Coordinating HHS Housing-Related Supports and Services with HUD Housing Assistance for People Experiencing Homelessness

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Webinar Logistics

- This is session is being recorded. Recording will be shared at: https://www.hud.gov/ehv

- All participants are muted. If you are having trouble connecting your computer audio, you can call in using the following information:
  - +1 312 626 6799
  - Webinar ID: 816 2195 9513
  - Passcode: 154446

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Welcome and Overview

- Welcome - Richard S. Cho, Senior Advisor for Housing and Services, Office of the Secretary, HUD

- Technical Assistance Provider

  - Technical Assistance Collaborative (TAC)

- HHS Agency Presentation

  - Centers for Medicare and Medicaid Services (CMS)

Webinar Purpose and Agenda

Learning Objective: Attendees will be equipped to identify available housing-related supports and services resources in their states and communities. Attendees will also be able to locate their state and local agencies responsible for funding and delivering these resources in order to reach out and form partnerships to ensure successful referrals, lease-up and ongoing tenancy in HUD housing programs, especially the Emergency Housing Voucher (EHV) program. This webinar will also be helpful for PHAs with a homeless admission preference and PHAs with a special purpose voucher program such as Mainstream, Family Unification Program, HUD-VASH, etc.

Agenda:

- Define housing-related supports and services, and how these can be paired with HUD housing assistance to benefit individuals experiencing homelessness

- Describe resources available through federal Health and Human Services (HHS) agencies – specifically, the Center for Medicare & Medicaid Services (CMS) – that can fund housing-related supports and services, including new resources in the American Rescue Plan (ARP)

- Examples of on-the-ground partnerships and pairing of HUD-HHS resources and takeaways for PHAs, CoCs and others to learn more and pursue partnership opportunities

- Questions and answers

Webinar Series - Coordinating HHS Housing-Related Supports and Services with HUD Housing Assistance for People Experiencing Homelessness

Date/Time	TA Topic
July 14 3:00-4:30 EDT	HRSA & SAMHSA Resources for Housing Supports
August 12 3pm - 4:30pm EDT	**Centers for Medicare & Medicaid Services (CMS)/Medicaid Resources for Housing Supports**
August 16 3pm – 4:30pm EDT	Administration for Children & Families (ACF) Resources for Housing Supports

Poll – Who is Listening in Today?

- ☐ Public Housing Agency (PHA)

- ☐ Continuum of Care (CoC)

- ☐ Victim Service Provider (VSP)

- ☐ Other

What are Housing-Related Supports & Services?

- **Outreach/engagement/referral services** – that help identify and refer people experiencing homelessness to coordinated entry to access housing assistance provided by CoCs/PHAs

- **Pre-tenancy services** – that assist people with housing access, such as housing search assistance, landlord engagement and housing navigation, security deposits, rent/utility arrears, help obtaining documentation to verify eligibility, move-in assistance, and home furnishings

- **Housing stabilization services and service coordination** – to help people stabilize in housing and connect with community-based services

- **Ongoing tenancy sustaining supports and wrap-around services (i.e. services in PSH)** – that assist people in being successful tenants, such as ongoing individualized case management, help maintaining one's home, with activities of daily living, and with preventing lease violations, and care coordination with health and behavioral health systems

Housing-Related Supports & Services Needs by Population

Population	Associated Needs	Care Coordination Partners	Intensity of Services
Individuals with Disabling Conditions	• Permanent supportive housing • Primary and behavioral health care • Benefits and entitlements • Employment and education supports	• Street outreach workers • Community health centers • Behavioral health agencies • Supported employment providers • Community corrections	• 24/7 crisis response capability • Ongoing intensive engagement, tenancy supports and wrap-around services
Families	• Rental assistance and housing location supports • Primary and behavioral health care • Benefits and entitlement • Employment and education supports	• Landlords • Community health centers • Behavioral health agencies • Child welfare • Schools • Community corrections • Victim Services Providers	• Short-term outreach, engagement and referral • Pre-tenancy services • Short-term housing stabilization and service coordination

Housing-Related Supports & Services Needs by Population (continued)

Population	Associated Needs	Care Coordination Partners	Intensity of Services
Youth	• Rental assistance and housing location supports • Primary and behavioral health care • Benefits and entitlements • Employment and education supports	• Street outreach • Community health centers • Behavioral health agencies • Supported employment providers • Schools/ education programs • Family engagement services • Host homes/ foster care • Juvenile justice or adult corrections • Victim Services Providers	• 24/7 crisis response capability • Ongoing intensive engagement, tenancy supports and wrap-around services offered

HUD Housing Opportunities

- The Emergency Housing Voucher (EHV) program is available through the American Rescue Plan Act (ARPA), providing 70,000 housing choice vouchers to local Public Housing Authorities (PHAs) in order to assist individuals and families who are:

  - Homeless,

  - At risk of homelessness,

  - Fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, stalking, or human trafficking, or

  - Were recently homeless or have a high risk of housing instability.

- PHAs are required to partner with Continuums of Care (CoCs) or other homeless or victim services providers to assist qualifying families through a direct referral process.

- MOUs between PHAs, CoCs and other partners, due to HUD on July 31, 2021, should identify services provided to assist EHV applicants and participants, including what is being offered to ensure that referrals are successful.

HUD Housing by Program Office

Special Needs Assistance Programs (SNAPS) – Homeless/At risk	Public and Indian Housing	Office of Multifamily
CoC Program (TH, PH, PSH)	Housing Choice Vouchers	811 PRA (People with Disabilities)
ESG RRH	Special Purpose Vouchers: VASH (Veterans), EHVs, Mainstream (People with Disabilities)	Section 811 (People with Disabilities)
	Public Housing	Section 202 (Elderly)

Coordinating HHS Supportive Services with HUD Housing Assistance for People Experiencing Homelessness

Jean Close, Deputy Director
Division of Community Systems Transformation
Disabled and Elderly Health Programs Group
Center for Medicaid and CHIP Services
Centers for Medicare & Medicaid Services

Medicaid Program Background

- Section 1902(a)(10)(A) of the Social Security Act (the Act) provides "for making medical assistance available…"
- Implementing legislation
  - *Title XIX of the Social Security Act*
- Partnership between federal and state governments
- State administered program
- Policies and programs vary from state to state within the federal statutory and regulatory framework

Medicaid in Brief

- States determine their own unique programs
- Each state develops and operates a state plan outlining the nature and scope of services; the state plan and any amendments must be approved by CMS
- Some services are mandatory; states can also elect optional coverage
- States choose eligibility groups, optional services, payment levels, providers

Medicaid Eligibility

- Individuals must be in a "group" covered by the state's Medicaid program
- Some groups are mandatory, others are optional
- Examples:
  - Aged, blind, or disabled
  - Under 21
  - Pregnant women
  - Parent/caretaker of a child
  - Adult group

Medicaid Benefits

MANDATORY

- Inpatient hospital services
- Outpatient hospital services
- EPSDT: Early and Periodic Screening, Diagnostic, and Treatment services
- Nursing Facility services
- Home Health services
- Physician services
- Rural Health Clinic services
- Federally Qualified Health Center services
- Laboratory and X-ray services
- Family Planning services
- Nurse Midwife services
- Certified Pediatric and Family Nurse Practitioner services
- Freestanding Birth Center services (when licensed or otherwise recognized by the state)
- Transportation to medical care
- Tobacco Cessation counseling for pregnant women

OPTIONAL

- Prescription Drugs
- Clinic services
- Therapies – PT/OT/Speech/Audiology
- Respiratory care services
- Other diagnostic, screening, preventive and rehabilitative services
- Podiatry services
- Optometry services
- Dental Services & Dentures
- Prosthetics
- Eyeglasses
- Other Licensed Practitioner services
- Private Duty Nursing services
- Personal Care Services
- Hospice
- Case Management & Targeted Case Management
- TB related services
- State Plan HCBS - 1915(i)
- Community First Choice Option - 1915(k)

Home & Community-Based Services

- Examples of Medicaid HCBS
    - —Personal care services
    - —Home health services
    - —Rehabilitative services
    - —Section 1915(c) HCBS waiver programs
    - —State plan HCBS (section 1915(i))
    - —Self-directed personal care (section 1915(j))
    - —Community first choice option (section 1915(k))

Opportunities for States to Enhance, Expand, or Strengthen HCBS

Section 9817 of the American Rescue Plan Act (ARP)

- Provides states with a temporary 10 percentage point increase to the federal medical assistance percentage (FMAP) for HCBS

- State Medicaid Director Letter (SMDL) released on 5/13/2021 provides guidance on implementation of ARP section 9817, including:

    - Examples of activities that states can implement to enhance, expand, or strengthen HCBS.

- SMDL is available at https://www.medicaid.gov/federal-policy-guidance/downloads/smd21003.pdf

Money Follows the Person Demonstration (MFP)

- Provides Medicaid beneficiaries who live in institutions the opportunity to transition to the community

- Consolidated Appropriations Act, 2021 reauthorized MFP

- MFP Capacity Building Funding Opportunity

Medicaid Resources

- CMS State Health Officials Letter: [Opportunities in Medicaid and CHIP to Address Social Determinants of Health (SDOH)](#)

- [Long-Term Services and Supports Rebalancing Toolkit](#)

- [SUPPORT Act Innovative State Initiatives and Strategies for Providing Housing-Related Services and Supports: Sections 1017 and 1018](#)

- State Medicaid Director Letter (#21-003): [Implementation of American Rescue Plan Act of 2021 Section 9817: Additional Support for Medicaid Home and Community-Based Services during the COVID-19 Emergency](#)

- [Money Follows the Person](#)

- [Medicaid Innovation Accelerator Program State Medicaid-Housing Agency Partnerships Toolkit](#)

Washington's Foundational Community Supports (FCS) Program

- Washington has implemented an array of pre-tenancy and tenancy-sustaining supports through its Foundational Community Supports (FCS) program for high need Medicaid beneficiaries.

- These services are covered by the state's Medicaid program under a section 1115 demonstration.

- Yakima Neighborhood Health Services is a Federally Qualified Health Center (FQHC) that also serves as a Healthcare for the Homeless provider and is enrolled as a provider of supportive housing services under FCS.

- They've engaged in a partnership with Yakima Housing Authority to provide supportive housing services as needed for recipients of all 74 Emergency Housing Vouchers (EHVs)

Maryland's Assistance in Community Integration Services (ACIS) Pilot

- A service expansion initiative of Maryland's Medicaid 1115 HealthChoice demonstration, ACIS provides a set of home and community-based services (HCBS) to a population that meets the needs-based criteria focused on high-risk, high-utilizing Medicaid enrollees who are at risk of institutional placement or homelessness post-release from certain settings.

- Pilots provide tenancy-based case management services/tenancy support services, and housing case management services.

- Through the ACIS Pilot, 600 spaces are available in total, with 420 currently allocated across 4 Lead Entities: Baltimore City Mayor's Office of Homeless Services; Montgomery County Department of Health and Human Services; Cecil County Health Department; Prince George's County Health Department

- In Baltimore's ACIS Pilot, Baltimore Health Care for the Homeless (HCH) is the service provider for 200 households where vouchers are committed from a variety of sources, and the City's Hospitals provide the Medicaid matching funds.

- As a COVID response, 20 high need older adults were served with rapid re-housing (RRH) as a temporary alternative to congregate shelter; services will be provided through ACIS for those eligible and through RRH for those not eligible.

- The 20 RRH clients will be connected to permanent housing vouchers (many through the Baltimore Housing Authority and EHVs).

Next Steps for PHAs, CoCs and other Housing Stakeholders

- Learn how your state Medicaid agency plans to use their enhanced HCBS resources and whether housing-related supports and services are part of their plans.

- Clarify which agencies administer any new as well as existing funds at the local level:

  - Behavioral Health Agencies?

  - Managed Care Organizations?

  - Other?

- Outreach to and engage these local partners as necessary, informing of the availability of housing vouchers for their target populations.

Next Steps (continued)

- Offer to educate local partners about Coordinated Entry

- Clarify the process for making referrals

- Determine how PHAs will prioritize target populations that may not be involved with CE

- Establish pathways to gain timely access to housing-related supports and services for EHV recipients

Which of the following agencies who deliver Medicaid funded services are PHAs/CoCs already partnering with?

☐ Behavioral Health Agencies

☐ Community Health Centers

☐ Managed Care Organizations

☐ Other (please identify "other" in the chat)

What have been the greatest barriers to accessing needed housing-related supports and services for Medicaid enrolled indivduals?

☐ Lack of funding for services

☐ Lack of provider capacity to deliver services

☐ Individuals you serve don't meet eligibility criteria for services

☐ Lack of information on where or how to make referrals for

 services

☐ Individuals are not engaged/interested in receiving services

☐ Other (please identify "other" in the chat)

Questions?

Thank You!