



TO: All FHA-Approved Mortgagees and Servicers; All Other Interested Stakeholders in FHA Transactions

NEWS AND UPDATES

TOTAL Scorecard Database Upgrade Begins on Wednesday, November 22, 2017

Today, the Federal Housing Administration (FHA) announced a planned upgrade to its TOTAL Scorecard database **beginning at 10:00 pm on Wednesday, November 22, through Saturday, November 25, 2017.**

During the upgrade, [TOTAL Scorecard](#) and [FHA Connection](#) (FHAC) will remain accessible during standard operating hours; however, data from transactions routed through the TOTAL Scorecard will not be transferred to FHAC until the upgrade is complete.

It is important to note that the AUS national database upgrade does not impact the completion of the endorsement process for those transactions where TOTAL scoring is complete prior to the start of the upgrade.

If you have any questions regarding the upgrade of TOTAL Scorecard, or FHAC, or require additional information, contact the [FHA Resource Center](#).

Quick Links

- Visit the FHA Resource center at: https://www.hud.gov/program_offices/housing/sfh/fharesourctr
- Information about FHA's TOTAL Scorecard can be found at: https://www.hud.gov/program_offices/housing/sfh/total
- FHA-approved lenders and business partners can access FHAC at: <https://entp.hud.gov/clas/index.cfm>

Resources

Contact the FHA Resource Center:

- Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at: www.hud.gov/answers.

- E-mail the FHA Resource Center at: answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALL-FHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

RESOURCE INFORMATION															
FHA INFO Archives:	Visit the FHA INFO Archives to access FHA INFO messages issued from 2012 to the present.														
Subscribe/Unsubscribe Instructions:	To subscribe to the Single Family FHA INFO mailing list you can use this link: FHA INFO or send a request by email to: answers@hud.gov Bulk subscriptions: To sign up your entire office or a large group, send the list of email addresses (in the format below) to: answers@hud.gov aaa@xyz.com bbb@xyz.com ccc@xyz.com To Unsubscribe follow the unsubscribe instructions on that page.														
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