Process to Log into the Portal as a Special Option User

Step 1: Log into application leveraging your usual email address and password.

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	232 Healthcare Portal	Version 3.0.0.0
	Section 232	Log In
	 Office of Residential Care Facilities (ORCF) - The ORCF administers the Section 232 loan program. Section 232 is an FHA-Insured loan product that covers housing for the frail elderly - those in need of supportive services. Nursing homes, assisted living facilities, and board and care are all examples of this type of housing (a project may include more than one type). 	User name Help with Logging in
	 Section 232 - Section 232 may be used to finance the purchase, refinance, new construction, or substantial rehabilitation of a project. A combination of these uses is acceptable - e.g. refinance of a nursing home coupled with new construction of an assisted living facility. 	Password Forgot your password?
	 Reengineered - The program was re-engineered in 2008 to provide exceptional customer service, reduce processing time, and streamline operations to reduce risk to the FHA fund. 	Log In
		In the IE Tools menu, please turn off <u>Pop-up blocker</u> for this site. For best performance, use IE 10 or higher.
	 Information collection requirements contained in this document have been approved Reduction Act of 1995(44 U.S.C § 3501-3520) and assigned OMB Control Numbers 25 	by the Office of Management and Budget(OMB) under the Paperwork 502-0605.
	 In accordance with the paperwork Reduction Act, HUD may not conduct or sponsor, a unless the collection displays a currently valid OMB Control Number. 	and a person is not required to respond to, a collection of information

Step 8: Now select Special Option User role from dropdown and click continue.

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232 Healthcare Portal	Version 3.0.0.0 Log out Welcome Amy Michel	
Select User Role: Continue Please select user role Please select user role Lender Account Manager Special Option User		

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Step 9: Once after you have logged in as special option user all the remaining process is the same as the existing process.

