



**TO: All FHA-Approved Mortgagees and All Other Interested Stakeholders**

## TRAINING AND EVENTS

**Webinar Title:** **NEW** Webinar V.1: SFDMS – Reporting Basics

**Date/Time:** Wednesday, January 10, 2018 2:00 PM to 4:00 PM (Eastern)

**Event Location:** On-line Webinar - No Fee

**Jurisdictional Host:** National Servicing Center

**Registration Link:** <https://attendee.gotowebinar.com/register/3981620061562255107>

**Description:** Representatives from the Federal Housing Administration (FHA) will provide guidance to FHA-approved servicers covering the basics of reporting information on defaulted FHA loans to HUD through the Single Family Default Monitoring System (SFDMS). Topics include: deadlines; Electronic Data Interchange (EDI) files vs. manual reporting; and reporting resources.

**Special Instructions:** This webinar will focus exclusively on SFDMS reporting requirements and is open to all FHA-approved Servicers. A valid company email address and the FHA 5-digit lender ID are required at the time of registration. For more information, contact: [stacey.a.brown@hud.gov](mailto:stacey.a.brown@hud.gov)

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**Webinar Title:** **NEW** Webinar V.2: SFDMS – Reporting Examples

**Date/Time:** Wednesday, January 17, 2018 2:00 PM to 4:00 PM (Eastern)

**Event Location:** On-line Webinar - No Fee

**Jurisdictional Host:** National Servicing Center

**Registration Link:** <https://attendee.gotowebinar.com/register/3971375911726276355>

**Description:** Representatives from the Federal Housing Administration (FHA) will provide FHA-approved servicers with an opportunity to review various default scenarios and the Single Family Default Monitoring System (SFDMS) reporting that should be associated with each default type.

Examples will include: default; loss mitigation; bankruptcy; and foreclosure.

**Special Instructions:** This webinar will focus exclusively on SFDMS reporting requirements and is open to all FHA-approved servicers. A valid company email address and the FHA 5-digit lender ID are required at the time of registration. For more information, contact: [stacey.a.brown@hud.gov](mailto:stacey.a.brown@hud.gov)

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**Webinar Title:** **NEW** Webinar V.3: SFDMS – Reporting Errors

**Date/Time:** Wednesday, January 24, 2018 2:00 PM to 4:00 PM (Eastern)

**Event Location:** On-line Webinar - No Fee

**Jurisdictional Host:** National Servicing Center

**Registration Link:** <https://attendee.gotowebinar.com/register/5932612185585686787>

**Description:** Representatives from the Federal Housing Administration (FHA) will provide FHA-approved servicers the opportunity to review what causes fatal and non-fatal errors in Single Family Default Monitoring System (SFDMS) reporting, and what can be done to prevent or fix the problems. Servicers also will learn how SFDMS reporting affects their Tier Ranking System (TRS) II score.

**Special Instructions:** This webinar will focus exclusively on SFDMS reporting requirements and is open to all FHA-approved servicers. A valid company email address and the FHA 5-digit lender ID are required at the time of registration. For more information, contact: [stacey.a.brown@hud.gov](mailto:stacey.a.brown@hud.gov)

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**Webinar Title:** **NEW** Webinar V.4: SFDMS – Neglected Defaults

**Date/Time:** Wednesday, January 31, 2018 2:00 PM to 4:00 PM (Eastern)

**Event Location:** On-line Webinar - No Fee

**Jurisdictional Host:** National Servicing Center

**Registration Link:** <https://attendee.gotowebinar.com/register/3596225842864017411>

**Description:** Representatives from the Federal Housing Administration (FHA) will help servicers of defaulted loans understand the consequences of failing to update the Single Family Default Monitoring System (SFDMS). Topics of discussion include: the definition of neglected defaults; their impact on the TRS II scoring system; and how they might be corrected.

**Special Instructions:** This webinar will focus exclusively on SFDMS reporting requirements and is open to all FHA-approved servicers. It is recommended for mortgage servicers who have previously had training on the SFDMS system. A valid company email address and the FHA 5-digit Lender ID are required at the time of registration. For more information, contact: [stacey.a.brown@hud.gov](mailto:stacey.a.brown@hud.gov)

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**Webinar Title:** **NEW** Webinar VI: FHA’s Claims Without Conveyance of Title (CWCOT)

**Date/Time:** Wednesday, February 7, 2018 2:00 PM to 4:00 PM (Eastern)

**Event Location:** Webinar – No Fee

**Jurisdictional Host:** National Servicing Center

**Registration Link:** <https://attendee.gotowebinar.com/register/5505932406657580546>

**Description:** Representatives from the Federal Housing Administrations (FHA) will provide guidance on the Claims Without Conveyance of Title (CWCOT) program in which the Mortgagee attempts to secure a third-party purchaser for the mortgaged Property so that conveyance to HUD is not required in exchange for mortgage insurance benefits. Topics include: how foreclosing on FHA properties may differ from previous guidelines; requirements for appraisals; bidding instructions; and claim requirements. The target audience is FHA-approved mortgagees (foreclosure valuation, claims, and default reporting personnel) and any vendors that might be involved (real estate auction vendors and foreclosure attorneys).

**Special Instructions:** A valid company email address and the FHA 5-digit lender ID are required at the time of registration, (vendors and attorneys should obtain and enter the FHA 5-digit lender ID from the mortgagee with whom they are conducting business). For more information, contact: [stacey.a.brown@hud.gov](mailto:stacey.a.brown@hud.gov)

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**Webinar Title:** **NEW** Webinar I: Overview HUD Early Delinquency Activities and Loss Mitigation Review Process

**Date/Time:** Wednesday, February 14, 2018 2:00 PM to 4:00 PM (Eastern)

**Event Location:** On-line Webinar - No Fee

**Jurisdictional Host:** National Servicing Center

**Registration Link:** <https://attendee.gotowebinar.com/register/1793916280099894530>

**Description:** Representatives from the Federal Housing Administration (FHA) will provide an overview of FHA-approved servicer requirements to include: early delinquency activity; timelines; general loss mitigation; evaluation of the borrower's financial condition; and collection best practices.

**Special Instructions:** This webinar is open to FHA-approved servicers and housing counselors. A valid company email address and the FHA 5-digit lender and/or agency ID are required at the time of registration. For more information, contact: [stacey.a.brown@hud.gov](mailto:stacey.a.brown@hud.gov)

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**Webinar Title:** **NEW** Webinar II.1: HUD Loss Mitigation – Option Priority Waterfall, Forbearance Plans and Special Forbearance Option

**Date/Time:** Wednesday, February 21, 2018 2:00 PM to 4:00 PM (Eastern)

**Event Location:** On-line Webinar - No Fee

**Jurisdictional Host:** National Servicing Center

**Registration Link:** <https://attendee.gotowebinar.com/register/306963142974714882>

**Description:** Representatives from the Federal Housing Administration (FHA) will review FHA's option priority waterfall and the process steps to be followed when evaluating owner-occupant borrowers for home retention options. This webinar also covers guidance on the use of informal and formal forbearance repayment plans; how to review, qualify, and process the special forbearance unemployment home retention option; and the actions required to comply with HUD guidance as stipulated in the *Single Family Housing Policy Handbook* 4000.1.

**Special Instructions:** This webinar is open to FHA-approved servicers and housing counselors. A valid company email address and the FHA 5-digit lender and/or agency ID are required at the time of registration. For more information, contact: [stacey.a.brown@hud.gov](mailto:stacey.a.brown@hud.gov)

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**Webinar Title: NEW** Webinar II.2: HUD Loss Mitigation – FHA HAMP Option

**Date/Time:** Wednesday, February 28, 2018 2:00 PM to 4:00 PM (Eastern)

**Event Location:** On-line Webinar - No Fee

**Jurisdictional Host:** National Servicing Center

**Registration Link:** <https://attendee.gotowebinar.com/register/7667464514726573570>

**Description:** Representatives from the Federal Housing Administration (FHA) will provide guidance on HUD's FHA-HAMP Loss Mitigation Home Retention Option. Topics include: how to review, qualify, and use the calculations in HUD's loss mitigation option priority waterfall to determine which, if any, FHA-HAMP option is most appropriate; and the actions required to comply with HUD guidance as stipulated in the *Single Family Housing Policy Handbook* 4000.1.

**Special Instructions:** This webinar is open to FHA-approved servicers and housing counselors. A valid company email address and the FHA 5-digit lender and/or agency ID are required at the time of registration. For additional information, contact: [stacey.a.brown@hud.gov](mailto:stacey.a.brown@hud.gov)

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**Webinar Title: NEW** Webinar III: HUD Loss Mitigation – Home Disposition Options

**Date/Time:** Wednesday, March 7, 2018 2:00 PM to 4:00 PM (Eastern)

**Event Location:** On-line Webinar - No Fee

**Jurisdictional Host:** National Servicing Center

**Registration Link:** <https://attendee.gotowebinar.com/register/8641444899959426818>

**Description:** Representatives from the Federal Housing Administration (FHA) will provide guidance on FHA's loss mitigation home disposition options: the pre-foreclosure sale program and deed-in-lieu. Topics include: the features and benefits of each loss mitigation home disposition option; how to review, qualify, and process each option; and the actions required to comply with HUD as stipulated in the *Single Family Housing Policy Handbook* 4000.1.

**Special Instructions:** This webinar is open to FHA-approved servicers and housing counselors. A valid company email address and the FHA 5-digit lender and/or agency ID are required at the time of registration. For more information, contact: [stacey.a.brown@hud.gov](mailto:stacey.a.brown@hud.gov)

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**Webinar Title:** **NEW** Webinar IV: Neighborhood Watch System – Servicer Tools

**Date/Time:** Wednesday, March 14, 2018 2:00 PM to 4:00 PM (Eastern)

**Event Location:** On-line Webinar - No Fee

**Jurisdictional Host:** National Servicing Center

**Registration Link:** <https://attendee.gotowebinar.com/register/3219732172675762691>

**Description:** Representatives from the Federal Housing Administration (FHA) will provide an overview of how FHA-approved Servicers can utilize HUD's Neighborhood Watch system. Topics include: system access; available servicing reports; and how to utilize the case detail information available in Neighborhood Watch with the Loss Mitigation review process.

**Special Instructions:** This webinar is open to FHA-approved servicers and housing counselors. A valid company email address and the FHA 5-digit lender and/or agency ID are required at the time of registration. For more information, contact: [stacey.a.brown@hud.gov](mailto:stacey.a.brown@hud.gov)

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**Webinar Title:** **NEW** Webinar V.1: SFDMS – Reporting Basics

**Date/Time:** Wednesday March 21, 2018 2:00 PM to 4:00 PM (Eastern)

**Event Location:** On-line Webinar - No Fee

**Jurisdictional Host:** National Servicing Center

**Registration Link:** <https://attendee.gotowebinar.com/register/5880700944986720515>

**Description:** Representatives from the Federal Housing Administration (FHA) will provide guidance to FHA-approved servicers covering the basics of reporting information on defaulted FHA loans to HUD through the Single Family Default Monitoring System (SFDMS). Topics include: deadlines; Electronic Data Interchange (EDI) files vs. manual reporting; and reporting resources.

**Special Instructions:** This webinar will focus exclusively on SFDMS reporting requirements and is open to all FHA-approved servicers. A valid company email

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address and the FHA 5-digit lender ID are required at the time of registration. For more information, contact: [stacey.a.brown@hud.gov](mailto:stacey.a.brown@hud.gov)

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**Webinar Title:** **NEW** Webinar V.2: SFDMS – Reporting Examples

**Date/Time:** Wednesday, March 28, 2018 2:00 PM to 4:00 PM (Eastern)

**Event Location:** On-line Webinar - No Fee

**Jurisdictional Host:** National Servicing Center

**Registration Link:** <https://attendee.gotowebinar.com/register/5224299100274289155>

**Description:** Representatives from the Federal Housing Administration (FHA) will provide FHA-approved servicers with an opportunity to review various default scenarios and the Single Family Default Monitoring System (SFDMS) reporting that should be associated with each default type. Examples will include: default; loss mitigation; bankruptcy; and foreclosure.

**Special Instructions:** This webinar will focus exclusively on SFDMS reporting requirements and is open to all FHA-approved servicers. A valid company email address and the FHA 5-digit lender ID are required at the time of registration. For more information, contact: [stacey.a.brown@hud.gov](mailto:stacey.a.brown@hud.gov)

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**Webinar Title:** **NEW** Webinar V.3: SFDMS – Reporting Errors

**Date/Time:** Wednesday April 4, 2018 2:00 PM to 4:00 PM (Eastern)

**Event Location:** On-line Webinar - No Fee

**Jurisdictional Host:** National Servicing Center

**Registration Link:** <https://attendee.gotowebinar.com/register/5124622873658358019>

**Description:** Representatives from the Federal Housing Administration (FHA) will provide FHA-approved servicers the opportunity to review what causes fatal and non-fatal errors in Single Family Default Monitoring System (SFDMS) reporting, and what can be done to prevent or fix the problems. Servicers will also learn how SFDMS reporting affects their Tier Ranking System (TRS) II score.

**Special Instructions:** This webinar will focus exclusively on SFDMS reporting requirements and is open to all FHA-approved servicers. A valid company email address and the FHA 5-digit lender ID are required at the time of registration. For more information, contact: [stacey.a.brown@hud.gov](mailto:stacey.a.brown@hud.gov)

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**Webinar Title:** **NEW** Webinar V.4: SFDMS – Neglected Defaults

**Date/Time:** Wednesday, April 11, 2018 2:00 PM to 4:00 PM (Eastern)

**Event Location:** On-line Webinar - No Fee

**Jurisdictional Host:** National Servicing Center

**Registration Link:** <https://attendee.gotowebinar.com/register/579861928990560771>

**Description:** Representatives from the Federal Housing Administration (FHA) will help servicers of defaulted loans understand the consequences of failing to update the Single Family Default Monitoring System (SFDMS). Topics of discussion include: the definition of neglected defaults; their impact on the TRS II scoring system; and how they might be corrected.

**Special Instructions:** This webinar will focus exclusively on SFDMS reporting requirements and is open to all FHA-approved servicers. It is recommended for mortgage servicers that have previously had training on the SFDMS system. A valid company email address and the FHA 5-digit lender ID are required at the time of registration. For more information, contact: [stacey.a.brown@hud.gov](mailto:stacey.a.brown@hud.gov)

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**Webinar Title:** **NEW** Webinar VI: FHA's Claims Without Conveyance of Title (CWCOT)

**Date/Time:** Wednesday, April 18, 2018 2:00 PM to 4:00 PM (Eastern)

**Event Location:** On-line Webinar – No Fee

**Jurisdictional Host:** National Servicing Center

**Registration Link:** <https://attendee.gotowebinar.com/register/3588752464213578499>

**Description:** Representatives from the Federal Housing Administration (FHA) will provide guidance on the Claims Without Conveyance of Title (CWCOT) program in which the mortgagee attempts to secure a third-party purchaser for the mortgaged property so that conveyance to HUD is not required in exchange for mortgage insurance benefits. Topics include: how foreclosing on FHA properties may differ from previous guidelines; requirements for appraisals; bidding instructions; and claim requirements. The target audience is FHA-approved mortgagees (foreclosure valuation, claims, and default reporting personnel) and any vendors that might be involved (real estate auction vendors and foreclosure attorneys).

**Special Instructions:** A valid company email address and the FHA 5-digit lender ID are required at the time of registration, (vendors and attorneys should obtain and enter the FHA 5-digit Lender ID from the mortgagee with whom they are conducting business). For more information, contact: [stacey.a.brown@hud.gov](mailto:stacey.a.brown@hud.gov)

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**Webinar Title:** **NEW** Webinar VII: HUD Extension of Time and Variance Request System (EVARS) Training

**Date/Time:** Wednesday, April 25, 2018 2:00 PM to 4:00 PM (Eastern)

**Event Location:** On-line Webinar - No Fee

**Jurisdictional Host:** National Servicing Center

**Registration Link:** <https://attendee.gotowebinar.com/register/7525383423163290371>

**Description:** Representatives from the Federal Housing Administration (FHA) will enhance the lender's understanding of HUD's minimum time requirements for submission of an extension of time request, as well as the lender's understanding of when a variance from HUD's policy is required. Topics to be covered include: types of extensions and variances, events that affect the First Legal Deadline, system access, and how to submit both an Extension of Time Request, and Variance.

**Special Instructions:** This webinar is open to all FHA-approved servicers. A valid company email address and the FHA 5-digit lender ID are required at the time of registration. For more information, contact: [stacey.a.brown@hud.gov](mailto:stacey.a.brown@hud.gov)

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## Resources

Contact the FHA Resource Center:

- Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at: <https://www.hud.gov/answers>
- E-mail the FHA Resource Center at: [answers@hud.gov](mailto:answers@hud.gov). Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALL-FHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

## RESOURCE INFORMATION

<b>FHA INFO Archives:</b>	Visit the <a href="#">FHA INFO Archives</a> to access FHA INFO messages issued from 2012 to the present.														
<b>Subscribe/Unsubscribe Instructions:</b>	To subscribe to the Single Family FHA INFO mailing list you can use this link: <a href="#">FHA INFO</a> or send a request by email to: <a href="mailto:answers@hud.gov">answers@hud.gov</a> Bulk subscriptions: To sign up your entire office or a large group, send the list of email addresses (in the format below) to: <a href="mailto:answers@hud.gov">answers@hud.gov</a> <a href="mailto:aaa@xyz.com">aaa@xyz.com</a> <a href="mailto:bbb@xyz.com">bbb@xyz.com</a> <a href="mailto:ccc@xyz.com">ccc@xyz.com</a> <a href="#">To Unsubscribe</a> follow the unsubscribe instructions on that page.														
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