### UNITED STATES OF AMERICA

### DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT

BOARD OF CONTRACT APPEALS

Washington, D.C.

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In	the Matter of:	:		
		:		
	JOAN GALATI,	:	HUDBCA No.	88-3455-D64
		:	Docket No.	87-1267-DB
	Respondent	:		
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For the Respondent:

Patrick F. Cleary, Esq. Wolfenson, Cleary, Schouten & Burke 11905 South Harlem Avenue Palos Heights, IL 60463

For the Government:

Bruce S. Albright, Esq. Office of General Counsel Department of Housing and Urban Development Washington, D. C. 20410

#### DECISION AND ORDER

The decision rendered from the bench in this case on February 23, 1989, pursuant to 24 C.F.R. §26.24(d), is formally issued as of the date of this Decision and Order. A copy of the decision is enclosed, as edited by the undersigned on March 9, 1989. By that decision, Respondent Joan Galati was debarred from February 23, 1989 until February 23, 1991.

Pursuant to 24 C.F.R. §26.25, either party may request review of this decision by filing a written petition for review with the Secretary within 15 days of receipt of this Decision and Order.

ORDERED this 10th day of Mafch, 1989. Jean S. Cooper Administrative Judge

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	Decision
1	MR. ALBRIGHT: Thank you. Are you going to
2	stay here, can we check back
3	JUDGE COOPER: I'm going to stay here so
4	check back with me right here. I'm going to be here.
5	MR. ALBRIGHT: Fine.
6	JUDGE COOPER: We'll be off the record.
7	(Whereupon a recess was taken for 45 minutes.)
8	JUDGE COOPER: This decision is rendered
9	from the bench pursuant to 24 Code of Federal
10	Regulation, Part 26, upon agreement of the parties.
11	Statement of the case:
12	By notice dated May 4, 1988, the
13	Department of Housing and Urban Development proposed
. 14	the three year debarrment of Joan Galati from
15	participation in all departmental programs for
16	violations of 24 Code of Federal Regulation, Sections
17	24.603, 12 and 13. Ms. Galati made a timely request
18	for hearing on the proposed debarrment.
19	Specifically, Ms. Galati is charged
20	with having failed to conduct face-to-face interviews
21	with borrowers applying for mortgages to be insured
22	by HUD and with having caused or allowed the
23	submission of false information, false certification
24	and information concerning mortgagors income,
25	liabilities and investments for the purpose of
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	Decision	
1	inducing HUD to insure those mortgages.	
2	This decision is based upon the	
3	documentary evidence and oral testimony established	
4	at the hearing in this case. Findings of Fact:	
5	Number one. Joan Galati has been a	gsc
6	loan originator and loan officer for at least 17	
7	years. From June 1984 to late March, 1986, she was	
8	a loan officer at the Oak Lawn branch of Lomas and	
9	Nettleton, a HUD approved mortgagee participating in	
10	HUD's direct endorsement program. That is the	
11	mortgagee was a participant.	
12	Presently she is employed as a loan	
13	officer at Mortgage Correspondents of Illinois, Inc.	
	She is familiar with HUD regulations and procedures	
15	governing proper loan origination processes for HUD	
16	insured mortgages. 2) Galati was the loan officer for sc	
17	HUD insured mortgage transactions involving the	
18	refinancing of Asingle family property by	
19	Jones, joint purchase of a single family property by	
20	Love and the purchase of a single	
21	family property by Jones.	
22	Three. The duties of a loan officer or	Vjsi
23	loan originator at Lomas and Nettleton are primarily	
24	that of a business generator. The loan officer obtains	
25	loan business from real estate officers and other from	
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1	real estate offices and other sources and is paid by
2	commission on that business. Once a customer has been
3	commission on that business. Once a customer has been $\frac{1}{100}$ obtained, the loan officer takes a preliminary $\frac{1}{100}$
4	application on a Fannie Mae Form 1003 asking the
5	borrower a well of questions concerning income, assets ysc
6	liabilities and dependents, as well as the use to which
7	the property will be put. This is what is referred to
8	in the industry as a face-to-face interview. Face-to-
9	face interviews are required by HUD in any transaction
10	in which it will be insuring a mortgage ; with few
11	narrow exceptions. None of those exceptions applied
12	in the cases of Jones, the Loves, or
13	Jones.
14	It was Galati's procedure generally to
15	obtain the signatures of the borrowers and verification
16	of deposits and verification of employment forms at the
17	same time she took the preliminary application. She
18	obtained these signatures on blank verification forms, HS
19	although HUD Handbook 406.1 at Appendix one, page two, of BC
20	clearly states that current lending practice does not
21	permit the signing of those forms or any form in
22	blank by borrowers.
23	4. After the preliminary application was
24	filled out by Ms. Galati as the loan officer and
25	signed by the borrower, $\frac{1}{\sqrt{2}}$
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	Decision	
1	signed by the loan officer, the application and all of	
2	the other necessary preliminary documents including	
3	verification forms were given to a clerk at Lomas	
4	and Nettleton to assemble into a file. At that point	
5	a loan processor would send out the verifications to	
6	the appropriate employers or depository, would request	
7	a credit report and obtain the remaining necessary	
8	documentation. If the mortgage was to be insured	
9	by HUD, the information on the Fannje Mae $F$ orm 1003 $\checkmark$	Sec
10	would be transferred to a HUD Form 9-2900, the $\checkmark$	8C
11	application for mortgage insurance.	
12	5. The HUD Form 9-2900 requires all	c
13	relevant information concerning income, assets and	
14	liabilities to be recorded and certified by the	
15	mortgagees as well as the borrowers. HUD relies on	
16	this information and certification totally in	
17	determining whether to give a mortgage commitment.	
18	The loan processors who sign the certification on	
19	behalf of Lomas and Nettleton rely in turn upon the	
20	signature of the loan originator on the Fannic Mae 1003	(ASC
21	that a face-to-face interview was made and that the	
22	loan originator has otherwise made sure that all of	
23	the information recorded is true, complete and correct	
24	to the best of her knowledge and belief. That	
25	certification also refers to the proper handling of	
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	Decision	
1	verifications as Section 26 states. Those verifica-	
2	tions may not pass through the hands of interested	
3	third parties or the borrower. The certifying loan	
4	processor at Lomas and Nettleton makes that	
5	certification, relying on the fact that the loan	
6	originator did not provide such forms or know of their	
7	handling by interested thrid parties or the borrower.	pc pc
8	Kon Number-six. Joan Galati met	sc
9	Jones to take a preliminary application from Jones for	
10	refinancing of a home mortgage, on June 16, 1984. She	
11	met Jones at a restaurant. On the preliminary	
12	application as well as the 9-2900, there is no	
13	indication of two loans that <b>second second</b> Jones had with	
. 14	the Federal Credit Union at that time, totalling	
15	almost \$8,000. One of the loans was for a car purchased	Sie
16	prior to Galati's interview with Jones. The 9-2900	-
17	and Fannie-Mae 1003 both state that Jones did not own $\checkmark$	SC
18	a car. Jones signed both forms. Galati signed the	
19	Fann) Mae 1003. Galati also filled out the 1003 for 🗸	pc
20	Jones' signature, based upon information provided to	
21	Galati by Jones.	
22	Jones' refinancing of her	
23	home mortgage was approved by Lomas and Nettleton, and	
24	HUD insured the refinanced mortgage. Jones defaulted	
25	on the mortgage. Subsequently HUD Office of	
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1 Inspector General Quditors interviewed Jones 1/SC 2 about the refinancing process. At that interview, 3 Jones apparently told the OIG auditors that 4 she, Jones, told Galati about the two loans with the 5 Federal Credit Union and that Galati indicated it was 6 not necessary to record them on any of the application 7 documents because there was no record of the loans, 8 inasmuch as they were being paid by payroll deductions. 9 Jones did not testify at the hearing nor did 10 the auditors who interviewed her. The statement shand  $\sqrt{S^2}$ 11 by Jones is unsworn. The notes on which the statement 12 are based are sketchy and do not contain much detail.  $\sqrt{3}$ 13 Furthermore, they were presented as hearsay on **i**4 hearsay evidence. Joan Galati denied under oath, 15 subject to cross examination that Jones told 16 her of the two loans. In fact, she believes Jones 17 must have stated she owned no car because that fact 18  $\sqrt{3}$ is recorded on the Fannie Mae 1003 and HUD's 9-2900. 19 The credit report ordered for Jones did 20 not reveal the two loans. The only source of 21 information about the credit union loans at the time 22 of the application would have been Jones 23 herself. I find, based upon a preponderance of the 24 evidence, that the Government has failed to carry its 25 burden of proof, that Jones told Joan Galati Heritage Reporting Corporation

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	40 Decision
1	about the two loans with the credit union or that
2	Galati intentionally failed to list the loans on the
3	9-2900 to induce HUD to insure the refinanced mortgage.
4	Number-seven. On or about June 6, 1985, Jsc
5	a Fannie Mae 1003 was filled out for a residential loan / 350
6	application for Love and her mother, a
7	Love. The application bears the signatures of both
8	Loves and that of Joan Galati as interviewer of the
9	Loves.
10	Subsequently, a 9-2900 was drawn up,
11	certified and submitted to HUD by Lomas and Nettleton
12	for insurance of the Loves' mortgage. Joan Galati is
13	listed as the producer or loan originator of the
14	mortgage business on the loan funding and set up
15	record of Lomas and Nettleton. The Loves defaulted on
16	the mortgage payment.
17	8. It is agreed by Joan Galati,
18	Love and Love that they had never met one
19	another. Joan Galati testified that she had no
20	recollection of the Loves and does not know how their
21	loan came to Lomas and Nettleton or was designated as
22	Galati's business.
23	Number nibe. The Loves heard that
24	Baranwood Realty could help them find a home to live
25	in after they were being evicted from their then-home.
	Heritage Reporting Corporation

	Decision
I	Love at the time was receiving Social Security
2	payments of a little over a month. I Love
3	was receiving Public Assistance at that time and still
4	is. Love is unemployed.
5	Steve Lucas, a salesman at the Vyc
6	Baranwood Realty, told the Loves there would be no
7	problem for them to become homeowners. They then gave
8	Lucas a deposit of \$200 for a house located at
9	South Honore Street, Chicago, where they presently
10	reside. Lucas interviewed them and told
11	that if she had a friend who owned a business who would
12	state that <b>the Love was employed at a certain</b>
13	salary, the Loves could qualify to buy the home.
14	Love and Steve Lucas agreed, in the presence
15	of Love, to fraudulently state that she was
16	employed as an accountant making \$ a month by
17	a Mr. Akt $\mathbf{q}$ r. Akt $\mathbf{q}$ r was a friend of Love. $\sqrt{\mathbf{JSC}}$ Akt $\mathbf{s}$ r agreed to sign any verification sent to him to $\sqrt{\mathbf{JSC}}$
18	Aktor agreed to sign any verification sent to him to sc
19	that effect.
20	At some point, a verification of deposit
21	form sent to Akter by mail from Lomas and Nettleton
22	by loan processor Gail Schultz was hand-carried by
23	Love from Aktar to Steve Lucas, the real
24	estate salesman, in violation of HUD regulations,
25	loan origination procedures and prudent lending
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	42 Decision	
1	practices. Thereafter, the form was sent on to Lomas	
2	and Nettleton, presumably by Lucas, and was included	
3	in the loan package for insurance by HUD. There is no	
4	evidence in the record that Joan Galati knew that	
5	Lucas or Love had handled the verification. Calati	
6	did not improperly give the form for handling to	
7	anyone other than the authorized Lomas and Nettleton	
8	loan processor.	
9	I find that Galati did not allow or	
10	know that the verification of employment form signed	
11	by Mr. Aktour had been mishandled. Indeed, the $\sim$	Asc
12	information on the form and the reverification of the	
13	information from Akt $oldsymbol{e}$ r by subsequent HUD auditors was $$	Asc.
14	false, was false. There is no evidence that Joan $\checkmark$	Jsc
15	Galati knew that income data from <b>the set of</b> Love was	
16	false.	
17	Number ten. and Love	pc
18	met with Steve Lucas a number of times to sign forms	
19	required for the mortgage application. Joan Galati	
20	, was never present at any of these meetings. She never	
21	met or interviewed the Loves at any other place or	
22	time, nor did anyone else from Lomas and Nettleton	
23	prior to the closing.	
24	The Loves were interviewed by Steve	
25	Lucas. Lucas wrote up the information on the Fannye Mae	Vjsc
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	Decision
1	1003 based on that interview, including the false
2	employment history for Love, obtained the
3	Loves' signatures on all necessary documents and then
4	at some point returned those papers to Lomas and
5	Nettleton for processing.
6	Joan Galati's signature appears on the
7	Fannie Mae 1003 as interviewer, but I find that she did vec
8	not interview the Loves or fill out the Fannie Mae 1003. Asc
9	However, I find that she signed the form, knowing that
10	she did not interview the Loves. It is immaterial
11	whether she signed the 1003 in blank or after Lucas
12	had filled it out. I base my conclusion on the
13	testimony of Galati herself, that the testimory that the
14	the signature on the 1003 appears to be hers,
15	Virginia Connelly's identification of Galati's
16	signature, and the totality of the events surrounding
17	the loan, including Lomas and Nettleton's identification
18	of the Loan as Galati's business.
19	I find that Galati caused the
20	, certification by the Lomas and Nettleton loan
21	processor on the 9-2900 because of the loan processor's
22	reliance on Galati's signature on the 1003 for the
23	Loves, which interview, of course, I find Galati did
24	not perform nor did she verify at that interview any
25	of the information provided by the Loves on which the
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	44 Decision	
1	loan application was approved and insured by HUD.	
2	Humber 11. Some time in the spring of 4	sc
3	1985, Ethridge came to Steve Lucas at	
4	Baranwood Realty in response to an advertisement placed	
5	in the newspaper referring to buying homes for \$200	
6	downpayment and no closing costs. Ethridge found a	
7	property he liked at 🔜 East 117th Place, Chicago, and	
8	gave Lucas \$200 as a downpayment for purchase of the	
9	house. He also gave Lucas financial information about	
10	himself.	
11	Lucas then told Ethridge that he did not	
12	earn enough money to qualify for a mortgage. Lucas	
13	suggested to Ethridge to find a co-signer for the	
14	mortgage loan. How a Jones agreed to co-sign the	
15	loan for Ethridge. Lomas and Nettleton would be the	
16	lender.	
17	12. At some point it was decided that	
18	Jones would be listed as the purchaser of the	
19	property and no reference would be made to	
20	Ethridge. Jones and Ethridge deny knowing of this	
21	decision prior to the closing. Lucas wanted	
22	Jones to come in to sign loan papers but Jones did not	
23	do so because of her work hours. Lucas then obtained	
24	Jones' permission by telephone for Ethridge to sign	
25	Jones' name on certain loan documents. I base this on	
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	Decision
1	the testimony of both Ms. Jones and Mr. Ethridge.
2	13. Ethridge met Galati at Baranwood
3	Realty to sign necessary loan papers. Lucas was not
4	present. Galati did not interview Ethridge. It is
5	Ethridge's testimony she merely directed him to sign
6	the loan papers. The loan papers are drawn up in the
7	name of Jones. 14. I find that Ethridge Joc
8	signed Jones' name to the preliminary application.
9	and the verification of employment form for Jones, and $\mathcal{J}_{\mathcal{J}}$ (
10	release for a credit report and the HUD Form 9-2900.
11	I base that conclusion on the similarities between each
12	of those documents' signatures and the signature given
13	by Ethridge of Jones'name in court at the hearing.
14	Although Ethridge gave somewhat confusing and
15	contradictory evidence at the hearing concerning which
16	documents he signed with Jones' name, I credit the
17	signature comparisons made by me and the statement
18	given by Ethridge to HUD OIG auditors which corroborates
19	this finding.
20	I make this finding despite small
21	differences in the signature given by Ethridge at the
22	hearing, those differences being the loop at the bottom
23	of the capital letter J and the tail he added on the
24	capital letter R. However, overall, I find the
25	signatures of Jones on the loan documents
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1	obtained prior to closing are sufficiently similar in
2	all critical respects to that given by Ethridge that I
3	conclude they were all made by Ethridge. I conclude
4	they were not made by Jones, whose handwriting
5	is completely different.
6	I further find, and this is the impor-
7	tant part, that Ethridge made those signatures in
8	Joan Galati's presence. Galati-
9	Number 15. Joan Galati testified that fise
10	the individual she interviewed $\longrightarrow$ for the Fannie Mae $\sqrt{3}$ C
11	1003 claimed to be Ethridge and Jones, but were
12	not the individuals who appeared as Ethridge and Jones
13	at this hearing and gave sworn testimony. I do not
14	credit Galati's testimony on this point. Ethridge
15	identified it in the courtroom. He was the only
16	purchaser to be able to do so. His identification was
17	immediate and unequivocal.
18	Inasmuch as I find that it was the
19	Ethridge appearing before me that met
20	Joan Galati, I also conclude that it was he who signed
21	Jones' name on documents relied on by HUD and
22	that those signatures were obtained in Ms. Galati's
23	presence. The Fannie Mae 1003 for House, Jones, the VISC
24	initial application, is in Joan Galati's handwriting
25	and is signed by Joan Galati. I find that she took
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	Decision
1	the information including information about
2	Jones' income from a paystub given by Jones to
3	Ethridge for the application and given in turn by
4	Ethridge to Galati.
5	l6. I find that Galati knew that
6	Ethridge was to live in the house, not Jones.
7	The note in Galati's handwriting, at Government Exhibit
8	No. 50, is a note to Steve Lucas to call Ethridge
9	because Ethridge told Galati he wanted to speak to
10	Lucas. That's what the note indicates. Further, I
11	find that the note notifies Lucas, not Ethridge, that
12	the preliminary application was taken by Galati. The
13	reference to calling Ethridge is a separate reference,
14	not refering to the taking of the application. I
15	construe the note in this manner because to do other-
16	wise would be inconsistent with $rac{1}{2}$ reason and the $\checkmark$
17	facts I have otherwise found. I cannot reconcile
18	them in any other way.
19	Ho. 17. I need not reconcile
20	, discrepancies in the dates of the sales contract and
21	preliminary application because the issue before me
22	concerns lack of a face-to-face interview and
23	knowingly providing false information to HUD, not
24	underwriting irregularities. Likewise, resolution of
25	the outstanding judgments in Jones' name are the
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1	task of the loan processor and underwriter, although
2	the writter should have directed that those judgments V Jac
3	appearing on the credit report for Jones be explained
4	in the file or otherwise documented as satisfied.
5	Nonetheless, it was not her primary duty; those are
6	underwriting duties.
7	. 18. All of the events in question we
8	took place four and a half to five years ago. Prior
9	to Ms. Galati's employment at Lomas and Mettleton,
10	she had been dismissed for allowing an individual to
11	sign another's name on a loan document with that
12	person's permission, not unlike the situation with
13	Ethridge signing for Jones.
14	At Lomas and Nettleton, other employees
15	including Galati's loan processor for a few months
16	and the underwriter at Lomas and Nettleton, had found
17	that buyers' handwriting sometimes were different in V joc-
18	that buyers' handwriting sometimes were different in visc their files. and that Those were loans Galati had visc received from Baranwood Realty. (19) Since leaving Lomas visc
19	received from Baranwood Realty. (19) Since leaving Lomas
20	, 'A' and Nettleton in 1986, Ms. Galati has apparently
21	severed her business relationship with Baranwood
22	Realty and presented in evidence an affidavit of the
23	underwriter wher present employer, citing to the
24	present excellence of her loan originations.
25	underwriter wher present employer, citing to the present excellence of her loan originations. Discussion: Debarrment is a sanction
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1 to be used to protect the public interest. It is not 2 to be punitive, but it is to be taken in the best 3 The interests of the Government and the public fisp. 4 test for the need for debarrment is present 5 responsibility. However, a finding of lack of 6 present responsibility may be based on past acts. 7 Responsibility's a term of art in government contract 8 law denoting integrity and honesty as well as  $\frac{1}{24}$ 9 to perform a contract. I find that Joan Galati is a 10 participant in HUD programs as defined in 24 Code of 11 Federal Regulation, Section 24.4(U) because she does 12 business directly and indirectly with HUD through 13 HUD approved mortgagees. She is therefore subject to 14 debarrment. 15 The charges against Joan Galati 16 represent serious violations of loan origination **17** procedures required by HUD and also violations of 18 prudent lending practices. Indeed, in each transaction, others did set up for the large and small. 19 20 However, the HUD approved lender is to be the eyes and 21 ears of HUD, to make sure that frauds are detected 22 whenever possible by following conscientious and 23 prudent lending practices. 24 The face-to-face interview can weed out 25 a lot of those problems, although not all of them. Ιf Heritage Reporting Corporation (202) 628-4888

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	Decision
1	a fraud is well rehearsed, a face-to-face interview
2	will not discover it. Neither will verification, even
3	properly handled, discover frauds, if a fix is in.
4	The verification of Love's fictitious employment
5	is an illustration of this. However, a face-to-face
6	interview, even if it does not detect irregularities
7	or hidden information, is critical to prudent lending
8	practices, a fact recognized by Joan Galati in her
9	testimony.
10	Indeed, I find that Joan Galati abused
11	the face to-face interview process in the case of the
12	Jones and, by allowing Ethridge to Juc
13	substitute Jones as a straw buyer for him,
14	although Ethridge and Jones claim they did not know
15	a straw buyer set-up was to be used until closing.
16	Certainly Galati knew or should have known of this.
17	She could have stopped this loan from being approved.
18	Rather, she became part of the problem.
19	The failure to interview the Loves may
20	not have revealed the fraud already in place. In fact,
21	it most likely would not have revealed it. But Joan
22	Galatissigning of the loan application without meeting
23	the Loves certainly insured that the fraud could go
24	merrily along undetected. She failed in her duty in
25	the Love case as a prudent lender. Worse, in both the
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1	Love and Ramona Jones transactions, Galati's signature
2	on the Fanne Mae 1003 set in motion a chain of events ASC
3	resulting in an unreliable certification to HUD on
4	which it agreed to assure those loans. I find that
5	such conduct is grounds for debaryment pursuant to
6	such conduct is grounds for debaryment pursuant to SC 24 Code of Federal Regulations, Section 24.60312 and 13. SC
7	The evidence in mitigation is the apparently good
8	performance of lending practices by Galati since 1985
9	and her termination of her relationship with Baranwood
10	Realty, her greatest source of business and also the
11	source of questionable loans, frauds and false
12	information.
13	Galati became an important cog in
14	Baranwood's practices by failing to follow prudent
15	lending practices and actually assisting Baranwood in
16	its activities by leaving Fannje Mae 1003s to be filled fic
17	out by Lucas, although signed before or after by Calati.
18	I am relieved to know that she has ceased her connection
19	with this company and that these type of incidents are
20	no longer occuring. I am very concerned, however, that
21	Galati was less than forthright and totally honest in
22	her testimony.
23	Although the passage of time since the
24	events would indeed dim memory, the fabrication of
25	phantom Hiawathas and Ramonas stretches credulity and
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1 is contradicted by the other evidence in this case. 2 I was saddened to compare Galati's testimony to 3 documentary evidence and the context of oral testimony 4 of other witnesses and find that it did not bear up 5 under scrutiny. This is not responsible conduct. 6 I find that debaryment is warranted 7 because Joan Galati is not presently a responsible 8 participant in HUD programs. She is still trying to 9 explain away and dodge from serious irregularities in 10 her conduct in 1984 and 1985. It is not the quantity 11 of transactions so flawed, but the nature of the act(5) 12 and the recognition of them. Ms. Galati pays which service to the 13 14 prudence of lending practices but when in a crunch and very busy, apparently follows them in the breach 15 Ιt 16 is no defense that everyone did it back then. 17 Balancing the passage of time, the acts in question and the need for public protection, I find the debaryment 18 19 of two years is necessary and warranted. Joan Galati 20 shall therefore be debarred from t 21 February 23, 1991. 22 Administrative Jude Jean Cooper, 23 HUD Board of Contract Appeals. 24 The parties have a right of appeal which 25 is to apply to the Secretary to have an appeal be and corrected Eduted Heritage Reporting Corporation (202) 628-488