UNITED STATES OF AMERICA before the

DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

Board of Contract Appeals

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In The Matter of:

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JAMES SETON FOSTER, : HUDBCA No. 93-C-119-D67

:

Respondent. : Docket No. 93-2075-DB(LDP)

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JUDGE COOPER: We'll be on the record. I am now going to read into the record my decision in the matter of James Seton Foster, Respondent, HUDBCA No. 93-C-119-D67, Docket No. 93-2075-DB (LDP):

DETERMINATION

BY ADMINISTRATIVE JUDGE JEAN S. COOPER

January 14, 1994

STATEMENT OF THE CASE

By letter dated June 21, 1993, James
Seton Foster, Respondent in this case, was notified
that a Limited Denial of Participation (LDP) had
been imposed on him by the manager of the
Minneapolis - St. Paul Office of HUD. The LDP
prevented Foster from participating in all housing
programs of HUD under the control of the Assistant
Secretary for Housing within the State of Minnesota

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- 1 for twelve months.
- The stated basis for the LDP was two-
- 3 fold. First, the LDP was imposed because Foster
- 4 received four unacceptable ratings on his
- 5 performance as an appraiser of four separate
- 6 appraisals during the prior twelve months. Second,
- 7 the LDP was imposed because of alleged
- 8 falsification by Foster of employment experience on
- 9 his application to be approved as a HUD staff
- 10 appraiser. Each of the two reasons was stated by
- 11 HUD to be sufficient to justify the LDP, without
- 12 reference to the other reason.
- 13 Foster was given an opportunity to
- 14 request an informal conference on the LDP, which
- 15 became effective on June 21, 1993. Foster made a
- 16 request for an informal conference at which he
- 17 could present evidence that the LDP should be-
- 18 terminated or modified. After the informal
- 19 conference, which was conducted by John Buenger,
- 20 Director of the Housing Development Division of
- 21 HUD's Minneapolis office, Foster's LDP was
- 22 modified. It was reduced to a period of six months
- 23 from one year, to expire on December 21, 1993. The
- 24 scope of the LDP was narrowed from all programs
- 25 under the control of the Assistant Secretary for

- 1 Housing to Foster's participation as an appraiser
- 2 in Departmental programs. The written decision
- 3 modifying the LDP, dated August 16, 1993, upheld
- 4 the imposition of the LDP based on four appraisals
- 5 performed by Foster that received unacceptable
- 6 review ratings, but found inadequate evidence to
- 7 support the false statement ground for the
- 8 sanction. The written decision, in upholding the
- 9 LDP, rejected Foster's contentions that the four
- 10 unacceptable ratings on appraisals performed by him
- 11 was due to the personal animus of the reviewer, Joe
- 12 Menke, that Foster was being singled out for
- 13 punishment, or that the errors on the appraisals
- 14 were either minor or caused in part by HUD's
- 15 failure to clearly state Departmental guidelines
- 16 and rules for appraisals.
- 17 Foster appealed from the modified
- 18 decision, requesting a hearing pursuant to 24
- 19 C.F.R. Section 24.713. That hearing was held in
- 20 St. Paul, Minnesota on January 10 through 14, 1994.
- 21 This determination is based on the record made at
- 22 that hearing, together with the pre-hearing briefs
- 23 filed on behalf of the parties. The parties have
- 24 agreed to the issuance of a bench decision in this
- 25 case pursuant to 24 C.F.R. Section 26.24 (d).

1.	FINDINGS	ΟF	FACT

- James Seton Foster is a licensed real
- 3 estate appraiser in the State of Minnesota.
- 4 Starting in approximately January, 1992, he began
- 5 working as an appraiser for Goldstar Mortgage as a
- 6 HUD-approved staff appraiser. By September, 1992,
- 7 Foster had left Goldstar and was working at Bell
- 8 Mortgage, also as a HUD-approved staff appraiser,
- 9 and continued in that employment until at least
- 10 June, 1993. Bell Mortgage is a direct endorsement
- 11 lender, D.E. lender, approved by HUD. Foster is
- 12 currently working as an appraiser performing
- 13 appraisals on properties that will be purchased
- 14 with conventional mortgages only. He began his
- 15 career as an appraiser assistant in 1987 or 1988,
- 16 and became a licensed appraiser in Oregon in late
- 17 1988. He had no experience with FHA-insured -
- 18 mortgages or FHA appraisal requirements until he
- 19 applied to be a HUD-approved staff appraiser for
- 20 Goldstar Mortgage.
- 21 Foster received personalized training
- 22 of approximately six hours before becoming a HUD-
- 23 approved staff appraiser. That training was
- 24 provided by Joseph Moses, a Senior Review Appraiser
- 25 at HUD who has been conducting the appraiser

1 training program at HUD for many years. Moses has

- 2 been a real estate appraiser since 1971, and is
- 3 licensed in Minnesota. Foster was given copies of
- 4 the necessary HUD handbooks, in particular, HUD
- 5 handbook 4150.1-REV-1. He was also given a
- 6 document entitled "Reject Reasons". The "Reject
- 7 Reasons" was a one-page list of conditions that
- 8 would require an appraiser to reject a property for
- 9 an FHA-insured mortgage. Item V-44 on the list
- 10 states, "One-lung furnace that is inadequate for
- 11 size of dwelling."
- 12 Foster has no recollection of Moses
- 13 explaining how to determine whether a one-lung
- 14 furnace is inadequate for the size of the dwelling,
- 15 or of stating any other HUD policies or program
- 16 requirements concerning the rejection of properties
- 17 with one-lung furnaces. Moses is positive that he
- 18 informed Foster, as he does all new appraisers,
- 19 that an appraiser must always reject a property
- 20 with a one-lung furnace, except in a circumstance
- 21 where the dwelling was very small, approximately
- 22 500 square feet, and no room entry was more than 20
- 23 feet from the central grate that emitted the heat
- 24 for the dwelling. Moses also stated that a one-
- 25 lung heating system, which is based on one central

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1 grate emitting all heat with no additional duct
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- 2 work, is never acceptable for a two-story dwelling.
- 3 Foster recalls being told none of this additional
- 4 information.
- 5 The "Reject Reasons" are not
- 6 otherwise published, and no newsletters or other
- 7 explanatory memoranda were issued by HUD on the
- 8 subject of one-lung heating systems. HUD handbook
- 9 4905.1 REV-1, at Paragraph 2-5 (A), requires only
- 10 that heating be adequate for healthful and
- 11 comfortable living conditions. HUD's Minneapolis
- 12 office created the additional requirement that one-
- 13 lung furnace heating systems must be rejected,
- 14 except when the small size and proximity
- 15 requirement of 20 feet are met. This is a local
- 16 office requirement, and is not part of the
- 17 requirements or training for a licensed appraiser
- 18 in Minnesota, except when performing as a HUD-
- 19 approved appraiser on a property to be purchased
- 20 with a FHA-insured mortgage. The "requirement" or
- 21 guideline is also unwritten, beyond the far more
- 22 general statement in Item V-44 on the "Reject
- 23 Reasons" list provided to new appraisers. Basis
- 24 for this is Exhibit G-6(B); G-8(C); the testimony
- 25 of Seton Foster, Joseph Moses, Joseph Menke and

- 1 George Mejia.
- On September 14, 1992, Foster was
- 3 assigned to perform an appraisal of a single family
- 4 property located at 7 First Avenue East,
- 5 Shakopee, Minnesota. He described the property as
- 6 old, built around the turn of the century, and it
- 7 was occupied by an elderly woman who had lived in
- 8 it for about 30 years, with whom Foster spoke about
- 9 the property during his inspection of it. The
- 10 property was two stories, of about 1,500 square
- 11 feet total. The heating system was a one-lung
- 12 heating system, with a central grate in the dining
- 13 room, located on the first floor. All of the
- 14 bedrooms were located on the second floor. Foster
- 15 did not reject the property, nor did he indicate on
- 16 his appraisal that the heating system was a one-
- 17 lung system. He described the heating as "grate"
- 18 fueled by gas only. This description is not
- 19 synonymous with a one-lung system, although a one-
- 20 lung system is one type of gravity heating system
- 21 using a grate; however, other types of gravity
- 22 heating systems using additional vents and ducts
- 23 also meet this description. I base this on
- 24 Government's Exhibit 21 and the testimony of Mr.
- 25 Foster and Mr. Moses.

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1 Appraisals are reviewed by HUD on a
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- 2 random basis, with a goal of reviewing 10 percent
- 3 of all appraisals performed by each appraiser over
- 4 a year period. The appraisals to be reviewed are
- 5 selected by computer. Each appraisal is assigned
- 6 to a HUD review appraiser for a desk or field
- 7 review. Joe Menke was the HUD review appraiser who
- 8 was assigned to do a field review on Foster's
- 9 appraisal of the property located at First
- 10 Avenue East, Shakopee. Menke noted a number of
- 11 deficiencies in Foster's appraisal, including the
- 12 fact that the heating system "is not acceptable per
- 13 Minneapolis/St. Paul requirements". Menke also
- 14 noted that Foster failed to indicate that the
- 15 electrical system was not acceptable, and the
- 16 valuation of the site for single-family purposes
- 17 was high, even if it was zoned commercial, as well,
- 18 for future use. He also questioned the selection
- 19 of the comparables chosen by Foster, noting that
- 20 one's heating system was misdescribed. Menke found
- 21 that, despite these deficiencies, Foster had made a
- 22 reasonable determination of the property value.
- 23 Menke recommended that the property be rejected for
- 24 unacceptable heating, unless a heating update
- 25 proposal was included. He also noted that updating

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1 of the electrical system should have been required.
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- Based upon Menke's review appraisal,
- 3 and his recommendation concerning Foster's
- 4 appraisal, George Mejia, the Chief Appraiser, rated
- 5 Foster's appraisal of First Avenue East as a
- 6 "2", which is the second lowest rating that can be
- 7 given. The number rating for the appraisal was
- 8 determined by both Menke and Mejia by using the
- 9 matrix in HUD handbook 4150.1-REV-1. If major
- 10 repair conditions are overlooked, an appraisal is
- 11 to be rated as a "2". A "2" rating is captioned
- 12 "unacceptable, needs training" on the matrix. This
- 13 is based on Exhibits G-18, G5JJ, and the testimony
- 14 of George Mejia.
- 15 I find the rating of "2" on Foster's
- 16 appraisal of First Avenue East to be within the
- 17 matrix guidelines, and appropriate, even if he was
- 18 unaware of HUD's local office fine distinctions
- 19 concerning one-lung furnaces. I find this because
- 20 he was given the reject list with the one-lung
- 21 heating system inadequate for dwelling size listed,
- 22 but yet gave no indication on the appraisal that
- 23 although the heating system was a one-lung system,
- 24 he considered the dwelling size and the condition
- 25 of the heating system to be adequate to provide

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1 healthful and comfortable living conditions. He
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- 2 failed to adequately describe the heating system so
- 3 as to at least alert Bell Mortgage and HUD that
- 4 this property might appear to pose some problems,
- 5 but in Foster's considered opinion, it did not.
- 6 This was a serious omission, not a minor one, and
- 7 would rate a "2" on that basis.
- 8 It is a HUD program requirement that
- 9 appraisers must use the cost approach valuation
- 10 method, as well as the market approach, in doing an
- 11 appraisal of new properties less than one-year-old.
- 12 The calculations for the required cost approach for
- 13 new properties is to be included on the appraisal
- 14 form in the upper right-hand block of the second
- 15 page of the Uniform Residential Appraisal Report,
- 16 entitled "Estimated Reproduction Cost New Of
- 17 Improvements". HUD does not require that this-
- 18 section of the appraisal report be filled out for
- 19 existing properties of more than one year, but an
- 20 estimate of site value, one of the line items of
- 21 the cost approach, is to be filled out. Foster was
- 22 aware of HUD's program requirement through his
- 23 training, handbook 4150.1-REV-1, and directions he
- 24 had received. He also stated that he had been
- 25 educated to perform a cost approach analysis on all

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1 properties that he appraised, whether new or
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- 2 existing for more than a year. This is based on
- 3 Exhibits G-58, Paragraph 6-1 (E) and 6-16 for the
- 4 requirement, Exhibit G-29 (C) and the testimony of
- 5 Mr. Foster.
- 6 On the appraisal reports prepared and
- 7 signed by Foster for properties located at 11th
- 8 Avenue East, Shakopee, Minnesota and Sage
- 9 Lane, Shakopee, Minnesota, he failed to fill out
- 10 the block for the cost approach analysis, despite
- 11 the fact that both were new properties, and the
- 12 cost approach was required to be performed and
- 13 entered on the appraisal. Foster stated that he
- 14 actually did do the cost approach analysis for each
- 15 of the new properties, but inadvertently failed to
- 16 put it on the appraisal forms for both of the
- 17 appraisals. He attributed this failure to being
- 18 rushed. However, he signed the appraisals as being
- 19 correct. The block where the cost approach should
- 20 be fully calculated on each of the two appraisals
- 21 contains an estimated site value and dwelling size,
- 22 the information provided for existing properties,
- 23 not new properties. Exhibits G-29, G-39 and G-60,
- 24 and the testimony of Mr. Foster.
- Menke was assigned to do a field

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1 review of Foster's appraisals of 11th Avenue
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- 2 East and Sage Lane. He rated both appraisals
- 3 as "2", stating that the required cost approach had
- 4 not been completed. He also noted other
- 5 deficiencies, including the failure to include
- 6 photos of the comparables for the 11th Avenue
- 7 property, and problems with the selection and
- 8 valuation of the comparables. The matrix indicates
- 9 that if the wrong valuation approach is used, a
- 10 rating of "2" or "1" can be given. Menke found
- 11 that the property value determination made by
- 12 Foster was reasonable. The noted problems with the
- 13 comparables fall within either a "2" or "3" rating
- 14 on the matrix, I find. Mejia agreed with Menke's
- 15 review recommendations on both appraisals, and
- 16 signed both field review reports on May 7, 1993,
- 17 giving each a "2" rating. Exhibit 27 (A), 37 (A),
- 18 and Exhibit G5JJ.
- I find that ratings of "2" on the
- 20 appraisals of lith Avenue East and Sage
- 21 Lane were not only within the matrix guidelines,
- 22 but could have been lower for Foster's failure to
- 23 complete the cost approach analysis on the
- 24 appraisal. It is immaterial whether Foster
- 25 actually performed the cost approach analysis for

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1 purposes of the review rating because it was not
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- 2 included on the appraisal reports, on which both
- 3 Bell Mortgage and HUD were to rely.
- 4 Both of the appraisals missing the
- 5 cost approach were logged in by HUD upon receipt,
- 6 and not returned to him for correction. This
- 7 occurred sometime around April, 1993. I find that
- 8 HUD had no obligation to return either of the
- 9 appraisals missing the cost approach analysis to
- 10 Foster for correction. Mary Mouchet, Chief of the
- 11 Single Family Processing Section of HUD, had a
- 12 policy that appraisals were not to be returned for
- 13 a missing cost approach, although they could be
- 14 returned for a missing signature or certain other
- 15 limited reasons. Mejia does not permit
- 16 supplementing or correcting of an appraisal after
- 17 it is reviewed. I disregard the somewhat confused
- 18 testimony of Pamela Kugler, who was not in a
- 19 position to set or change office policy, and who
- 20 had no responsibilities concerning the logging of
- 21 appraisals of HUD as of April of 1993, and whose
- 22 supervisor was Mary Mouchet.
- Foster performed an appraisal of a
- 24 property located at Nicollet Avenue,
- 25 Bloomington, Minnesota, on or about April 14, 1993.

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1 He made mathematical errors in adjusting the values
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- 2 of two of the three comparables he used to test the
- 3 appraised value of the Nicollet property. The
- 4 mathematical error, which concerned an adjustment
- 5 for heavy traffic at the location, resulted in a
- 6 \$4,000 differential on the estimated value of two
- 7 of the comparables. Foster added 2,000 to each of
- 8 the comparables, rather than subtracting it, which
- 9 caused the error. He admits the error, but did not
- 10 notice it when he reviewed the appraisal before
- 11 signing it and submitting it. Exhibit G-34.
- 12 Menke was assigned to do a field
- 13 review of Foster's appraisal of Nicollet. He
- 14 noted the error in the adjustment of the value of
- 15 the comparables. He also noted that the selection
- 16 of the comparables was questionable because the
- 17 traffic condition was so significant, and two of
- 18 the three comparables had no traffic problem.
- 19 Menke also questioned Foster's evaluation of a
- 20 breezeway being equal to a patio for purposes of
- 21 adjusting a comparable, and other minor problems.
- 22 Menke rated Foster's appraisal as a "3" based on
- 23 the matrix. However, after Menke conferred with
- 24 Mejia, Mejia determined that the appraisal only
- 25 merited a "2" rating, and so rated it on May 7th,

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1 1993. The matrix quideline states that if dollar
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- 2 adjustments are inaccurate on comparables which
- 3 affect the adjusted value of the comparables, a "2"
- 4 rating is appropriate.
- I find, based on the matrix
- 6 quidelines and the errors on the adjustments to two
- 7 of the comparables that affected the adjusted value
- 8 of the comparables, that a "2" rating on the
- 9 appraisal of the Nicollet property was appropriate,
- 10 if not mandated. I cannot find that Mejia wrongly
- 11 rated the appraisal as a "2".
- 12 HUD handbook 4150.1-REV-1 states that
- 13 each appraisal must be rated after a field review
- 14 on its own merits, and not on the past performance
- 15 of the appraiser. It states at Paragraph 9-7 (C)
- 16 (1) that a "3" rating should be assigned if the
- 17 appraiser has made errors or omissions, but such
- 18 errors or omissions have a minimal effect on the
- 19 final value. Errors which lead to value
- 20 determinations should lead to a "2" or "1" rating,
- 21 depending on the seriousness of the problem. That
- 22 paragraph specifically references the matrix, which
- 23 sets out stricter standards than the general
- 24 guidelines in Paragraph 9-7 (C) (1). HUD handbook
- 25 4150.1-REV-1 gives the Chief Appraiser the option

1 whether to require more training after an appraiser

- 2 receives three or more "2" ratings, or to remove
- 3 the individual from the fee appraiser panel by LDP
- 4 or other appropriate means. However, the handbook
- 5 that is applicable to field review requirements of
- 6 direct endorsement staff appraisers such as Foster
- 7 is handbook 4000.4-REV-1, Exhibit G5GG and HH and
- 8 Exhibit G-3.
- 9 For each field review for which an
- 10 appraiser receives a rating of "3", which is
- 11 satisfactory, or lower, they must respond in
- 12 writing to the review. For a "2" rating, they are
- 13 not only to respond, but to make an appointment to
- 14 meet with the Chief Appraiser to discuss the
- 15 problems found. Foster had a meeting with James
- 16 Vonasek, Acting Chief Appraiser, on the review of
- 17 the First Avenue East property for which he failed
- 18 to note the one-lung heating system or reject the
- 19 property. Menke also attended that meeting.
- 20 Foster felt that he was not given fair
- 21 consideration at that meeting, and that his
- 22 explanations were ignored. When he received all
- 23 three of the other "2" ratings dated the same date,
- 24 and that would be May 7, 1993, he prepared a
- 25 written response to be sent to HUD by Bell

- 1 Mortgage, and also called Mejia to schedule his
- 2 appointment. Mejia told him no appointment was
- 3 necessary. Bell Mortgage wrote a letter to HUD
- 4 proposing that Bell provide training to Foster,
- 5 reduce his workload and monitor him closely. Bell
- 6 was aware that Foster could be removed as a HUD-
- 7 approved appraiser for three or more ratings of
- 8 less than "3", and proposed this plan as an
- 9 alternative to removal or other sanctions. Bell's
- 10 proposal was received by Mejia, but he can't
- 11 remember if he seriously considered it. HUD had
- 12 already written Bell Mortgage after the earlier "2"
- 13 rating to provide the training and monitoring it
- 14 was proposing six months after HUD had suggested
- 15 it. Mejia may also have made a contra decision
- 16 before he received Bell Mortgage's letter, which
- 17 was dated May 22nd, 1993. This is based on
- 18 Exhibits R-11, G-59, the testimony of Menke, Mejia
- 19 and Foster.
- 20 Direct endorsement lenders and their
- 21 employees are treated somewhat differently by HUD
- 22 than others because of the significant
- 23 responsibilities turned over by HUD to direct
- 24 endorsement lenders. HUD handbook 4000.4-REV-1
- 25 refers to level one, level two, and level three

- 1 deficiencies. However, those categories are most
- 2 appropriate to evaluating what sanctions, if any,
- 3 to impose on direct endorsement lenders rather than
- 4 the employees of the direct endorsement lender,
- 5 although individual employees are referred to in
- 6 level three deficiencies, which include
- 7 misrepresentation of the condition of the property.
- 8 The examples given are generally far more serious
- 9 than the deficiencies noted on the four appraisals
- 10 for which Foster received a rating of "2".
- 11 However, Paragraph 5-11 of handbook 4000.4-REV-1
- 12 concerns the LDP as a sanction against individuals
- 13 employed by direct endorsement lenders. Failure to
- 14 adhere to handbook requirements and program
- 15 requirements is specifically cited, as is the
- 16 portion of 24 C.F.R. relevant to LDP's.
- 17 Mejia did not consider any option in
- 18 regard to Foster other than removal. Mejia
- 19 considered that the only option he had to effect an
- 20 immediate removal of Foster as a HUD-approved staff
- 21 appraiser for Bell Mortgage was to recommend an
- 22 LDP. Training is not referred to as an appropriate
- 23 course of conduct for direct endorsement staff
- 24 appraisers whose work is found to be seriously
- 25 lacking in handbook 4000.4-REV-1, that needed to be

1 consulted when the need for a sanction was being

- 2 considered in this case.
- Mejia notified Michael J. Ridge, the
- 4 Quality Control Specialist who prepares documents
- 5 for sanctions against HUD participants, that he had
- 6 decided to recommend that Foster be LDP'd. Mejia
- 7 apparently did not want to wait until Foster would
- 8 be up for recertification in October, 1993. Mejia
- 9 discussed the LDP with Ridge and Frances O'Neill.
- 10 Ridge could not propose an alternative, he could
- 11 only agree with Mejia's proposal or not. Ridge
- 12 agreed with Mejia's recommendation after discussion
- 13 and verification. He drafted the LDP notice letter
- 14 for the manager's signature. The original LDP was
- 15 based on alleged false statements by Foster as well
- 16 as the deficient appraisals. No testimony was
- 17 presented on the alleged false statements at this
- 18 hearing because that charge is no longer an issue.
- 19 Ridge attended the informal
- 20 conference conducted by Buenger, and also prepared
- 21 a memo entitled "unwritten rule" at Buenger's
- 22 request, on Foster's charge that HUD's detailed
- 23 requirements concerning rejection of properties
- 24 with a one-lung furnace were unwritten, and that
- 25 he, meaning Foster, had no notice of them. Ridge

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1 observed that although the details of the policy
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- 2 were unwritten, the "Reject Reason" list was
- 3 sufficient to place an appraiser on notice of the
- 4 general policy and the need to proceed with extreme
- 5 caution and to check with HUD before failing to
- 6 reject a property with such a heating system. This
- 7 is Exhibit G-7 and the testimony of Mr. Ridge.
- 8 Ridge wrote the letter modifying the
- 9 LDP for the manager's signature, after the informal
- 10 hearing. The modifications were made because the
- 11 false statement allegation was not proven and
- 12 because other appraisers who had also been LDP'd
- 13 had their terms reduced by three to six months
- 14 after their informal hearings. The reason given
- 15 for sustaining the "2" rating on the property at
- 7 First Avenue East was because Foster should
- 17 have found out the specifics of HUD's policy on the
- 18 one-lung furnace inasmuch as it was listed on the
- 19 "Reject Reasons" list, and because Foster valued
- 20 the property based on a commercial use for which it
- 21 was zoned in the future, as well as residential,
- 22 which affected the maximum insurable mortgage. All
- 23 of the "2" ratings were found to be supported and
- 24 Foster's explanations did not change the ratings.
- 25 The imposition of the LDP was upheld as supported

- 1 by adequate evidence because the four "2" ratings
- 2 were justified. The decision did not consider
- 3 whether four "2" ratings on appraisals, none of
- 4 which affected the accuracy of the appraised value
- 5 of the property, was adequate evidence to support a
- 6 Limited Denial of Participation of a staff, as
- 7 opposed to a fee appraiser.
- 8 <u>DISCUSSION</u>
- 9 The imposition of a Limited Denial of
- 10 Participation is controlled by 24 C.F.R., Subpart
- 11 G. An LDP, like a debarment or suspension, is only
- 12 to be imposed to assure the Government that it's
- 13 only doing business with responsible participants.
- 14 Responsibility is a term of art, connoting both the
- 15 ability to perform acceptably and the integrity of
- 16 the participant. No sanction may be imposed for
- 17 purposes of punishment, including an LDP. Only
- 18 participants and principals, as defined in 24
- 19 C.F.R. Section 24.105 (m) and (p) may be subject to
- 20 an LDP.
- 21 I find that Foster is a participant
- 22 and a principal, as defined in the regulation
- 23 because he is a staff appraiser, specifically
- 24 listed as a "principal" at 24 C.F.R. Section 24.105
- 25 (p). He is therefore subject to sanction provided

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1 that grounds for the sanction are established and
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- 2 it is necessary to protect the best interest of the
- 3 Government and the public.
- An LDP is a limited sanction, both as
- 5 to duration and scope. Foster's LDP has already
- 6 been modified to reduce the duration to six months,
- 7 and the scope to his role as an appraiser in
- 8 Departmental programs. The issue for me to
- 9 determine is whether the LDP should have been
- 10 imposed at all, and whether it should have been
- 11 terminated after the informal conference.
- 12 The causes for an LDP do not
- 13 expressly include receiving three ratings of "2" on
- 14 appraisals performed within a one-year period.
- 15 Rather, there must be adequate evidence that a
- 16 cause for an LDP exists. One of the grounds for
- 17 imposition of an LDP is irregularities in a
- 18 participant's or contractor's past performance in a
- 19 HUD program. 24 C.F.R. Section 24.705 (a) (2).
- 20 Another ground is "violation of any law, regulation
- 21 or procedure related to the application for
- 22 financial assistance, insurance or guarantee..." at
- 23 24 C.F.R. Section 24.705 (a) (9). These are the
- 24 grounds most clearly relied on by the Government in
- 25 this proceeding to justify the LDP imposed on

- 1 Foster. In addition, an LDP may be imposed for
- 2 commission of an offense listed in Section 24.305,
- 3 which is the section of the regulation applicable
- 4 to causes for debarment. 24 C.F.R. Section 24.305
- 5 (f) provides that "material violations of a
- 6 statutory or regulatory provision or program
- 7 requirement applicable to a public agreement or
- 8 transaction," may be a cause for debarment. A
- 9 participant need not pose an underwriting risk to
- 10 be the subject of an LDP.
- 11 Originally, Foster's LDP was based on
- 12 alleged false statements made to induce HUD to
- 13 approve him as a staff appraiser. That is not only
- 14 a ground for an LDP, but one for debarment and
- 15 suspension. It's a most serious charge, and one
- 16 wholly appropriate so long as supported by adequate
- 17 evidence to merit an LDP. That charge was found to
- 18 be unsupported by adequate evidence, and was
- 19 essentially dismissed for lack of proof at the
- 20 informal conference. It is noteworthy that the
- 21 decision modifying the LDP does not address in any
- 22 way whether four "2" ratings on appraisals falls
- 23 within the regulatory causes for an LDP. A
- 24 handbook may not add causes for an LDP that are not
- 25 within the letter, scope, and purpose of the

- 1 regulation. Furthermore, even if cause for a
- 2 sanction is established, the decision whether to
- 3 impose an LDP is discretionary, and should be made
- 4 in the best interest of the Government.
- 5 Were the deficiencies in the four
- 6 appraisals that received ratings of "2" tantamount
- 7 to "irregularities in Foster's past performance"
- 8 that are significant enough to merit an LDP? They
- 9 in no way meet the suggested tests in HUD handbook
- 10 4000.4-REV-1 that sets out the types of
- 11 irregularities and the seriousness of
- 12 irregularities that should result in the
- 13 sanctioning of a direct endorsement lender or its
- 14 employees. Inasmuch as Foster was a staff
- 15 appraiser, not a fee appraiser, the appropriate
- 16 quideline is to be found in this handbook for
- 17 purposes of an LDP, not primarily in handbook ~
- 18 4150.1-REV-1, because that handbook addresses
- 19 itself to what course of conduct and procedure
- 20 should be followed for fee appraisers when three or
- 21 more ratings of "2" or lower are received by an
- 22 appraiser. There does not appear to be a handbook
- 23 provision requiring the imposition of an LDP on a
- 24 direct endorsement staff appraiser for three or
- 25 four ratings of "2". However, if those ratings are

- 1 based on serious deficiencies, such as those
- 2 outlined in Paragraph 5-11 of handbook 4000.4-REV-
- 3 1, they certainly fall within the stated and
- 4 enumerated causes for an LDP at 24 C.F.R. Section
- 5 24.705 (a).
- 6 It is a HUD program requirement that
- 7 a cost approach analysis be performed for new
- 8 housing, and it is disingenuous to argue that it is
- 9 not also a requirement that the cost approach
- 10 analysis be put on the appraisal in the section
- 11 provided for it. Not only must h be performed, it
- 12 must be recorded. Foster testified that he
- 13 performed the cost appraisal analysis during his
- 14 two appraisals with the information missing. This
- 15 may or may not be true, but he certainly performed
- 16 it by the time his response to the two appraisals
- 17 with that deficiency were sent to HUD, because
- 18 revised pages of the appraisals were sent to HUD
- 19 with the response. I find it curious that the land
- ريس) 20 values recorded in each of the these appraisals,
- 21 meaning the original ones, in the block for cost
- 22 assessment, indicating something more than a mere
- 23 computer printout error. It is important to note,
- 24 however, that the property value determination made
- 25 by Foster was found to be reasonable in each case.

Joe

- 1 Therefore, even if Foster failed to fill out the
- 2 cost approach box, as required, this did not have
- 3 an effect on the validity of the appraisal which
- 4 could place either Bell Mortgage or HUD at risk.
- 5 It was, indeed, an error, and one that merited a
- 6 "2" rating. However, a "2" rating on the matrix is
- 7 entitled "needs more training". It is a "1" rating
- 8 that requires removal of an appraiser.
- 9 Foster received no "1" ratings, and
- 10 two of the "2" ratings were given at the same time
- 11 for the same reason. They were easily corrected,
- 12 and the correction was timely provided in response
- 13 to the rating. I do not find these errors to be a
- 14 material violation of the HUD program requirement
- 15 or irregularities of sufficient seriousness to
- 16 merit a sanction so onerous as an LDP.
- 17 Likewise, the mathematical errors
- 18 made by Foster on the Nicollet appraisal may have
- 19 merited "2" rating, on which there was differences
- 20 of opinion even on the HUD staff, but it is
- 21 difficult to see how that rating, based on the type
- 22 of error made, could justify such an onerous
- 23 sanction as an LDP. The appraised value of the
- 24 property itself was found to be reasonable, and
- 25 therefore, the underwriting risk to HUD and Bell

1 Mortgage were de minimis based on the appraisal.

- 2 The problem was only with the comparables. An
- 3 appropriate Government response would have been to
- 4 make sure that Foster understood how to address
- 5 comparables, not to deny him his employment. It
- 6 was overkill to base an LDP on this appraisal,
- 7 which was reviewed at the same time as the two
- 8 missing the cost approach. This is not a
- 9 sufficient pattern of serious and material errors
- 10 to justify an LDP.
- 11 The one-lung furnace case comes the
- 12 closest to a serious irregularity, because the
- 13 property should have been rejected, according to
- 14 HUD. Not only was it not rejected, no comments or
- 15 specific descriptions were included on the
- 16 appraisal to indicate that the heating system was
- 17 one that HUD might consider inadequate, but that
- 18 Foster determined was not.
- 19 Is there an "unwritten rule" that
- 20 changes written "Reject Reason" V-44, so that
- 21 Foster was not on notice that it did not matter how
- 22 comfortable the occupant of the property was, no
- 23 matter how excellent the condition of the one-lung
- 24 heating system, it could not be approved? Foster
- 25 applied "Reject Reason" V-44 as written, not as

- 1 amplified internally by HUD. The HUD office's
- 2 interpretations of reason V-44 actually changed it,
- 3 because of the rigid internal rules HUD used to
- 4 determine whether the system was adequate to heat
- 5 the structure. To sanction a participant based on
- 6 his failure to apply an unwritten program
- 7 requirement that may or may not have been
- 8 communicated is to abuse discretion to impose the
- 9 sanction. This imposition of the sanction is
- 10 separate from the "2" rating, which was merited.
- 11 However, Foster's irregularity or
- 12 error on the appraisal was his utter failure to
- 13 inquire, his failure to accurately note a very
- 14 significant feature of this property. This was not
- 15 responsible. Furthermore, it might have affected
- 16 the value of the property more than Foster was
- 17 willing to acknowledge. The computer printout,
- 18 offered to show that one-lung heating systems were
- 19 common in Minneapolis, was unusable because the
- 20 systems noted may or may not have been true one-
- 21 lung systems. I suspect they were not, because
- 22 Foster was unable to find a comparable with a like
- 23 heating system for his appraisal, but if the
- 24 computer printout actually illustrated the common
- 25 nature of the one-lung system with no duct work to

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- 1 upper floors, Foster would have had no trouble
- 2 producing a better comparable, even if the age of
- 3 the building was far less than that of the one
- 4 being appraised. However, one instance of this
- 5 nature, particularly because Foster apparently took
- 6 great care with the appraisal, even if it turned
- 7 out to be flawed in certain significant ways, does
- 8 not warrant an LDP according to either handbook
- 9 4000.4-REV-1 or 24 C.F.R. Section 24.705 (a).
- 10 An LDP is a serious sanction, not a
- 11 slap on the wrist. It must be listed by the
- 12 participant on previous participation forms for the
- 13 foreseeable future. It may have to be noted when
- 14 bidding on contracts with other federal agencies.
- 15 This is a very different effect than not being
- 16 recertified, although that too has a clear impact
- 17 on employment.
- This case, as presented in this
- 19 hearing, is as noteworthy for what was not said as
- 20 for what was said. Witnesses' scope of testimony
- 21 was so restricted in certain instances that it was
- 22 bizarre. The Government appeared reluctant to
- 23 produce any witness who might have to tell what
- 24 this was "really all about".
- I am convinced that what this was

- 1 really about was the belief in the Minneapolis HUD
- 2 office that Foster had made false statements on his
- 3 application to be approved by HUD to be a staff
- 4 appraiser. Despite how the LDP notice was written,
- 5 I am sure that the four "2" ratings were used as
- 6 make-weight evidence to get rid of Foster. This
- 7 was what was unsaid at the hearing, because the
- 8 false statement issue was rejected at the informal
- 9 conference. I am sure that Mejia did not believe
- 10 it necessary or productive to hold a meeting with
- 11 Foster after the three "2" ratings of May 7, 1993,
- 12 because Mejia was proceeding with an LDP based on
- 13 his belief that Foster was dishonest and had
- 14 deliberately misled HUD, not because the errors
- 15 Foster made that rated a "2" on individual
- 16 appraisals were so dreadful.
- 17 There never seemed to be any
- 18 consideration given at the informal conference to
- 19 whether the nature of the errors that resulted in a
- 20 "2" rating was the type of conduct warranting an
- 21 LDP. There seems to be an assumption that this was
- 22 so, based not on handbook 4000.4-REV-1 for
- 23 sanctioning direct endorsement staff appraiser, but
- 24 on handbook 4150.1-REV-1, as applicable to
- 25 sanctioning or training fee appraisers. In both

- 1 cases, the seriousness of these errors is to be
- 2 considered in deciding whether to take the most
- 3 serious route of an LDP, rather than not
- 4 recertifying, or requiring more training,
- 5 monitoring, and reviewing. Thus, neither a fee
- 6 appraiser who is self-employed, or a direct
- 7 endorsement staff appraiser is treated disparately.
- 8 Neither should be the subject of an LDP when a less
- 9 stringent way of dealing with the problem exists
- 10 and is appropriate.
- 11 The decision modifying the LDP was
- 12 flawed for this reason. The LDP should have been
- 13 lifted after the informal hearing because the types
- 14 of errors made by Foster were not of the
- 15 seriousness or materiality to the usefulness and
- 16 reliability of the appraisals, except possibly in
- 17 the case of the one-lung heating system, to warrant
- 18 any continuation of the LDP. The learning
- 19 experience was provided by the appraisal review.
- 20 It is hard to believe that Foster would repeat such
- 21 mistakes. The Government did not need the
- 22 protection from Foster because of his appraisals,
- 23 and it was determined that it did not need
- 24 protection from him based on false statements,
- 25 which it was found had not occurred.

1 The appropriate response, once the

- 2 false statement ground was removed, would have been
- 3 to monitor Foster closely and not to recertify him
- 4 when the time came for his recertification if his
- 5 overall performance had not improved. His
- 6 performance of appraisals was far from excellent,
- 7 but to merit an LDP, more than the types of errors
- 8 found would be necessary. Truly, they were the
- 9 types of errors that indicated what the matrix
- 10 subtitled them: indications of need for further
- 11 training, whether by Bell Mortgage or HUD, not an
- 12 LDP.

13 CONCLUSION

- 14 For the foregoing reasons, the LDP
- 15 should have been terminated after the informal
- 16 hearing because the reasons underlying the ratings
- 17 of "2" given for four appraisals were not serious
- 18 and material enough to merit an LDP, and thus, were
- 19 not "irregularities" within the meaning of 24
- 20 C.F.R. Section 24.705 (a), and were not material
- 21 violations of a program requirement. Inasmuch as
- 22 the LDP has already terminated, there is no further
- 23 action required.
- That is the decision in this case.
- 25 We will be in adjournment. You will receive a

1	copy. The Government will receive a copy of the
2	entire transcript because it has paid for it.
3	Respondent may purchase a copy of the transcript.
4	You will be provided with a copy of the decision
5	when we receive the transcript, because you are
6	entitled to that. This is the decision in your
7	case.
8	The time to request review is
9	provided in the regulation, and inasmuch as I have
10	essentially ruled in Respondent's favor, it would
11	be the Government that would be, no doubt, asking
12	for review in this case, if they determine it is
13	appropriate. The time for requesting review, Mr.
14	Caruso, if you so desire, will not run from today,
15	but will run from when you receive a copy of the
16	determination from my office. We will send that
17	out to both parties by fax when we receive the
18	transcript from the court reporter.
19	We will be in adjournment.
20	(Whereupon, the hearing
21	vas concluded.)
22	(SALONDY
23	JEAN S. COOPER Administrative Judge
2 4	Administrative Sudge
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