**Home Equity Reverse Mortgage Information Technology**

**(HERMIT)**

**HERMIT System Changes – Release 7.0**

**Release Date: 10/09/22**

**Document Date: 10/09/22**

**INTRODUCTION**

The Home Equity Reverse Mortgage Information Technology (HERMIT) software release version 7.0 consists of the following system changes:

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If you have any questions regarding the functionality of the software release, please contact the HERMIT Help Desk at 561-899-2610 or at [servicingsupport@hermitsp.com](mailto:support@hecmsp.com). If you have any policy related questions, please send an email to HUD at [answers@hud.gov](mailto:answers@hud.gov).

# modernization Related Changes

## New Login Page

The login page has been updated with a new HERMIT logo. The new HERMIT Login screen also contains the Multi-Factor Authentication previously implemented in Release 6.81.

Graphical user interface, text, application

Description automatically generated

## New Link to the User Guide

Under Help there is a New Link to access the User Guide while logged into HERMIT. Click to go to the HERMIT Resources Page and click HERMIT User Guide to access. The Welcome message and the date have also been moved to the right side of the screen.

Graphical user interface

Description automatically generated with medium confidence

Graphical user interface, text, application, email

Description automatically generated

## New Modern Look

HERMIT has been updated with a New Modern Look. All functionality remains the same the only change is the Left Menu Navigation.

Graphical user interface

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## All Navigation is now in the Left Menu

Previously you accessed the left menu and a top menu, all Navigation has been moved to the Left Menu for easier access and to allow other new navigation features.

Graphical user interface, application

Description automatically generated

## Active Menu

Gold represents the Active Menu. The Arrow indicates there are sub-menus available. Click the Arrow to see the sub-menu. Click again to collapse the sub-menu.

Graphical user interface, application

Description automatically generated

## Sub-Menu

Blue indicates which page you are on. All pages are controlled by Security Roles so you may not see all options.

Graphical user interface

Description automatically generated

## More Options

This Arrow indicates there are multiple options available within the sub-menu. Hover over to see the additional options and click to view.

Graphical user interface, application

Description automatically generated

## NEW Features

There is a Flag on the top right when you are in the Loan Module.Graphical user interface

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Clicking the Flag allows you to view Active Timelines while you are in the Loan Module.Table

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Clicking on a specific timeline will take you to that timeline.Graphical user interface, application, table

Description automatically generated

Once you are in the Timeline, Gold represents the Active Menus that are open.Graphical user interface, application

Description automatically generated

The Loan Module is still open and accessible to this loan.Graphical user interface, text

Description automatically generated

Now you can access the Loan Module and the Timeline you selected.Graphical user interface, application, Word

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You can collapse and expand the sub-menus.Graphical user interface, application, Word

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