



September 13, 2023

**Question: Our agency wants to help with disaster recovery. Can we get reimbursed for these activities under the Comprehensive Housing Counseling (CHC) grant?**

**Answer:**

HUD recognizes that disaster recovery needs may require customization of services provided considering the extent and type of emergency. For example, counselors may have to address unique financial circumstances or housing issues and focus on ways to overcome specific obstacles to achieving a housing goal. The counselor must ensure that their counseling process is appropriate for the circumstances and consistent with HUD requirements for reimbursement.

While non-certified personnel may not perform counseling that meets the definition of counseling in 24 CFR §5.100, they are allowed to perform and may be reimbursed for routine administrative activities (including compiling materials, conducting initial intake, assembling client documentation, making eligibility determinations, and referring clients to other resources) and providing group education.

In addition, for staff engaged in eligible activities, reasonable costs necessary to the provision of those services (e.g. traveling to the disaster site and related lodging expenses) may also be reimbursed.

Please direct any questions to your agency's HUD Point of Contact (POC) or [housing.counseling@hud.gov](mailto:housing.counseling@hud.gov)