

FHA INFO #17-51
November 8, 2017



TO: All FHA-Approved Mortgagees and Servicers; All Other Interested Stakeholders in FHA Transactions

NEWS AND UPDATES

Lender Electronic Assessment Portal (LEAP) and Electronic Appraisal Delivery (EAD) Integration and Production Environments Maintenance Notifications

The **Lender Electronic Assessment Portal (LEAP)** is scheduled for planned system maintenance and will be unavailable from 8:00 AM (Eastern) on Friday, November 10, 2017 through 8:00 AM (Eastern) on Sunday, November 12, 2017. As a result, lenders will be unable to submit recertification packages, Change Requests, Notices of Material Events, or edit institution data, including cash flow accounts and branches, on these dates. Normal operations are expected to resume at 8:00 AM on Sunday; however, users may experience intermittent outages and delays for the remainder of the day on Sunday.

As a reminder, the Federal Housing Administration's (FHA) **Electronic Appraisal Delivery Integration and Production** environments are scheduled for planned system maintenance, and therefore, will be unavailable this weekend from 12:00 PM (Eastern) on Saturday, November 11, 2017, through 9:00 PM (Eastern) on Sunday, November 12, 2017. Normal operations are expected to resume once system maintenance is complete.

Quick Links

- Learn about the Lender Electronic Assessment Portal (LEAP) at:
https://www.hud.gov/program_offices/housing/sfh/lender/SFH_Lenders_LEAP
- Learn about the Electronic Appraisal Delivery (EAD) Portal at:
https://www.hud.gov/program_offices/housing/sfh/lender/origination/ead

Resources

Contact the FHA Resource Center:

- Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at:
www.hud.gov/answers.
- E-mail the FHA Resource Center at: answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALL-FHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

RESOURCE INFORMATION

FHA INFO Archives:	Visit the FHA INFO Archives to access FHA INFO messages issued from 2012 to the present.														
Subscribe/Unsubscribe Instructions:	To subscribe to the Single Family FHA INFO mailing list you can use this link: FHA INFO or send a request by email to: answers@hud.gov Bulk subscriptions: To sign up your entire office or a large group, send the list of email addresses (in the format below) to: answers@hud.gov aaa@xyz.com bbb@xyz.com ccc@xyz.com To Unsubscribe follow the unsubscribe instructions on that page.														
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