TITLE: DOOR — ENTRY

VERSION: V1.3

DATE PUBLISHED: 7/31/20

DEFINITION: A hinged, sliding, or revolving barrier at the entrance to the exterior.

PURPOSE: The purpose of the entry door is to:
- Control access to the interior space;
- Protect the health and safety of the resident (e.g., prevent spread of fire or smoke);
- Provide security and privacy (e.g., keep intruders out);
- Provide the resident protection from wind and rain, dampness, hot and cold weather, and infestation;
- Manage the internal atmosphere of the unit (thermal envelope, air quality).

NAME VARIANTS: Exterior unit entry door; Exterior unit access door; Primary door; Exit; Front door

COMMON MATERIALS: Wood; Metal; Vinyl; Glass; Fiberglass; Composites;

COMMON COMPONENTS: Door frame (e.g., jamb, header, sill or threshold, stop, seal, weather board [i.e., door sweep], weather stripping, side lights, transom);
- Door slab (e.g., top rail, bottom rail, lock rail, hinge stile, shutting stile, panels, middle panel and muntin);
- Door hardware (e.g., hinge, spring loaded hinge, track, doorknob, door handle, latch, strike/latch plate, pneumatic closer);
- Door locks (e.g., single cylinder dead bolt lock, cylindrical lock, mortice lock, rim lock); Door security devices (e.g., chain-lock, barrel bolt, swing guard, sliding patio door overhead bolt, foot bolt and security bar, bus bar)

LOCATION: ☒ Unit Entrance from exterior to interior space
☒ Inside Entrance from exterior to interior space
☐ Outside None

MORE INFORMATION: None

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DEFICIENCY 1: Entry door will not open
LOCATION: ☒ Unit ☒ Inside

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DEFICIENCY 2: Entry door will not close
LOCATION: ☒ Unit ☒ Inside

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DEFICIENCY 3: Entry door self-closing mechanism is damaged, inoperable, or missing
LOCATION: ☒ Unit ☒ Inside

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DEFICIENCY 4: Entry door’s primary lock is damaged, inoperable, missing, or not installed
LOCATION: ☒ Unit ☒ Inside
<table>
<thead>
<tr>
<th>DEFICIENCY</th>
<th>Description</th>
<th>LOCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>5</td>
<td>Hole, split, or crack that penetrates completely through entry door</td>
<td>☑️ Unit   ☑️ Inside</td>
</tr>
<tr>
<td>6</td>
<td>Entry door is missing</td>
<td>☑️ Unit   ☑️ Inside</td>
</tr>
<tr>
<td>7</td>
<td>Entry door surface is delaminated or separated</td>
<td>☑️ Unit   ☑️ Inside</td>
</tr>
<tr>
<td>8</td>
<td>Entry door frame, threshold, or trim is damaged or missing</td>
<td>☑️ Unit   ☑️ Inside</td>
</tr>
<tr>
<td>9</td>
<td>Entry door seal, gasket, or stripping is damaged, inoperable, or missing</td>
<td>☑️ Unit   ☑️ Inside</td>
</tr>
<tr>
<td>10</td>
<td>Entry door has a broken seal thermal pane</td>
<td>☑️ Unit   ☑️ Inside</td>
</tr>
<tr>
<td>11</td>
<td>Entry door security device or secondary primary lock damaged or inoperable</td>
<td>☑️ Unit   ☑️ Inside</td>
</tr>
</tbody>
</table>
DEFICIENCY 1 — UNIT: ENTRY DOOR WILL NOT OPEN

DEFICIENCY CRITERIA: Entry door does not open.

HEALTH AND SAFETY DETERMINATION: Standard
This is a standard health and safety issue. A repair, correction, or act of abatement for this deficiency should occur within 30 days.

CORRECTION TIMEFRAME: Within 30 days

RATIONAL:

<table>
<thead>
<tr>
<th>CODE</th>
<th>CATEGORY</th>
<th>TYPE</th>
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<th>EXPLANATION</th>
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<tbody>
<tr>
<td>R2</td>
<td>Safety</td>
<td>Indirect</td>
<td>Resident could be injured because of this condition.</td>
<td>If entry door will not open, and there is an emergency, then the resident may be in danger of injury or death due to inability to escape / leave home.</td>
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<tr>
<td>R4</td>
<td>Security</td>
<td>Direct</td>
<td>Resident cannot control access to unit or property because of this condition.</td>
<td>If entry door will not open, then resident cannot reasonably gain access to or leave their home.</td>
</tr>
<tr>
<td>R6</td>
<td>Usability and Operability of Fixtures</td>
<td>Direct</td>
<td>Because of this condition, the resident is unable to use certain fixtures, features, or appliances, which are reasonably assumed to be part of their rent.</td>
<td>If entry door will not open, then resident cannot reasonably gain access to or leave their home.</td>
</tr>
</tbody>
</table>

INSPECTION PROCESS:

- Observation: - Look at the entrances to the interior space and locate the entry doors.
  - Visually observe that entry door opens.

- Request for Help: - None

- Action: - Attempt to open the entry door by pulling or pushing on the doorknob and/or handle.

- More Information: - None

TOOLS OR EQUIPMENT:

- Required: - None
- Useful: - None
DEFICIENCY I — INSIDE: ENTRY DOOR WILL NOT OPEN

DEFICIENCY CRITERIA: Entry door does not open.

HEALTH AND SAFETY DETERMINATION: Standard
This is a standard health and safety issue. A repair, correction, or act of abatement for this deficiency should occur within 30 days.

CORRECTION TIMEFRAME: Within 30 days
HCV — CORRECTION TIMEFRAME: Within 30 days

RATIONALE:

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</table>

INSPECTION PROCESS:

- Observation: - Look at the entrances to the interior space and locate the entry doors.
  - Visually observe that entry door opens.
- Request for Help: - None
- Action: - Attempt to open the entry door by pulling or pushing on the doorknob and/or handle.
- More Information: - None

TOOLS OR EQUIPMENT:

- Required: - None
- Useful: - None
DEFICIENCY 2 — UNIT: ENTRY DOOR WILL NOT CLOSE

DEFICIENCY CRITERIA: Entry door does not close (i.e., door seats in frame).

HEALTH AND SAFETY DETERMINATION: Severe Non-Life-Threatening
This is a severe health and safety issue that would cause a serious undue burden on the resident if the deficiency is present for an extended period of time.

CORRECTION TIMEFRAME:
- 24 hours
- 30 days

HCV — CORRECTION TIMEFRAME:

RATIONALE:

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<th>Explanation</th>
</tr>
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<tbody>
<tr>
<td>R1</td>
<td>Health</td>
<td>Direct</td>
<td>Condition could affect resident’s mental, or physical, or psychological state.</td>
<td>If entry door will not close, then resident may experience mental anguish. Also, if entry door will not close, and there is inclement weather, then resident is in danger of excess cold and heat, dampness and mold growth and spread of smoke, fire or poisonous gas which will affect the resident’s physical health.</td>
</tr>
<tr>
<td>R4</td>
<td>Security</td>
<td>Direct</td>
<td>Resident cannot control access to unit or property because of this condition.</td>
<td>If entry door will not close, then resident cannot reasonably secure their home from intruders.</td>
</tr>
<tr>
<td>R5</td>
<td>Privacy</td>
<td>Direct</td>
<td>Condition limits the resident’s reasonable expectation of privacy in their dwelling.</td>
<td>If entry door will not close, then resident cannot secure their privacy in the home.</td>
</tr>
<tr>
<td>R6</td>
<td>Usability and Operability of Fixtures</td>
<td>Direct</td>
<td>Because of this condition, the resident is unable to use certain fixtures, features, or appliances, which are reasonably assumed to be part of their rent.</td>
<td>If entry door will not close, then resident is unable to fully use the door, which is expected to be part of their rent.</td>
</tr>
<tr>
<td>R7</td>
<td>Increased Monetary Impact to Resident</td>
<td>Indirect</td>
<td>Resident would incur additional costs because of this condition.</td>
<td>If entry door will not close, and resident is responsibility for utilities, then resident may experience an increase in utility costs.</td>
</tr>
<tr>
<td>M1</td>
<td>Corrective Maintenance</td>
<td>Direct</td>
<td>It is reasonable to expect a tenant to report this deficiency, and for facilities management to prioritize a work order response to fix that deficiency.</td>
<td>If the entry door will not close, then it is likely complaint-based work orders are not being addressed.</td>
</tr>
</tbody>
</table>

INSPECTION PROCESS:

Observation:
- Look at the entrances to the interior space and locate the entry doors.
- Visually observe that all entry doors close against their frames.
- Look to see if the entry doors have self-closing mechanisms (e.g., spring loaded hinges or pneumatic closers).

**Request for Help:**
- Ask POA if you have seen all the entry doors to the interior space.

**Action:**
- Attempt to close the entry door against the frame.
- If the door has a self-closing mechanism, open the door fully and release.
- Wait for the door to close.
- If it does not self-close, then manually push the door closed against the frame.
- If able to manually close the door, then evaluate the self-closing mechanism under the applicable deficiency within this standard.

**More Information:**
- Look at the edges of the entry door and the jamb or frame for a tag indicating that the door is a fire door.
- If it has a tag inspect the door using the Door - Fire standard.

**Tools or Equipment:**

**Required:**
- None

**Useful:**
- None
Deficiency 2 — Inside: Entry door will not close

Deficiency Criteria: Entry door does not close (i.e., door seats in frame).

Health and Safety Determination: Severe Non-Life-Threatening
This is a severe health and safety issue that would cause a serious undue burden on the resident if the deficiency is present for an extended period of time.

Correction Timeframe: 24 hours
HCV — Correction Timeframe: 30 days

Rationale:

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<td>R1</td>
<td>Health</td>
<td>Direct</td>
<td>Condition could affect resident's mental, or physical, or psychological state.</td>
<td>If entry door will not close, then resident may experience mental anguish. Also, if entry door will not close, and there is inclement weather, then resident is in danger of excess cold and heat, dampness and mold growth and spread of smoke, fire or poisonous gas which will affect the resident's physical health.</td>
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<tr>
<td>R4</td>
<td>Security</td>
<td>Direct</td>
<td>Resident cannot control access to unit or property because of this condition.</td>
<td>If entry door will not close, then resident cannot reasonably secure their home from intruders.</td>
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<td>Direct</td>
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<tr>
<td>R6</td>
<td>Usability and Operability of Fixtures</td>
<td>Direct</td>
<td>Because of this condition, the resident is unable to use certain fixtures, features, or appliances, which are reasonably assumed to be part of their rent.</td>
<td>If entry door will not close, then resident is unable to fully use the door, which is expected to be part of their rent.</td>
</tr>
<tr>
<td>M1</td>
<td>Corrective Maintenance</td>
<td>Direct</td>
<td>It is reasonable to expect a tenant to report this deficiency, and for facilities management to prioritize a work order response to fix that deficiency.</td>
<td>If the entry door will not close, then it is likely complaint-based work orders are not being addressed.</td>
</tr>
</tbody>
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Inspection Process:

Observation:
- Look at the entrances to the dwelling unit and locate the entry doors.
- Visually observe that all entry doors close against their frames.
- Look to see if the entry doors have self-closing mechanisms (e.g., spring loaded hinges or pneumatic closers).

Request for Help:
- Ask POA if you have seen all the entry doors to the interior space.

Action:
- Attempt to close the entry door against the frame.
- If the door has a self-closing mechanism, open the door fully and release.
- Wait for the door to close.
- If it does not self-close, then manually push the door closed against the frame.
- If able to manually close the door, then evaluate the self-closing mechanism under the applicable deficiency within this standard.

More Information:
- Look at the edges of the entry door and the jamb or frame for a tag indicating that the door is a fire door.
- If it has a tag inspect the door using the Door - Fire standard.

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**TOOLS OR EQUIPMENT:**

**REQUIRED:**
- None

**USEFUL:**
- None
Deficiency 3 — Unit: Entry door self-closing mechanism is damaged, inoperable, or missing

Deficiency Criteria: The self-closing mechanism is damaged (i.e., visibly defective; impacts functionality).

OR

The self-closing mechanism does not pull the door closed and engage the latch.

OR

The self-closing mechanism is missing (i.e., evidence of prior installation, but now not present or is incomplete).

Health and Safety Determination: Standard

This is a standard health and safety issue. A repair, correction, or act of abatement for this deficiency should occur within 30 days.

Correction Timeframe: Within 30 days

HCV — Correction Timeframe: Within 30 days

Rationale:

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<tr>
<td>R1</td>
<td>Health</td>
<td>Indirect</td>
<td>Condition could affect resident's mental, or physical, or psychological state.</td>
<td>If entry door self-closer will not pull the door closed and latch, and there is an environmental threat, then resident cannot reasonably assume measures are in place to mitigate exposure.</td>
</tr>
<tr>
<td>R6</td>
<td>Usability and Operability of Fixtures</td>
<td>Direct</td>
<td>Because of this condition, the resident is unable to use certain fixtures, features, or appliances, which are reasonably assumed to be part of their rent.</td>
<td>If entry door self-closer will not pull the door closed and latch, then resident is unable to fully use the door, which is expected to be part of their rent.</td>
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</table>

Inspection Process:

Observation: - Look to see if the entry door has a self-closing mechanism such as spring-loaded hinges or a pneumatic closer.

Request for Help: - Ask POA if you have seen all the entry doors to the interior space.

Action: - Open the door fully and release.
- Wait for the door to self-close and watch and listen for the door to latch.

More Information: - If the entry door does not have a self-closing device, evaluate latch under the applicable deficiency within this standard.
- Look at the edges of the entry door and the jamb or frame for a tag indicating that the door is a fire door.
- If it has a tag, evaluate under the Door — Fire standard.
<table>
<thead>
<tr>
<th>Required:</th>
<th>None</th>
</tr>
</thead>
<tbody>
<tr>
<td>Useful:</td>
<td>None</td>
</tr>
</tbody>
</table>
DEFICIENCY 3 — INSIDE: ENTRY DOOR SELF-CLOSING MECHANISM IS DAMAGED, INOPERABLE, OR MISSING

DEFICIENCY CRITERIA:
The self-closing mechanism is damaged (i.e., visibly defective; impacts functionality).

OR

The self-closing mechanism does not pull the door closed and engage the latch.

OR

The self-closing mechanism is missing (i.e., evidence of prior installation, but now not present or is incomplete).

HEALTH AND SAFETY DETERMINATION: Standard
This is a standard health and safety issue. A repair, correction, or act of abatement for this deficiency should occur within 30 days.

CORRECTION TIMEFRAME: Within 30 days

RATIONALE:

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<tr>
<td>R1</td>
<td>Health</td>
<td>Indirect</td>
<td>Condition could affect resident's mental, or physical, or psychological state.</td>
<td>If entry door self-closer will not pull the door closed and latch, and there is an environmental threat, then resident cannot reasonably assume measures are in place to mitigate exposure.</td>
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<tr>
<td>R6</td>
<td>Usability and Operability of Fixtures</td>
<td>Direct</td>
<td>Because of this condition, the resident is unable to use certain fixtures, features, or appliances, which are reasonably assumed to be part of their rent.</td>
<td>If entry door self-closer will not pull the door closed and latch, then resident is unable to fully use the door, which is expected to be part of their rent.</td>
</tr>
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</table>

INSPECTION PROCESS:

Observation:
- Look to see if the entry door has a self-closing mechanism such as spring-loaded hinges or a pneumatic closer.

Request for Help:
- Ask POA if you have seen all the entry doors to the interior space.

Action:
- Open the door fully and release.
- Wait for the door to self-close and watch and listen for the door to latch.

More Information:
- If the entry door does not have a self-closing device, evaluate latch under the applicable deficiency within this standard.
- Look at the edges of the entry door and the jamb or frame for a tag indicating that the door is a fire door.
- If it has a tag, evaluate under the Door — Fire standard.
**Tools or Equipment:**

<table>
<thead>
<tr>
<th>Required:</th>
<th>None</th>
</tr>
</thead>
<tbody>
<tr>
<td>Useful:</td>
<td>None</td>
</tr>
</tbody>
</table>
Deficiency 4 — Unit: Entry Door’s Primary Lock is Damaged, Inoperable, Missing, or Not Installed

Deficiency Criteria:
Entry door cannot be secured with a primary lock.

OR

Primary lock is damaged (i.e. impacts functionality) or inoperable with or without visible damage.

OR

Primary lock is missing (i.e. evidence of prior installation, but now not present or incomplete).

Health and Safety Determination: Standard
This is a standard health and safety issue. A repair, correction, or act of abatement for this deficiency should occur within 30 days.

Correction Timeframe: Within 30 days
HCV — Correction Timeframe: Within 30 days

Rationale:

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<tr>
<td>R4</td>
<td>Security</td>
<td>Direct</td>
<td>Resident cannot control access to unit or property because of this condition.</td>
<td>If entry door will not lock, then resident cannot reasonably secure the property from intruders.</td>
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<tr>
<td>R5</td>
<td>Privacy</td>
<td>Direct</td>
<td>Condition limits the resident’s reasonable expectation of privacy in their dwelling.</td>
<td>If entry door will not lock, then resident cannot secure their privacy within the interior spaces.</td>
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Inspection Process:

Observation:
- Look at the entrances to the interior space and locate the entry doors.
- Visually observe that all entry doors have a primary lock.

Request for Help:
- Ask POA if you have seen all the entry doors to the interior space.
ACTION:  
- Close the entry door and engage the primary lock.
- Then, pull the doorknob/handle to ensure that the door is secure.

More Information:  
- Entry doors are often installed with multiple primary locks; at least one must secure the door.
- If the strike/latch plate is damaged or missing, consider them as part of the locking hardware and inspect under this defect. Other entry door hardware will be addressed under the applicable defect within this standard.
- If additional primary locks or door security devices are present are present inspect under the applicable defect within this standard.
- If one or more is causing a blocked egress record the defect under the Egress standard.
- Look at the edges of the entry door and the jamb or frame for a tag indicating that the door is a fire door.
- If it has a tag, evaluate under the Door – Fire standard.

TOOLS OR EQUIPMENT:  

REQUIRED:  
- None

USEFUL:  
- None
DEFICIENCY 4 — INSIDE:  ENTRY DOOR'S PRIMARY LOCK IS DAMAGED, INOPERABLE, MISSING, OR NOT INSTALLED

DEFICIENCY CRITERIA:

- Entry door cannot be secured with a primary lock.
- OR
- Primary lock is damaged (i.e. impacts functionality) or inoperable with or without visible damage.
- OR
- Primary lock is missing (i.e. evidence of prior installation, but now not present or incomplete).

HEALTH AND SAFETY DETERMINATION:  Standard

This is a standard health and safety issue. A repair, correction, or act of abatement for this deficiency should occur within 30 days.

CORRECTION TIMEFRAME:  Within 30 days

RATIONALE:

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INSPECTION PROCESS:

- Look at the entrances to the interior space and locate the entry doors.
- Visually observe that all entry doors have a primary lock.
- Ask POA if you have seen all the entry doors to the interior space.
ACTION:

- Close the entry door and engage the primary lock.
- Then, pull the doorknob/handle to ensure that the door is secure.

More Information:

- Entry doors are often installed with multiple primary locks; at least one must secure the door.
- If the strike/latch plate is damaged or missing, consider them as part of the locking hardware and inspect under this defect. Other entry door hardware will be addressed under the applicable defect within this standard.
- If additional primary locks or door security devices are present are present inspect under the applicable defect within this standard.
- If one or more is causing a blocked egress record the defect under the Egress standard.
- Look at the edges of the entry door and the jamb or frame for a tag indicating that the door is a fire door.
- If it has a tag, evaluate under the Door — Fire standard.

TOOLS OR EQUIPMENT:

REQUIRED:  - None

USEFUL:  - None
**Deficiency 5 — Unit:** HOLE, SPLIT, OR CRACK THAT PENETRATES COMPLETELY THROUGH ENTRY DOOR

**Deficiency Criteria:**
- A hole 1/4" or greater in diameter that penetrates all the way through the door.
- OR
- A split or crack 1/4" or greater in width that penetrates all the way through the door.
- OR
- A hole or a crack with separation is present, or the glass is missing within the door, side lites, or transom.

**Health and Safety Determination:** Standard

This is a standard health and safety issue. A repair, correction, or act of abatement for this deficiency should occur within 30 days.

**Correction Timeframe:** Within 30 days

**HCV — Correction Timeframe:** Within 30 days

**Rationale:**

<table>
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<td>Condition could affect resident's mental, or physical, or psychological state.</td>
<td>If entry door has a hole that penetrates through the door, and there is inclement weather, then resident is in danger of excess cold and heat, dampness and mold growth, and spread of smoke, fire, or poisonous gas, which will affect the resident's physical health.</td>
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<tr>
<td>R4</td>
<td>Security</td>
<td>Direct</td>
<td>Resident cannot control access to unit or property because of this condition.</td>
<td>If entry door has a hole that penetrates through the door, then resident may be in danger of intruders gaining access to the interior space.</td>
</tr>
<tr>
<td>R5</td>
<td>Privacy</td>
<td>Direct</td>
<td>Condition limits the resident's reasonable expectation of privacy in their dwelling.</td>
<td>If entry door has a hole that penetrates the door, then resident cannot secure their privacy within the interior space.</td>
</tr>
<tr>
<td>R6</td>
<td>Usability and Operability of Fixtures</td>
<td>Direct</td>
<td>Because of this condition, the resident is unable to use certain fixtures, features, or appliances, which are reasonably assumed to be part of their rent.</td>
<td>If entry door has a hole that penetrates through, then resident is unable to fully use a feature of home that is expected to be part of their rent.</td>
</tr>
<tr>
<td>R7</td>
<td>Increased Monetary Impact to Resident</td>
<td>Indirect</td>
<td>Resident would incur additional costs because of this condition.</td>
<td>If entry door has a hole going through the door, and resident is responsible for utilities, then resident may experience an increase in utility costs.</td>
</tr>
</tbody>
</table>
Corrective Maintenance

Direct

It is reasonable to expect a tenant to report this deficiency, and for facilities management to prioritize a work order response to fix that deficiency.

If the entry door has a hole that goes completely through the door, then it is likely complaint-based work orders are not being addressed.

Routine Maintenance

Direct

It is reasonable to expect that this deficiency would be identified through routine daily observations and facilities management would prioritize work orders to fix this deficiency.

If the entry door has a hole that goes completely through the door, then it is likely routine work orders are not being addressed.

---

**Inspection Process:**

**Observation:**
- Look at the entrances to the interior space and locate the entry doors.
- Visually inspect the surface of the door (i.e. door, lite), looking for any holes, splits, or cracks that entirely penetrate the door, allowing airflow or light into the interior space.

**Request for Help:**
- Ask POA if you have seen all the entry doors to the interior space.

**Action:**
- Close the entry door and step back.
- Measure the diameter of any unintended holes and width of splits or cracks.

**More Information:**
- Look at the edges of the entry door and the jamb or frame for a tag indicating that the door is a fire door.
  - If it has a tag, evaluate under the Door – Fire standard.
  - If there is broken glass with sharp edges evaluate it under the Sharp Edges standard.
  - If a hole is the result of a missing lock, record under the applicable defect within this standard.

**Tools or Equipment:**

**Required:**
- Flashlight; Inspection mirror; Distance measuring device

**Useful:**
- None
DEFICIENCY 5 — INSIDE: HOLE, SPLIT, OR CRACK THAT PENETRATES COMPLETELY THROUGH ENTRY DOOR

DEFICIENCY CRITERIA: A hole 1/4” or greater in diameter that penetrates all the way through the door.

OR

A split or crack 1/4” or greater in width that penetrates all the way through the door.

OR

A hole or a crack with separation is present, or the glass is missing within the door, side lites, or transom.

HEALTH AND SAFETY DETERMINATION: Standard

This is a standard health and safety issue. A repair, correction, or act of abatement for this deficiency should occur within 30 days.

CORRECTION TIMEFRAME: Within 30 days

RATIONALE:

<table>
<thead>
<tr>
<th>CODE</th>
<th>CATEGORY</th>
<th>TYPE</th>
<th>DESCRIPTION</th>
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</thead>
<tbody>
<tr>
<td>R1</td>
<td>Health</td>
<td>Indirect</td>
<td>Condition could affect resident's mental, physical, or psychological state.</td>
<td>If entry door has a hole that penetrates through the door, and there is inclement weather, then resident is in danger of excess cold and heat, dampness and mold growth, and spread of smoke, fire, or poisonous gas, which will affect the resident's physical health.</td>
</tr>
<tr>
<td>R4</td>
<td>Security</td>
<td>Direct</td>
<td>Resident cannot control access to unit or property because of this condition.</td>
<td>If entry door has a hole that penetrates through the door, then resident may be in danger of intruders gaining access to the interior space.</td>
</tr>
<tr>
<td>R5</td>
<td>Privacy</td>
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<td>R6</td>
<td>Usability and Operability of Fixtures</td>
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<td>If entry door has a hole that penetrates through, then resident is unable to fully use a feature of home that is expected to be part of their rent.</td>
</tr>
<tr>
<td>M1</td>
<td>Corrective Maintenance</td>
<td>Direct</td>
<td>It is reasonable to expect a tenant to report this deficiency, and for facilities management to prioritize a work order response to fix that deficiency.</td>
<td>If the entry door has a hole that goes completely through the door, then it is likely complaint-based work orders are not being addressed.</td>
</tr>
</tbody>
</table>
M2 Routine Maintenance

Direct

It is reasonable to expect that this deficiency would be identified through routine daily observations and facilities management would prioritize work orders to fix this deficiency.

If the entry door has a hole that goes completely through the door, then it is likely routine work orders are not being addressed.

---

**Inspection Process:**

**Observation:**
- Look at the entrances to the interior space and locate the entry doors.
- Visually inspect the surface of the door (i.e. door, lite), looking for any holes, splits, or cracks that entirely penetrate the door, allowing airflow or light into the interior space.

**Request for Help:**
- Ask POA if you have seen all the entry doors to the interior space.

**Action:**
- Close the entry door and step back.
- Measure the diameter of any unintended holes and width of splits or cracks.

**More Information:**
- Look at the edges of the entry door and the jamb or frame for a tag indicating that the door is a fire door.
- If it has a tag, evaluate under the Door — Fire standard.
- If there is broken glass with sharp edges evaluate it under the Sharp Edges standard.
- If a hole is the result of a missing lock, record under the applicable defect within this standard.

---

**Tools or Equipment:**

**Required:**
- Flashlight; Inspection mirror; Distance measuring device

**Useful:**
- None
Deficiency 6 — Unit: Entry door is missing

Deficiency Criteria: The entry door is missing.

Health and Safety Determination: Life-Threatening
This is a life-threatening issue requiring a 24-hour repair, correction, or act of abatement.

Correction Timeframe: 24 hours

HCY — Correction Timeframe: 24 hours

Rationale:

<table>
<thead>
<tr>
<th>Code</th>
<th>Category</th>
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<th>Description</th>
<th>Explanation</th>
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<tbody>
<tr>
<td>R1</td>
<td>Health</td>
<td>Indirect</td>
<td>Condition could affect resident’s mental, or physical, or psychological state.</td>
<td>If entry door is missing, and there is inclement weather or an emergency, then the resident’s physical health may be in jeopardy.</td>
</tr>
<tr>
<td>R4</td>
<td>Security</td>
<td>Direct</td>
<td>Resident cannot control access to unit or property because of this condition.</td>
<td>If entry door is missing, then resident cannot reasonably secure the property from intruders.</td>
</tr>
<tr>
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<td>Privacy</td>
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<td>Usability and Operability of Fixtures</td>
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<td>Because of this condition, the resident is unable to use certain fixtures, features, or appliances, which are reasonably assumed to be part of their rent.</td>
<td>If entry door is missing, then resident is unable to fully use a feature, which is expected to be part of their rent.</td>
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<td>R7</td>
<td>Increased Monetary Impact to Resident</td>
<td>Indirect</td>
<td>Resident would incur additional costs because of this condition.</td>
<td>If entry door is missing, and resident is responsibility for utilities, then resident may experience an increase in utility costs due to inability to protect from outside environment.</td>
</tr>
<tr>
<td>M1</td>
<td>Corrective Maintenance</td>
<td>Direct</td>
<td>It is reasonable to expect a tenant to report this deficiency, and for facilities management to prioritize a work order response to fix that deficiency.</td>
<td>If the entry door is missing, then it is likely complaint-based work orders are not being addressed.</td>
</tr>
<tr>
<td>M2</td>
<td>Routine Maintenance</td>
<td>Direct</td>
<td>It is reasonable to expect that this deficiency would be identified through routine daily observations and facilities management would prioritize work orders to fix this deficiency.</td>
<td>If the entry door is missing, then it is likely routine work orders are not being addressed.</td>
</tr>
<tr>
<td>PP1</td>
<td>Market Appeal</td>
<td>Direct</td>
<td>If this defect occurs, HUD or the property would suffer reputational harm.</td>
<td>If entry door is missing, property visitors will observe the deficiency, which will impact their perception of the property.</td>
</tr>
</tbody>
</table>
**INSPECTION PROCESS:**

- **Observation:**
  - Look at the entrances to the interior space and locate the entry doors.
  - Visually inspect for missing entry doors.

- **Request for Help:**
  - Ask POA if you have seen all the entry doors to the interior space.

- **Action:**
  - Identify any missing entry doors.

- **More Information:**
  - Look at the edges of the entry door and the jamb or frame for a tag indicating that the door is a fire door.
  - If it has a tag, evaluate under the Door — Fire standard.

---

**TOOLS OR EQUIPMENT:**

- **Required:** None
- **Useful:** None
**DEFICIENCY 6 — INSIDE:** ENTRY DOOR IS MISSING

**DEFICIENCY CRITERIA:** The entry door is missing.

**HEALTH AND SAFETY DETERMINATION:** Life-Threatening  
This is a life-threatening issue requiring a 24-hour repair, correction, or act of abatement.

**CORRECTION TIMEFRAME:** 24 hours  
**HCV — CORRECTION TIMEFRAME:** 24 hours

**RATIONALE:**

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<tr>
<td>M1</td>
<td>Corrective Maintenance</td>
<td>Direct</td>
<td>It is reasonable to expect a tenant to report this deficiency, and for facilities management to prioritize a work order response to fix that deficiency.</td>
<td>If the entry door is missing, then it is likely complaint-based work orders are not being addressed.</td>
</tr>
<tr>
<td>M2</td>
<td>Routine Maintenance</td>
<td>Direct</td>
<td>It is reasonable to expect that this deficiency would be identified through routine daily observations and facilities management would prioritize work orders to fix this deficiency.</td>
<td>If the entry door is missing, then it is likely routine work orders are not being addressed.</td>
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<tr>
<td>PP1</td>
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<td>If this defect occurs, HUD or the property would suffer reputational harm.</td>
<td>If entry door is missing, property visitors will observe the deficiency, which will impact their perception of the property.</td>
</tr>
</tbody>
</table>
INSTRUCTION PROCESS:

**Observation:**
- Look at the entrances to the interior space and locate the entry doors.
- Visually inspect for missing entry doors.

**Request for Help:**
- Ask POA if you have seen all the entry doors to the interior space.

**Action:**
- Identify any missing entry doors.

**More Information:**
- Look at the edges of the entry door and the jamb or frame for a tag indicating that the door is a fire door.
- If it has a tag, evaluate under the Door — Fire standard.

**Tools or Equipment:**

**Required:**
- None

**Useful:**
- None
Deficiency 7 — Unit: Entry door surface is delaminated or separated

Deficiency Criteria: There is delamination or separation of the door surface 2 inches wide or greater.

OR

There is delamination or separation that affects the integrity of the door (i.e., surface protection or the strength of the door).

Health and Safety Determination: Standard

This is a standard health and safety issue. A repair, correction, or act of abatement for this deficiency should occur within 30 days.

Correction Timeframe: Within 30 days

HCV — Correction Timeframe: Within 30 days

Rationale:

<table>
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<tr>
<td>R1</td>
<td>Health</td>
<td>Direct</td>
<td>Condition could affect resident's mental, physical, or psychological state.</td>
<td>If an entry door surface is pulling away from the door inner core, then pests (e.g. wasps) may be able to nest in the open space, which could affect the resident’s physical health.</td>
</tr>
<tr>
<td>R4</td>
<td>Security</td>
<td>Indirect</td>
<td>Resident cannot control access to unit or property because of this condition.</td>
<td>If there is delamination or separation of the entry door, and it impacts the door’s integrity, then intruders may be able to easily access the unit.</td>
</tr>
<tr>
<td>M1</td>
<td>Corrective Maintenance</td>
<td>Direct</td>
<td>It is reasonable to expect a tenant to report this deficiency, and for facilities management to prioritize a work order response to fix that deficiency.</td>
<td>If an entry door surface is pulling away from the door’s inner core, then infestation (e.g. wasps) may occur in the open space. Resident will likely call this in; may indicate work orders are not being addressed.</td>
</tr>
<tr>
<td>PP1</td>
<td>Market Appeal</td>
<td>Direct</td>
<td>If this defect occurs, HUD or the property would suffer reputational harm.</td>
<td>If the entry door is delaminated or separating, then public or visitor may see this defect, potentially resulting in decreased property reputation.</td>
</tr>
</tbody>
</table>

Inspection Process:

Observation: - Look at the entrances to the interior space and locate the entry doors.
- Visually inspect for delamination or separation.

Request for Help: - Ask POA if you have seen all the entry doors to the interior space.

Action: - Measure any delamination or separation on the door surface as it sits.
- Determine if any delamination or separation affects the integrity of the door.

More Information: - Look at the edges of the entry door and the door jamb or frame for a tag indicating that the door is a fire door.
- If it has a tag, inspect the door using the Door — Fire standard.
### Tools or Equipment:

<table>
<thead>
<tr>
<th>Required</th>
<th>Useful</th>
</tr>
</thead>
<tbody>
<tr>
<td>- None</td>
<td>- Flashlight; Distance measuring device</td>
</tr>
</tbody>
</table>
DEFICIENCY 7 — INSIDE: ENTRY DOOR SURFACE IS DELAMINATED OR SEPARATED

DEFICIENCY CRITERIA: There is delamination or separation of the door surface 2 inches wide or greater.

OR

There is delamination or separation that affects the integrity of the door (i.e., surface protection or the strength of the door).

HEALTH AND SAFETY DETERMINATION: This is a standard health and safety issue. A repair, correction, or act of abatement for this deficiency should occur within 30 days.

CORRECTION TIMEFRAME: Within 30 days

RATIONALE:

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<tr>
<th>CODE</th>
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<td>Condition could affect resident’s mental, or physical, or psychological state.</td>
<td>If an entry door surface is pulling away from the door inner core, then pests (e.g. wasps) may be able to nest in the open space, which could affect the resident’s physical health.</td>
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<tr>
<td>R4</td>
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<td>Indirect</td>
<td>Resident cannot control access to unit or property because of this condition.</td>
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</tr>
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<td>M1</td>
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</table>

INSPECTION PROCESS:

OBSERVATION: - Look at the entrances to the interior space and locate the entry doors.
- Visually inspect for delamination or separation.

REQUEST FOR HELP: - Ask POA is you have seen all the entry doors to the interior space.

ACTION: - Measure any delamination or separation on the door surface as it sits.
- Determine if any delamination or separation affects the integrity of the door.

More Information: - Look at the edges of the entry door and the door jamb or frame for a tag indicating that the door is a fire door.
- If it has a tag, inspect the door using the Door — Fire standard.
Tools or Equipment:

<table>
<thead>
<tr>
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<th>- None</th>
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<tbody>
<tr>
<td>Useful</td>
<td>- Flashlight; Distance measuring device</td>
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</tbody>
</table>
deficiency 8 — unit: entry door frame, threshold, or trim is damaged or missing

deficiency criteria:
The entry door frame, threshold, or trim is damaged (i.e. visibly defective; impacts functionality).

or

The entry door frame, threshold, or trim is missing (i.e. evidence of prior installation, but now not present or is incomplete).

health and safety determination: standard
this is a standard health and safety issue. a repair, correction, or act of abatement for this deficiency should occur within 30 days.

Corrections timeframe: within 30 days

HCV — correction timeframe: within 30 days

rationale:

<table>
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<tr>
<td>R4</td>
<td>security</td>
<td>direct</td>
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</tr>
<tr>
<td>R5</td>
<td>privacy</td>
<td>direct</td>
<td>condition limits the resident's reasonable expectation of privacy in their dwelling.</td>
<td>if entry door frame, threshold, or trim is damaged or missing, then resident cannot secure their privacy within the interior space.</td>
</tr>
<tr>
<td>R6</td>
<td>usability and operability of fixtures</td>
<td>direct</td>
<td>because of this condition, the resident is unable to use certain fixtures, features, or appliances, which are reasonably assumed to be part of their rent.</td>
<td>if entry door frame, threshold, or trim is damaged or missing, then resident is unable to fully use a feature, which is expected to be part of their rent.</td>
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<tr>
<td>R7</td>
<td>increased monetary impact to resident</td>
<td>indirect</td>
<td>resident would incur additional costs because of this condition.</td>
<td>if entry door frame, threshold, or trim is damaged or missing, and resident is responsible for utilities, then resident may experience an increase in utility costs due to inability to protect from outside environment.</td>
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<tr>
<td>M1</td>
<td>corrective maintenance</td>
<td>direct</td>
<td>it is reasonable to expect a tenant to report this deficiency, and for facilities management to prioritize a work order response to fix that deficiency.</td>
<td>if the entry door frame, threshold, or trim is damaged or missing, then it is likely complaint-based work orders are not being addressed.</td>
</tr>
<tr>
<td>M2 Routine Maintenance</td>
<td>Direct</td>
<td>It is reasonable to expect that this deficiency would be identified through routine daily observations and facilities management would prioritize work orders to fix this deficiency.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>------------------------</td>
<td>--------</td>
<td>-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td></td>
<td></td>
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<td></td>
<td>If the entry door frame, threshold, or trim is damaged or missing, then it is likely routine work orders are not being addressed.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Inspection Process:**

**Observation:**
- Open the entry doors and observe the door frames.
- Look at the condition of the side jamb, top jamb, threshold, and trim.

**Request for Help:**
- Ask the POA if you have seen all the entry doors.

**Action:**
- Inspect the frame, jamb, threshold, and trim for damage (e.g. splits, cracks, holes, rot, gaps, sagging, etc.).

**More Information:**
- Look at the edges of the entry door and the door jamb or frame for a tag indicating that the door is a fire door.
- If it has a tag, inspect the door using the Door — Fire standard.

**Tools or Equipment:**

**Required:**
- Flashlight

**Useful:**
- None
DEFICIENCY 8 — INSIDE: ENTRY DOOR FRAME, THRESHOLD, OR TRIM IS DAMAGED OR MISSING

DEFICIENCY CRITERIA: The entry door frame, threshold, or trim is damaged (i.e. visibly defective; impacts functionality).

OR

The entry door frame, threshold, or trim is missing (i.e. evidence of prior installation, but now not present or is incomplete).

HEALTH AND SAFETY DETERMINATION: Standard

This is a standard health and safety issue. A repair, correction, or act of abatement for this deficiency should occur within 30 days.

CORRECTION TIMEFRAME: Within 30 days

HCY — CORRECTION TIMEFRAME: Within 30 days

RATIONALITY:

<table>
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**Inspection Process:**

**Observation:**
- Open the entry doors and observe the door frames.
- Look at the condition of the side jamb, top jamb, threshold, and trim.

**Request for Help:**
- Ask the POA if you have seen all the entry doors.

**Action:**
- Inspect the frame, jamb, threshold, and trim for damage (e.g. splits, cracks, holes, rot, gaps, sagging, etc.).

**More Information:**
- Look at the edges of the entry door and the door jamb or frame for a tag indicating that the door is a fire door.
- If it has a tag, inspect the door using the Door — Fire standard.

**Tools or Equipment:**

**Required:**
- Flashlight

**Useful:**
- None
DEFICIENCY 9 — UNIT: ENTRY DOOR SEAL, GASKET, OR STRIPPING IS DAMAGED, INOPERABLE, OR MISSING

DEFICIENCY CRITERIA: The entry door seal, gasket, or stripping is:
- damaged (i.e. visibly defective; impacts functionality);
- inoperable (i.e. overall system or component thereof not meeting function / purpose; with or without visible damage); or
- missing (i.e. evidence of prior installation, but now not present or is incomplete).

AND ONE OF THE FOLLOWING CONDITIONS:

Condition 1:
- General door type: Results in a gap of ¼ inch wide or greater between the door slab and the stop molding on the jamb, or the jamb itself, or between the bottom of the door and the threshold or floor AND permits light around the closed door.
- Special door type: Results in a gap of ¼ inch wide or greater around or under the door or where the doors meet AND permits light around the closed door or where the doors meet.

Condition 2:
- General door type: There is evidence of water penetrating (e.g. water damage or dry rot) around or under the door.
- Special door type: There is evidence of water penetrating (e.g. water damage or dry rot) around or under the door or where the doors meet.

HEALTH AND SAFETY DETERMINATION: Standard
This is a standard health and safety issue. A repair, correction, or act of abatement for this deficiency should occur within 30 days.

CORRECTION TIMEFRAME: Within 30 days

R7 — CORRECTION TIMEFRAME: Within 30 days

RATIONALE:

<table>
<thead>
<tr>
<th>Code</th>
<th>Category</th>
<th>Type</th>
<th>Description</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>R1</td>
<td>Health</td>
<td>Indirect</td>
<td>Condition could affect resident's mental, or physical, or psychological state.</td>
<td>If entry door seal, gasket, or stripping is damaged, inoperable, or missing and there is inclement weather or an emergency (e.g. smoke or fire spread), then the resident's physical health may be in jeopardy.</td>
</tr>
<tr>
<td>R7</td>
<td>Increased Monetary Impact to Resident</td>
<td>Indirect</td>
<td>Resident would incur additional costs because of this condition.</td>
<td>If entry door seal, gasket, or stripping is damaged, inoperable, or missing, and resident is responsible for utilities, then resident may experience an increase in utility costs due to inability to protect from outside environment.</td>
</tr>
</tbody>
</table>
INSPECTION PROCESS:

General door type:
- With door open, inspect the top and sides of the jamb for damaged, inoperable, or missing seal / gasket / stripping (e.g. splits, cracks, holes, gaps, etc.).
- With door open, inspect the bottom door sweep for damaged, inoperable, or missing seal / gasket / stripping.
- Standing inside the unit with door closed, look for light around and under.
- Standing inside the unit with door closed, identify any gap around the door.

Special door type:
- With door open, inspect the top and sides of the jamb for damaged, inoperable, or missing seal / gasket / stripping (e.g. splits, cracks, holes, gaps, etc.).
- With door open, inspect the bottom door sweep for damaged, inoperable, or missing seal / gasket / stripping.
- With door open, inspect for damaged, inoperable, or missing seal / gasket / stripping where the doors meet.
- Standing inside the unit with door closed, look for light around and under the door and where the doors meet (i.e. astragal).
- Standing inside the unit with door closed, identify any gap around the door.

REQUEST FOR HELP:
- Ask the POA if you have seen all the entry doors.

ACTION:
General door type:
- Measure the gap between the edge of the door slab and the stop molding or the jamb.
- Measure the gap between the bottom of the door and the threshold or the floor.

Special door type:
- Measure the gap between the edge of the door slab and the stop molding or the jamb.
- Measure the gap between the bottom of the door and the threshold or the floor.
- Measure the gap where the doors meet.

More Information:
- This defect includes both manufacture installed and after market seals, gaskets, or stripping.
- Entry doors designed without a seal / gasket / stripping are not considered a defect.
- To determine this, use a mirror to look at the top, sides, and bottom of the door and the top and sides of the jamb for evidence that a seal / gasket / stripping was ever present (e.g. adhesive residue, open staple, nail or screw holes, empty kerf, etc.).
- For example, there is a gap less than 1/4 inch permitting light under an entry door, but no evidence of water penetration (e.g. water damage or dry rot). Using touch or a mirror it is determined that the door was designed without a seal or a threshold. In this case, there is not a defect. However, if there is evidence of water penetration, then it would be considered a defect.
- Look at the edges of the entry door and the door jamb or frame for a tag indicating that the door is a fire door.
- If it has a tag, inspect the door using the Door — Fire standard.

TOOLS OR EQUIPMENT:

REQUIRED:  - Flashlight; Inspection mirror; Distance measuring device

USEFUL:    - None
Deficiency 9 — Inside:  
Entry Door Seal, Gasket, or Stripping is Damaged, Inoperable, or Missing

Deficiency Criteria:
The entry door seal, gasket, or stripping is:
- damaged (i.e. visibly defective; impacts functionality);
- inoperable (i.e. overall system or component thereof not meeting function / purpose; with or without visible damage); or
- missing (i.e. evidence of prior installation, but now not present or is incomplete).

And one of the following conditions:

Condition 1:
- General door type: Results in a gap of ¼ inch wide or greater between the door slab and the stop molding on the jamb, or the jamb itself, or between the bottom of the door and the threshold or floor AND permits light around the closed door.
- Special door type: Results in a gap of ¼ inch wide or greater around or under the door or where the doors meet AND permits light around the closed door or where the doors meet.

Condition 2:
- General door type: There is evidence of water penetrating (e.g. water damage or dry rot) around or under the door.
- Special door type: There is evidence of water penetrating (e.g. water damage or dry rot) around or under the door or where the doors meet.

Health and Safety Determination: Standard
This is a standard health and safety issue. A repair, correction, or act of abatement for this deficiency should occur within 30 days.

Correction Timeframe: Within 30 days
HCV — Correction Timeframe: Within 30 days

Rationale:

<table>
<thead>
<tr>
<th>Code</th>
<th>Category</th>
<th>Type</th>
<th>Description</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>RI</td>
<td>Health</td>
<td>Indirect</td>
<td>Condition could affect resident's mental, or physical, or psychological state.</td>
<td>If entry door seal, gasket, or stripping is damaged, inoperable, or missing and there is inclement weather or an emergency (e.g. smoke or fire spread), then the resident's physical health may be in jeopardy.</td>
</tr>
</tbody>
</table>
INSPECTION PROCESS:

**Observation:**
- General door type:
  - With door open, inspect the top and sides of the jamb for damaged, inoperable, or missing seal / gasket / stripping (e.g. splits, cracks, holes, gaps, etc.).
  - With door open, inspect the bottom door sweep for damaged, inoperable, or missing seal / gasket / stripping.
  - Standing inside the unit with door closed, look for light around and under.
  - Standing inside the unit with door closed, identify any gap around the door.

- Special door type:
  - With door open, inspect the top and sides of the jamb for damaged, inoperable, or missing seal / gasket / stripping (e.g. splits, cracks, holes, gaps, etc.).
  - With door open, inspect the bottom door sweep for damaged, inoperable, or missing seal / gasket / stripping.
  - With door open, inspect for damaged, inoperable, or missing seal / gasket / stripping where the doors meet.
  - Standing inside the unit with door closed, look for light around and under the door and where the doors meet (i.e. astragal).
  - Standing inside the unit with door closed, identify any gap around the door.

**Request for Help:**
- Ask the POA if you have seen all the entry doors.

**Action:**
- General door type:
  - Measure the gap between the edge of the door slab and the stop molding or the jamb.
  - Measure the gap between the bottom of the door and the threshold or the floor.

- Special door type:
  - Measure the gap between the edge of the door slab and the stop molding or the jamb.
  - Measure the gap between the bottom of the door and the threshold or the floor.
  - Measure the gap where the doors meet.

**More Information:**
- This defect includes both manufacture installed and after market seals, gaskets, or stripping.
- Entry doors designed without a seal / gasket / stripping are not considered a defect.
  - To determine this, use a mirror to look at the top, sides, and bottom of the door and the top and sides of the jamb for evidence that a seal / gasket / stripping was ever present (e.g. adhesive residue, open staple, nail or screw holes, empty kerf, etc.).
  - For example, there is a gap less than 1/4 inch permitting light under a entry door, but no evidence of water penetration (e.g. water damage or dry rot). Using touch or a mirror it is determined that the door was designed without a seal or a threshold. In this case, there is not a defect. However, if there is evidence of water penetration, then it would be considered a defect.
  - Look at the edges of the entry door and the door jamb or frame for a tag indicating that the door is a fire door.
  - If it has a tag, inspect the door using the Door — Fire standard.

**Tools or Equipment:**

**Required:**
- Flashlight; Inspection mirror; Distance measuring device

**Useful:**
- None
Deficiency 10 — Unit: Entry door has a broken seal thermal pane

Deficiency Criteria: Entry door has a broken seal thermal pane.

Health and Safety Determination: Standard
This is a standard health and safety issue. A repair, correction, or act of abatement for this deficiency should occur within 30 days.

Correction Timeframe: Within 30 days

Rational:

<table>
<thead>
<tr>
<th>Code</th>
<th>Category</th>
<th>Type</th>
<th>Description</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>R7</td>
<td>Increased Monetary Impact to Resident</td>
<td>Direct</td>
<td>Resident would incur additional costs because of this condition.</td>
<td>If panes are broken, then increased heating and cooling expenses may be incurred.</td>
</tr>
</tbody>
</table>

Inspection Process:

- Observation: Observed condensation or discoloration between the glass panes of a thermal pane in the entry door.
- Request for Help: Ask the POA if you have seen all the entry doors.
- Action: Step back from the door and look for condensation, fogging, or discoloration between the panes of the thermal pane.
- More Information: None

Tools or Equipment:

- Required: None
- Useful: None
DEFICIENCY 10 — INSIDE:  ENTRY DOOR HAS A BROKEN SEAL THERMAL PANE

DEFICIENCY CRITERIA:  Entry door has a broken seal thermal pane.

HEALTH AND SAFETY DETERMINATION:  Standard
This is a standard health and safety issue. A repair, correction, or act of abatement for this deficiency should occur within 30 days.

CORRECTION TIMEFRAME:  Within 30 days
HCV — CORRECTION TIMEFRAME:  Within 30 days

RATIONALE:

<table>
<thead>
<tr>
<th>CODE</th>
<th>CATEGORY</th>
<th>TYPE</th>
<th>DESCRIPTION</th>
<th>EXPLANATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>MS</td>
<td>Increased Monetary Impact to HUD</td>
<td>Direct</td>
<td>HUD would incur additional costs due to this condition.</td>
<td>If panes are broken, then increased heating and cooling expenses may be incurred.</td>
</tr>
</tbody>
</table>

INSPECTION PROCESS:

Observation:  - Observed condensation or discoloration between the glass panes of a thermal pane in the entry door.
Request for Help:  - Ask the POA if you have seen all the entry doors.
Action:  - Step back from the door and look for condensation, fogging, or discoloration between the panes of the thermal pane.
More Information:  - None

TOOLS OR EQUIPMENT:

Required:  - None
Useful:  - None
DEFICIENCY II — UNIT: ENTRY DOOR SECURITY DEVICE OR SECONDARY PRIMARY LOCK DAMAGED OR INOPERABLE

DEFICIENCY CRITERIA: The entry door security device or alternative lock is damaged (i.e., visibly defective; impacts functionality).

OR

The entry door security device or alternative lock is inoperable (i.e., overall system or component thereof not meeting function or purpose; with or without visible damage).

HEALTH AND SAFETY DETERMINATION: Standard

This is a standard health and safety issue. A repair, correction, or act of abatement for this deficiency should occur within 30 days.

CORRECTION TIMEFRAME: Within 30 days

HCY — CORRECTION TIMEFRAME: Within 30 days

RATIONALE:

<table>
<thead>
<tr>
<th>CODE</th>
<th>CATEGORY</th>
<th>TYPE</th>
<th>DESCRIPTION</th>
<th>EXPLANATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>R4</td>
<td>Security</td>
<td>Direct</td>
<td>Resident cannot control access to unit or property because of this condition.</td>
<td>If the security device attached to the entry door is not functioning, then the resident’s security may be diminished.</td>
</tr>
<tr>
<td>R5</td>
<td>Privacy</td>
<td>Direct</td>
<td>Condition limits the resident’s reasonable expectation of privacy in their dwelling.</td>
<td>If the security device attached to the entry door is not functioning, then the resident’s privacy may be diminished.</td>
</tr>
<tr>
<td>R6</td>
<td>Usability and Operability of Fixtures</td>
<td>Direct</td>
<td>Because of this condition, the resident is unable to use certain fixtures, features, or appliances, which are reasonably assumed to be part of their rent.</td>
<td>If entry door security device will not function, then resident may be unable to fully use a feature of the unit which is expected to be part of the rent.</td>
</tr>
</tbody>
</table>

INSPECTION PROCESS:

- **Observation:** Observe all the parts of the security device or secondary primary lock attached to the door.
- **Request for Help:** Ask the POA if you have seen all the entry doors.
- **Action:** If present, test security device (e.g., chain lock, slide lock, barrel bolt, swing guard, etc.) or secondary primary lock to determine if it is damaged or inoperable.
- More Information: If only one primary lock is present, inspect under the applicable deficiency within this standard. If multiple primary locks are present and none of them work, record primary lock under the applicable deficiency within this standard and secondary primary locks under this defect.
TOOLS OR EQUIPMENT:

REQUIRED: - None

USEFUL: - Flashlight
DEFICIENCY II — INSIDE: ENTRY DOOR SECURITY DEVICE OR SECONDARY PRIMARY LOCK DAMAGED OR INOPERABLE

DEFICIENCY CRITERIA:
The entry door security device or alternative lock is damaged (i.e., visibly defective; impacts functionality).

OR

The entry door security device or alternative lock is inoperable (i.e., overall system or component thereof not meeting function or purpose; with or without visible damage).

HEALTH AND SAFETY DETERMINATION: Standard
This is a standard health and safety issue. A repair, correction, or act of abatement for this deficiency should occur within 30 days.

CORRECTION TIMEFRAME:
Within 30 days

HCY — CORRECTION TIMEFRAME:
Within 30 days

RATIONALE:

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<td>Direct</td>
<td>Because of this condition, the resident is unable to use certain fixtures, features, or appliances, which are reasonably assumed to be part of their rent.</td>
<td>If entry door security device will not function, then resident may be unable to fully use a feature of the unit which is expected to be part of the rent.</td>
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</tbody>
</table>

INSPECTION PROCESS:

- Observation: - Observe all the parts of the security device or secondary primary lock attached to the door.
- Request for Help: - Ask the POA if you have seen all the entry doors.
- Action: - If present, test security device (e.g., chain lock, slide lock, barrel bolt, swing guard, etc.) or secondary primary lock to determine if it is damaged or inoperable.
- More Information: If only one primary lock is present, inspect under the applicable deficiency within this standard.
  - If multiple primary locks are present and none of them work, record primary lock under the applicable deficiency within this standard and secondary primary locks under this defect.
### Tools or Equipment:

<table>
<thead>
<tr>
<th>Required</th>
<th>None</th>
</tr>
</thead>
<tbody>
<tr>
<td>Useful</td>
<td>Flashlight</td>
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</table>
### SUMMARY OF CHANGES

**TITLE:** DOOR — ENTRY  
**VERSION:** V1.3  
**DATE PUBLISHED:** 7/31/20

<table>
<thead>
<tr>
<th>Field</th>
<th>Change</th>
<th>Version</th>
<th>Date</th>
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<tr>
<td>Overall Formatting</td>
<td>Complete rework of document format and layout</td>
<td>V1.3</td>
<td>2020-07-31</td>
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<td>Title</td>
<td>Revised title</td>
<td>V1.3</td>
<td>2020-07-31</td>
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<td>Definition</td>
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<td>Purpose</td>
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<td>Name Variants</td>
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<td>Common Components</td>
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<td>Location</td>
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<td>More Information</td>
<td>Field added</td>
<td>V1.3</td>
<td>2020-07-31</td>
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<tr>
<td>Deficiency 1</td>
<td>Separated by inspectable locations — Unit and Inside</td>
<td>V1.3</td>
<td>2020-07-31</td>
</tr>
<tr>
<td>Deficiency 2</td>
<td>Expanded previous deficiency 1 — Separated by inspectable locations</td>
<td>V1.3</td>
<td>2020-07-31</td>
</tr>
</tbody>
</table>

*Title*  
Revised title; added inspectable locations

*Deficiency Criteria*  
Revised deficiency criteria

*Health and Safety Determination*  
Revised to “Standard” determination; added standardized description

*Correction Timeframe*  
Field added; response input as “Within 30 days”

*HCV — Correction Timeframe*  
Field added; response input as “Within 30 days”

*Rationale*  
Revised rationale categories, types, and explanations; added standardized codes and descriptions

*Inspection Process*  
Revised observation, request for help, action, and more information

*Tools or Equipment*  
Field added to deficiency; response revised

*Deficiency 1*  
Separated by inspectable locations — Unit and Inside

*Deficiency 2*  
Expanded previous deficiency 1 — Separated by inspectable locations — Unit and Inside

*Title*  
Revised title; added inspectable locations
<table>
<thead>
<tr>
<th>Deficiency Criteria</th>
<th>Revised deficiency criteria</th>
</tr>
</thead>
<tbody>
<tr>
<td>Health and Safety Determination</td>
<td>Revised to “Severe Non-Life-Threatening” determination; added standardized description</td>
</tr>
<tr>
<td>Correction Timeframe</td>
<td>Field added; response input as “24 hours”</td>
</tr>
<tr>
<td>HCV — Correction Timeframe</td>
<td>Field added; response input as “30 days”</td>
</tr>
<tr>
<td>Rationale</td>
<td>Revised rationale categories, types, and explanations; added standardized codes and descriptions</td>
</tr>
<tr>
<td>Inspection Process</td>
<td>Revised observation, request for help, action, and more information</td>
</tr>
<tr>
<td>Tools or Equipment</td>
<td>Field added to deficiency; response revised</td>
</tr>
</tbody>
</table>

**Deficiency 3**
Expanded previous deficiency 1
Separated by inspectable locations — Unit and Inside

<table>
<thead>
<tr>
<th>Title</th>
<th>Revised title; added inspectable locations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deficiency Criteria</td>
<td>Revised deficiency criteria</td>
</tr>
<tr>
<td>Health and Safety Determination</td>
<td>Revised to “Standard” determination; added standardized description</td>
</tr>
<tr>
<td>Correction Timeframe</td>
<td>Field added; response input as “Within 30 days”</td>
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<tr>
<td>HCV — Correction Timeframe</td>
<td>Field added; response input as “Within 30 days”</td>
</tr>
<tr>
<td>Rationale</td>
<td>Revised rationale categories, types, and explanations; added standardized codes and descriptions</td>
</tr>
<tr>
<td>Inspection Process</td>
<td>Revised observation, request for help, action, and more information</td>
</tr>
<tr>
<td>Tools or Equipment</td>
<td>Field added to deficiency; response revised</td>
</tr>
</tbody>
</table>

**Deficiency 4**
Expanded previous deficiency 1
Separated by inspectable locations — Unit and Inside

<table>
<thead>
<tr>
<th>Title</th>
<th>Revised title; added inspectable locations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deficiency Criteria</td>
<td>Revised deficiency criteria</td>
</tr>
<tr>
<td>Health and Safety Determination</td>
<td>Revised to “Standard” determination; added standardized description</td>
</tr>
<tr>
<td>Correction Timeframe</td>
<td>Field added; response input as “Within 30 days”</td>
</tr>
<tr>
<td>HCV — Correction Timeframe</td>
<td>Field added; response input as “Within 30 days”</td>
</tr>
<tr>
<td>Rationale</td>
<td>Revised rationale categories, types, and explanations; added standardized codes and descriptions</td>
</tr>
<tr>
<td>Inspection Process</td>
<td>Revised observation, request for help, action, and more information</td>
</tr>
<tr>
<td>Tools or Equipment</td>
<td>Field added to deficiency; response revised</td>
</tr>
<tr>
<td>Deficiency</td>
<td>Previously deficiency</td>
</tr>
<tr>
<td>------------</td>
<td>-----------------------</td>
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<tr>
<td><strong>Deficiency 5</strong></td>
<td><strong>Previously deficiency 2</strong></td>
</tr>
<tr>
<td>Title</td>
<td>Revised title; added inspectable locations</td>
</tr>
<tr>
<td>Deficiency Criteria</td>
<td>Revised deficiency criteria</td>
</tr>
<tr>
<td>Health and Safety Determination</td>
<td>Added standardized description</td>
</tr>
<tr>
<td>Correction Timeframe</td>
<td>Field added; response input as “Within 30 days”</td>
</tr>
<tr>
<td>HCV — Correction Timeframe</td>
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<tr>
<td>Rationale</td>
<td>Revised rationale categories, types, and explanations; added standardized codes and descriptions</td>
</tr>
<tr>
<td>Inspection Process</td>
<td>Revised observation, request for help, action, and more information</td>
</tr>
<tr>
<td>Tools or Equipment</td>
<td>Field added to deficiency; response revised</td>
</tr>
<tr>
<td><strong>Deficiency 6</strong></td>
<td><strong>Previously deficiency 3</strong></td>
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<tr>
<td>Title</td>
<td>Revised title; added inspectable locations</td>
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<tr>
<td>Deficiency Criteria</td>
<td>Revised deficiency criteria</td>
</tr>
<tr>
<td>Health and Safety Determination</td>
<td>Revised to “Life-Threatening” determination; added standardized description</td>
</tr>
<tr>
<td>Correction Timeframe</td>
<td>Field added; response input as “24 hours”</td>
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<tr>
<td>HCV — Correction Timeframe</td>
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<tr>
<td>Tools or Equipment</td>
<td>Field added to deficiency</td>
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<td><strong>Deficiency 7</strong></td>
<td><strong>Previously deficiency 4</strong></td>
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<tr>
<td>Title</td>
<td>Revised title; added inspectable locations</td>
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<tr>
<td>Deficiency Criteria</td>
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<tr>
<td>Health and Safety Determination</td>
<td>Revised to “Standard” determination; added standardized description</td>
</tr>
<tr>
<td>Correction Timeframe</td>
<td>Field added; response input as “Within 30 days”</td>
</tr>
<tr>
<td>HCV — Correction Timeframe</td>
<td>Field added; response input as “Within 30 days”</td>
</tr>
<tr>
<td>Rationale</td>
<td>Revised rationale categories, types, and explanations; added standardized codes and descriptions</td>
</tr>
<tr>
<td>Deficiency</td>
<td>Added by inspectable locations — Unit and Inside</td>
</tr>
<tr>
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<tr>
<td><strong>Inspection Process</strong></td>
<td>Revised observation, request for help, action, and more information</td>
</tr>
<tr>
<td><strong>Tools or Equipment</strong></td>
<td>Field added to deficiency; response revised</td>
</tr>
</tbody>
</table>

| Deficiency 8 | | |
| Title | Added title; added inspectable locations | | |
| Deficiency Criteria | Added deficiency criteria | | |
| Health and Safety Determination | Added “Standard” determination; added standardized description | | |
| Correction Timeframe | Field added; response input as “Within 30 days” | | |
| HCV — Correction Timeframe | Field added; response input as “Within 30 days” | | |
| Rationale | Added rationale categories, types, and explanations; added standardized codes and descriptions | | |
| Inspection Process | Added observation, request for help, action, and more information | | |
| Tools or Equipment | Field added to deficiency | | |

| Deficiency 9 | | |
| Title | Added title; added inspectable locations | | |
| Deficiency Criteria | Added deficiency criteria | | |
| Health and Safety Determination | Added “Standard” determination; added standardized description | | |
| Correction Timeframe | Field added; response input as “Within 30 days” | | |
| HCV — Correction Timeframe | Field added; response input as “Within 30 days” | | |
| Rationale | Added rationale categories, types, and explanations; added standardized codes and descriptions | | |
| Inspection Process | Added observation, request for help, action, and more information | | |
| Tools or Equipment | Field added to deficiency | | |

<p>| Deficiency 10 | | |
| Title | Added title; added inspectable locations | | |
| Deficiency Criteria | Added deficiency criteria | | |
| Health and Safety Determination | Added “Standard” determination; added standardized description | | |
| Correction Timeframe | Field added; response input as “Within 30 days” | | |
| HCV — Correction Timeframe | Field added; response input as “Within 30 days” | | |
| Rationale | Added rationale categories, types, and explanations; added standardized codes and descriptions | | |</p>
<table>
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<tr>
<th>Deficiency 11</th>
<th>Added by inspectable locations — Unit and Inside</th>
<th>V1.3</th>
<th>2020-07-31</th>
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<tr>
<td>Inspection Process</td>
<td>Added observation, request for help, action, and more information</td>
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<td>Tools or Equipment</td>
<td>Field added to deficiency</td>
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</tr>
<tr>
<td>Title</td>
<td>Added title; added inspectable locations</td>
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<tr>
<td>Deficiency Criteria</td>
<td>Added deficiency criteria</td>
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<td>Correction Timeframe</td>
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