HUD Form 50058
Listening Session

Philadelphia | Jacksonville | Kansas City | Denver | Portland | Washington DC

**Section 1:**
Welcome & Purpose

February 21, 2018
Welcome

• Welcome and Opening Remarks

• HUD Form 50058 Listening Session
  – Focus for the past 2 years was moving the PIC 50058 module to a new IT solution and platform. No changes were made to current business processes. Emphasis has been on:
    ▪ Need to improve the availability of PIC;
    ▪ Reduce down time in processing PIC data;
    ▪ Reduce PIC data error rates; and
    ▪ Make enhancements to facilitate PIC integration with multiple vendor applications
  – Next Steps: Concentrate on 50058 business process improvements with the goal of improving accuracy and timeliness of data and lessening the reporting burden for PHAs
What is a Listening Session?

• A meeting to discuss specific topics
  – Where HUD is requesting input on specific topics on the Form 50058
  – Participants are asked to provide information, feedback, and comments on these topics
  – Goal of which is to help HUD better shape future IT solutions and business processes surrounding the Form 50058

• Participant input
  – No intent or expectation to reach agreement or consensus
  – All comments/concerns/alternative ideas are welcomed
  – Sessions do not constitute an agreement of an IT solution or change in business process but the session is designed to share information to help HUD shape future system builds

• Encourage PHA and industry partner engagement throughout future development process
50058 Listening Session - Roadmap

- Initial 50058 Session – January 12, 2018 (Washington DC)
  - Participants were PHA software vendors and PHA industry representatives
  - Small group break-out sessions to discuss 3 major topics
  - Summary information of participant feedback from all groups was presented to the larger group

- Topics from the January 12\textsuperscript{th} Session:
  - Topic A (Current Environment): What changes could be made to the 50058 module to enable it to be more efficient and relevant for data collection for PIH programs and other HUD offices?
  - Topic B (Near-Future Environment): What steps should HUD take to ensure that future program changes or initiatives can be easily and seamlessly integrated into PIC 50058?
  - Topic C (Baseline, Archiving & Migration): How should PIC handle changes to the collection and archiving of data as part of the new PIC 50058 module data migration and on an ongoing basis?
50058 Listening Session – Roadmap (continued)

• Build on conversation with PHA software vendors by convening six (6) PHA listening sessions scheduled across the country (February to April, 2018)

• Information from all 50058 listening sessions will be used to hold discussions with HUD program offices that use or are impacted by the PIC 50058. These discussions will impact:
  – PIC 50058 system design;
  – Changes to HUD business processes; and
  – Changes to PHA processes

• HUD will develop list of priority enhancements and 50058 design; implementation schedule; and roll-out of PIC 50058 development timeline
What to Expect: Agenda

1. Welcome and Purpose (9:00 – 9:30)

2. Overview of 50058 Module & Status of PIC-NG Development (9:30 – 10:00)

3. EnVision Center Initiative (10:00 – 10:15)

4. Defining the 50058 (10:30 – 11:15)

5. Improving 50058 Business Processes (11:15 – 12:00)

Lunch (12:00 – 1:00)

5. Improving 50058 Business Processes – continued (1:00 – 3:00)

6. Implementing the New 50058 (3:00 – 3:30)

7. Other Considerations & Next Steps (3:30 – 4:00)
## 50058 Listening Session
### Schedule

<table>
<thead>
<tr>
<th>#</th>
<th>HUD Field Office Location</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Philadelphia, PA</td>
<td>Wednesday, February 21, 2018</td>
</tr>
<tr>
<td>2</td>
<td>Jacksonville, FL</td>
<td>Tuesday, March 20, 2018</td>
</tr>
<tr>
<td>3</td>
<td>Kansas City, KS</td>
<td>Thursday, March 22, 2018</td>
</tr>
<tr>
<td>4</td>
<td>Denver, CO</td>
<td>Tuesday, April 3, 2018</td>
</tr>
<tr>
<td>5</td>
<td>Portland, OR</td>
<td>Monday, April 9, 2018</td>
</tr>
<tr>
<td>6</td>
<td>Washington DC</td>
<td>Wednesday, April 25, 2018</td>
</tr>
</tbody>
</table>
Other Items

• Cell Phones
  – Please remember to turn off cell phones or put your phone on vibrate
  – If you need to leave in the middle of a discussion, please do so quietly

• Valuables and Materials
  – Please take valuables (phones, purses, etc.) with you on break and at lunch

• Lunch
  – Various locations outside of building
  – Will need to come back through security