

Appeal Process

24 CFR 902.69

If a PHA believes that an objectively verifiable and material error(s) exists in any of the scores for its PHAS indicators, which, if corrected, will result in a significant change in the PHA's PHAS score and its designation (i.e., as troubled performer, substandard performer, standard performer, or high performer), the PHA may appeal its PHAS score in accordance with 24 CFR 902.69(b)(1)

Examples of appeals

- 1 Error has occurred in scoring due to the PHA submitting incorrect PHAS or indicator data.
- 2 Error has occurred in scoring due to a PHAS score being miscalculated by REAC
- 3 Error in assessment of late penalty points that were due to circumstances beyond the HA's control such as, documented and verifiable computer/system failure

Appeal and Petition Procedures

- 1 The PHA Executive Director must submit a request in writing (on PHA's letterhead, dated, and signed) to the Deputy Assistant Secretary of the PIH Real Estate Assessment Center (PIH-REAC) no later than 30 days following the issuance of the PHAS score to the PHA
- 2 The appeal must result in a change of the designation status for the PHA
- 3 The appeal can be for one or more indicators of the overall PHAS score, or its designation
- 4 An appeal CANNOT be submitted for a Late Presumptive Failure (LPF) score of zero (0), as it does not constitute an objectively verifiable error

Appeal Submission

Submit the appeal package to NASS in PIH/REAC Secure System

Login to Secure System to submit an appeal

Questions:

REAC Technical Assistance Center: 1-888-245-4860 or email: REACTAC@hud.gov

REAC NASS: PHAS@hud.gov