = 4 , and 0 resulted in termination or eviction.	Yes.

1. Activity 09-6.1

Revise Definition of Countable Income: Count Income under Previously Disallowed 12:12:48 Regulation.

Approved for 2009 Plan, implemented 2009.

2. Description and information on its impact.

In 2009, the LDCHA began to count as income wages from employment for disabled residents, eliminating the income exclusion for disabled public housing and Section 8 tenants under the 12:12:48 month earned income disallowances rule as outlined in 24 CFR §960.255 for public housing and 24 CFR § 5617 for a HCV program. This exclusion has a direct result of increasing the federal housing assistance by disallowing earned income that can be counted toward the household's contribution toward rent. The tracking for this disallowance was extremely burdensome and eliminating this exclusion saves additional processing time per month per household with disallowed income under this regulation.

The estimated count of households with previously disallowed income using the 12:12:48 regulation is 18, which is the number of households voluntarily participating in the MTW rent structure. Cost of tracking task eliminated was **\$8,424**. Total staff hours saved was **324**.

2.i. Number and results of any hardship request

Z.i. Number and results of any hardship request
All of the 18 households are voluntarily participating in the MTW rent structure because the rent calculation is advantageous to them due to the additional deductions. If a household elects to voluntarily participate in the MTW rent structure the MTW hardship policy as outlined in Activity 99-2 is available to the household. Additionally, households voluntarily participating in the MTW rent structure have the opportunity to elect to return to the income based rent structure one time between annual re-examinations. In 2017 40 MTW hardships were granted and 0 were denied; 0 of the denied hardships involved one of these MTW voluntary households.
3. Were benchmarks achieved?
Yes.
4. Were benchmarks or metrics revised?
No.
5. Has data collection methodology changed?
No.

Cost Effectiveness

When citing the statutory objective to "reduce cost and achieve greater cost effectiveness in federal expenditures," include all of the following metrics that apply:

	CE #1: Agency	y Cost Savings		
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?
Total cost of task in dollars (de-	2009 - 19 households x 1.5 hours	Elimination of 100% of staff	,	Yes.
crease).	x 12 months = 342 hrs x \$26.	cost to calculate the earned	' ' '	
	Cost of task prior to implementa-	income disallowance. Ex-	have been eligible re-	
	tion of the Activity (in dollars) =	pected cost (in dollars) =	sulting in staff cost sav-	
	\$8,892.	\$ 0.	ings = \$8,424	

	CE #2: Staff	Time Savings		
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?
Total staff time to complete the task in hours (decrease).	2009 - 19 households x 1.5 hours x 12 months. Total amount of staff time dedicated to the task prior to implementation of the Activity (in hours) = 342.	Eliminated 100% of staff hours to calculate the earned income disallowance. Expected staff time (in hours) = 0	In 2017, 18 households previously would likely have been eligible resulting in total staff time eliminated = 324 hours.	Yes.

09-6.1

1. Activity 09-8 Create a Prisoner Re-Entry Housing Program.

Approved for 2009 Plan, implemented 2009.

2. Description and information on its impact.

In January 2009 the LDCHA set aside funding for five units of TBRA to be used, in collaboration with the Douglas County Sheriff's Corrections Division, to provide housing assistance for five inmates being released from Douglas County jail under their Jail Re-entry Program. This program provided housing to individuals who otherwise would not be eligible for housing assistance. It permits the individual to have affordable, decent and sanitary housing so that they can focus on attaining their re-entry goals which includes obtaining employment or other income.

There have never been a sufficient number of referrals by Corrections to fill all five TBRA vouchers.

2. i. Rent Reform

These participants are able to voluntarily participate in the MTW rent structure (MTW Vol) if the rent calculation is advantageous to them due to the additional deductions. If a participant voluntarily participates in the MTW rent structure, the MTW hardship policy as outlined in Activity 99-2 is available to them. They may also elect to return to the income based rent structure one time between annual re-examinations.

3. Were benchmarks achieved?

Yes. In 2017, **2** participants were housed; **1** has employment income.

4	Were	benchma	rks or	metrics	revised?
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No.

5. Has data collection methodology changed?

No.

Self Sufficiency

Report the Baseline, Benchmark and Outcome data for each type of employment status for those head(s) of households affected by the self-sufficiency Activity.

SS #3: I	ncrease in Positive Out	comes in Employment	Status	
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?
Number achieving mainstream income or employment.	Head(s) of households prior to implementation of the Activity = 0 .	50% of participants achieving mainstream income / employment.	In 2017, 50% of participants achieved mainstream income or employment. 0 have SSI. 1 has employment income.	Yes.

Housing Choice

When citing the statutory objective to "increase housing choices for low-income families," include all of the following metrics that apply:

HC #1: Additional Units of Housing Made Available				
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?
Number of new housing units made available for households at or below 80% AMI as a result of the activity (increase).	Housing units of this type prior to implementation of the activity = 0 .	Expected housing units of this type after implementation of the activity: number of Re-entry Vouchers = 2	In 2017 there were 2 participants utilizing these special purpose vouchers.	Yes.

1. Activity 99-1

Combine Public and Section 8 TBRA Programs and Operations.

Approved for 1999 Plan, implemented 1999.

2. Description and information on its impact.

3. Were benchmarks achieved?

This Activity uses MTW flexibility to establish a locally designed waiting list and tenant selection criteria by combining the public housing family housing units and Section 8 HCV into one program called General Housing with one waiting list and single organizational program structure. The objective of this Activity was to decrease the vacancy rate by using the same suitability criteria for both programs and offering the next available unit to the applicant at the top of the waiting list. Additionally it decreases administrative burden by reducing voluntary unit turnover cost.

This Activity has had the effect of standardizing eligibility criteria, maintaining high occupancy rates in family public housing units, decreasing the waiting time for an affordable housing unit, and streamlining administrative program functions.

Yes.
4. Were benchmarks or metrics revised?
No.
5. Has data collection methodology changed?
No.

Cost Effectiveness

When citing the statutory objective to "reduce cost and achieve greater cost effectiveness in federal expenditures," include all of the following metrics that apply:

	CE #5: Increase	in Agency Rental Revenue		
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?
Public Housing rental revenue per year in dollars (increase) = \$150,000.	1998 - Rental revenue prior to implementation of the Activity (in dollars) = \$758,485.	Expected Public Housing rental revenue increase of \$150,000 per year (in dollars) = \$908,485.	2017 Public Housing rental revenue was \$1,310,294, an increase of \$551,294.	Yes.

1. Activity 99-2

Alternative Rent Structure.

Approved for 1999 Plan, implemented 1999.

2. Description and information on its impact.

Developed alternative MTW rent structure with minimum and maximum annual rents that are adjusted periodically and applied to all non-disabled/non-elderly households in the General Housing program. The rent structure requires all non-elderly, non-disabled adults to pay a significant minimum rent regardless of their income. To reward work, the agency sets a maximum rent for each size unit.

Bedroom Size	Minimum	Maximum
1 Bedroom	\$ 185	\$ 435
2 Bedroom	\$ 215	\$ 500
3 Bedroom	\$ 255	\$ 575
4 Bedroom	\$ 275	\$ 665
5 Bedroom	\$ 315	\$ 690

To encourage employment advancement, the agency established a system of income deductions that increase as work hours increase.

Special income deductions for MTW households include:

- 10% earned income deduction for those working at least 35 hours/week
- \$2,000 medical deduction for those working at least 35 hours/week
- full out-of-pocket dependent care deduction necessary to allow work or school attendance
- utility allowance as an annual income deduction, not as a monthly deduction from rent
- increase in the child dependent deduction to \$840 per child capped at \$1,680 per household

Flat rents are not applied in the MTW rent structure, and MTW participants are not eligible for the flat rent option.

The LDCHA's Rent Hardship Policy permits a degree of rent relief if the household experiences a loss of earned income equal to or greater than 50% of total reported earned income, then the MTW Hardship Rent shall be reset to \$50 a month for the household for a three consecutive month period, OR, if a loss of earned income is at least 25% but is less than 50% of total reported earned income, the MTW Hardship Rent shall be reset \$100 a month for the household for a three consecutive month period. A household may have a hardship rent reduction only once every 12 months from the end of an approved hardship. A hardship is not available during annual recertification because the rent is already being recalculated. Hardship requests are denied when there is no loss of employment income being counted in the calculation of the MTW rent, when the tenant has had a hardship rent reduction in the past 12 months, or when the tenant refuses to complete intensive re-employment activities through Resident Services.

If the household's income loss is due to a condition that then qualifies the individual for a disability under ADA, the household's designation is changed from MTW to income-based and they are recertified.

An important component of the LDCHA's MTW rent structure is an Annual Rent. MTW rent is fixed for one year and does not change, regardless of changes in household income or composition except in instances where a household permanently loses income through death, divorce, or when an income producing adult child whose income was included in the rent calculation moves out of the household.

Section 8 portability is restricted. MTW households may not move outside the LDCHA's jurisdiction unless the household applies for and receives an exception from this rule as a reasonable accommodation for a disability, VAWA, or other good cause, such as taking a job in a different city, education, or other household need. Households porting into the LDCHA's jurisdiction must participate in the MTW program.

In 2017 LDCHA approved portability for:

- 3 Reasonable accommodation for persons with disabilities
- 0 Economic
- 2 Relocation for education
- 1 VAWA
- 1 Household needs
- 7 Total LDCHA voucher holders

No port out requests were denied.

During 2017, **17** MTW households were terminated for failure to pay rent in public housing. There were **4** terminations for failure to pay rent in the Section 8 program.

i. Number and results of any hardship requests.

Hardships are granted for loss of income of the household.

During 2017, **43** hardships were granted, **18** from public housing and **25** from Section 8; **40** of the hardships were granted for loss of employment. A household may remain at the hardship rent amount for up to 90 days after which they are returned to their previous rent amount. There were **3** hardship requests denied because the household was in the annual recertification process and their new rent amount was already being recalculated based on new income information. All 3 households remained housed.

Households that have both elderly/disabled members and non-disabled adult members are considered mixed eligibility households and are placed in the MTW rent structure.

3. Were benchmarks achieved?
Yes.
4. Were benchmarks or metrics revised?
No.
5. Has data collection methodology changed?
No.

Self Sufficiency

When citing the statutory objective to "give incentives to families...whose heads of household are either working, seeking work, or are participating in job training educational or other programs to assist in obtaining employment and becoming economically self-sufficient," include all of the following metrics that apply:

SS #7: Increase in Agency Rental Revenue				
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?
PHA rental revenue per year in dollars (increase) = \$150,000.	1998 - PHA rental revenue prior to implementation of the Activity (in dollars) = \$758,485.	Expected PHA rental revenue after implementation of the Activity (in dollars) = \$908,485.	2017 Public Housing rental revenue was \$1,310,294 an increase of \$551,809.	Yes.

1. Activity 99-3

Work Requirement.

Approved for 1999 Plan, implemented 1999.

2. Description and information on its impact.

This Activity establishes an MTW work requirement which applies to all households in the General Housing program with a non-elderly non-disabled adult in the household. The work requirement mandates that all able-bodied adults age 18 and older work a minimum of 15 hours a week. For a two-adult household with minor children, the work requirement can be met if one adult works 35 hours per week. Enrollment in a post-secondary education program or Work Training Program satisfies the work requirement. An adult child in the household is also subject to the work requirement. Residents who fail to meet the work requirement must participate in the LDCHA's Family Self-Sufficiency Program 15 hours per week. Failure to meet the work requirement is a major program breach.

Following are the exemptions to the work requirement and MTW rent structure.

- A person over age 62 or person who has a permanent disability that prevents them from getting and/or keeping employment.
- Discretionary exemption for households with only one adult who does not have disability status or who, due to limitations of employment experience, education or training, or other significant barriers unlikely to be overcome, is unable to earn sufficient income to meet the rent requirement.
- Households with one or two adults, neither of whom have disability status, who are over age 50, and who do not have children residing
 in the household.
- Households receiving TANF Cash Assistance with one adult member who has been determined "not mandatory for work" by DCF. The household will receive assistance under the MTW rent structure, but the person will not be subject to the work requirement.

Exempt households may elect annually to participate in the MTW rent structure if they meet the work requirement through employment income.

Failure to meet the work requirement results in a program violation. If not corrected, tenant rent goes to full market rate for the unit.

The work requirement mandate has been demonstrated to move households to work and increase self-sufficiency. Of the households that participated in the MTW program during the Plan Year there were **55** work requirement enforcement actions: **41** were in Section 8 and **14** in public housing. All households came into compliance.

3. Were benchmarks achieved?

Yes.
4. Were benchmarks or metrics revised?
No.
5. Has data collection methodology changed?
No.

Self Sufficiency

When citing the statutory objective to "give incentives to families...whose heads of household are either working, seeking work, or are participating in job training educational or other programs to assist in obtaining employment and becoming economically self-sufficient," include all of the following metrics that apply:

SS #1: Increase in Household Income							
Unit of Measurement	Baseline	Benchmark	Outcome	Benchmark Achieved?			
Average earned income of households participating in MTW rent structure affected by this policy in dollars (increase).	 2013 - Average earned income of current MTW rent structure participants is \$18,596. Data on income did not separate out earned income until 	Expected increase in total average earned income of MTW Rent Structure participant = \$18,782.	Outcome = \$24,736 (average earned income of all 2017 MTW rent structure participants.)	Yes.			
	2013. Historical data reflects an average annual change of 2% in gross household income from \$16,434 in 2000 to \$21,060 in 2013.	1% per year increase in average earned income.	Income increase for 2017 = 33%				

SS #3: Increase in Positive Outcomes in Employment Status

Report the Baseline, Benchmark and Outcome data for each type of employment status for those head(s) of households affected by the self-sufficiency activity.

Unit of Measurement	Baseline - Public Housing	Benchmark - Public Housing		Outcome															
Report the following information separately for each category:	Head(s) of households in MTW rent structure prior to implementation of the Activity in 1998:	Expected head(s) of households in MTW rent structure after implementation of the Activity:		in MTW rent structure after im		in MTW rent structure after im-		2017: 165 Public Housing MTW participants.	Yes.										
(1) Employed Full-Time (2) Employed Part-Time	N/A * N/A *	2000 N/A N/A	Estimated for 2013 100 24	2017 (1) Employed Full-Time - 67 (2) Employed Part-Time - 72															
(1 & 2 Combined) Employed MTW rent structure participants	119	133		139															

(3) Enrolled in an Educational Program	15	33	28	(3) Enrolled in Educational Program - 12	
(4) Enrolled in Job Training Program	N/A		22	(4) Enrolled in Job Training Program - 30	
(5) Unemployed	49	1	6	(5) Unemployed - 9	
(6) Other - Discretionary Exemptions	N/A	0	6	(6) Other - Discretionary Ex- emptions - 12	
	* Data not available for 1 & 2 separately until 2013	Total exceeds 1 ticipants are capple categories.	•		
	Percentage of total work-able households in the MTW rent structure per category prior to implementation of Activity (percent).	Expected percel work-able hous MTW rent struct gory after imple the Activity (per	eholds in the ture per cate- ementation of	Actual percentage of total workable households in the MTW rent structure per category.	
		2000	Estimated for 2013	<u>2017</u>	
(1) Employed Full-Time	(1) Data not available	(1) 25%	(1) 25%	(1) 40 %	
(2) Employed Part-Time	(2) Data not available	(2) 25%	(2) 25%	(2) 43%	
(1 & 2 Combined) Employed					Yes.
MTW rent structure participants	(1 & 2) 65%				
(3) Enrolled in an Educa- tional Program	(3) 9%	(3) 20%	(3) 20%	(3) 7%	
(4) Enrolled in Job Training Program	(4) Data not available until 2013	(4) 10%	(4) 10%	(4) 18 %	
(5) Unemployed	(5) 27%	(5) 10%	(5) 10%	(5) 5%	
(6) Other - Discretionary Exemptions	(6) 0%	(6) 10%	(6) 10%	(6) 7%	
Unit of Measurement	Baseline - Section 8 HCV	Benchmark - Section 8 HCV		Outcome	Benchmark Achieved?
Report the following infor- mation separately for each cat- egory:	Head(s) of households in MTW rent structure prior to implementation of the Activity in 1998:			2017 - 310 Section 8 HCV participants	Yes.
		2000	Estimated for 2013	2017	

	(1) Employed Full-Time	N/A	N/A	147	(1) Employed Full-Time - 150
	(2) Employed Part-Time	N/A	N/A	79	(2) Employed Part-Time - 156
		[Data not available for 1 & 2 separately until 2013]			
	(1 & 2) Employed MTW rent structure participants	172	119		
	(3) Enrolled in an Educational Program	60	19	55	(3) Enrolled in an Educational Program - 28
	(4) Enrolled in Job Training Program	0	N/A	25	(4) Enrolled in Job Training Program - 8
	(5) Unemployed	63	4	22	(5) Unemployed - 11
	(6) Other - Discretionary Exemptions	0	5	8	(6) Other - Discretionary Ex- emptions - 20
	·		* Total exceeds	•	
			participants are multiple categor	•	
_		Percentage of total work-able	Expected percer		Actual percentage of total work-
		households in the MTW rent	work-able house		able households in the MTW rent
		structure prior to implementa-	MTW rent struct		structure per category.
		tion of Activity (percent).	plementation of the Activity (percent).		
			2000	Estimated for 2013	2017
	(1) Employed Full-Time	(1) N/A	(1) 25%	(1) 25%	(1) 48%
	(2) Employed Part-Time	(2) N/A	(2) 25%	(2) 25%	(2) 50 %
	(1 & 2) Employed MTW rent structure participants	(1 & 2) 58%			
	(3) Enrolled in an Educa- tional Program	(3) 20%	(3) 20%	(3) 20%	(3) 9%
	(4) Enrolled in Job Training Program	(4) N/A	(4) 10%	(4) 10%	(4) 3 %
	(5) Unemployed	(5) 21%	(5) 10%	(5) 10%	(5) 4%
	(6) Other - Discretionary Exemptions	(6) 0%	(6) 10%	(6) 10%	(6) 6%

B. NOT YET IMPEMENTED ACTIVITIES

In 2017 there were no "not yet implemented" Activities.

C. ACTIVITIES ON HOLD

Name of Activity	Year Approved	Year Imple- mented	Year Moved to Hold	Reason for Hold
Activity 14-1: Create a Biennial Housing Quality Standards (HQS) Inspection process for existing Housing Choice Voucher (HCV) properties.	2014	2014	2017	This Activity has been put on hold due to software issues which prevent efficient tracking of the necessary data. Staff is working with our software vendor to create a modification. No date or timeline has yet been provided for a software upgrade to allow tracking of these units

D. CLOSED OUT ACTIVITIES

Name of Activity	Year Approved	Year Imple- mented	Year Closed Out	Reason for Close Out
Activity 12-1: Conduct Biennial Recertification for all Elderly and Disabled Section 8 Households.	2012	2012	2015	Combined with Activity 10-1 so all biennial recertifications are administered consistently and tracked as one activity.
Activity 11-1: Provide Financial Assistance for Vehicle Repair.	2011	2011	2014	Moved to Single Fund Flexibility. Activity is still operating and results are being tracked.

Activity 11-2: Partner with DCHI to Create Year Round Social, Educational, Health and Recreational Opportunities for Youth.	2011	2011	2014	Moved to Single Fund Flexibility. Activity is still operating and results are being tracked.
Activity 11:3: Combine the Administrative Plan and the Public Housing ACOP into one policy statement.	2011	2011	2013	The Activity was completed. The Board adopted the final Combined Admin-ACOP on August 26, 2013 by Resolution 2013-14.
Activity 10-2: Expand Employment Related Services to MTW Households	2011	2011	2014	Moved to Single Fund Flexibility. Activity is still operating and results are being tracked.
Activity 10-3: Energy Conservation Improvements	2010	2010	2012	Closed out after contract work was completed. Energy cost savings are reported annually to regional HUD office.
Activity 09-2: Mandatory Orientation for All New Incoming Residents.	2009	2009	2014	Moved to Single Fund Flexibility. Activity is still operating and results are being tracked.
Activity 09-3: Expand Case Management Services to MTW Households with Incomes Below 40% AMI.	2009	2009	2013	Closed out as a separate Activity, absorbed into Activity 10-02.
Activity 09-4: Biennial Recertifications for MTW households.	2009	2009	2015	This Activity never had the anticipated impact and it resulted in increasing complexity rather than reducing staff time and achieving greater cost efficiency. This initiative was a voluntary election and was subject to fluctuating tenant income, resulting in too many mid-year recertifications. This Initiative was difficult to track and created additional administrative complexity to our program without resulting in a significant benefit to participants.
Activity 09-7: Create Housing Stabilization Initiative called "Homeless to Housed".	2009	2009	2014	Moved to Single Fund Flexibility. Activity is still operating and results are being tracked.

V. Sources and Uses of MTW Funds

V.3.Report.Sources and Uses of MTW Funds

A. MTW Report: Sources and Uses of MTW Funds

Actual Sources and Uses of MTW Funding for the Fiscal Year

PHAs shall submit their unaudited and audited information in the prescribed FDS format through the Financial Assessment System - PHA (FASPHA), or its successor system

Describe the Activities that Used Only MTW Single Fund Flexibility

In 2014 the following activities were closed and moved to MTW Single Fund Flexibility.

Activity 11-1: Vehicle Repair Funding. This Activity provides a maximum of \$500 to assist MTW households to repair vehicles used for transportation for employment and education purposes.

In 2017, 6 HCV households and 5 public housing households received car repairs. A total of \$5,000 was spent with the average repair costing \$455. 10 households maintained employment and 1 student remained enrolled in school. This activity served fewer households in 2017 because it was placed on hold in May pending final budget authority determination, which did not occur until August.

Activity 11-2 Partner with DCHI to Create the Full Circle Program – Providing Year Round Social, Educational, Health and Recreational Opportunities for Youth and Elderly Residents. This initiative partnered with Douglas County Housing, Inc. to allow the agency to reduce cost and rely less on tax dollars by focusing on funding through grants to serve households with children. The Full Circle Program serves as a year round program that provides a free, safe and positive place for youth ages 7-18, from households receiving housing assistance to spend time in a constructive manner and avoid educational regression. Services focus on out-of-school learning, self-development and mentoring through programming tailored for each unique individual.

In 2017, DCHI and LDCHA applied for and received \$78,174 in donations and grants.

For the youth program, \$26,174 was received. This money was used to support programming and staff to maintain the year-round out-of-school, health, and wellness programming targeting youth and their families. In 2017, 85 youth receiving housing assistance

participated in the youth program. This program in part allowed 24 parents to maintain their employment during times when their children were not in school.

For elderly services and programs, \$32,000 in donations and grants was received. This included a \$25,000 Teaching Computer Lab at Babcock Place and \$7,000 for Parks & Recreation fitness and nutrition classes at Babcock Place and Clinton Place.

Also received in 2017 was a \$20,000 organizational capacity building grant from the Kansas Health Foundation.

Activity 10-2 Expand Employment Related Services to MTW Households. This Activity uses funds to provide education and training opportunities in order to reduce the barriers to employment and underemployment to households participating in the MTW rent structure, to maximize a household's potential for securing worthwhile, long term employment. Some financial assistance is available for training opportunities including certified nursing and medical assistance certification, computer skills and mechanics, technical drafting, welding, commercial driver licensing, etc. There are also a number of training opportunities offered that focused on soft skills development that include workplace behavior skills such as punctuality, attendance, appropriate attire, customer service, and phone skills.

In 2017, 255 MTW participants utilized LDCHA employment related services to meet work requirements. These households experienced an average income increase of 3% or \$674 for a final average wage of \$22,465. In addition, the number of households receiving TANF decreased by 2.

Activity 09-2 Mandatory Orientation for All New Incoming Residents. The LDCHA requires all new MTW admissions to attend an orientation program that outlines all the services and programs offered by the Resident Services Office. Mandatory orientations educate residents about available services to access in times of crisis that could lead to termination of their housing assistance, and as a facilitation vehicle for families motivated toward upward mobility, economic self-sufficiency and homeownership. It also provides a connection to support services staff.

Of the 151 new move-ins targeted to receive a Mandatory Orientation, 128 households, 85% of new move-ins, received the orientation. Of the 128 households that received orientation, 21 went on to receive case management services from RSO.

Activity 09-7 Create Housing Stabilization Initiative called "Homeless to Housed". This Activity provides individual case management for hard-to-house applicants who are being offered housing assistance, funded through the City of Lawrence HOME Transitional Housing (TH), and households participating in the MTW Jail Re-Entry (JRE) initiative. Housing stabilization case management services reduce the number of lease and program violation incidents as well as reduces evictions, thereby breaking a cycle of homelessness and/or housing instability.

In 2017, 5 transitional households, 5 without other case management and 0 JRE participants received case management.

V.4.Report.Local Asset Management Plan **B. MTW Report: Local Asset Management Plan** Has the PHA allocated costs within statute during the plan year? Yes N/A Has the PHA implemented a local asset management plan (LAMP)? N/A or No If the PHA is implementing a LAMP, it shall be described in an appendix every year beginning with the year it is proposed and approved. It shall explain the deviations from existing HUD requirements and should be updated if any changes are made to the LAMP. Has the PHA provided a LAMP in the appendix? N/A No The LDCHA has 369 public housing units and opted out of the asset management requirement for 2008 to 2016 as provided by various HUD appropriations acts and continuing resolutions. LDCHA elected to opt out of asset management for again for 2017 pursuant to the various Continuing Resolutions. The agency uses a cost allocation system to prorate expenses among the different programs it administers. The election does not use any MTW flexibility. **V.5.Report.Unspent MTW Funds**

C. MTW Report: Commitment of Unspent Funds

In the table below, provide planned commitments or obligations of unspent MTW funds at the end of the PHA's fiscal year.

Account	Planned Expenditure	Obligated Funds	Committed Funds
MTW Activity	Expanded Resident Services & Homeownership	\$ 65,000	\$ 45,668
MTW Activity	Homeless to Housed	5,000	4,833
MTW Activity	Douglas County Prisoner Re-Entry Voucher Program	14,500	14,428
MTW Activity	Douglas County Housing Inc. Youth Programming	30,000	18,094
MTW Activity	Safe Housing Voucher Program	70,520	69,466
MTW Activity	Next Step Voucher Program	29,670	30,487
Section 8 HCV	PUC program costs (2 months)	862,164	862,164
Public Housing	25% Routine Operating Budget for FY 2017 (Rev. #1)	486,678	486,678
Public Housing	Tenant Security Deposits at 12/31/17 FYE	158,393	158,393
Public Housing	Accrued PILOT at 12/31/16 FYE	102,357	102,357
Public Housing	Energy Performance Loan Repayment #4 due 1/1/17	104,023	104.023
Public Housing	Babcock Place Boiler Repair	581,500	581,500
	Total Obligated or Committed Funds:	2,509,805	2,478,091

N/A

Note: Written notice of a definition of MTW reserves will be forthcoming. Until HUD issues a methodology for defining reserves, including a definition of obligations and commitments, MTW agencies are not required to complete this section.

Annual MTW Report

A. General description of any HUD reviews, audits or physical inspection issues that require the agency to take action to address the issue;

The Agency had two corrective actions in 2017:

- 1. The Quality Assurance Division of the Office of Housing Voucher Programs conducted a MTW Restricted Net Position and Cash Validation Review which resulted in one finding that the LDCHA General Depository Agreements (GDAs) included unapproved modifications. It ruled that the LDCHA must execute a GDA that has not been modified or submit the modified GDA for review and approval by HUD. The LDCHA executed new unmodified GDAs and submitted them to HUD.
- 2. LDCHA Supportive Housing Program Grant- 2017 Monitoring Review Project Number KD30031L71508 resulted in 3 Findings:
- 1) Written Intake Procedures for Homeless Documentation. LDCHA has implemented written intake procedures to include the necessary prioritization of obtaining homelessness documentation.
- 2) Income verification for two tenants receiving cash contributions were not documented or confirmed that contributions would be ongoing. LDCHA corrected the finding by adopting a Standard Operating Procedure to address the proper verification of income for participants. An assessment of any overpayments was conducted and showed only one payment due for one participant. The balance was credited to that tenant.
- 3) Program Income accumulation not disbursed in a timely manner. LDCHA provided an approved spending plan for program income and has followed up with HUD to include spending updates.
- B. Results of latest PHA-directed evaluations of the demonstration, as applicable; and

The LDCHA does not currently have any agency directed evaluations of the MTW Demonstration.

C. Certification that the PHA has met the three statutory requirements of: 1) assuring that at least 75 percent of the families assisted by the Agency are very low-income families; 2) continuing to assist substantially the same total number of eligible low-income families as would have been served had the amounts not been combined; and 3) maintaining a comparable mix of families (by family size) are served, as would have been provided had the amounts not been used under the demonstration.

The Certification of Compliance with the statutory requirements is attached as Appendix I.

Appendix

Appendix I

Certification of Compliance Statement 2017 MTW Annual Report

The Lawrence-Douglas County Housing Authority certifies that it has met the three statutory requirements of:

- 1) Assuring that at least 75 percent of the families assisted by the Agency are very low-income families;
- 2) Continuing to assist substantially the same total number of eligible low-income families as would have been served had the amounts not been combined; and
- 3) Maintaining a comparable mix of families (by family size) that are served, as would have been provided had the amounts not been used under the demonstration.

7 1968 3

Shannon Oury, Executive Director

3-78-18

Date

Avg Gross Income / Participants / Homeownership	MTW YEAR	AVG GROSS INCOME	AVG TENANT RENT	AVG HAP TO OWNER	AVG CON- TRACT RENT	AVG FAMILY SIZE	MTW RENT PARTICI- PANTS	HOME- OWNER- SHIP
BASELINE	2000 - 2001 YR 2	16,434	296	213	622	3	391	
Year 2	2001 - 2002 YR 3	16,660	303	223	653	3	401	1
	2002 - 2003 YR 4	17,967	288	375	676	3	517	5
BENCHMARK	2003 - 2004 YR 5	19,564	329	378	731	3	492	5
Increase metrics	2004 - 2005 YR 6	19,901	332	403	737	3	479	5
over time	2005 - 2006 YR 7	19,274	324	436	768	3	450	2
	2006 - 2007 YR 8	20,372	349	422	786	3	456	9
	2007 - 2008 YR 9	21,625	368	439	814	3	440	5
	2008 - 2009 YR 10	20,446	367	499	874	3	426	7
	2010 YR 11	19,776	358	510	872	3	411	7
	2011 YR 12	19,793	355	513	870	3	411	3
	2012 YR 13	21,060	376	551	929	3	477	8
	2013 YR 14	22,558	388	539	937	3	478	7
	2014 YR 15	23,937	411	521	950	3	472	5
	2015 YR 16	24,429	424	526	961	3	485	10
	2016 YR 17	24,345	417	536	977	3	479	2
OUTCOME	2017 YR 18	24,736	419	561	981	3	475	4
							Total Homes	85