Public Housing Portal

Public Housing Agency User Guide for SF-425 Federal Financial Report CY 2026



U.S. Department of Housing and Urban Development

Office of Public and Indian Housing Financial Management Division

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Public Housing Portal

The Public Housing Portal (portal) is an online platform for Public Housing Authorities (PHAs) and the Office of Public and Indian Housing (PIH). It allows PHAs to complete and submit Operating Fund (OpFund) required forms. This guide provides PHAs the steps to create, complete, and submit the online version of the form SF-425 Federal Financial Report (FFR). PHAs can review current and historical SF-425 submissions data and print the final forms SF-425. It is important to note the terms Development, Project, and Asset Management Project (AMP) are used interchangeably within the Portal. The Inventory Management System/PIH Information Center (IMS/PIC) continues to consider projects as developments.

Shortfall Grant SF-425 FFR Reporting Requirements

The SF-425 submission applies to all Shortfall Funding grants. See current PIH Shortfall Grant SF-425 Reporting Requirements for specific grant years and submission timetables. The submission must be completed to capture disbursements, expenditures, obligations, and unliquidated obligations.

PHAs that received an award can receive up to three grants, but a minimum of two grants for the Shortfall Funding:

- Tier 1 funding.
- Tier 2 funding is provided in two separate grants, known as Increment 1 and Increment 2. The PHA must submit a Federal Financial Report (FFR) SF-425 for each grant.

The SF-425 requirements and the reporting process for the Shortfall Funds is detailed in the current PIH Shortfall Grant SF-425 Reporting Requirements. Please refer to the latest policy in regard to Shortfall Grant SF-425 Reporting Requirements or email PHFMDFundingBranch@hud.gov for further information.

CARES Act SF-425 Reporting Requirements

Please refer to the latest policy in regard to the CARES Act reporting and submission. Email PHFMDFundingBranch@hud.gov for further information.

Operating Fund Reporting Requirements

PHAs must submit a separate SF-425 for each calendar year's Operating Subsidy grant, and only one annual submission is required—there are no quarterly reports. The SF-425 must be completed to capture disbursements, expenditures, and unliquidated obligations incurred at the recipient level, for the reporting period, on a cumulative basis for each award. This notice applies to all public housing agencies (PHAs) administering the Public Housing program, including PHAs participating in the Moving to Work (MTW) Demonstration program.

Additionally, PHAs must follow obligation and liquidation deadlines that align with Operating Fund grant timelines—not the typical federal fiscal calendar. This ensures funds are used promptly and tracked accurately. Key Operating Fund—specific elements include:

- Annual, grant-specific SF-425 reporting
- Recipient-level reporting
- Program income limited to public housing operations
- Exclusion of subsidy, Capital Funds, and certain fees from income
- Operating Fund-specific timelines for obligating and liquidating funds

These requirements are designed to improve oversight and ensure consistent, transparent use of Operating Fund grants

Requesting Access to the Public Housing Portal

PHA staff must request access to the Portal through their local Web Access Security Subsystem (WASS) security coordinator.

User Roles

WASS security coordinators must assign the users only one user role. WASS security coordinators must assign users the appropriate user role. The PHA user roles are described below:

User	Description
Role	
OPD	This user role is for the PHA's Executive Director only. This user can create, edit,
	upload supporting documents, and manually or electronically sign or submit reports,
	certifications, plans, forms, and other types of submissions.
OPE	This user can create, edit, and upload supporting documents for the submission. This
	user cannot sign or submit reports, certifications, plans, forms, and other types of
	submissions.
OPI	This user can only read completed submissions. This user cannot create, edit, upload
	supporting documents, sign or submit certifications, plans, forms, and other types of
	submissions.
OPL	This user role is for the PHA's Board Chair only. This user cannot create or edit SF-
	425 submissions but can upload supporting documents for the submission. This user
	cannot sign or submit reports, certifications, plans, forms, or other types of
	submissions.

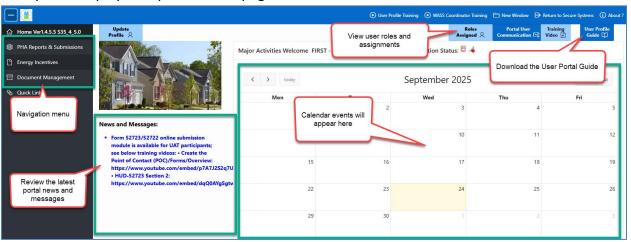
WASS security coordinator can find a user guide to assign user roles from this web page: https://www.hud.gov/program_offices/public_indian_housing/programs/ph/am/webportal.

Navigating to Portal through Secure Systems

Using the Google Chrome web browser only, go to the portal through the Secure Systems URL: https://hudapps.hud.gov/HUD_Systems/, log in, and click the Public Housing Portal (PIH Operating Fund) hyperlink.



The system displays the portal home page as shown below.



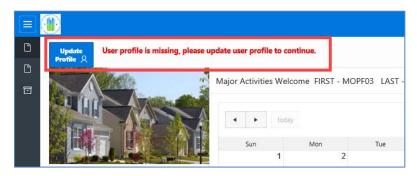
From the home page, PHA users can review upcoming portal submission dates, events, read the latest Portal News and Messages, download the User Profile Guide, update their User Profiles, and navigate to many of the portal's modules.



Please use the Google Chrome browser to access the portal.

User Profile

The portal requires all users to have a user profile. Users cannot navigate the portal or access portal resources until they create their user profiles. If the user has not created a User Profile, the home page will display the following message: **User profile is missing, please update user profile to continue.**



Consult the User Profile user guide to complete your User Profile. <u>The **User Profile Guide** is available to download at the portal Home page</u>.

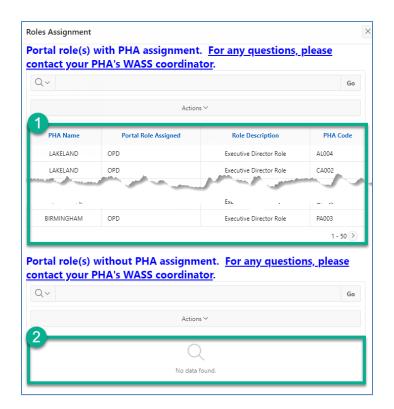
Missing PHA Assignment Warning

1. Click **PHA Reports & Submissions** in the left side navigation menu.

If the system displays the **Missing PHA Assignment** warning in the upper right corner of the PHA Reports & Submissions page, the PHA user must contact their WASS security coordinator to correct their user role for the portal.



- 2. Click the **Missing PHA Assignment** button to review the assignments of PHAs to user roles. The pop-up window displays the user's Portal roles and associated PHAs.
- 3. Contact your WASS security coordinator if you need to update your user role and/or PHA assignment(s).



The PHA assignment pop-up window is divided into two (2) areas:

Area 1: Displays Portal role(s) assigned to the user that has associated PHA(s).

Area 2: Displays Portal role(s) assigned to the user that does not have associated PHA(s).

The user should contact the PHA's WASS security coordinator to assign a PHA.



Note: Changes to the user's roles and assignments may take up to two (2) business days. Until then, the user will not be able to access the portal.

News and Messages

The portal provides users with the current News and Messages related to the Portal and OpFund Grant processing. The News and Messages feed can be found on the home page:



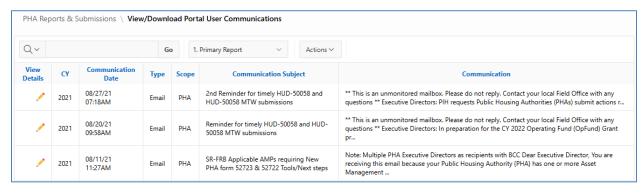
Communication Module

The portal provides a communication module that allows users to view historical listserv and email communications containing PIH guidance and instructions. This includes viewing the type of correspondence, date of correspondence, as well as the subject, and the content. The user can sort through different reports ranging from previous years' reports to sub-reports within the current calendar year.

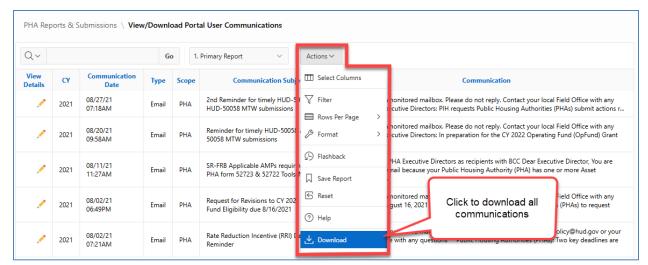
To open this module, select the **Portal User Communication** button in the upper right corner of the portal home page.



The View/Download Portal User Communications page displays the following:



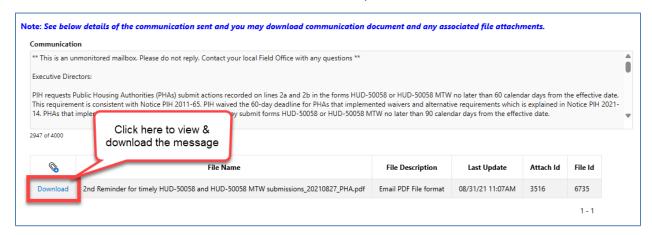
There are actions the user can make within this module to suit their needs.



Click the **Actions** drop-down menu to perform the following:

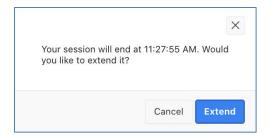
- Filter the full list of portal user communications by Column and Expression.
- Download the full list of portal user communications.
- Aggregate, group, and display the data in the chart format.

This module may help users to search, filter, sort and quickly locate correspondences from a PHA with a specific piece of information (e.g., correspondence regarding SR-FRB for a specific PHA). Users can view details from each correspondence and content from the email or download the email and file attachments, as necessary.

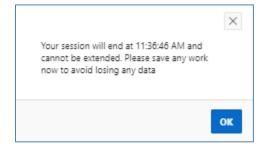


Session Time-Out

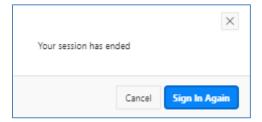
Due to HUD-issued security requirements, if a user is inactive for ten (10) continuous minutes, the portal displays a pop-up message asking the user if the session needs to be extended or not. If the user doesn't extend the session the system will end the session in five (5) minutes after the pop-up message is displayed.



The user can continue extending the inactive session up to five (5) times (sixty (60) minutes). The portal terminates the user's session after sixty (60) minutes. The system starts persistently displaying the following warning message five (5) minutes before the end of the session:



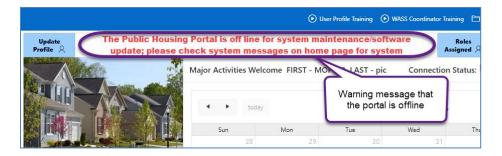
Click the **OK** button and use the remaining five (5) minutes to save any updates to forms. Once the session is terminated, the portal displays the following warning message:



Click the **Sign In Again** button to return to the Secure Systems log-in page or click the **Cancel** button to close the pop-up window.

System Maintenance and Software Updates

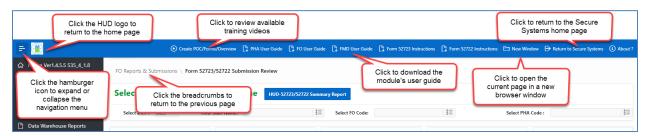
Users may be locked out of the portal during system maintenance and software updates. Users are notified when the system is offline with a warning message displayed on the home page as shown below.



The portal will be available once the system maintenance or software updates are completed.

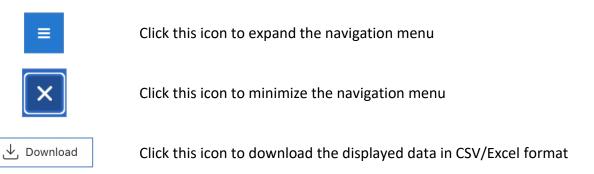
Navigation Shortcuts and Tips

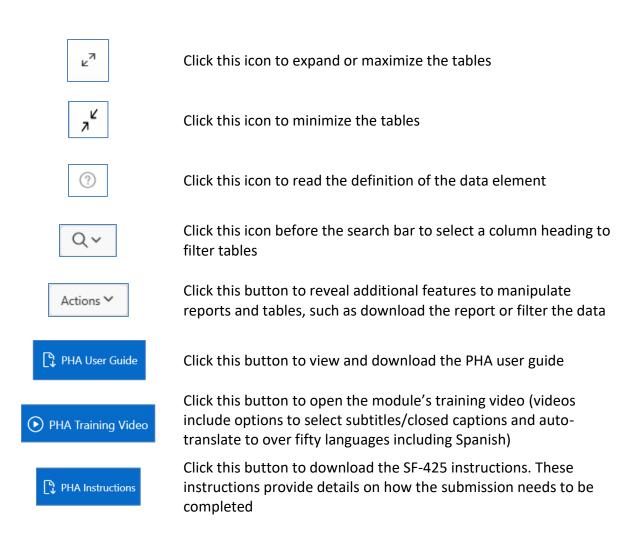
The image below provides basic top navigation shortcuts located near the top of the portal.



Users can click on the HUD logo to return to the portal's home page or click the **Return to Secure Systems** shortcut to return to Secure Systems. The portal provides breadcrumbs which are hyperlinks, indicating user's location on the website and helping to navigate the user to the previous web page. The shortcut **New Window** opens the current page in a new web browser window. Clicking the **PHA User Guide** button downloads this "**PHA User Guide for SF-425 Submission**".

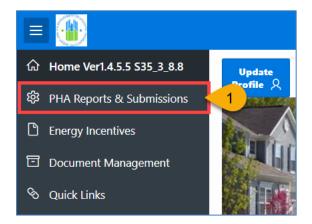
Below is the list of icons the user may encounter while using the portal. These icons provide users with additional functions that include downloading, filtering the reports and tables, and reviewing the definitions of data elements.



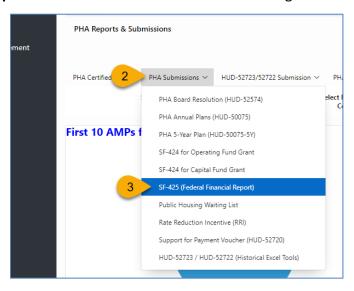


Navigate to SF-425 Federal Financial Report

Follow these steps from any page in the Public Housing Portal to find the form SF-425 module.



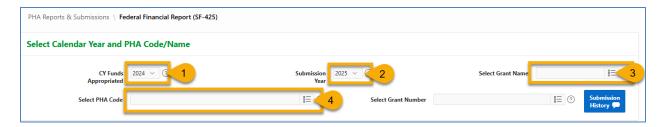
1. Click "PHA Reports and Submissions" in the left side navigation menu.



- 2. Click the "PHA Submissions" drop-down menu.
- 3. Select "SF-425 (Federal Financial Report)" from the drop-down menu.

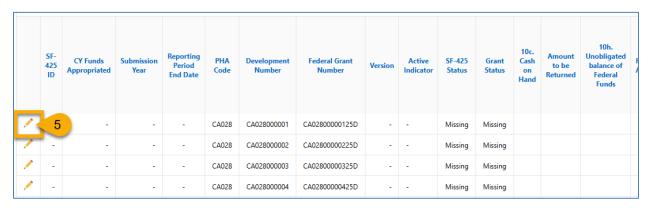
Create SF-425 Federal Financial Report for Grant

PHAs create an SF-425 for each grant number. HUD requires PHAs to submit a single SF-425 for each grant. Follow these steps to create the form.



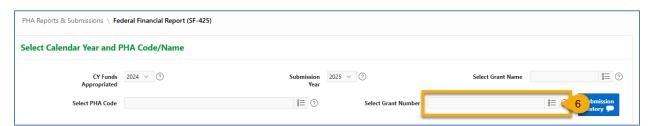
- 1. **CY Funds Appropriated:** Select the calendar year HUD appropriated the grant funds to the PHA.
- 2. **Submission Year:** Select the year you are submitting the form
- 3. **Select Grant Name:** Select the grant name.
- 4. **Select PHA Code:** Select the PHA code.

You can select the desired grant number by choosing from the list of grants below:

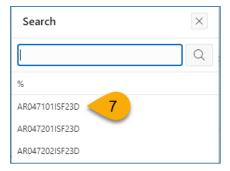


Click the pencil icon (∕) to create the SF-425.

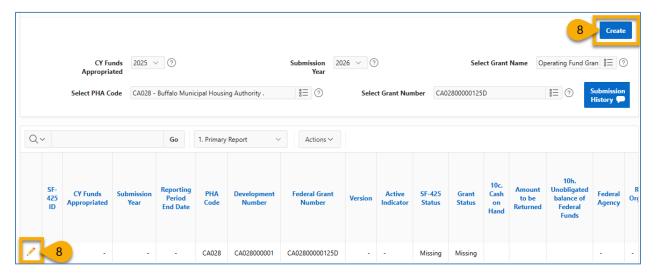
You can also select the desired grant number by choosing from the **Select Grant Number** popup window of choices:



6. Select **Grant Number:** Click the menu button to select the grant number.

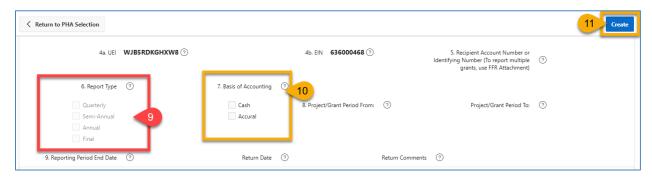


7. Select the desired grant number in the pop-up window.



8. Click the "Create" button or the pencil icon () to create the SF-425. Please note that if the Grant Number is not selected, the "Create" button will not be displayed on the "Select Calendar Year and PHA Code/Name" screen. The user can create the SF-425 form by clicking the pencil icon.

The Public Housing Portal displays the form with certain fields prepopulated.



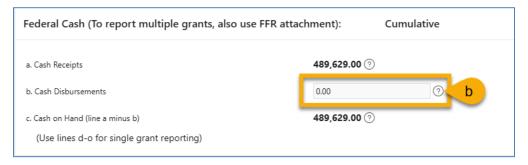
- Report Type: This field is greyed out, as there is no quarterly, semi-annual, annual, or final reporting. Please note that this field will be auto checked once the form is submitted.
- 10. **Basis of Accounting:** Select the PHA's accounting method. Specify whether a cash or accrual basis was used for recording transactions related to the award(s) and for preparing this SF-425:
 - Accrual basis of accounting refers to the accounting method in which expenses are recorded when incurred.
 - For **Cash basis** accounting, expenses are recorded when they are paid.
- 11. Click the "Create" button.



The SF-425 for the grant number is created. The PHA may complete the Transactions section of the form.

Complete Transactions Section

The form requires PHAs to enter a value, even if zero (0), for each of the fields described below as of the reporting period end date.



- a. Cash Receipts: This is a prepopulated field with the cumulative amount of actual cash drawn down through the Line of Credit Controls System (LOCCS) as of the reporting period end date in line 9. If the prepopulated data from LOCCS is not accurate, please reach out to your local HUD Field Office staff to update this field with the correct amount of the total grant funds the PHA drew down as of the end of the reporting period.
- b. **Cash Disbursements:** Enter the amount of the PHA's eligible cumulative Federal fund disbursements (such as cash or checks) as of the reporting period end date. If the value is zero, enter '0'.

c. **Cash on Hand (line a minus b)**: Calculated field (Line 10.a minus Line 10.b). This amount represents immediate cash needs. If the PHA has cash on hand (10.c), the PHA might have to complete Section "12. Remarks" as applicable and might need to upload supporting documentation explaining this amount.



- d. **Total Federal funds authorized:** This field is prepopulated with the total Federal funds authorized as of the reporting period end date.
- e. **Federal share of expenditures:** Enter the amount of the PHA's eligible cumulative Federal fund expenditures as of the reporting period end date. If the value is zero, enter '0'.
- f. **Federal share of unliquidated obligations:** Enter the total amount of federal unliquidated obligations for the grant number. If the amount is zero, enter '0'. Please note that comments will be required in the **PHA Comments** box if the amount entered is greater than "0."
- g. Total Federal share (sum of lines e and f): Calculated field (sum of Lines 10.e and 10.f).
- h. **Unobligated balance of Federal Funds (line d minus g):** Calculated field (Line 10.d minus Line 10.g). The Unobligated Balance of Federal Funds reported on this line item will be recaptured by HUD.



- i. Total recipient share required: This field is prepopulated with zero and is non-editable.
- j. **Recipient share of expenditures:** This field is prepopulated with zero and is non-editable.
- k. Remaining recipient share to be provided (line i minus j): Calculated field (Line 10.i minus Line 10.j). This field is prepopulated with zero and is non-editable.



I. Total Federal program income earned:

Operating Fund Grant: Enter the amount of Federal program income PHA earned from the grant number. If the amount is zero, enter '0'.

PH Shortfall Funding/CARES Act Sup Op Sub: This field is prepopulated with zero and is non-editable.

m. Program Income expended in accordance with the deduction alternative (10.m)

Operating Fund Grant: Enter the Program Income expended in accordance with the deduction alternative (10.m). If the amount is zero, enter '0'.

PH Shortfall Funding/CARES Act Sup Op Sub: This field is prepopulated with zero and is non-editable.

n. Program Income expended in accordance with the addition alternative:

Operating Fund Grant: Enter the amount of program income that was added to funds committed to the total project costs and expended to further eligible project or program activities. If the amount is zero, enter '0'.

PH Shortfall Funding/CARES Act Sup Op Sub: This field is prepopulated with zero and is non-editable.

o. **Unexpended program income (line I minus line m and line n):** Calculated field (Line 10.1 minus Line 10.m and Line 10.n). This amount equals the program income that has been earned but not expended as of the reporting period end date.



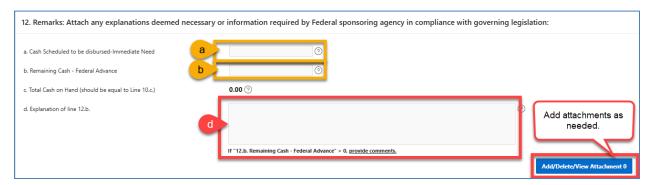
Click "Apply Changes" to save your updates to the form.



The changes have been saved. The user can proceed with the submission.

Section 12 Remarks (Operating Fund Grant Only)

For **Operating Fund grant** recipients only, complete the below section , if **10.c Cash on Hand** has a value greater than 0.



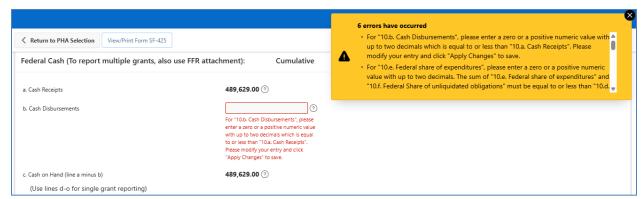
- a. **Cash Scheduled to be disbursed-Immediate Need:** Enter Cash on Hand that will be disbursed within 3 business days.
- b. **Remaining Cash Federal Advance:** Enter Cash on Hand that will not be disbursed within 3 business days.
- c. **Total Cash on Hand (should be equal to Line 10.c):** Calculated field (line 12.a plus line 12.b). The value in line 12.c should be equal to the value in line 10.c.
- d. **Explanation of line 12.b:** Explain the existence of the amount in line 12.b. Was a drawdown made prematurely? List any other reasons for holding this excess cash, if applicable.

Review SF-425 Data Entry Errors

The form requires the PHAs to review for any errors.



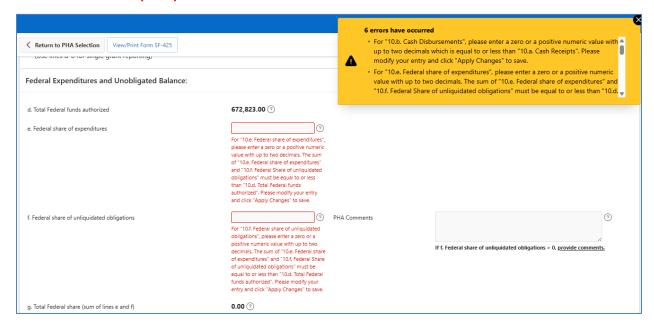
If any of the data fields are blank or the entered number exceeds the allowable value, the Public Housing Portal displays an error message. Complete/update these fields by providing the correct number or entering a zero (0) for null values.



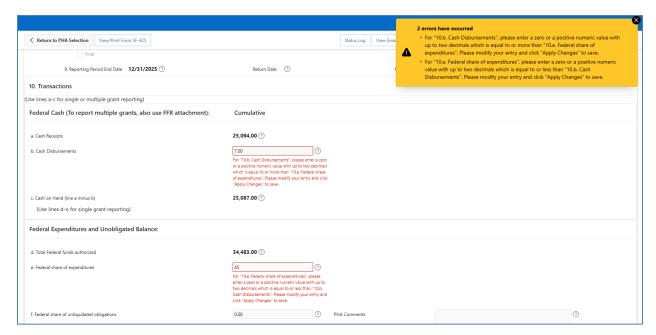
If Cash Disbursements (10.b) greater than Cash Receipts (10.a), the Public Housing Portal displays an error message. Correct the values in the Cash Disbursements (10b.) field .



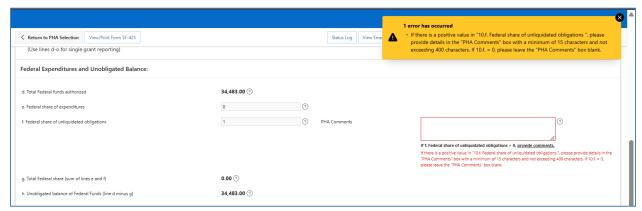
Note: that Cash Receipts (10.a) should not be greater than the Total Federal funds authorized (10.d).



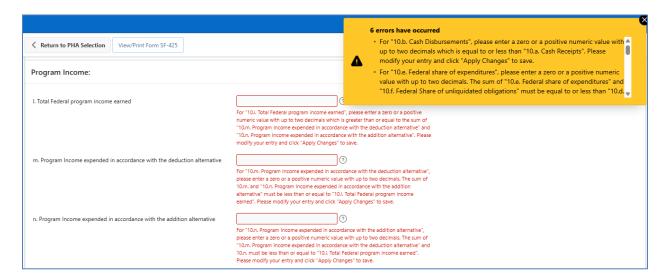
If Total Federal funds authorized (10.d) is less than Federal share of expenditures (10.e), Federal share of unliquidated obligations (10.f), or the sum of Federal share of expenditures (10.e) and Federal share of unliquidated obligations (10.f), the Public Housing Portal delivers an error message.



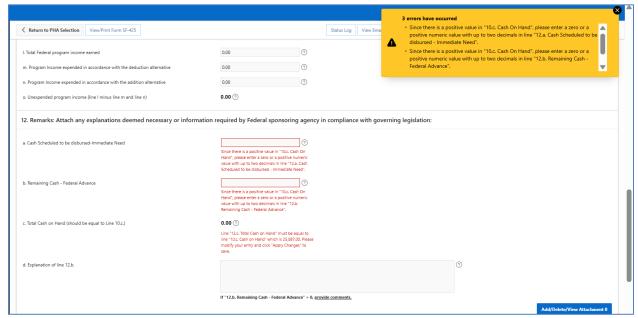
If Cash Disbursements (10.b) is less than Federal share of expenditures (10.e), the Public Housing Portal delivers an error message.



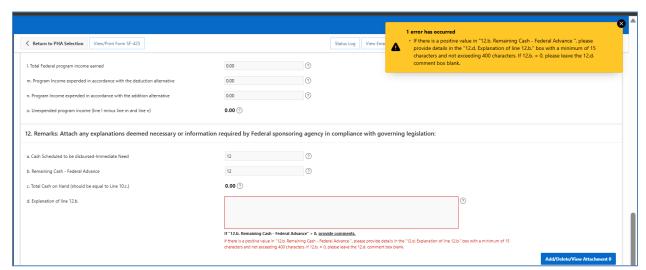
If **Federal share of unliquidated obligations (10.f)** is greater than **'0'**, the Public Housing Portal delivers an error message asking the user to fill in the **PHA Comments**.



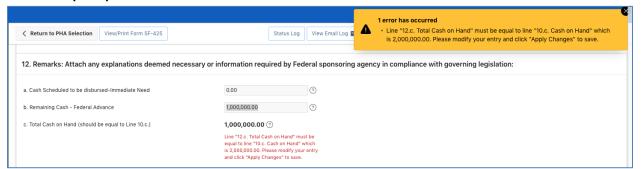
For Operating Fund grant only: If the Program Income expended in accordance with the deduction alternative (10.m), or Program Income expended in accordance with the addition alternative (10.n), or the sum of Program Income expended in accordance with the deduction alternative (10.m) and Program Income expended in accordance with the addition alternative (10.n) is greater than Total Federal program income earned (10.l), the Public Housing Portal delivers an error message.



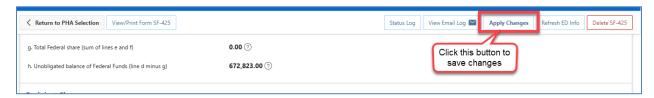
For **Operating Fund grant** only: If **Cash on Hand (line a minus b) (10.c)** is greater than '0,' the Public Housing Portal delivers an error message asking the user to complete Section 12 fields.



For **Operating Fund grant** only: If **Remaining Cash - Federal Advance (12.b)** is greater than **'0'**, the Public Housing Portal delivers an error message asking the user to fill in the **Explanation of line 12.b. (12.d).**



For **Operating Fund grant** only: : If **Total Cash on Hand (should be equal to Line 10.c (12.c)** is not equal to **Cash on Hand (line a minus b) (10.c)**, the Public Housing Portal delivers an error message.



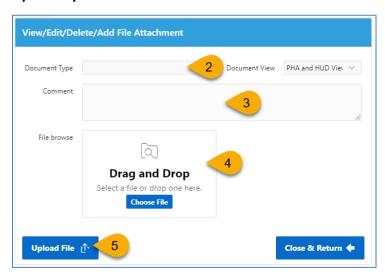
Correct all errors and click the "Apply Changes" button.

Add Supporting Documentation

After creating the SF-425, the PHAs may add supporting documents.

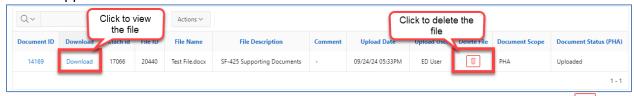


1. Click the "Add/Delete/View Attachment" button.



- 2. Document Type: Select the "SF-425 Supporting Document".
- 3. **Comment**: Enter comments related to the document.
- 4. **File browse**: Click the "**Choose File**" button to browse and select the file.
- 5. Click the "Upload File" button.

The file appears in a list at the bottom of the browser.



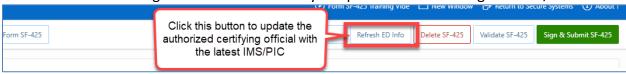
Click the "**Download**" hyperlink to open and download the file. Click the **trash bin icon** (\square) to delete the file. Follow steps 2 – 5 above to add additional documents.



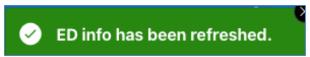
6. Click the "Close & Return" button when finished to return to the form.

Update Authorized Certifying Official

The authorized certifying official is prepopulated with the Executive Director (ED)'s contact information contained in IMS/PIC. Update IMS/PIC to correct the ED's contact information. It takes the Public Housing Portal one business day to update with the changes in IMS/PIC.



Click the "Refresh ED Info" button to update the form with the latest ED's contact information contained in IMS/PIC.

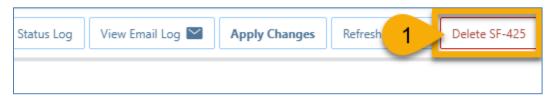


The ED info has been refreshed. The user can proceed with the submission.

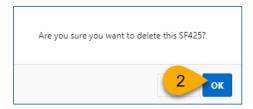


Delete SF-425

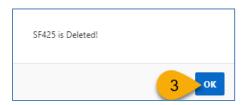
PHAs may delete the SF-425. The PHA must delete the form to change the **Basis of Accounting**. PHAs cannot delete a form that is already submitted to HUD.



1. Click the "Delete SF-425" button.



2. Click the "OK" button in the pop-up window.



3. Click the "OK" button again.

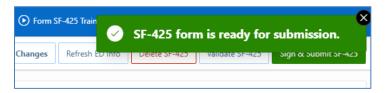
The SF-425 is deleted. The PHA may create the SF-425 form for the same grant number again.

Validate SF-425

The PHAs may validate that they completed the required fields, and the form does not contain any data entry errors.



Click the "Validate SF-425" button.



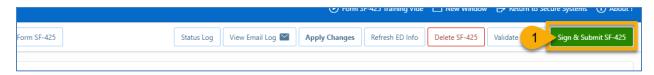
The Public Housing Portal displays the message "**The form is ready for submission**." if the form does not contain any errors.

PHAs may continue to make updates and upload any necessary supporting documents, or PHA's authorized certifying official may sign and submit the SF-425 form.

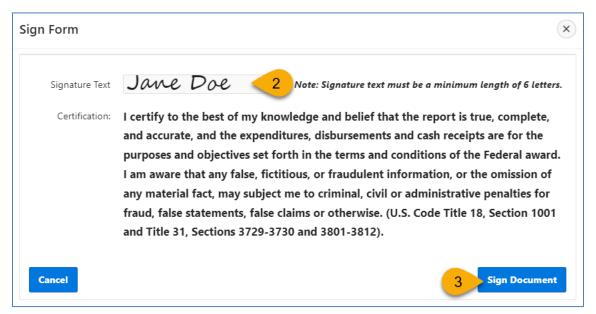
Sign and Submit SF-425

After creating the form, making necessary updates, and uploading any necessary supporting documents, the PHA's authorized certifying official may electronically sign and submit the SF-425. The PHA's authorized certifying official is typically the ED. The ED should have the OPD

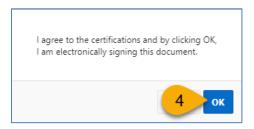
user role for the Public Housing Portal. The PHA's WASS security coordinator can assign user roles.



1. Click the "Sign & Submit SF-425" button.



- 2. **Signature Text**: The PHA's authorized certifying official types in their name. Please read the certifications for the SF-425. By electronically signing the SF-425, the PHA's authorized certifying official agrees to the certifications.
- 3. Click the "Sign Document" button.



4. Click the "OK" button on the pop-up window.

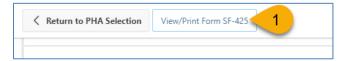


5. Click the "OK" button.

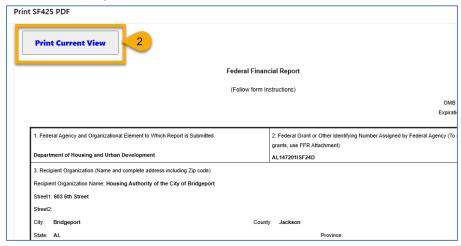
The SF-425 is submitted. The PHA cannot update or delete the form now. The PHA cannot resubmit the form until the Field Office (FO) user either processes/accepts or returns the form. The PHA may continue to submit additional forms for other grant numbers.

View and Print the SF-425

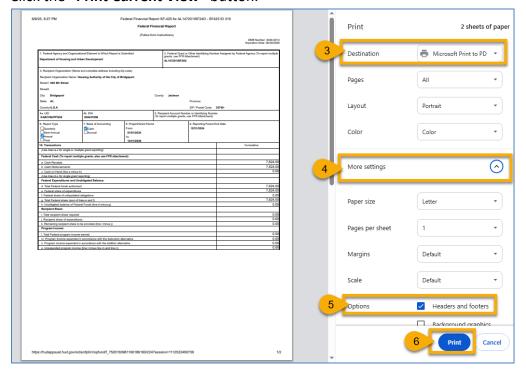
The PHAs may print the SF-425 form from the portal at any time or after submitting the form.



1. Click the "View/Print Form SF-425" button.



2. Click the "Print Current View" button.



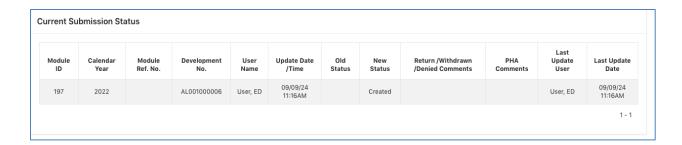
- 3. Select the **Destination** you want to print to.
- 4. Click the "More settings" option.
- 5. Select "Headers and Footers" checkbox.
- 6. Click the "Print" button to print the form.

View Status Log

PHAs can view the **Status Log**, following the directions below.



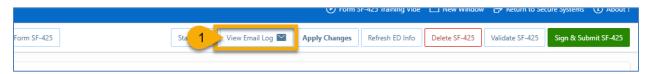
1. Click the "Status Log" button.



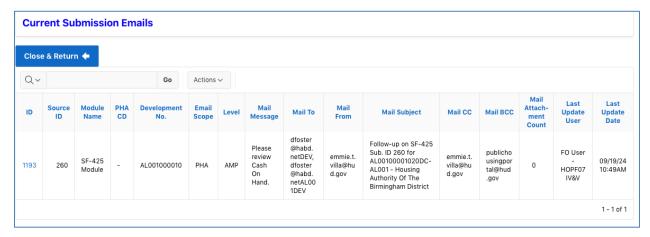
The status log displays the changes in status throughout the lifecycle of the current SF-425 form, from Created to Accepted status.

View Email Log

Follow the steps below to view the email log.



1. Click the "View Email Log" button.



The current and previous emails display summary of the email. Click the ID hyperlink to view more details about the content of those emails.

Accepted SF-425 Submissions

The Public Housing Portal notifies the PHA's ED when the HUD FO processes and accepts their form SF-425 by email.

HUD reviewed and accepted your form SF-425 submission. You may review further and resubmit a new form SF-425 with any additional updates as required. Your current submission can be viewed by selecting the following from the main navigation:

PHA Reports & Submissions → PHA Submissions → SF-425 (Federal Financial Report)

If you have any questions, please contact your local Field Office staff.

Sincerely,

Office of Public and Indian Housing

Returned SF-425 Submissions

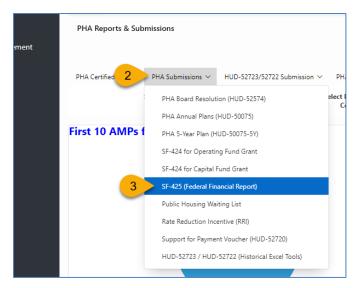
U.S. Department of Housing and Urban Development

The FOs may return the PHA's form SF-425 if the form contains errors, omissions, missing or incorrect documentation, or any other reason. The Public Housing Portal notifies the PHA's ED when the FO returns their form by email.

The "Return Comment" provides the reason the FO returned the submissions. PHAs must navigate to the SF-425 module and correct the issues and resubmit the SF-425.



1. Click "PHA Reports & Submissions" in the left side navigation menu.



- 2. Click the "PHA Submissions" drop-down menu.
- 3. Select "SF-425 (Federal Financial Report)" from the drop-down menu.



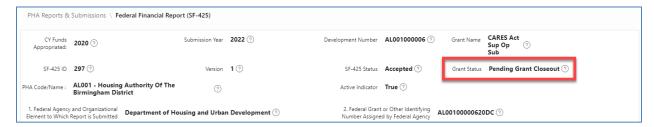
- 4. **CY Funds Appropriate:** Select the calendar year HUD appropriated the grant funds to
- 5. **Submission Year:** Select the year you submitted the form
- 6. Select Grant Name: Select the grant name.
- 7. **Select PHA Code:** Select the PHA code.
- 8. **Select Grant Number:** Select the grant number that you wish to correct and resubmit the form.



9. Click the **pencil icon** (/) to review and update the returned SF-425.

Grant Statuses

The Public Housing Portal tracks two Grant Statuses for all grant submissions.



- **Grant Closeout Completed**: The PHA is not required to complete future SF-425 for the same grant number.
- **Pending Grant Closeout**: The PHA may be required to file future annual or final SF-425s for the same grant number.



Note:

- When a PHA reports zero (0) for "10.c. Cash on Hand", the moment ED user clicks "Sign & Submit SF-425" button, the status of the form becomes Accepted (not Submitted)
- 2) In addition to item 1, when a PHA reports zero (0) for "10.f. Federal share of unliquidated obligations", and zero (0) for "10.h. Unobligated balance of Federal Funds" the moment ED user clicks "Sign & Submit SF-425" button, the "Grant Status" also changes from "Pending Grant Closeout" to "Grant Closeout Completed".
- 3) When the "Grant Status" changes from "Pending Grant Closeout" to "Grant Closeout Completed" upon submission of the form, the system automatically checks the "Final" option in the "6. Report Type" field. When the "Grant Status" is set to "Pending Grant Closeout," the "6. Report Type" will be auto checked as "Annual."

Public Housing Portal – SF-425 Federal Financial Report Statuses

The Portal tracks four (4) different Shortfall Budget submission statuses.

Created: PHA created the SF-425 submission and may have started reviewing and updating the form. The PHA must review, update, and submit the form. PHA can edit the form in **Created** status and can add file attachments.



Note: When HUD returns the form to PHA due to incompleteness, inconsistency, or noncompliance, the status of SF-425 goes back to Created.

Submitted: PHA submitted the SF-425 to HUD. PHA cannot edit the form in **Submitted** status, cannot delete existing file attachments, but can upload new documentation.

In Review: HUD has started to review the SF-425 submission. PHA cannot edit the form in **In Review** status, cannot delete existing file attachments, but can upload new file attachments.

Accepted: HUD has accepted the SF-425. PHA cannot edit the form in **Accepted** status. PHA cannot add/delete file attachments.

Questions

Do you have comments, questions, or need help finding information in the Public Housing Portal? We are here to help!

- Do you have questions about Operating Fund Grants, calculating or understanding Operating Fund eligibility, PIH regulations or notices? Contact your local FO.
- Do you have questions or technical issues regarding your access to the Public Housing Portal? Contact the Real Estate Assessment Center – Technical Assistance Center (REAC-TAC) by calling 1-888-245-4860 Option #4 or send an email REAC TAC@hud.gov.